

The United Insurance Company of Pakistan Ltd.



Annual REPORT 2023

AA+

Rated by: PACRA & VIS

UIG

Group of Companies



KEY INFORMATION 2023

AA+

Rated by: PACRA & VIS



*Figures are rounded off to rupees in millions

CONTENTS

COMPANY INFORMATION

- 01 Key Information
- 04 United International Group
- 06 Corporate Calendar
- 07 Vision / Mission Statement & Core Values
- 08 Board of Directors
- 10 Corporate Information
- 11 Key Management Personnel
- 12 Banks & Leasing Companies
- 13 The United Insurance Company at a Glance

INVESTOR INFORMATION

- 15 Six Years at a Glance
- 16 Vertical Analysis
- 18 Horizontal Analysis
- 20 Segmentwise Outline

CORPORATE GOVERNANCE

- 26 Chairman's Review Report
- 28 Chief Executive's Message
- 30 Directors Report to the members
- 47 اراکین کو ڈائریکٹرز رپورٹ
- 48 Code of Conduct & Business Ethics
- 49 Independent Auditor's Review Report on the Statement of Compliance
- 50 Statement of Compliance with the Code of Corporate Governance for Listed Companies
- 54 Statement Under Section 46 (6) of the Insurance Ordinance, 2000
- 55 Pattern of Shareholding



FINANCIAL STATEMENTS

- 59** Financial Statements
- 60** Independent Auditor's Report
- 66** Statement of Financial Position
- 67** Profit and Loss Account
- 68** Statement of Comprehensive Income
- 69** Cash flow Statement
- 71** Statement of Changes in Equity
- 72** Notes Comprising Material Accounting Policy Information and Other Explanatory Information

WINDOW TAKAFUL OPERATIONS FINANCIAL STATEMENTS

- 129** Shariah Auditor's Report on Compliance
- 131** Shariah Advisor's Report to the Board of Directors
- 132** Statement of Compliance with Shariah Principles
- 133** Independent Auditor's Report
- 137** Statement of Financial Position
- 138** Profit and Loss Account
- 139** Statement of Comprehensive Income
- 140** Cash Flow Statement
- 142** Statement of Changes in Funds
- 143** Notes Comprising Material Accounting Policy Information and Other Explanatory Information
- 189** Our Branches

ANNUAL GENERAL MEETING

- 201** Notice of Annual General Meeting
- 214** Notice of Annual General Meeting in Urdu
- 215** Proxy Form

UNITED INTERNATIONAL GROUP

We're leading our sector and working with our clients to advance the cause of sustainability — even in places where you might not expect us.



The United Insurance
Company of Pakistan Limited



United Track System
(Pvt.) Limited



Tawasul Healthcare TPA
(Pvt.) Limited



Tawasul Developers
(Pvt.) Limited



United International Farms



Tawasul Risk Management
Services (Pvt.) Limited



United Software & Technologies
International (Pvt.) Limited



United Institute Of Education
(Pvt.) Limited
(Concordia College Project)



The United Insurance
Company of Pakistan Ltd.

AA+

Rated by: PACRA & VIS

The United Insurance Company of Pakistan Limited, a leading insurance provider in Pakistan, was established in the year 1959 on the 20th day of October. It was operational in Pakistan including East Pakistan (now Bangladesh). UIC has established a large network of branches throughout Pakistan currently operating 147 branches all over Pakistan. UIC does General business including Group Health Insurance, Travel Insurance (Health), Travel Bonds & Guarantees, Livestock, and Crop Insurance.

UIC is a part of the United International Group (UIG) as well as the company is a public limited company listed on the Pakistan Stock Exchange Limited (Formerly Karachi Stock Exchange Limited).

Our traditional business model is based on cost-effective risk management solutions for our policyholders through the highest level of quality. We are dedicated to our customers as well as our shareholders to maximize their profits depending on the variables that are factored in with the investments. We are leading the insurance sector and working with our clients to advance the cause of sustainability even in rural areas.

With our experience, global resources, and vision we aim to provide financial certainties and eliminate financial risk from this uncertain world. Hence our motto "Your risk is secure with us" serves this purpose.

CORPORATE CALENDAR 2023



VISION & MISSION STATEMENT



OUR VISION

As an Insurance Company – to be the **“FIRST CHOICE”**.



OUR MISSION

By adopting insurance technologies will meet the global requirements for the regulators' compliances, enhance confidence of shareholders, conuntry' business community & generate revenue in the shape of taxes.



CORE VALUES

UIC believes in providing high quality solutions to risk exposures to the fulfillment of its customers thought:

- Integrity : To treat every one fairly and honestly
- Customer Centricity : To put our customers at the heart of all we do
- Sustainable Value Creation : To create and sustain value for our customers, our shareholders, our people and society.
- Excellence : To aim for the highest quality and strive for continuous Improvement in all that we do
- Teamwork : To work together as a team



BOARD OF DIRECTORS



Muhammad Akram Shahid

CHIEF EXECUTIVE OFFICER

BOARD OF DIRECTORS



Jamil Ahmed Khan
CHAIRMAN



Muhammad Rahat Sadiq
DIRECTOR



Huma Waheed
DIRECTOR



Khawas Khan Niazi
DIRECTOR



Agha Ali Imam
DIRECTOR



Syed Rahat Ali Shah
DIRECTOR

CORPORATE INFORMATION

BOARD OF DIRECTORS

CHAIRMAN

Jamil Ahmed Khan

CHIEF EXECUTIVE OFFICER

Muhammad Akram Shahid

DIRECTORS

Khawas Khan Niazi

Muhammad Rahat Sadiq

Huma Waheed

Agha Ali Imam

Syed Rahat Ali Shah

ADVISORS

Major General (R) Asif Duraiz Akhtar

Sardar Khan

(Former Managing Director Universal Insurance Company Limited)

COMPANY SECRETARY

Athar A. Khan

CHIEF FINANCIAL OFFICER

Maqbool Ahmad

CHIEF INTERNAL AUDITOR

Abdul Mannan Munir

AUDITOR

M/S. RSM Avais

Hyder Liaquat Nauman

Chartered Accountants

LEGAL ADVISORS

Mohammed Farooq Sheikh (Advocate)

Mian Asghar Ali (Advocate)

TAX ADVISOR

M/S. Sarwars Chartered Accountants

CREDIT RATING AGENCIES

PACRA & VIS

INSURER FINANCIAL STRENGTH

AA+ (Double A Plus) The rating denotes a very strong capacity to meet policy holders and contract obligations. Risk factors are minimal and the impact of any adverse business and economic factors are expected to be extremely small.

COMPANY'S SHARE REGISTRAR

M/S. F.D.Registrar Services (Pvt) Ltd. 1705,17th Floor, Saima Trade Center, I.I.Chundrigar Road, Karachi.

WEB PRESENCE

www.theunitedinsurance.com



REGISTERED OFFICE

204, 2nd Floor, Madina City Mall, Abdullah Haroon Road, Saddar Karachi.

TEL: 021-35621460-2,

021-35221803-4

FAX: 021-35621459

Email:

info@theunitedinsurance.com

HEAD OFFICE

UIG House, 1 Upper Mall, Lahore

TEL: 042-35776475

UAN: 92-42-111-000-014

FAX: 92-42-35776486, 35776487

Email:

uicp@theunitedinsurance.com

KEY MANAGEMENT PERSONNEL

CONVENTIONAL BUSINESS

HEAD OF CONVENTIONAL BUSINESS

Tajammal Iqbal

CHIEF OPERATING OFFICER/ EXECUTIVE DIRECTOR

Amir Hameed

SR. EXECUTIVE DIRECTOR UNDERWRITING

S.M. Qaiser Imam

SR. EXECUTIVE DIRECTOR/ GROUP COUNTRY MANAGER

Dr. Murtaza Mughal

JOINT DIRECTOR OPERATIONS - UNDERWRITING

Tayyab Bashir

SR. GENERAL MANAGER RE-INSURANCE

Abrar Ahmed Khan Minhas

GENERAL MANAGER HR & R

Wakeel Ahmed Mirza

GENERAL MANAGER HEALTH / TRAVEL

Kashif Shafique

CHIEF COMPLIANCE OFFICER

Ali Hassan Bhatti

CHIEF INFORMATION SECURITY OFFICER

Munir Ahmad

DEPUTY GENERAL MANAGER - CLAIMS

Kamran Zaman

DEPUTY GENERAL MANAGER- UNDERWRITING (CO-INSURANCE)

Manzoor Hussain Mirza

A.G.M REINSURANCE

Naeem Ahmed Babar

CHIEF MANAGER (WEB)

Mohammed Arshad

HEAD OF AGRICULTURE

Zulfiqar Ahmed

SR. MANAGER COORDINATION

Tahira Ashar

WINDOW TAKAFUL OPERATIONS

EXECUTIVE DIRECTOR - FINANCE/HEAD OF TAKAFUL OPERATIONS

Raja Naeem Tariq

HEAD OF TAKAFUL BUSINESS/ DEPUTY MANAGING DIRECTOR

Shakeel Ahmed

SHARIAH ADVISOR

Mufti Farhan Farooq

SHARIAH COMPLIANCE OFFICER

Saad Munir Malik

DEPUTY MANAGING DIRECTORS

Shehryar Akbar Raja

SR. EXECUTIVE DIRECTORS - MARKETING

Chaudhry Muhammad Aslam Feroze

Ghulam Murtaza

Muhammad Farooq Qasim

EXECUTIVE DIRECTORS - MARKETING

Mian Muhammad Anwar Zahid

Tanveer Ahmad Bhatti

Kashif Rasheed

Khawaja Adnan Hassan

Zarrar Ahmad Butt

Hassan Bin Daud

Shafaqat Ali Goraya

Nouman-UL-Haq

Khurram Mansoor

Rizwan Haq

Muhammad Mazhar Shah

Shams-UL-Haq

Junaid Memon

Syed Muhammad Asad Abbas

Shabbir Hussain Parvi

Zeeshan Ansari

Akbar Ali Shigri

Omer Ul Islam

Syed Hassan Nadeem

JOINT DIRECTORS - MARKETING

Mujeeb-Ur-Rehman Khokhar

Junaid Akhter Samoo

Malik Mehrban Khan

Malik Azhar Ahmad

Muhammad Iqbal Tahir

Raheel Zia

Muhammad Aslam Rajpoot

Muhammad Rafi

Jamshed Mir

Mir Muhammad Jalal-Ud-Din

Rana Muhammad Ashraf

Muhammad Ashraf Kharal

Zafar Mehmood

Mumtaz Ahmad Kahlon

Faisal Jawaid

Ali Pervaiz

Shahid Hussain Chishti

Tahir Hussain Qureshi

Athar Zaman

Muhammad Saifuddin Shaikh

Azhar Hussain

Muhammad Faisal Sheikha

Mazhar Zubair Abbasi

Mian Muhammad Asif

Nadeem Suhail Qureshi

Faisal Rashid

Muhammad Usman Khalid

Amer Majeed Khan

Faisal Afzal Siddiqui

Arsalan Pasha

Muhammad Usman Arif

Syed Hamad Haider

BANKS & LEASING COMPANIES

BANKS

State Bank of Pakistan
National Bank of Pakistan
Bank Al-Habib Limited
Soneri Bank Limited
Bank Alfalah Limited
Meezan Bank Limited
SME Bank Limited
The Bank of Khyber
Summit Bank Limited
Silk Bank Limited
Samba Bank Limited
Zarai Taraqiati Bank Limited
Sindh Bank Limited
The Bank of Punjab
First Women Bank Limited
The Punjab Provincial Cooperative Bank Limited
Allied Bank Limited
Habib Bank Limited
MCB Bank Limited
United Bank Limited
Al Baraka Bank (Pakistan) Limited
Askari Bank Limited
Dubai Islamic Bank Pakistan Limited
Faysal Bank Limited
Standard Chartered Bank (Pakistan) Limited
Habib Metropolitan Bank Limited
Karakoram Cooperative Bank Limited
JS Bank Limited
Bank Islami Pakistan Limited
Bank of Azad Jammu and Kashmir
MCB Islamic Bank Limited
Industrial Development Bank of Pakistan Limited
Citi Bank N.A
Deutsche Bank AG
Industrial & Commercial Bank of China
Bank of China Limited

LEASING COMPANIES

OLP Financial Services Pakistan Limited
Pak-Gulf Leasing Company Limited
Primus Leasing Limited
Saudi Pak Leasing Company Limited
Security Leasing Corporation Limited

SME Leasing Limited
Grays Leasing Limited

MICRO FINANCE BANKS

APNA Microfinance Bank Limited
Khushhali Microfinance Bank Limited
Pak-Oman Microfinance Bank Limited
The First Microfinance Bank Limited
U Microfinance Bank Limited
NRSP Microfinance Bank Limited
Telenor Microfinance Bank Limited
Mobilink Microfinance Bank Limited
HBL Microfinance Bank Limited
Advans Pakistan Microfinance Bank Ltd
Sindh Microfinance Bank Limited
FINCA Microfinance Bank Limited
Kashaf Foundation

DEVELOPMENT FINANCIAL INSTITUTIONS

Pakistan Kuwait Investment Company Limited
Pak Oman Investment Company Limited
Pak-Brunei Investment Company Limited
Pak Libya Holding Company Limited
Saudi Pak Industrial & Agricultural Investment Company Ltd.
House Building Finance Company Limited
PAIR Investment Company Limited
Pak China Joint Investment Company Ltd
Pakistan Mortgage Refinance Company Limited

NBFI & MODARABA

Crescent Standard Modaraba
Escorts Investment Bank Limited
First Equity Modaraba
First Habib Modaraba
First Fidelity Leasing Modaraba
First National Bank Modaraba
First Paramount Modaraba
Habib Metro Modaraba
KASB Modaraba
ORIX Modaraba
Sindh Modaraba
Trust Modaraba

THE UNITED INSURANCE AT A GLANCE

United Insurance is a member Company of
"United International Group".

Operating Since 1959, dealing in all areas of
General Insurance business.

One of the premier general insurance
companies of Pakistan.

First insurance company to obtain Window
Takaful Operator License from SECP

Rated AA+ which signifies very High Financial Capacity
to meet Policy holders and contract obligations.

Very strong Reinsurance arrangements with
world renowned reinsurers.

Focused on prompt settlement of claims.

Extending success into new challenges.

Pioneer of crop & live stock insurance.

AA+

Rated by: PACRA & VIS





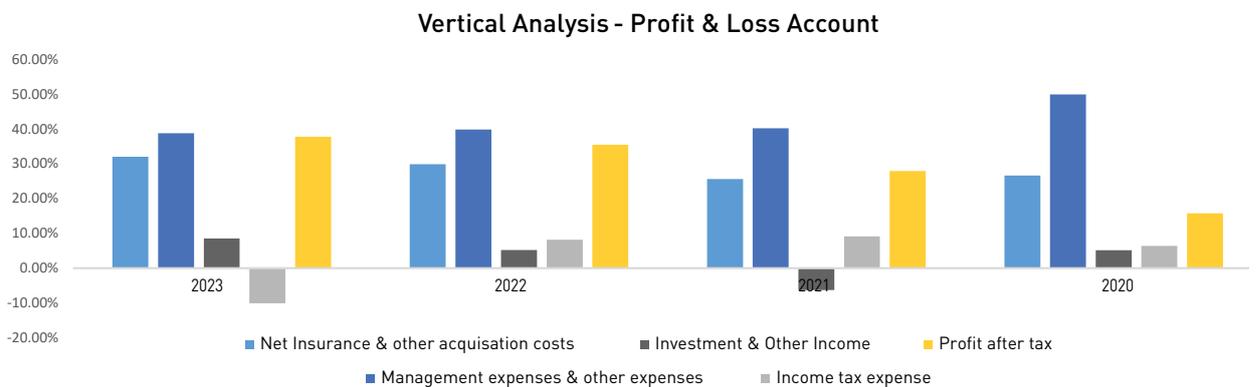
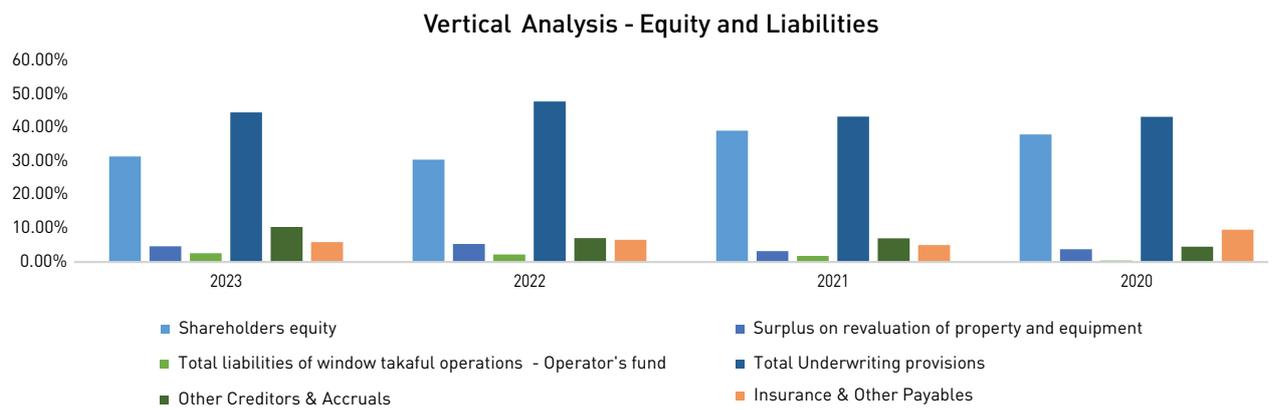
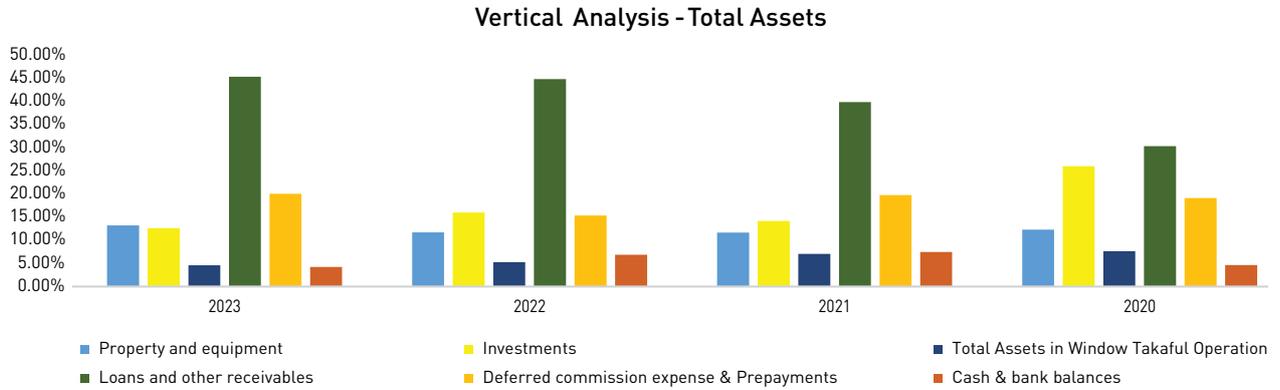
*“We Are
Making
Something
Different”*

SIX YEARS AT A GLANCE

SIX YEARS AT A GLANCE	(RUPEES IN MILLION)					
	2023	2022	2021	2020	2019	2018
FINANCIAL DATA - CONVENTIONAL						
Ordinary share capital	3,467.500	2,950.000	2,950.000	2,950.000	2,601.017	2,261.754
Reserves	46.249	29.954	42.460	52.846	49.899	58.204
Total Equity	4,371.812	3,977.646	4,020.342	3,754.097	3,437.546	3,043.496
Underwriting provisions	6,188.079	6,226.083	4,450.280	4,277.408	3,666.234	3,419.505
Investments including associate	1,414.096	1,825.229	1,398.767	2,531.528	2,298.614	1,762.342
Total Assets	13,862.729	13,000.425	10,245.939	9,860.745	8,183.063	6,895.465
Property and equipment	2,164.687	1,773.806	1,248.329	1,243.134	1,245.612	774.641
Cash & bank balances	588.922	894.345	764.875	457.297	266.126	542.589
Loans and other receivables	1,789.254	1,181.328	1,443.962	129.665	126.657	158.735
OPERATING DATA - CONVENTIONAL						
Written gross premium	7,895.071	6,436.692	5,196.471	4,920.602	4,310.794	4,227.348
Net insurance premium	3,629.605	3,379.932	2,722.938	1,868.698	2,541.595	2,574.381
Net insurance claims	968.382	755.697	533.540	438.671	1,153.501	2,730.465
Management expenses	1,379.370	1,246.478	1,045.197	919.975	917.014	832.410
Premium deficiency income/(expense)	-16.933	5.895	-5.895	37.162	-1.165	-17.269
Underwriting results	1,087.720	1,123.118	980.486	451.682	351.574	323.246
Investment income	134.804	110.991	63.603	57.171	67.101	8.365
Profit before tax	1,370.213	1,199.179	759.878	534.400	609.114	562.701
Income tax expense	364.784	277.460	248.163	119.846	207.523	173.478
Profit after tax	1,005.430	921.719	511.715	414.555	401.591	389.223
FINANCIAL RATIOS - CONVENTIONAL						
Profit before tax / Written gross premium (%)	17.355	18.630	14.623	10.860	14.130	13.311
Profit before tax / Net insurance premium (%)	37.751	35.479	27.907	28.597	23.966	21.858
Profit after tax / Written gross premium (%)	12.735	14.320	9.847	8.425	9.316	9.207
Profit after tax / Net insurance premium (%)	27.701	27.270	18.793	22.184	15.801	15.119
Management expenses / Written gross premium (%)	17.471	19.365	20.114	18.696	21.272	19.691
Management expenses / Net insurance premium (%)	38.003	36.879	38.385	49.231	36.080	32.334
Underwriting results / Net insurance premium (%)	29.968	33.229	36.008	24.171	13.833	12.556
Net insurance claims / Net insurance premium (%)	26.680	22.358	19.594	23.475	45.385	106.063
Return on Assets (%)	7.253	7.090	4.994	4.204	4.908	5.645
RETURN TO MEMBERS - CONVENTIONAL						
Return on Total equity - PBT (%)	31.34	30.15	18.90	14.24	17.72	18.49
Return on Total equity - PAT (%)	23.00	23.17	12.73	11.04	11.68	12.79
Earning Per Share (Rs.)	3.01	3.12	1.73	1.41	1.36	1.50
Price earning ratio (times)	3.65	2.44	4.62	5.73	7.06	7.91
Market value at end of year (Rs.)	11.00	7.60	8.00	8.08	9.60	11.86
Highest value during the year (Rs.)	11.90	10.25	8.43	9.95	11.820	12.700
Lowest value during the year (Rs.)	7.60	6.93	6.8	6.81	5.700	10.460
Stock dividend per share (Rs.)	0.00	0.00	0.00	1.13	1.15	1.13
Cash dividend per share (Rs.)	3.50	4.50	1.00	0.60	-	-
Total assets per share (times)	39.98	44.069	34.732	33.426	31.461	30.487
LIQUIDITY / LEVERAGE RATIO - CONVENTIONAL						
Total assets turnover (times)	1.76	2.02	1.97	2.00	1.90	1.63
Property and equipment turnover (times)	0.27	0.28	0.24	0.25	0.29	0.18
Total liability / Total equity (times)	2.02	2.09	1.46	1.51	1.25	1.2393
Return on capital employed (%)	31.34	30.15	18.90	14.24	17.72	18.49
Ordinary share capital / Total assets (%)	25.01	22.69	28.79	29.92	31.79	32.80
Total equity / Total assets (%)	31.54	30.60	39.24	38.07	42.01	44.14
DISTRIBUTION - CONVENTIONAL						
Bonus share (Rs.)	0	0.00	0.00	1.13	1.15	1.13
Bonus share (%)	0	0.00%	0.00%	13.41%	15%	13.00%
Cash dividend share (Rs.)	3.50	4.50	1.00	0.60	-	-
Cash dividend share (%)	35%	45%	10%	6.0%	0%	0%
Total distributions (%)	35%	45%	10%	14.01%	15%	13%

VERTICAL ANALYSIS

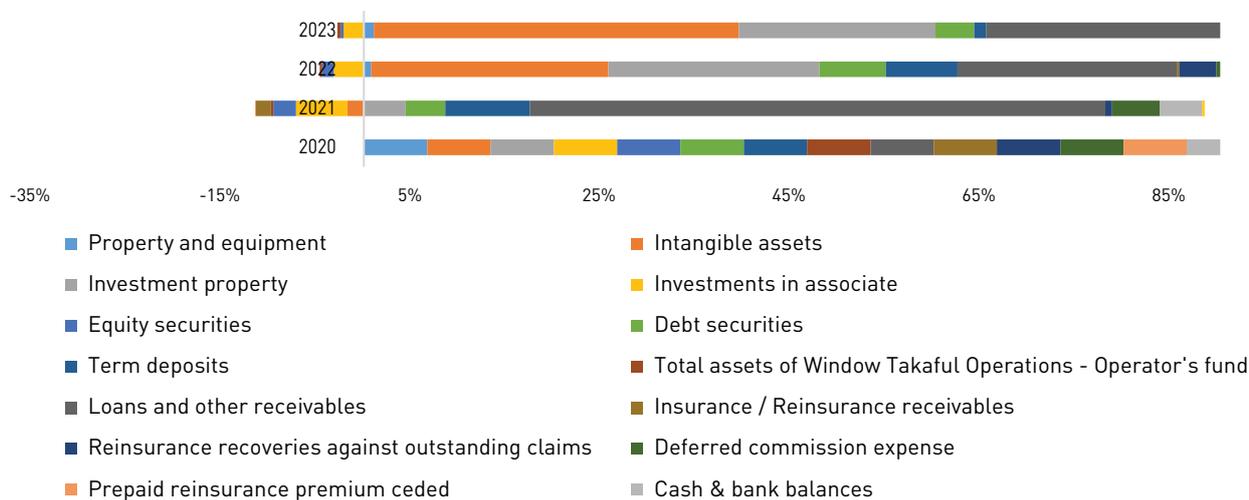
	YEARS			
	2023	2022	2021	2020
STATEMENT OF FINANCIAL POSITION				
Property and equipment	12.95%	11.58%	11.66%	12.27%
Intangible assets	0.27%	0.14%	0.01%	0.02%
Investment property	2.40%	1.93%	0.51%	0.32%
Investments in associate	0.00%	0.00%	3.42%	19.61%
Investments				
Equity securities	0.29%	0.22%	0.30%	0.49%
Debt securities	7.97%	9.37%	6.03%	3.85%
Term deposits	1.94%	4.44%	3.90%	1.73%
Total assets of Window Takaful Operations - Operator's fund	4.63%	5.31%	7.09%	7.65%
Loans and other receivables	12.91%	9.09%	14.09%	1.44%
Insurance / Reinsurance receivables	12.08%	12.40%	11.11%	15.18%
Reinsurance recoveries against outstanding claims	20.29%	23.29%	14.63%	13.69%
Deferred commission expense / Acquisition cost	2.90%	2.44%	3.66%	2.16%
Prepaid reinsurance premium ceded	17.14%	12.91%	16.12%	16.96%
Cash & bank balances	4.25%	6.88%	7.47%	4.64%
TOTAL ASSETS	100%	100%	100%	100%
TOTAL EQUITY AND LIABILITIES				
Ordinary share capital	25.01%	22.69%	28.79%	29.92%
Reserves	0.33%	0.23%	0.41%	0.54%
Unappropriated profit	6.19%	7.67%	10.03%	7.62%
Surplus on revaluation of property and equipment	4.75%	5.41%	3.31%	3.86%
Total liabilities of window takaful operations - Operator's fund	2.63%	2.30%	1.85%	0.45%
Outstanding claims including IBNR	25.67%	28.91%	19.60%	17.83%
Unearned premium reserves	16.26%	17.06%	20.91%	23.55%
Premium deficiency reserves	0.12%	0.00%	0.06%	0.00%
Unearned Reinsurance Commission	2.58%	1.93%	2.87%	1.99%
Deferred taxation	1.39%	1.16%	1.23%	1.53%
Borrowings	0.35%	0.64%	0.91%	0.93%
Insurance / reinsurance payables - Due to insurers/re-insurers	5.64%	6.03%	4.19%	8.74%
Other Creditors and Accruals	5.18%	2.88%	3.16%	1.15%
Taxation - provision less payment	3.89%	3.10%	2.68%	1.88%
TOTAL EQUITY AND LIABILITIES	100%	100%	100%	100%
PROFIT AND LOSS ACCOUNT				
Net insurance premium	100%	100%	100%	100%
Net insurance claims	-26.68%	-22.36%	-19.59%	-23.47%
Premium deficiency income/(expense)	-0.47%	0.17%	-0.22%	1.99%
Net Commission and other acquisition costs	-4.88%	-7.71%	-5.80%	-5.11%
Management expenses	-38.00%	-36.88%	-38.38%	-49.23%
Other expenses	-0.34%	-1.05%	-0.48%	-0.37%
Finance cost	-0.44%	-1.90%	-1.35%	-0.34%
Investment income	3.71%	3.28%	2.34%	3.06%
Rental income	0.06%	0.06%	0.09%	0.15%
Other income	4.56%	1.76%	1.19%	0.95%
Share of loss / impairment of investment in associate	0.00%	0.00%	-11.18%	0.89%
Profit of Window Takaful Operations - Operator's fund	0.22%	0.10%	1.29%	0.09%
Income tax expense	-10.05%	8.21%	9.11%	6.41%
Profit for the year	37.75%	35.48%	27.91%	15.80%



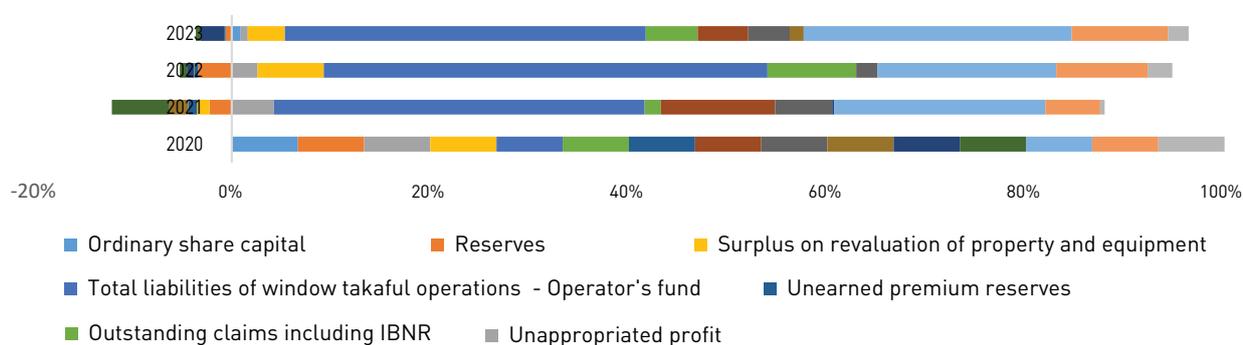
HORIZONTAL ANALYSIS

	YEARS			
	2020	2021	2022	2023
STATEMENT OF FINANCIAL POSITION				
Property and equipment	100	-1.24%	24.40%	48.34%
Intangible assets	100	-25.00%	790.82%	1795.52%
Investment property	100	66.49%	704.92%	965.86%
Investments in associate	100	-81.88%	-100.00%	-100.00%
Equity securities	100	-36.10%	-39.56%	-15.16%
Debt securities	100	62.78%	221.17%	191.14%
Term deposits	100	135.22%	239.65%	58.01%
Total assets of Window Takaful Operations - Operator's fund	100	-3.71%	-8.38%	-14.91%
Loans and other receivables	100	916.25%	731.41%	1159.26%
Insurance / Reinsurance receivables	100	-23.97%	7.64%	11.82%
Reinsurance recoveries against outstanding claims	100	11.04%	124.30%	108.35%
Deferred commission expense	100	76.36%	48.83%	88.57%
Prepaid reinsurance premium ceded	100	-1.28%	0.36%	42.05%
Cash & bank balances	100	67.26%	95.57%	28.78%
TOTAL ASSETS	100	3.91%	31.84%	40.59%
TOTAL EQUITY AND LIABILITIES				
Ordinary share capital	100	0.00%	0.00%	17.54%
Reserves	100	-19.65%	-43.32%	-12.48%
Unappropriated profit	100	36.82%	32.80%	14.22%
Surplus on revaluation of property and equipment	100	-10.80%	85.11%	73.03%
Total liabilities of window takaful operations - Operator's fund	100	324.06%	569.29%	715.20%
Outstanding claims including IBNR	100	14.20%	113.71%	102.37%
Unearned premium reserves	100	-7.77%	-4.52%	-2.93%
Premium deficiency reserves	100	100.00%	0.00%	100.00%
Unearned Reinsurance Commission	100	49.76%	27.61%	82.24%
Deferred taxation	100	-16.39%	-0.52%	27.63%
Borrowings	100	1.83%	-9.46%	-46.63%
Insurance / reinsurance payables - Due to insurers/re-insurers	100	-50.24%	-9.14%	-9.35%
Other Creditors and Accruals	100	184.58%	229.23%	530.81%
Taxation - provision less payment	100	47.86%	117.02%	190.91%
TOTAL EQUITY AND LIABILITIES	100	3.91%	31.84%	40.59%
PROFIT AND LOSS ACCOUNT				
Net insurance premium	100	45.71%	80.87%	94.23%
Net insurance claims	100	21.63%	72.27%	120.75%
Reversal / (provision) of premium deficiency reserve	100	-115.86%	-84.14%	-145.57%
Net Commission and other acquisition costs	100	65.20%	172.72%	85.49%
Management expenses	100	13.61%	35.49%	49.94%
Investment income	100	11.25%	94.14%	135.79%
Rental income	100	-10.44%	-23.98%	-16.38%
Other income	100	81.35%	232.88%	829.39%
Other expenses	100	88.25%	415.09%	81.10%
Finance cost	100	473.54%	904.03%	147.30%
Share of loss / impairment of investment in associate	100	-1938.65%	-100.00%	-100.00%
Profit of Window Takaful Operations - Operator's fund	100	1957.41%	93.67%	369.63%
Income tax expense	100	107.07%	131.51%	204.38%
Profit for the year before income tax expense	100	83.30%	189.27%	230.53%

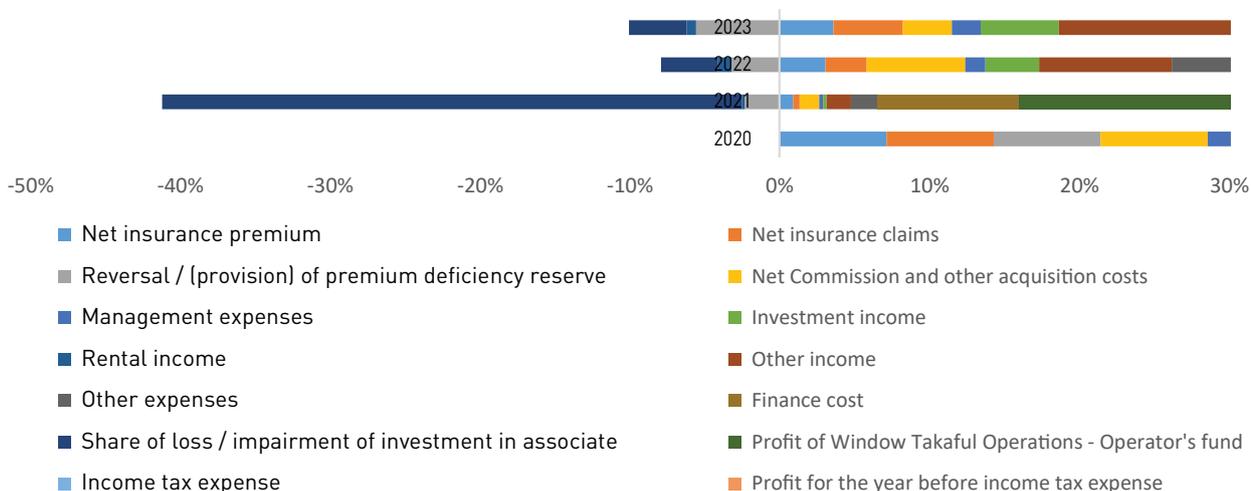
Horizontal Analysis - Total Assets



Horizontal Analysis - Equity & Liabilities



Horizontal Analysis - Profit and Loss Account



SEGMENTWISE OUTLINE



Fire and Property Damage

Riot and Strike Damage

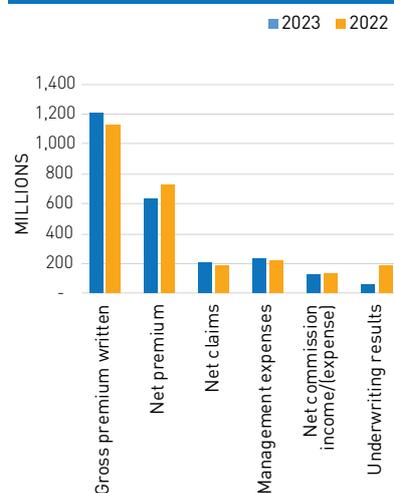
This policy provides coverage against loss or damage caused due to riot & strike or civil commotion or malicious damage due to any person who is member of an organization which aim is to overthrow any legal or de facto Government by terrorism or violence.

Allied Perils

This is the most important and basic form of insurance and is essential for all types of business concerns. Fire and Allied Perils Insurance provides comprehensive cover in respect of loss of or damage to your property against fire and lightning. To further safeguard the interest of our valued clients the policy can be extended to cover riot and strike damage, malicious damage, atmospheric disturbance, earthquake (fire and shock), explosion, impact damage, aircraft damage etc.

	2023 Rupees	2022 Rupees	Change %
Gross premium written	1,215,601,202	1,127,151,617	7.85
Net premium	637,388,473	729,138,417	(12.58)
Net claims	211,842,576	187,480,896	12.99
Management expenses	242,228,803	218,275,162	10.97
Net commission (income)/expense	124,495,194	133,829,649	(6.97)
Underwriting results	58,821,900	189,552,710	(68.97)
Claim Ratio	33.24%	25.71%	
Expense Ratio	38.00%	29.94%	
Combined Ratio	90.77%	74.00%	

FIRE



SEGMENTWISE OUTLINE



Marine, Aviation and Transport

Marine Cargo

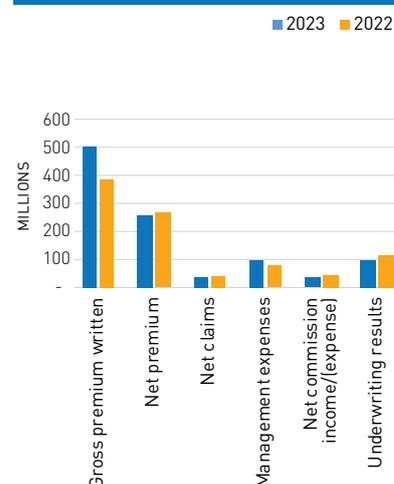
Marine Cargo insurance protects all goods while in transit depending upon the needs of client. Three broad types of cover are available i.e. Institute Cargo Clauses "A", "B" & "C". The cover takes care of risks associated with different modes of transportation.

Marine Hull Insurance

This cover is available for ocean going vessels, barges, tugs, dredgers, fishing trawlers, yachts, wooden dhows, pleasure/speed boats etc., under Institute Time Clauses Hulls. Cover is also provided for last breakup voyages from Karachi anchorage to Gadani.

	2023	2022	Change %
	Rupees	Rupees	
Gross premium	507,533,526	388,980,446	30.48
Net premium	256,439,378	267,128,212	(4.00)
Net claims	33,101,976	37,624,606	(12.02)
Management expenses	97,455,486	75,326,840	29.38
Net commission (income)/expense	31,675,504	40,828,032	(22.42)
Underwriting results	94,206,412	113,348,734	(16.89)
Claim Ratio	12.9%	14.1%	
Expense Ratio	38.00%	28.20%	
Combined Ratio	63.26%	57.57%	

MARINE



SEGMENTWISE OUTLINE



Motor

Auto Sure Plan - Auto Insurance with free Tracker Risks Covered

Accidental External means.

Riots, Strikes & Malicious Damages

Theft.

Fire, External explosion, self-ignition or lightning or frost.

Third Party Liability.

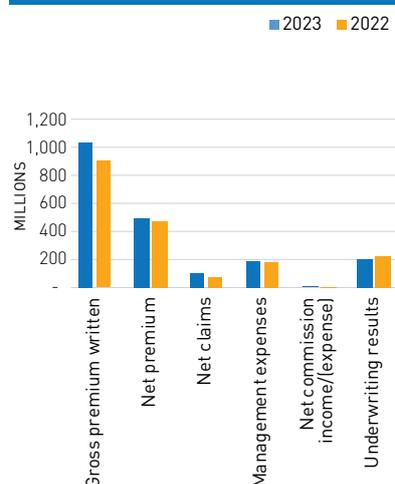
Value Added Features:

- Free towing to the nearest workshop.
- Get your car repaired from the workshop of your own choice.
- UIC claim experts will help in getting the Final Police Investigation Report.
- Free death repatriation of the driver within Pakistan.
- Funeral expenses & arrangements for the said person will be borne by UIC.
- No hidden taxes & charges.
- We commit to settle all theft and total loss claims within 30 days after reporting/submission of requisite documents.

	2023	2022	Change %
	Rupees	Rupees	
Gross premium written	1,037,482,536	904,396,978	14.72
Net premium	488,704,470	472,808,866	3.36
Net claims	98,479,723	67,439,383	46.03
Management expenses	185,723,940	175,138,282	6.04
Net commission (income)/expense	2,848,520	2,045,328	39.27
Underwriting results	201,652,287	228,185,873	[11.63]

Claim Ratio	20.15%	14.26%
Expense Ratio	38.00%	37.04%
Combined Ratio	58.74%	51.74%

MOTOR



SEGMENTWISE OUTLINE



Crop

Crop Insurance

Financial protection against natural disasters, fire & lightning and insect / pests attack on standing crop.

Farmer

- Project his source of credit and debit carrying capacity.
- Low premium rates.

Lender (Bank)

Protected against default when crops fail.

Insurer

Selling and administration cost is greatly reduced due to larger business volume / turnover.

Farmer

Mandatory for all borrower farmers.

Crops Covered

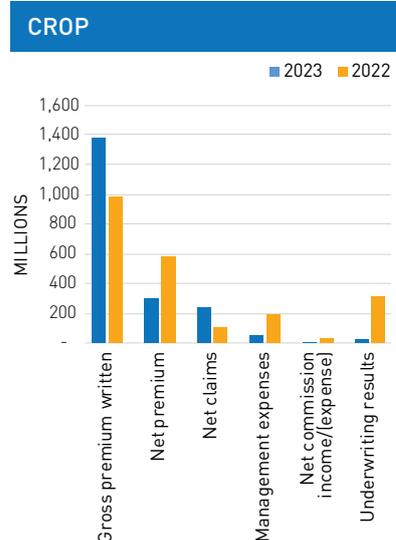
All field Crops.

Types of Cover

The consortium provides two types of cover:

1. Catastrophe Area Loss Cover (CALC)
2. Catastrophe Individual Loss Cover (CILC)

	2023	2022	Change %
	Rupees	Rupees	
Gross premium written	1,369,408,191	973,740,720	40.63
Net premium	297,330,907	575,891,361	(48.37)
Net claims	233,743,104	100,358,570	132.91
Management expenses	42,995,626	188,566,836	(77.20)
Net commission (income)/expense	1,271,917	(24,005,381)	(105.30)
Underwriting results	19,320,260	310,971,336	(93.79)
Claim Ratio	78.61%	17.43%	
Expense Ratio	14.46%	32.74%	
Combined Ratio	93.50%	46.00%	



SEGMENTWISE OUTLINE



Miscellaneous

Miscellaneous segment major contributor to the overall insurance premium for the company. This segment provided diversified insurance coverage as per the need and requirements of the customers. The miscellaneous segment of the company consists of following major sub segments.

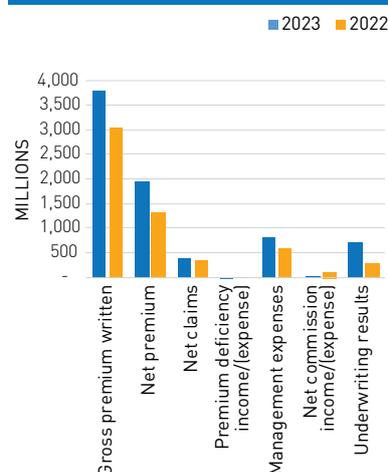
- Health Insurance
- Travel Health Insurance
- Credit & Suretyship coverage
- Engineering insurance.
- Bankers Blanket Insurance
- Livestock Insurance
- Aviation Insurance
- Employer's Liability
- Workmen's Compensation
- Cash in Transit Insurance
- Cash in Safe

Health Insurance coverage is provided to individual customers and corporate customers to cover health related problems. It is a comprehensive plan to help customers in difficult times. Customers can avail this facility in various hospitals all over Pakistan. Travel insurance coverage provides health coverage to customers during travel abroad. Company has foreign collaboration to facilitate its customers during travel abroad. Credit suretyship coverage is provided to customers by providing performance security to complete their projects with peace of mind. To cover large scale construction projects, engineering insurance is offered to customers. Aviation insurance coverage is provided to cover airplanes and for this company has also made foreign collaboration to mitigate the huge risks involved. This segment gives choice to the customers to select insurance coverage of its own choice.

	2023	2022	Change %
	Rupees	Rupees	
Gross premium written	3,765,045,776	3,042,422,121	23.75
Net premium	1,949,741,661	1,334,965,173	46.05
Net claims	391,214,424	362,793,849	7.83
Premium deficiency income/(expense)	(16,933,141)	5,895,297	(387.23)
Management expenses	810,966,629	589,171,122	37.65
Net commission (income)/expense	16,908,511	107,836,338	(84.32)
Underwriting results	713,718,956	281,059,161	153.94

Claim Ratio	20.06%	27.18%
Expense Ratio	41.59%	44.13%
Combined Ratio	62.53%	79.39%

MISCELLANEOUS



SEGMENTWISE OUTLINE



Overall

Fire & Property Damage Insurance:

- Fire & allied perils
- Property all risk
- Industrial all risk
- Burglary
- Contractors all risk
- Machinery breakdown

Marine Aviation & Transport Insurance

- Marine Cargo Export
- Marine Cargo Import
- Marine Cargo inland transit
- Marine hull

Motor Insurance

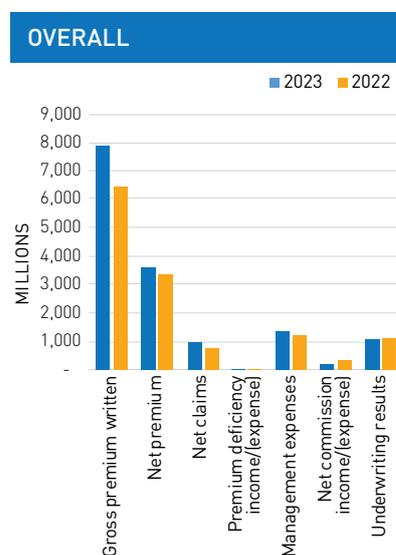
- Commercial vehicle comprehensive
- Private vehicle comprehensive
- Motor cycle comprehensive
- Motor third party liability

Miscellaneous Insurance

- Performance bond
- Maintenance bond
- Cash in safe
- Cash in transit
- Workmen's compensation
- Travel
- Aviation
- Health
- Live Stock
- Crop

	2023	2022	Change %
	Rupees	Rupees	
Gross premium written	7,895,071,231	6,436,691,882	22.66
Net premium	3,629,604,889	3,379,932,029	7.39
Net claims	968,381,803	755,697,304	28.14
Premium deficiency income/(expense)	(16,933,141)	5,895,297	(387.23)
Management expenses	1,379,370,484	1,246,478,241	10.66
Net commission (income)/expense	177,199,646	260,533,966	(31.99)
Underwriting results	1,087,719,815	1,123,117,813	(3.15)

Claim Ratio	26.68%	22.36%
Expense Ratio	38.00%	36.88%
Combined Ratio	69.57%	66.95%



CHAIRMAN'S REVIEW REPORT

Report U/s. 192 of the Companies Act, 2017



Jamil Ahmed Khan
CHAIRMAN

“

It gives me pleasure to present this review report to the stakeholders of The United Insurance Company of Pakistan Limited (the “Company”) on the overall performance of the Board of Directors (the “Board”) and the effectiveness of its role in achieving the objectives of the Company.

Economic Environment

The fiscal year 2023 posed formidable challenges for Pakistan’s economy, with significant impediments such as floods, political unrest, and a balance-of-payments crisis severely impacting economic activity. The geopolitical landscape coupled with a challenging financial environment and elevated inflationary pressures, exerted substantial influence on the global growth outlook. These dynamics also introduced notable economic risks for Pakistan.

Persistent external borrowings over the years heightened the threat of default, resulting in a depreciation of the currency and an increase in the relative cost of imports. In response to these challenges, the central bank implemented decisive policy tightening to bring inflation closer to the target, resulting in a decline from the record high of 38.0% in May to 29.4% in June.

The support from the International Monetary Fund (IMF) through a standby arrangement and assistance from friendly nations played a crucial role in averting the specter of sovereign default, providing a much-needed reprieve.

There is a ray of optimism for economic revival in the upcoming fiscal year, as the revival of the China-Pakistan Economic Corridor (CPEC), anticipated investments from friendly nations, and the potential recovery in the agriculture sector (attributed to full water reservoirs) offer hope for a positive turnaround in FY 2024.

Performance of the Board

The Board plays a crucial role in overseeing and planning the Company’s activities. It is responsible for establishing the overall strategy and direction, providing guidance for the management team in their operational responsibilities. To efficiently handle its responsibilities, the Board often delegates specific tasks to Board Committees, which function as subsets of the full Board. These Committees regularly report to the Board on the matters entrusted to them.

The Board conducts a thorough evaluation process to assess its own performance and governance practices. The composition of the Board is well-balanced and diverse, bringing a mix of skills, knowledge, and industry experience that contributes to the consistent success of

CHAIRMAN'S REVIEW REPORT

Report U/s. 192 of the Companies Act, 2017

the Management and positively impacts the Company's growth trajectory. The Board is deeply committed to transparency, accountability, and sound corporate governance, recognizing these as essential components of fulfilling its responsibilities.

Financial Reporting:

The Board has established a systematic process for regularly evaluating the Company's objectives, strategies, and business and financial performance. This involves proactive engagement with the management, internal auditors, and independent consultants, ensuring timely interaction and providing relevant guidance. The day-to-day execution of business activities and the translation of Board-approved strategies into tangible actions fall within the purview of the management.

Maintaining its pivotal role, the Board will continue to chart the Company's course, fostering success and high performance. It will guide the management in aligning day-to-day operations with the Board-endorsed strategies, all while adhering to the principles of good corporate governance.

The agendas, supporting written materials, and follow-up documentation required for Board and Committee meetings are provided to the Board of Directors well in advance. This ensures that directors have sufficient time to review materials, fostering informed discussions during meetings. The Board meets regularly to effectively discharge its responsibilities. This commitment underscores the Board's dedication to sound governance practices and effective oversight of the Company's affairs.

Dividend Announcement

The Board is mindful of the value that many shareholders attach to dividends. To pass on the benefit of the Company's achievements to the shareholders, a cash dividend of Rs 2.50/- per share, equivalent to 25% was disbursed up to the conclusion of the third quarter on September 30, 2023.

Acknowledgment:

Significantly, on behalf of the Board, I would like to express my gratitude to the valued shareholders, management, employees and other stakeholders of the

Company and pray that the Company continues to flourish and strive toward the profit trajectory in the years to come.

Sincerely



Jamil Ahmed Khan
Chairman

Date: March 09, 2024

CHIEF EXECUTIVE'S MESSAGE



M. Akram Shahid
CHIEF EXECUTIVE OFFICER

“

A Vision for 2024

The United Insurance Company of Pakistan is a more than Insurance, it is a trust and empowerment.

For 64 years, The United Insurance hasn't just protected assets, we've secured dreams. We're a family, standing behind millions of families, empowering them with the peace of mind that comes from knowing they're covered.

Our commitment goes beyond policies. We actively serve communities, from disaster relief to education initiatives, because we believe in building a stronger and safer Pakistan for everyone.

Experience the difference:

- Unshakeable trust: Backed by decades of experience and a proven track record.
- Innovation that protects: Offering comprehensive, tailor-made solutions for every need.
- Service that goes above and beyond: Dedicated to exceeding expectations at every touchpoint. Our employees are passionate about exceeding expectations, making every interaction a

testament to our dedication to being your "First Choice".

The United Insurance is a commitment to take care of our customers, our communities and each other. At UIC, we manage risk for our customers, and for more than 64 years, they've trusted us as an Insurance Company – to be the "First Choice".

The Pakistani insurance industry is at a crucial juncture, presenting both challenges and opportunities that demand our collective commitment, innovation, and adaptability. The challenges and opportunities that lie ahead require us to be agile, innovative, and steadfast in our commitment to providing exceptional service to our clients. Here are the key pillars that will guide our journey in the coming year:

Digital Transformation:

The digital revolution is reshaping industries worldwide, and the insurance sector is no exception. In 2024, we will intensify our efforts to embrace digital transformation, leveraging

CHIEF EXECUTIVE'S MESSAGE

technology to enhance operational efficiency, improve customer experiences, and stay ahead of market trends.

Customer-Centric Focus:

Our success is intricately linked to the satisfaction of our clients. We will deepen our commitment to a customer-centric approach, ensuring that our products and services are tailored to meet the diverse needs of the Pakistani market. Listening to our clients and understanding their unique requirements will be paramount.

Innovation and Product Diversity:

The insurance needs of our population are diverse,

and our product offerings should reflect this diversity. In 2024, we will place a strong emphasis on innovation, developing new and relevant insurance products that address the evolving risks and challenges faced by individuals and businesses in Pakistan.

Risk Management and Analytics:

Sound risk management is at the core of our business. We will invest in advanced analytics and risk assessment tools to strengthen our underwriting processes, ensuring that we can accurately assess and manage risks while providing our clients with the security they seek.

Sustainability and Social Impact:

As responsible corporate citizens, we recognize the importance of contributing to the well-being of our society. In 2024, we will double our efforts in corporate social responsibility, focusing on initiatives that make a positive impact on the communities we serve and promoting sustainable practices within our organization.

Talent Development and Diversity:

Our people are our greatest asset. In the coming year, we will invest in the development of our employees, fostering a culture of continuous learning, diversity, and inclusion. By nurturing talent within our organization, we ensure our collective success. In conclusion, I am optimistic about the future of The United Insurance Company of Pakistan Limited. Together, as a dedicated and skilled team,

we will navigate the challenges and seize the opportunities that 2024 presents.

Sincerely



Muhammad Akram Shahid

Chief Executive Officer

Date: March 09, 2024

DIRECTORS' REPORT TO THE MEMBERS

On behalf of the Board of Directors, we are pleased to present the 64th Annual Report of your Company together with the combined audited financial statements for the year ended 31 December 2023. This Directors' Report has been prepared in accordance with Section 227 of the Companies Act, 2017, and Listed Companies (Code of Corporate Governance) Regulations 2019.

PAKISTAN INSURANCE INDUSTRY TRENDS

The Pakistan insurance sector is undergoing significant transformations driven by key trends such as digitalization, health insurance, and travel insurance. These trends provide essential statistics and crucial data for a variety of stakeholders, empowering them to make well-informed decisions and facilitating thorough analysis. Establishing industry-wide performance standards is imperative for long-term success, serving as a tool for effective performance measurement.

To promote digitalization, innovation, and diversification of product offerings in the insurance industry, the Securities and Exchange Commission of Pakistan (SECP) has implemented a simplified registration regime for micro-insurers and digital-only insurers. This regulatory change reduces capital and solvency requirements for such providers, aiming to stimulate the adoption of policies across the country. Commissioner of Insurance, Aamir Khan, underscored the importance of collaborative efforts among stakeholders to address challenges like motor third-party insurance, low adoption of agricultural and livestock insurance, an inefficient taxation regime, and limited utilization of technology. Khan recommended the adoption of a collectively agreed-upon long-term strategic direction to navigate these challenges effectively.

COMPOSITION OF BOARD

The total numbers of directors are seven as per the following:

a) Male	06 (Six)
b) Female	01 (One)

Category	Names
Independent Director	Jamil Ahmed Khan Agha Ali Imam
Non-Executive Directors	Khawas Khan Niazi Muhammad Rahat Sadiq Syed Rahat Ali Shah
Executive Directors	Mohammad Akram Shahid Huma Waheed

COMPANY PERFORMANCE REVIEW

Conventional Business

The Company's performance for the 2023 remained impressive as we closed the year delivering sound financial results with a premium growth of 22.66% per annum. We continued to follow the strategy of sustainable growth by focusing on further strengthening the risk and compliance management.

PRINCIPAL ACTIVITIES DURING THE YEAR:

Fire and Property Damage

The written premium increased by 7.85% to Rs. 1,215.601 million in 2023 as compared to Rs.1,127.151 million in 2022. Claims as percentage of net premium revenue were 33.24% as against 25.71% in 2022. The underwriting profit for the year stands at Rs.58.821 million in 2023 as compared to Rs.189.552 million in 2022.

DIRECTORS' REPORT TO THE MEMBERS

Marine, Aviation and Transport

The written premium increased by 30.48% to Rs.507.533 million in 2023 as compared to Rs.388.980 million in 2022. Claims as a percentage of net premium revenue were 12.91% as against 14.08% in 2022 and the underwriting profit was Rs.94.206 million compared to Rs.113.348 million in 2022.

Motor

During the year 2023 gross written premium was Rs.1,037.482 million as compared to Rs.904.396 million in 2022. Claims as percentage of net premium revenue were 20.15% as against 14.26% in 2022 and the underwriting profit was Rs.201.652 million as compared to Rs. 228.186 million in 2022.

Crop

During 2023 gross written premium was Rs.1,369.408 million compared to Rs.973.740 million in 2022. Claims as percentage of net premium revenue were 78.61% as against 17.43% in 2022 and the underwriting profit was Rs.19.320 million compared to Rs.310.971 million in 2022.

Miscellaneous

The written premium was Rs.3,765.045 million in 2023 as compared to Rs.3,042 million in 2022. Claims as percentage of net premium revenue were 20.06% as against 27.18% in 2022 and the underwriting profit was Rs.713.718 million compared to Rs.281.059 million in 2022.

WINDOW TAKAFUL OPERATIONS

The Company's performance for the 2023 remained impressive as we closed the year delivering sound financial results with a contribution growth of 3.29% per annum. We continued to follow the strategy of sustainable growth by focusing on further strengthening the risk and compliance management.

The written contribution revenue increased by 3.29% to Rs.2171.008 million as against Rs.2101.883million in the previous year; while net contribution revenue was Rs.963.357 million compared to Rs.1302.212 million in 2023 and profit for Takaful Operator's Funds for the year was Rs. 8.024 million as against Rs. 3.309 million last year.

Risk Management Policy

United Insurance risk management policy focuses on unpredictability of financial markets and seeks to minimize potential adverse effects on the financial performance using proactive approach.

The Board has approved the policy of the Risk management as provided in the Code . The role of the Board in Risk Management is Increased Scrutiny Over Risk, Potential Loss Areas, finding the Balance between taking and managing Risks. Development of Policies, Procedures, and Awareness, Areas of Risk Management Oversight from a Broad Perspective. The key objectives/policy of the Company monitored by the Risk management committee are:

- a) To assist the management in designing, and document the risk model.
- b) To assist the Management in effective implementation of risk management system.
- c) To maintain a group-wide and aggregated view on the Company's risk profile in addition to individual risks.
- d) To report the details on the risk exposures and the actions taken in this regard
- e) Monitoring policies and procedures around risk that are consistent with the organization's strategy and risk appetite.
- f) Following up on management's implementation of risk management policies and procedures.
- g) Following up to be assured that risk management policies and procedures function as they are intended.
- h) Taking steps to foster risk awareness.

DIRECTORS' REPORT TO THE MEMBERS

- i) Encourage an organizational culture of risk adjusting awareness.
- j) To review risk management decisions in relation to strategic and operational matters including investments, major business decisions etc.
- k) Monitor and report of the management regarding operational and other related risks.

Pattern of Shareholding

The statement of pattern of shareholding as at 31 December 2023 is part of Annual Report 2023 of the company.

Earning per Share

Your Company has reported earning per share of Rs.3.01 in 2023 as compared to Rs.3.12 in 2022.

Internal Audit

The Company has an independent internal audit function, which reports directly to the Board Audit Committee. Internal audit department staff have unrestricted access to all records and information to discharge their duties effectively. The scope of internal audit is clearly defined in the Internal Audit Charter, which has been approved by the Board.

Internal Controls and Its Adequacy

The Board of Directors are responsible for the management of risk at The United Insurance Company of Pakistan Limited and are also responsible for ensuring adequate and effective internal controls exist within the company. The United Insurance Company activities expose it to a variety of risks. The UIC management and staff enable the board to meet these responsibilities by implementing standards and systems of internal control. The Securities and Exchange Commission of Pakistan has issued **CODE OF CORPORATE GOVERNANCE FOR INSURERS, 2016**. The Company's Internal Control policy

is prepared in light of the said code.

This policy therefore sets out the Key Internal Control objectives and principles for the UIC as well as the duties of the Board, Audit and Risk Committee, Management and staff, internal and external audit and other internal control functions at the company.

Corporate Social Responsibilities – CSR

The Company recognises the importance of its Corporate Social Responsibility towards the community. The Company considers that the society is one of the important stakeholders and is always keen to take steps for its welfare and betterment.

The Company has devised a comprehensive CSR Policy which is approved by the Board of Directors. The objective of the CSR Policy of the Company is to affect positively the society by contributing towards development of the country and its people.

As per the approved CSR Policy's main areas for CSR activities of the Company would be Health, Education, Environment Sustainability and Recreation Activities for the underprivileged people.

Roles & Responsibilities of Chairman and Chief Executive Officer

The office of the Chairman of the Company is separate, and the responsibilities of the Chairman are entirely distinct from those of the CEO. The Chairman ensures that the Board performs in a seamless manner and all matters relevant to the governance of the Company are addressed by the Board. The Chairman sets the agenda of the meetings, ensures that board meetings run smoothly and achieves a consensus on decisions and encourages the directors to fully participate in the deliberations and decisions of the Board. The Chairman has no involvement in day-to-day operations of the company.

DIRECTORS' REPORT TO THE MEMBERS

The Chief Executive Officer is responsible for the management of the affairs of the Company under the direction and oversight of the Board. The CEO implements strategies and policies approved by the Board and makes appropriate arrangements to ensure that funds and resources are properly safeguarded and are used economically, efficiently and effectively, and in accordance with all statutory obligations.

Directors' Remuneration

The Board of Directors have a formal policy and transparent procedure for remuneration of directors in accordance with the Companies Act, 2017 and determines it by Market benchmark of Insurance Industry. The detail of remuneration to directors and executives are mentioned in notes to the financial statements.

Directors' Remuneration Policy encompasses the determination of attending fee of Board and its sub-Committees. As per the policy, the Board of Directors is authorised to determine the attending fee for all the non-executives including Independent Directors from time to time.

Remuneration to Non-Executive (Including Independent)

The Company does not pay any remuneration to non-executive directors other than directors' fees for attending meetings of the Board, Board Committees and general meetings.

REPORT ON CORPORATE AND FINANCIAL REPORTING FRAMEWORK

In compliance with the Corporate and Financial Reporting Framework of the Code of Corporate Governance, the directors confirm the following:

1. The financial statements, prepared by the management of the Company, present fairly its state of affairs, the results of its operations, cash flows and changes in equity;
2. The Company has maintained proper books of accounts as required under the Companies Act, 2017;
3. The Company has followed consistently appropriate accounting policies in preparation of financial statements and accounting estimates are based on reasonable and prudent judgment;
4. Financial Statements have been prepared by the Company in accordance with the International Accounting Standards, International Financial Reporting Standards and any other regulation or law (including but not limited to the Shariah guidelines/principles) as applicable in Pakistan. The departure there from (if any) has been adequately disclosed and explained;
5. The system of internal control is sound and is being implemented and monitored by the internal audit department. The system prevents losses, minimize risks, protect assets ensure accuracy of records, promote operational efficiency, and encourage adherence to policies, rules, regulations, laws and helps management maintain an effective means of performance.
6. The fundamentals of the Company are strong and there are no doubts about its ability to continue as a going concern;
7. There has been no material departure from the best practices of corporate governance, as detailed in the listing regulations;
8. Key operating and financial data for the last six years in summarized form, is included in this annual report;
9. Outstanding taxes and duties amounting to Rs.680.941 million which will be paid partially in the month of January, 2024 and partially in with income tax return of 2024;
10. There are no statutory payments on accounts of taxes, duties, levies and charges which are

DIRECTORS' REPORT TO THE MEMBERS

- outstanding as at December 31, 2023, except as those disclosed in the financial statements;
11. All significant plans, major decisions such as corporate restructuring, business expansion and discontinuance of operations, shall be outlined along with future prospect;
 12. The value of investment in assets of provident fund, on basis of audited accounts, as at December 31, 2023 was Rs.383.957 million.
 13. During year 2023, five meetings of the Board of Directors were held and attended by the Directors as under:

Sr. no.	Name of Directors	Number of meetings attended
1	Muhammad Akram Shahid	5 out of 5
2	Jamil Ahmed Khan	5 out of 5
3	Muhammad Rahat Sadiq	5 out of 5
4	Huma Waheed	5 out of 5
5	Agha Ali Imam	5 out of 5
6	Khawas Khan Niazi	4 out of 5
7	Syed Rahat Ali Shah	5 out of 5

Member of Board Committees

The members of the Board Committees were as under:

Audit Committee

Agha Ali Imam	Independent Director	Chairman
Khawas Khan Niazi	Non-Executive Director	Member
Syed Rahat Ali Shah	Non-Executive Director	Member
Abdul Mannan Munir	Chief Internal Auditor	Secretary

Ethics, Human Resources & Remuneration Committee

Jamil Ahmed Khan	Independent Director	Chairman
Muhammad Akram Shahid	Executive Director	Member
Muhammad Rahat Sadiq	Non-Executive Director	Member
Wakeel Ahmad Mirza	General Manager	Secretary

Investment Committee

Jamil Ahmed Khan	Independent Director	Chairman
Muhammad Akram Shahid	Executive Director	Member
Agha Ali Imam	Independent Director	Member
Tajammal Iqbal	Head of Conventional Business	Member
Maqbool Ahmad	Chief Financial Officer	Secretary

DIRECTORS TRAINING PROGRAMME

The Board is fully complied with the requirement of Directors Training Programme laid down in the Code. Hence, out of seven Directors of the Company, five have already been attended the Directors' Training Programme (DTP). Two Directors are exempt from this requirement based on their qualification and experience.

PERFORMANCE OF THE BOARD

The Board has developed a mechanism to evaluate its own performance, its committees and its members by adopting a self-evaluation methodology, through questionnaires developed as per guidelines provided in the SECP S.R.O. 301 (I)/2020, which covers core areas of the functioning of the Board, its committees and members. The primary purpose of this evaluation is to

DIRECTORS' REPORT TO THE MEMBERS

enable the Board to assess its own quality of governance, which enable the Board members to play more effective role in progress of the Company.

CONFLICT OF INTEREST RELATING TO THE BOARD OF DIRECTORS

The Company's Code of Conduct for the Board of Directors requires every director to avoid any conflict of interest between him/her and the Company, its associated companies, subsidiaries and undertakings. Any situation that involves, or may reasonably be expected to involve, a conflict of interest with the Company, is required to be disclosed promptly by the concerned director to the Company.

Any matter of conflict of interest relating to the directors is dealt with in accordance with the applicable provisions of the Companies Act, 2017, the Public Sector Companies (Corporate Governance) Rules, 2013, the Listed Companies (Code of Corporate Governance) Regulations, 2019, and the Articles of Association of the Company.

COMPLIANCE WITH SECRETARIAL PRACTICES

The Company Secretary furnished a Secretarial Compliance Certificate, in the prescribed form, as required under the Code of Corporate Governance for Insurers, 2016, as part of the annual return certifying that the secretarial and corporate requirements of the Companies Act, 2017 and Listing Regulations have been complied with.

SIGNIFICANT POLICIES

The significant policies of the Company include:

- Code of Conduct
- Risk Management Policy

- Whistle Blowing Policy
- Internal Control Policy
- CSR Policy
- Communication and Disclosure Policy

AUDITORS

The Company's Auditors M/s. RSM Avais Hyder Liaquat Nauman, Chartered Accountants retire and offer themselves for re-appointment as Company's Auditors. The Audit Committee reviewed and recommended to the Board of Directors for re-appointment of M/s. RSM Avais Hyder Liaquat Nauman, Chartered Accountants as auditors of the Company for the next financial year ending December 31, 2024.

TRANSACTIONS WITH RELATED PARTIES

Related party transactions are carried out on commercial terms and the details thereof are placed periodically before the Board Audit Committee for review and recommendation to the Board for approval. Any interest in related party transactions by the members of the Board is disclosed by them to the Company. The details of related party transactions are disclosed in the notes to the Company's financial statements for the year ended December 31, 2023.

DIVIDEND

In 1st and 3rd quarters of the year 2023 Company already paid to its shareholders interim cash dividends of PKR 2.50/- per share i.e. 25%. In view of the Company's earnings, the Board of Directors has further recommended the Final Cash Dividend in respect of the financial year ended December 31, 2023, at the rate of Rs.1 per share i.e. 10%, subject to the approval of the shareholders at the forthcoming Annual General Meeting.

DIRECTORS' REPORT TO THE MEMBERS

MERGER WITH SPI INSURANCE COMPANY LIMITED

A scheme of merger of a related party M/S SPI Insurance Company Limited (SPI) into the company including Window Takaful Operations (WTO) was filed with the Honorable Sindh High Court (the Court) after approval of the same by the Board and members of both companies. The Court through its order dated January 23, 2023 has approved the "Scheme of Merger". The assets, liabilities and reserves of the related party have been merged into assets, liabilities and reserves of the Company after completing other formalities under the scheme effective from March 31, 2023. Detail of net assets, merged into the company as on March 31, 2023 is as under;

	Carrying value As At 31-03-23	Fair Value Adjustment	Fair Value As At 31-03-23
	-----Rupees-----		
Total assets	753,185,974	2,333,439	755,519,413
Total Liabilities	216,752,641	-	216,752,641
Net Assets acquired	536,433,333	2,333,439	538,766,772

Details of the fair values of the net assets acquired, purchase consideration and gain on bargain purchase are as follows:

Fair value of net assets acquired (Refer above)	538,766,772
Less: consideration given [51,750,000 ordinary shares of Rs. 10/- each].	(517,500,000)
Bargain purchase gain	21,266,772

Appropriation

Your Directors' are pleased to present the following figures with recommendations for the year ended December 31, 2023.

Particulars	2023	2022
Profit available for appropriation as at January 01	997,691,379	1,027,881,962
Interim cash dividends	(1,213,625,262)	(1,032,500,000)
Transferred from surplus on account of revaluation	68,567,049	80,590,781
Profit for the year	1,005,429,665	921,718,636
Profit available for appropriation as at December 31	858,062,831	997,691,379

TRADING IN COMPANY'S SHARES

There was no trading in shares of the Company by Directors, CEO, CFO, Company Secretary, Head of Internal Audit, other employees and their spouses and minor children during the year.

SHAREHOLDERS' GRIEVANCE

The Company takes all possible measures to address any grievances of shareholders within the shortest possible time. Shareholders can lodge complaints or make inquiries by completing the online feedback and complaints form available on the Company's website.

DIRECTORS' REPORT TO THE MEMBERS

The Share Registrar of the Company is the interface for general shareholders and any complaints or inquiries can be lodged with them by way of letter, facsimile, email or a telephone call, as well as with the Company

MINORITY SHAREHOLDERS

The Company recognises and respects the interests of all stakeholders, including shareholders, employees, creditors, customers, business partners and local communities, and values their views. The Company encourages its shareholders to participate in the Annual and Extra-ordinary General Meetings of the Company and give their valuable suggestions and feedback. The Company makes the following arrangements:

- Dispatch of notice of the AGM/EOGM to all shareholders at least 21 clear days prior to the meeting together with the Annual Report.
- Publication of the notice of AGM / EOGM in an English and Urdu language newspaper having wide circulation in Karachi, Lahore and Islamabad.
- Publication of the notice of AGM / EOGM on the online portal of the Pakistan Stock Exchange as well as on the Company's website.

- Dispatching printed copies of the Annual Report to those shareholders who have expressly requested them.
- Facilitation of the shareholders for appointing proxies.
- Facilitation of the representatives of the minority shareholders in the proxy solicitation by publication of their given statement and proxy form in the newspapers in the event of election of directors.

VALUE OF INVESTMENTS OF EMPLOYEES IN RETIREMENT FUNDS

UIC contributed Rs.28.835 million to the staff retirement funds during the year. The value of investments made by the staff retirement funds operated by the Company as per their financial statements as at December 31, 2023 is as follows:

	(Rupees)
Provident Fund	
Size of fund-Total Net Assets – 2023	380,080,147
Size of fund-Total Net Assets – 2022	305,055,628

FUTURE OUTLOOK

In 2024, insurance companies are going to be faced with finding innovative solutions and risk models to address the challenges posed by extreme weather events, natural disasters, and other climate-related risks.

As a result, it's also predicted that, overall, this shift will begin changing the perception of insurance and shift a

transactional product to one of a deeper more holistic relationship with the consumer and beyond.

However, to address all foresee challenges, we have to engage in more process automation across marketing, underwriting, claiming, and policy servicing. UIC will use automation and empathy during the next decade to reach outcomes such as driving revenues and policies in force, optimizing expenses, and minimizing risks.

DIRECTORS' REPORT TO THE MEMBERS

ACKNOWLEDGEMENT

Your Board wishes to convey heartfelt gratitude for the invaluable support and collaboration extended by the SECP, Bankers, Government authorities, and Business associates across various levels. We extend our gratitude to our shareholders for entrusting us with their confidence in the Company. Furthermore, the Board would like to acknowledge and express sincere appreciation for the dedicated contributions of the Company's executives, staff, and workers.



Muhammad Akram Shahid
Chief Executive Officer



Jamil Ahmed Khan
Chairman

Date: March 09, 2024

تاہم ان تمام چیلنجز سے نمٹنے کیلئے ہمیں مارکیٹنگ، انڈر رائٹنگ، کلیمز اور پالیسی سروسنگ کے مزید آٹومیشن پر زیادہ توانائی صرف کرنی ہوگی۔ یو آئی سی آمدن میں اضافہ، پالیسیوں کے نفاذ، اخراجات پر کنٹرول اور خطرات کم کرنے جیسے نتائج کے حصول کیلئے آنے والی دہائی کے دوران آٹومیشن کا استعمال کرے گا۔

اظہار تشکر

آپ کا بورڈ ایس ای سی پی، بینکرز، حکومتی حکام اور مختلف سطحوں کے کاروباری ایسوسی ایٹس کی طرف سے پیش بہا معاونت اور اشتراک پر تہہ دل سے شکر گزار ہے۔ ہم اپنے حصص یافتگان کے بھی مشکور ہیں جنہوں نے کمپنی پر اعتماد کیا اور اس کے ساتھ ساتھ بورڈ، کمپنی کے ایگزیکٹوز، ملازمین اور ورکرز کا بھی شکر گزار ہے جنہوں نے کمپنی کی مسلسل ترقی کیلئے انتھک محنت اور لگن سے کام کیا۔



محمد اکرم شاہد
چیف ایگزیکٹو آفیسر



جلیل احمد خان
چیرمین

مورخہ: 9 مارچ، 2024

ڈائریکٹرز رپورٹ بنام اراکین

حصص یافتگان کی شکایات کا ازالہ

کمپنی حصص یافتگان کی کسی بھی شکایت کے کم سے کم وقت میں ازالے کیلئے تمام ممکنہ اقدامات اٹھاتی ہے۔ حصص یافتگان آن لائن فیڈ بیک اور کمپنی کی ویب سائٹ پر دستیاب شکایت فارم مکمل کر کے شکایات درج کرا سکتے ہیں۔ عام حصص یافتگان تحریری، فیکس، ای میل یا ٹیلی فون کال کے ذریعے کمپنی کے شیئر رجسٹرار کے ساتھ ساتھ کمپنی کے پاس شکایات درج کرا سکتے ہیں۔

اقلیتی حصص یافتگان

کمپنی تمام اسٹیک ہولڈرز بشمول حصص یافتگان، ملازمین، کریڈیٹرز، صارفین، بزنس پارٹنرز اور مقامی افراد کے مفادات کو تسلیم اور احترام کرتی ہے اور ان کے خیالات کو اہمیت دیتی ہے۔ کمپنی اپنے حصص یافتگان سے کمپنی کے سالانہ اور غیر معمولی اجلاس عام میں شرکت کرنے اور اپنی قیمتی رائے اور فیڈ بیک دینے پر اصرار کرتی ہے جس کے لئے کمپنی مندرجہ ذیل اقدامات کرتی ہے۔

- اجلاس کے انعقاد سے 21 روز قبل سالانہ رپورٹ کے ہمراہ سالانہ اجلاس عام / غیر معمولی اجلاس عام کا نوٹس ارسال کرنا۔
- کراچی، لاہور اور اسلام آباد میں کثیر الاشاعت والے انگریزی اور اردو زبان کے اخبارات میں اے جی ایم / ای او جی ایم کے نوٹس کی اشاعت۔
- پاکستان اسٹاک ایکس چینج کے آن لائن پورٹل کے ساتھ ساتھ کمپنی کی ویب سائٹ پر اے جی ایم / ای او جی ایم کے نوٹس کی اشاعت۔
- سالانہ رپورٹ کی طباعت شدہ کاپیاں ان حصص یافتگان کو ارسال کرنا جنہوں نے واضح طور پر ان کی درخواست کی ہے
- پراکسیوں کی تقرری کیلئے حصص یافتگان کو سہولت فراہم کرنا
- ڈائریکٹرز کے انتخاب کے تناظر میں اقلیتی حصص یافتگان کے نمائندوں کو ان کے دیئے گئے بیان اور پراکسی فارم کی اشاعت کے ذریعے پراکسی کی تقرری میں سہولت فراہم کرنا۔

ریٹائرمنٹ فنڈز میں ملازمین کی سرمایہ کاری کی قدر

یو آئی سی نے سال کے دوران ملازمین کے ریٹائرمنٹ فنڈز میں 28.835 ملین روپے کا حصہ ڈالا 31 دسمبر، 2023 تک مالیاتی گوشواروں کے مطابق کمپنی کے زیر انتظام ملازمین کے ریٹائرمنٹ فنڈز میں کی گئی سرمایہ کاری کی ویلیو درج ذیل ہے۔

پراویڈنٹ فنڈ

فنڈ کا حجم - کل خالص اثاثے - 2023	380,080,147 روپے
فنڈ کا حجم - کل خالص اثاثے - 2022	305,055,628 روپے

مستقبل کی پیش بینی

2024 میں انشورنس کمپنیوں کو انتہائی موسمی حالات، قدرتی آفات اور موسمیاتی تبدیلی سے منسلک دیگر خطرات سے درپیش چیلنجز سے نمٹنے کیلئے جدید حل اور رسک ماڈیولز تلاش کرنے ہوں گے۔ نتیجتاً پیش گوئی بھی کی جاتی ہے کہ مجموعی طور پر یہ منتقلی انشورنس کے تصور کو بدلنا شروع کرے گی اور ایک جزوی اور محدود پراڈکٹ کو صارف اور دیگر کے ساتھ ایک گہرا اور جامع تعلق بنا دے گی۔

ڈائریکٹرز رپورٹ بنام اراکین

مد نظر رکھتے ہوئے بورڈ آف ڈائریکٹرز نے 31 دسمبر، 2023 کو ختم ہونے والے سال کیلئے 1.00 روپے فی حصص یعنی 10 فیصد کے حساب سے حتمی نقد منافع منقسمہ کی سفارش کی ہے جو آئندہ سالانہ اجلاس عام میں حصص یافتگان کی منظوری سے مشروط ہے۔

ایس پی آئی انشورنس کمپنی لمیٹڈ کے ساتھ انضمام

متعلقہ فریق میسرز ایس پی آئی انشورنس کمپنی لمیٹڈ (ایس پی آئی) کے ساتھ انضمام کی سکیم دونوں کمپنیوں کے بورڈ اور اراکین کی منظوری کے بعد سندھ ہائی کورٹ میں قانونی تقاضوں کی تکمیل کیلئے پیشکش دائر کی گئی تھی۔ معزز عدالت نے 23 جنوری، 2023 کو اپنے حکم نامہ میں ”انضمام کی سکیم“ کی منظوری دی ہے۔ سکیم کے تحت جو 31 مارچ 2023 سے موثر العمل ہے، تمام دیگر سہ کارروائیاں مکمل کرنے کے بعد متعلقہ فریق کے اثاثے، واجبات اور ذخائر کمپنی کے اثاثوں، واجبات اور ذخائر میں ضم ہو جائیں گے۔

31 مارچ، 2023 تک کمپنی میں ضم ہونے والے خالص اثاثوں کی تفصیلات درج ذیل ہیں

تک فیبر ویلیو	فیبر ویلیو ایڈجسٹمنٹ	31-3-23 تک اصل قدر
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-----روپے-----

755,519,413	2,333,439	753,185,974	کل اثاثے
216 752 641		216,752,641	کل واجبات
538,766,772	2,333,439	536,433,333	خریدے گئے خالص اثاثے

خالص اثاثوں کی فیبر ویلیو کی تفصیلات، خریداری کیلئے ادا کی گئی رقم اور خریداری سے حاصل منافع کی تفصیلات درج ذیل ہے۔

538,766,772

خالص اثاثوں کی فیبر ویلیو (مذکورہ بالا کا حوالہ)

(517,500,000)

خریداری کیلئے ادا کی گئی رقم (10 روپے کے حساب سے 51,750,000 عام حصص)

21,266,772	خریداری سے حاصل منافع
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تخصصات

آپ کے ڈائریکٹرز 31 دسمبر، 2023 کو ختم ہونے والے سال کیلئے سفارشات کے ساتھ مندرجہ ذیل مالی نتائج پیش کرنے میں مسرت محسوس کرتے ہیں۔

تفصیلات	2023	2022
تخصصات کیلئے یکم جنوری تک دستیاب منافع	997,691,379	1,027,881,962
عبوری نقد منافع منقسمہ	(1,213,625,262)	(1,032,500,000)
از سر نو جائزہ کیلئے سرپلس سے منتقل شدہ	68,567,049	80,590,781
سال کے لئے منافع	1,005,429,665	921,718,636
تخصصات کیلئے 31 دسمبر تک دستیاب منافع	858,062,831	997,691,379

کمپنی کے حصص میں ٹریڈنگ

سال کے دوران کمپنی کے ڈائریکٹرز، ای او، ای سی ایف او، کمپنی سیکرٹری، ہیڈ آف انٹرنل آڈٹ، دیگر ملازمین، ان کی شریک حیات اور نابالغ بچوں نے کمپنی کے حصص میں کوئی ٹریڈنگ نہیں کی۔

ڈائریکٹرز رپورٹ بنام اراکین

بورڈ کی کارکردگی

بورڈ نے خود تشخیصی طریقہ کار اختیار کرتے ہوئے اپنی، اپنی کمیٹیوں اور اپنے اراکین کی کارکردگی جانچنے کیلئے ایک میکنزم تشکیل دیا ہے۔ جس کے تحت ایس ای سی پی کے ایس آر او 2020 (1) 301 کے مطابق بورڈ، اس کی کمیٹیوں اور اراکین کے اہم شعبوں کی فعالیت پر مشتمل سوالنامے کے ذریعے کارکردگی کا جائزہ لیا جاتا ہے۔ اس تجزیہ کا بنیادی مقصد بورڈ کو اپنے گورننس کے معیار کا جائزہ لینے کے قابل بنانا ہے جس میں بورڈ کے اراکین کی ترقی میں زیادہ موثر کردار ادا کرنے سکیں گے۔

بورڈ آف ڈائریکٹرز سے متعلق مفادات کا نگرار

بورڈ آف ڈائریکٹرز کیلئے کمپنی کے ضابطہ اخلاق کے تحت ضروری ہے کہ کمپنی کا ہر ڈائریکٹر کمپنی، اس کی منسلک کمپنیوں، ذیلی کمپنیوں اور انڈر ٹیننگ اور اپنے درمیان مفادات کے ٹکراؤ سے اجتناب کرے۔ اگر کوئی ایسی صورتحال پیدا ہو جس میں کمپنی کے ساتھ مفادات کا ٹکراؤ ہو رہا ہو یا ہونے کا امکان ہو تو اس صورت میں متعلقہ ڈائریکٹر کمپنی کو فوری طور پر مطلع کرے گا۔ ڈائریکٹرز سے متعلق مفادات کے ٹکراؤ کے معاملہ سے کمپنیز ایکٹ 2017، پبلک سیکٹر کمپنیز (کارپوریٹ گورننس) رولز 2013، لسٹڈ کمپنیز (کوڈ آف کارپوریٹ گورننس) ریگولیشنز 2019 اور آرٹیکلز آف ایسوسی ایشن آف دی کمپنی کی قابل اطلاق دفعات کے مطابق نمٹا جائے گا۔

سیکرٹریل پریکٹس کی تعمیل

کمپنی سیکرٹری نے کوڈ آف کارپوریٹ گورننس فار انشوررز 2016 کے تحت سالانہ گوشواروں کے حصہ کے طور پر سیکرٹریل کمپلائنس سرٹیفکیٹ پیش کیا جس سے کمپنیز ایکٹ 2017 اور لسٹنگ ریگولیشنز کے سیکرٹریل اور کارپوریٹ تقاضوں کی تعمیل اس بات کی توثیق ہوتی ہے۔

نمایاں پالیسیاں

کمپنی کی نمایاں پالیسیوں میں درج ذیل شامل ہیں

۔ ضابطہ اخلاق

۔ رسک منجمنٹ پالیسی

۔ وائل بلوئنگ پالیسی

۔ انٹرنل کنٹرول پالیسی

۔ سی ایس آر پالیسی

۔ کیونٹیشن اور ڈسکلوزر پالیسی

آڈیٹرز

کمپنی کے آڈیٹرز میسرز آرا ایس ایم او ایس حیدر لیاقت نعمان، چارٹرڈ اکاؤنٹنٹس نے سبکدوش ہونے اور اہلیت کی بنا پر کمپنی کے آڈیٹرز کے طور پر دوبارہ تقرر کیلئے خود کو پیش کیا ہے۔ آڈٹ کمیٹی نے میسرز آرا ایس ایم او ایس حیدر لیاقت نعمان، چارٹرڈ اکاؤنٹنٹس کی 31 دسمبر 2024 کو ختم ہونے والے سال کیلئے کمپنی کے آڈیٹرز کے طور پر دوبارہ تقرر کیلئے بورڈ آف ڈائریکٹرز کو سفارش کی ہے۔

متعلقہ فریقوں کے ساتھ لین دین

متعلقہ فریقوں کے ساتھ لین دین کمرشل شرائط پر کیا جاتا ہے جس کی تفصیلات بورڈ آڈٹ کمیٹی کے سامنے جائزہ کیلئے وقتاً فوقتاً پیش کی جاتی ہیں۔ بورڈ آڈٹ کمیٹی منظور کیلئے بورڈ کو سفارش کرتی ہے۔ بورڈ کے اراکین کی طرف سے متعلقہ فریقوں کے ساتھ لین دین میں دلچسپی کے بارے میں کمپنی کو آگاہ کیا جاتا ہے۔ 31 دسمبر 2023 کو ختم ہونے والے سال کیلئے متعلقہ فریقوں کے ساتھ لین دین کی تفصیلات کمپنی کے مالیاتی گوشواروں میں دی گئی ہیں۔

منافع منقسمہ

کمپنی سال 2023 کی پہلی اور تیسری سہ ماہی کیلئے حصص یافتگان کو 2.50 روپے فی حصص یعنی 25 فیصد کے حساب سے عبوری نقد منافع منقسمہ ادا کر چکی ہے۔ کمپنی کی آمدنیوں کو

ڈائریکٹرز رپورٹ بنام اراکین

نمبر شمار	ڈائریکٹرز کے نام	اجلاس میں شرکت کی تعداد
1-	محمد اکرم شاہد	5 میں سے 5
2-	جمیل احمد خان	5 میں سے 5
3-	محمد راحت صادق	5 میں سے 5
4-	ہما وحید	5 میں سے 5
5-	آغا علی امام	5 میں سے 5
6-	خواص خان نیازی	5 میں سے 4
7-	سید راحت علی شاہ	5 میں سے 5

بورڈ کمیٹیوں کے اراکین

بورڈ کمیٹیوں کے اراکین درج ذیل ہیں

آڈٹ کمیٹی

آغا علی امام	آزاد ڈائریکٹر	چیئر مین
خواص خان نیازی <td>نان ایگزیکٹو ڈائریکٹر <td>رکن</td> </td>	نان ایگزیکٹو ڈائریکٹر <td>رکن</td>	رکن
سید راحت علی شاہ <td>نان ایگزیکٹو ڈائریکٹر <td>رکن</td> </td>	نان ایگزیکٹو ڈائریکٹر <td>رکن</td>	رکن
عبدالمنان منیر <td>چیف انٹرنل آڈیٹر <td>سیکرٹری</td> </td>	چیف انٹرنل آڈیٹر <td>سیکرٹری</td>	سیکرٹری

اخلاقیات، انسانی وسائل اور معاوضہ کمیٹی

جمیل احمد خان	آزاد ڈائریکٹر	چیئر مین
محمد اکرم شاہد <td>ایگزیکٹو ڈائریکٹر <td>رکن</td> </td>	ایگزیکٹو ڈائریکٹر <td>رکن</td>	رکن
محمد راحت صادق <td>نان ایگزیکٹو ڈائریکٹر <td>رکن</td> </td>	نان ایگزیکٹو ڈائریکٹر <td>رکن</td>	رکن
وکیل احمد مرزا <td>جنرل منیجر <td>سیکرٹری</td> </td>	جنرل منیجر <td>سیکرٹری</td>	سیکرٹری

سرمایہ کاری کمیٹی

جمیل احمد خان	آزاد ڈائریکٹر	چیئر مین
محمد اکرم شاہد <td>ایگزیکٹو ڈائریکٹر <td>رکن</td> </td>	ایگزیکٹو ڈائریکٹر <td>رکن</td>	رکن
آغا علی امام <td>آزاد ڈائریکٹر <td>رکن</td> </td>	آزاد ڈائریکٹر <td>رکن</td>	رکن
تجمل اقبال <td>ہیڈ آف کنونینٹس برنس <td>رکن</td> </td>	ہیڈ آف کنونینٹس برنس <td>رکن</td>	رکن
مقبول احمد <td>چیف فنانشل آفیسر <td>سیکرٹری</td> </td>	چیف فنانشل آفیسر <td>سیکرٹری</td>	سیکرٹری

ڈائریکٹرز ٹریڈنگ پروگرام

بورڈ ضابطہ میں وضع کردہ ڈائریکٹرز ٹریڈنگ پروگرام کے تقاضوں کی مکمل تعمیل کرتا ہے۔ فی الحال سات ڈائریکٹرز میں سے پانچ ڈائریکٹرز نے ڈائریکٹرز ٹریڈنگ پروگرام (ڈی ٹی پی) میں شرکت کی۔ تاہم دو ڈائریکٹرز کو تعلیم اور تجربے کی بنیاد پر اس سے استثنیٰ حاصل ہے۔

ڈائریکٹرز رپورٹ بنام اراکین

انجام دہی کیلئے موثر کردار ادا کرتے ہوئے کمپنی کے گورنرس سے متعلقہ معاملات پر نظر رکھے ہوئے ہے۔ چیئرمین اجلاسوں کے ایجنڈا اطلے کرتا ہے۔ چیئرمین اس بات کو یقینی بناتا ہے کہ بورڈ اجلاسوں میں کئے گئے فیصلوں پر اتفاق رائے پیدا ہو۔ چیئرمین بورڈ کے تمام معاملات پر غور و خوض اور فیصلہ سازی میں تمام ڈائریکٹرز کی شمولیت کو یقینی بناتا ہے۔ چیئرمین کمپنی کے روزمرہ کے آپریشنز میں کوئی کردار نہیں ہے۔

چیف ایگزیکٹو آفیسر بورڈ کی ہدایت اور رہنمائی میں کمپنی کے معاملات کے انتظام کا ذمہ دار ہے۔ سی ای او بورڈ سے منظور شدہ حکمت عملیوں اور پالیسیوں کو نافذ کرنے کی ذمہ داری ادا کرتا ہے۔ سی ای او فنڈز اور وسائل کے تحفظ اور تمام قانونی تقاضوں کے مطابق کفایت شعاری، موثر انداز میں استعمال کو یقینی بناتا ہے۔

ڈائریکٹرز کا معاوضہ

بورڈ آف ڈائریکٹرز نے کمپنیز ایکٹ 2017 کے مطابق ڈائریکٹرز کے معاوضہ کیلئے باضابطہ پالیسی اور شفاف طریقہ کار وضع کیا ہے۔ معاوضہ کا تعین انشورنس انڈسٹری کے مارکیٹ بچ مارک کے تحت کیا جاتا ہے۔ ڈائریکٹرز اور ایگزیکٹوز کے معاوضہ کی تفصیلات مالیاتی گوشواروں کے نوٹس میں بیان کی گئی ہیں۔

ڈائریکٹرز کے معاوضہ کی پالیسی بورڈ اور اس کی ذیلی کمیٹیوں کے اجلاسوں میں شرکت کی فیس کا تعین کرتی ہے۔ پالیسی کے مطابق بورڈ ڈائریکٹرز کو نان ایگزیکٹوز بشمول آزاد ڈائریکٹرز کیلئے اجلاسوں میں شرکت کیلئے فیس کا وقتاً فوقتاً تعین کرنے کا اختیار دیا جاتا ہے۔

نان ایگزیکٹوز (بشمول آزاد) کا معاوضہ

کمپنی نان ایگزیکٹوز اور ڈائریکٹرز کو دوسرے ڈائریکٹرز کی طرح معاوضہ کی بجائے بورڈ، بورڈ کمیٹیوں اور سالانہ اجلاس عام میں شرکت کی فیس ادا کرتی ہے۔

کارپوریٹ اور فنانشل رپورٹنگ فریم ورک پر رپورٹ

بورڈ آف ڈائریکٹرز کو ڈائریکٹرز بورڈ آف کارپوریٹ گورننس کے کارپوریٹ اینڈ فنانشل رپورٹنگ فریم ورک کی تعمیل میں مندرجہ ذیل کی تصدیق کرتے ہیں:

- 1- کمپنی کی انتظامیہ کی جانب سے تیار کردہ مالیاتی گوشوارے، اس کے امور کار، اس کی سرگرمیوں کے نتائج، کیش فلو، اور ایکویٹی میں تبدیلیوں کو منصفانہ طور پر پیش کرتے ہیں۔
- 2- کمپنیز ایکٹ 2017 کے تحت کمپنی کے حساب کتاب کے کھاتے مناسب انداز میں برقرار رکھے گئے ہیں۔
- 3- کمپنی نے مالیاتی گوشواروں کی تیاری میں اکاؤنٹنگ کی مناسب پالیسیوں کی مسلسل پیروی کی ہے اور شرعیاتی تخمینے مناسب اور معقول نظریات پر مبنی ہیں۔
- 4- کمپنی کی طرف سے مالیاتی گوشواروں کی تیاری میں پاکستان میں قابل اطلاق انٹرنیشنل اکاؤنٹنگ اسٹینڈرڈز، انٹرنیشنل فنانشل رپورٹنگ اسٹینڈرڈز اور دیگر ضابطوں یا قوانین (بشمول شرعی اصولوں / قوانین) کی پیروی کی گئی ہے اور ان سے کسی بھی انحراف کو مناسب انداز میں ظاہر اور واضح کیا گیا ہے۔
- 5- انٹرنل کنٹرول کے نظام کو موثر انداز میں نافذ کیا گیا اور انٹرنل آڈٹ ڈیپارٹمنٹ کی طرف سے اس کا مسلسل جائزہ اور نگرانی کی جارہی ہے۔ یہ نظام نقصانات سے روکنے اور خطرات کو کم کرنے کے ساتھ ساتھ اثاثوں کا تحفظ کیلئے کردار ادا کرتا ہے۔ یہ نظام ریکارڈ کی درستگی، آپریشنل کارکردگی کے فروغ اور پالیسیوں، قواعد، ضابطوں اور قوانین پر پابندی کو یقینی بناتا ہے اور کارکردگی کے اعلیٰ معیار کو برقرار رکھنے کیلئے مینجمنٹ کی اعانت کرتا ہے۔
- 6- کمپنی کی مالی حالت مضبوط ہے اور کمپنی کے کاروبار جاری رکھنے کی صلاحیت پر کسی قسم کے کوئی شک و شبہات نہیں ہیں۔
- 7- لسٹنگ ریگولیشنز میں وضع کردہ کارپوریٹ گورننس کے بہترین طریقہ عمل میں کسی بھی مادی حقائق کو حذف نہیں کیا گیا۔
- 8- گزشتہ چھ سال کے اہم آپریشننگ اور مالیاتی ڈیٹا کا خلاصہ سالانہ رپورٹ میں شامل ہے۔

9- 680.941 ملین روپے کے بقایا ٹیکسز اور ڈیوٹیوں پر جن کی ادائیگی جزوی طور پر جنوری 2024 کے مہینے میں اور جزوی طور پر 2024 کے اگست تک ریٹرن کے ساتھ کی جائے گی۔

10- 31 دسمبر 2023 تک ٹیکسوں، ڈیوٹیوں، لیویز اور چارجز کی مد میں کوئی قانونی ادائیگیاں قابل ادائیگی نہیں ہے ماسوائے ان کے جن کو مالیاتی گوشواروں میں بیان کیا گیا ہے۔

11- کارپوریٹ ری سٹرکچرنگ، کاروبار کی توسیع اور آپریشنز کی معطلی جیسے تمام بڑے منصوبوں اور فیصلوں کو مستقبل کے امکانات کے ساتھ واضح کئے جائیں گے۔

12- 31 دسمبر، 2023 تک پڑتا ہوا شدہ حسابات کی بنیاد پر پراویڈنٹ کے اثاثوں میں سرمایہ کاریوں کی مالیت 383.957 ملین روپے ہے۔

13- سال 2023 کے دوران بورڈ آف ڈائریکٹرز کے پانچ اجلاس منعقد ہوئے جن میں ڈائریکٹرز کی شرکت درج ذیل ہے۔

ڈائریکٹرز رپورٹ بنام اراکین

- ای۔ رسک والے شعبوں کے ارد گرد پالیسیوں اور طریقہ کاروں کی مانیٹرنگ کرنا جو ادارے کی اور خطرے کو قبول کرنے کی اسٹریٹیجی سے ہم آہنگ ہے
- ایف۔ مینجمنٹ کی طرف سے رسک مینجمنٹ پالیسیوں اور طریقہ کار کے نفاذ پر فالو اپ
- جی۔ خطرے کے انتظام کی پالیسیوں اور طریقہ کار کی اصل روح کے مطابق فعالیت کو یقینی بنانے کیلئے فالو اپ
- ایچ۔ رسک کے حوالے سے آگاہی کو تیز کرنے کیلئے اقدامات کرنا
- آئی۔ رسک ایڈجسٹ کرنے کیلئے آگاہی کے ادارہ جاتی کلچر کی حوصلہ افزائی
- جے۔ اسٹریٹجک اور آپریشنل امور بشمول سرمایہ کاریاں، بڑے کاروباری فیصلوں وغیرہ سے متعلق رسک مینجمنٹ کے فیصلوں کا جائزہ لینا
- کے۔ آپریشنل اور دیگر متعلقہ خطرات سے متعلق مینجمنٹ کی رپورٹ کی نگرانی

شیر ہولڈنگ کا پیٹرن

31 دسمبر 2023 تک شیر ہولڈنگ کے پیٹرن کا بیان کمپنی کی سالانہ رپورٹ 2023 کے ساتھ منسلک ہے۔

فی حصص آمدن

کمپنی کی 2023 میں فی حصص آمدنی 3.01 روپے رہی جبکہ 2022 میں یہ 3.12 روپے فی حصص تھی۔

انٹرنل آڈٹ

کمپنی میں انٹرنل آڈٹ کا ایک آزاد شعبہ موجود ہے جو بورڈ آڈٹ کمیٹی کو براہ راست رپورٹ کرتا ہے۔ انٹرنل آڈٹ ڈیپارٹمنٹ کے سٹاف کو اپنے فرائض اور ذمہ داریوں کو احسن انداز میں انجام دینے کیلئے کمپنی کے تمام ریکارڈز اور معلومات تک بلا روک ٹوک رسائی حاصل ہے۔ انٹرنل آڈٹ کے اختیارات کو انٹرنل آڈٹ چارٹر میں واضح طور پر بیان کیا گیا ہے جو بورڈ سے منظور شدہ ہے۔

انٹرنل کنٹرول اور اس کی قابلیت

یونائیٹڈ انشورنس کمپنی آف پاکستان لمیٹڈ میں خطرات کے انتظام کی ذمہ داری بورڈ آف ڈائریکٹرز کی ہے۔ بورڈ آف ڈائریکٹرز کمپنی کے اندر مناسب اور موثر انٹرنل کنٹرول کی موجودگی کو یقینی بنانے کے بھی ذمہ دار ہیں۔ یونائیٹڈ انشورنس کمپنی کی سرگرمیاں سے مختلف خطرات کا شکار کرتی ہیں۔ یو آئی سی مینجمنٹ اور سٹاف معیارات اور انٹرنل کنٹرول کے نظام نافذ کر کے ان ذمہ داریوں کی انجام دہی کیلئے بورڈ کی معاونت کرتے ہیں۔ سیکورٹیز اینڈ ایکس چینج کمیشن آف پاکستان نے کوڈ آف کارپوریٹ گورننس فار انشوررز، 2016 جاری کیا ہے جس کی روشنی میں کمپنی کی انٹرنل کنٹرول پالیسی تیار کی جاتی ہے۔

یہ پالیسی یو آئی سی کے ساتھ ساتھ بورڈ، آڈٹ اور رسک کمیٹی، مینجمنٹ اور سٹاف، انٹرنل اور ایکسٹرنل آڈٹ اور دیگر انٹرنل کنٹرول فنکشنز کے فرائض کیلئے انٹرنل کنٹرول کے اہم مقاصد اور اصولوں کا تعین کرتی ہے۔

کارپوریٹ سماجی ذمہ داری۔ سی ایس آر

کمپنی معاشرے کیلئے اپنے کارپوریٹ سماجی ذمہ داری کی اہمیت کو تسلیم کرتی ہے۔ کمپنی معاشرے کو ایک اہم سٹیک ہولڈر سمجھتی ہے اس لئے اس کی فلاح و بہبود اور بہتری کیلئے اقدامات اٹھانے کیلئے کوشاں رہتی ہے۔

کمپنی نے سی ایس آر کی ایک جامع پالیسی ترتیب دی ہے جو بورڈ آف ڈائریکٹرز سے منظور شدہ ہے۔ کمپنی کی سی ایس آر پالیسی کا مقصد ملک اور عوام کی ترقی کیلئے کردار ادا کرتے ہوئے معاشرے پر مثبت اثرات مرتب کرنا ہے۔

سی ایس آر کی منظور شدہ پالیسی کے مطابق کمپنی کی سی ایس آر سرگرمیوں کے مرکزی شعبے صحت، تعلیم، ماحولیاتی پائیداری اور پسماندہ لوگوں کیلئے تفریحی سرگرمیوں پر مشتمل ہوں گے۔

چیئر مین اور چیف ایگزیکٹو آفیسر کے فرائض اور ذمہ داریوں

کمپنی کے چیئر مین کا آفس علیحدہ ہے اور چیئر مین کی ذمہ داریاں کمپنی کے سی ای او کی ذمہ داریوں سے مکمل طور پر مختلف ہیں۔ چیئر مین اس بات کو یقینی بناتا ہے کہ بورڈ اپنی ذمہ داریوں کی

ڈائریکٹرز رپورٹ بنام اراکین

تناسب کے طور پر خالص کلیمز کی رقم 2022 میں 25.71 فیصد کے مقابلے میں 33.24 فیصد رہے۔ 2023 میں انڈر رائٹنگ منافع 58.821 ملین روپے رہا جبکہ 2022 میں یہ 189.552 ملین روپے تھا

میرین، ایوی ایشن اور ٹرانسپورٹ

2023 میں مجموعی تحریری بیمہ 2022 میں 388.980 ملین روپے کے مقابلے میں 30.48 فیصد اضافہ کے ساتھ 507.533 ملین روپے رہا۔ خالص پریمیم ریونیو کے تناسب کے طور پر خالص کلیمز کی رقم 2022 میں 14.08 فیصد کے مقابلے میں 12.91 فیصد رہے۔ انڈر رائٹنگ منافع 2022 میں 113.348 ملین روپے کے مقابلے میں 94.206 ملین روپے رہا

موٹر

سال 2023 کے دوران مجموعی تحریری بیمہ 2022 میں 904.396 ملین روپے کے مقابلے میں 1,037.482 ملین روپے رہا۔ خالص پریمیم ریونیو کے تناسب کے طور پر خالص کلیمز کی رقم 2022 میں 14.26 فیصد کے مقابلے میں 20.15 فیصد رہے۔ انڈر رائٹنگ منافع 201.652 ملین روپے رہا جبکہ 2022 میں یہ 228.186 ملین روپے تھا۔

فصلیں

سال 2023 کے دوران مجموعی تحریری بیمہ 2022 میں 973.740 ملین روپے کے مقابلے میں 1,369.408 ملین روپے تھا۔ خالص پریمیم ریونیو کے تناسب کے طور پر خالص کلیمز کی رقم 2022 میں 17.43 فیصد کے مقابلے میں 78.61 فیصد رہے۔ انڈر رائٹنگ منافع 19.320 ملین روپے رہا جبکہ 2022 میں یہ 310.971 ملین روپے تھا۔

متفرق

2023 میں مجموعی تحریری بیمہ 2022 میں 3,042 ملین روپے کے مقابلے میں 3,765.045 ملین روپے رہا۔ خالص پریمیم ریونیو کے تناسب کے طور پر خالص کلیمز کی رقم 2022 میں 27.18 فیصد کے مقابلے میں 20.06 فیصد رہے۔ انڈر رائٹنگ منافع 713.718 ملین روپے رہا جبکہ 2022 میں یہ 281.059 ملین روپے تھا۔

وڈ وکافل آپریشنز

کمپنی کی 2023 کیلئے کارکردگی متاثر کن رہی، سال کا اختتام کنٹریبوشن میں 3.29 فیصد سالانہ اضافہ کے ساتھ مستحکم مالی نتائج پر ہوا۔ ہم نے خطرے اور تعمیل مینجمنٹ کو مزید مستحکم بنانے پر توجہ مرکوز کرتے ہوئے پائیدار ترقی کی حکمت عملی پر عمل درآمد جاری رکھا۔ تحریری کنٹریبوشن گزشتہ سال کے 2101.883 ملین روپے کے مقابلے میں 3.29 فیصد کے اضافہ کے ساتھ 2171.008 ملین روپے رہی۔ 2023 میں خالص کنٹریبوشن ریونیو 2022 میں 1302.212 ملین روپے کے مقابلے میں 963.357 ملین روپے ریکارڈ ہوا۔ سال کیلئے وکافل آپریشنز کیلئے منافع گزشتہ سال کے 3.309 ملین روپے کے مقابلے میں 8.024 ملین روپے رہا۔

رسک مینجمنٹ پالیسی

یونائیٹڈ انشورنس کی رسک مینجمنٹ پالیسی مالیاتی مارکیٹوں کی غیر متوقع صورتحال پر توجہ مرکوز کرتی ہے اور فعال حکمت عملی اور طریقہ کار استعمال کرتے ہوئے مالیاتی کارکردگی پر پڑنے والے ممکنہ منفی اثرات کو کم کرتی ہے۔

بورڈ نے کوڈ میں فراہم کردہ رسک مینجمنٹ پالیسی کی منظوری دی ہے۔ رسک مینجمنٹ میں بورڈ کا کردار، خطرے کی بہتر تشخیص، نقصان کے ممکنہ شعبوں کی نشاندہی، خطرات قبول کرنے اور ان کے انتظام کے درمیان توازن تلاش کرنا، پالیسیوں، طریقہ کار، اور آگاہی کی ترقی، رسک مینجمنٹ کی نگرانی کے شعبے اور ایک وسیع تناظر سے رسک مینجمنٹ کی نگرانی کرنا ہے۔ رسک مینجمنٹ کمیٹی کی طرف سے مانیٹر کئے جانے والے کمیٹی کے اہم مقاصد پالیسی درج ذیل ہیں۔

اے۔ ڈیزائننگ اور رسک ماڈل کو دستاویزی شکل دینے میں مینجمنٹ کی معاونت کرنا

بی۔ رسک مینجمنٹ سسٹم کے موثر نفاذ میں مینجمنٹ کی اعانت

سی۔ انفرادی خطرات کے علاوہ کمیٹی کی رسک پروفائل پر وسیع اور مجموعی نظر رکھنا

ڈی۔ خطرات پر تفصیلات اور اس سلسلے میں اٹھائے گئے اقدامات پر رپورٹ دینا

ڈائریکٹرز رپورٹ بنام اراکین

بورڈ آف ڈائریکٹرز کی طرف سے ہم 31 دسمبر 2023 کو ختم ہونے والے سال کیلئے کمپنی کی 64 ویں سالانہ رپورٹ کے ہمراہ مشترکہ پڑتا ہوا شدہ مالی گوشوارے پیش کرنے میں مسرت محسوس کرتے ہیں۔ یہ ڈائریکٹرز رپورٹ کمپنیز ایکٹ، 2017 کے سیکشن 227 اور لسٹڈ کمپنیز (کوڈ آف کارپوریٹ گورننس) ریگولیشنز، 2019 کے مطابق تیار کی گئی ہے۔

پاکستان انشورنس انڈسٹری کے رجحانات

پاکستان کا انشورنس شعبہ ڈیجیٹلائزیشن، ہیلتھ اور ٹریول انشورنس جیسے اہم رجحانات کی وجہ سے نمایاں تبدیلی کے عمل سے گزر رہی ہے۔ یہ رجحانات مختلف اسٹیک ہولڈرز کیلئے ضروری اعداد و شمار اور ڈیٹا فراہم کرتے ہیں جس سے انہیں گہرے تجزیہ کے ذریعے بہتر اور منظم فیصلے کرنے میں مدد ملتی ہے۔ طویل المدت کامیابی کیلئے انڈسٹری میں کارکردگی کے معیارات متعین کرنا اہم ہے جو کارکردگی جانچنے کیلئے ایک اہم طریقہ ہے۔

ڈیجیٹلائزیشن اور جدت کے فروغ اور انشورنس انڈسٹری میں پیش کی جانے والی پروڈکٹس کو متنوع بنانے کیلئے سیکورٹیز اینڈ ایکس چینج کمیشن آف پاکستان (ایس ای سی پی) نے ڈیجیٹل انشورنس اور مائیکرو انشورنس کمپنیوں کے لیے رجسٹریشن کا نیا نظام متعارف کرایا ہے جس سے ان کمپنیوں کیلئے سرمایہ کی حد اور دیوالیہ پن کے حوالے سے تقاضوں میں کمی ہوئی ہے جس کا مقصد ملک بھر میں پالیسیوں کو اختیار کرنے کے عمل کو متحرک کرنا ہے۔ انشورنس کمشنر عامر خان نے موثر تھرڈ پارٹی انشورنس، زرعی اور لائونگ انشورنس کی طرف کم رجحان ہیکسیڈیشن کا غیر موثر نظام اور ٹیکنالوجی کے محدود استعمال جیسے چیلنجز سے نمٹنے کیلئے اسٹیک ہولڈرز کے مابین اجتماعی کوششوں کی اہمیت کو اجاگر کیا۔ عامر خان نے ان چیلنجز سے موثر انداز سے نبرد آزما ہونے کے لئے طویل المدت مشترکہ اسٹریٹجک حکمت عملی اپنانے کی سفارش کی۔

بورڈ کی تشکیل

ڈائریکٹرز کی کل تعداد سات ہے جن کی ترتیب ذیل میں دی گئی ہے

اے۔ مرد	6
بی۔ خاتون	1
کیٹگری	
آزاد ڈائریکٹرز	جمیل احمد خان
	آغا علی امام
نان ایگزیکٹو ڈائریکٹرز	خواض خان نیازی
	محمد راحت صادق
	سید راحت علی شاہ
ایگزیکٹو ڈائریکٹرز	محمد اکرم شاہد
	ہما وحید

کمپنی کی کارکردگی کا جائزہ

روایتی بیمہ

کمپنی کی 2023 کیلئے کارکردگی متاثر کن رہی، سال کا اختتام پر بیمہ میں 22.66 فیصد سالانہ اضافہ کے ساتھ مستحکم مالی نتائج پر ہوا۔ ہم نے خطرے اور تعمیل مینجمنٹ کو مزید مستحکم بنانے پر توجہ مرکوز کرتے ہوئے پائیدار ترقی کی حکمت عملی پر عمل درآمد جاری رکھا۔

سال کے دوران بنیادی کاروباری سرگرمیاں

فائر اور پراپرٹی کا نقصان

2023 میں مجموعی تحریری بیمہ 2022 میں 1,127.151 ملین روپے کے مقابلے میں 7.85 فیصد اضافہ کے ساتھ 1,215.601 ملین روپے ہوا۔ خالص پر بیمہ ریونیو کے

CODE OF CONDUCT & BUSINESS ETHICS

UIC is one of the leading insurance companies in Pakistan. Our Integrity guides our conduct towards our policyholders, colleagues, shareholders and the general public. This principle constitutes the foundation of our code of conduct and ethics as under:

- Each employee and director of the Company/the Operator should endeavor to deal fairly with customers, suppliers, competitors, the public at large and each other at all times and in accordance with ethical business practices. No one should take unfair advantage of anyone through manipulation, concealment, abuse of privileged information, misrepresentation of material facts or any other untoward practices.
- We should endeavor to ensure compliance with relevant statutory requirements, in the interest and best practices of corporate governance. No employee, or director of the Company/the Operator shall commit an illegal or unethical act, or incite others to do so, for any reason. Any violation of the laws that govern our business may result in a substantial loss of confidence in the Company/the Operator by the public, our policyholders and stakeholders.
- The Company/the Operator is responsible to ensure

that Company's corporate records and communications are complete, reliable and accurate, as our financial and accounting records are used to produce reports for our management teams, directors and shareholders.

- The Company/the Operator is committed to conduct its business in compliance with all applicable environmental and workplace health and safety laws and regulations. The Company strives to provide a safe and healthy work environment for our employees and to avoid adverse impact and injury to the environment and communities in which we conduct our business. Achieving this goal is the responsibility of all officers, directors and employees.
- The use of alcohol and drugs can impair your ability to work effectively and productively, you may not drink alcohol on the Company/the Operator premises. Additionally, you may not possess any non-pharmaceutical drugs on the Company/the Operator premises or at work-related functions.
- We are committed to preserve our reputation in the financial community by assisting in efforts to combat anti-money laundering and countering

financing of terrorism regulations, 2018. Money laundering is the practice of disguising the ownership or source of illegally obtained funds through a series of transactions to "clean" the funds so they appear to be proceeds from legal activities.

- Any political affiliation by officers or executive directors on personal level or on behalf of the Company's Conventional Business and/ or Window Takaful Operator and/or engaging in political activities and/or solicited for monetary contribution of any kind is not allowed in the light of AML Regulations. This policy applies solely to prevent the Company and Company's employees from unnecessary engagement to keep /maintain records and load of reporting to FMU & SECP.

The Company has developed a proper code of conduct which requires to be followed by each employee. The employees abide by the Code of Conduct to keep his/her integrity intact while dealing with colleagues, potential customers, policyholders, suppliers and peer group. The Company will always strive to maintain high standards of Business Anti-corruption measures. The Company follows "Zero Tolerance Policy" for any reported corruption incidence.

INDEPENDENT AUDITOR'S REVIEW REPORT

To The Members Of The United Insurance Company Of Pakistan Limited Review Report On The Statement Of Compliance Contained In The Code Of Corporate Governance For Insurers, 2016 And Listed Companies (Code Of Corporate Governance) Regulations, 2019 For The Year Ended December 31, 2023

We have reviewed the enclosed Statement of Compliance with the Code of Corporate Governance for Insurers, 2016 (the Code 2016) and the Listed Companies (Code of Corporate Governance) Regulations, 2019 (the Regulations 2019) prepared by the Board of Directors (the Board) of The United Insurance Company of Pakistan Limited (the Company) for the year ended December 31, 2023 in accordance with the requirements of the Code 2016 and the Regulations 2019.

The responsibility for compliance with the Code 2016 and the Regulations 2019 is that of the Board of Directors of the Company. Our responsibility is to review whether the Statement of Compliance reflects the status of the Company's compliance with the provisions of the Code 2016 and the Regulations 2019 and report if it does not and to highlight any non-compliance with the requirements of the Code 2016 and the Regulations 2019. A review is limited primarily to inquiries of the Company's personnel and review of various documents prepared by the Company to comply with the Code 2016 and the Regulations 2019.

As a part of our audit of the financial statements we are required to obtain an understanding of the accounting and internal control systems sufficient to plan the audit and develop an effective audit approach. We are not required to consider whether the Board of Director's statement on internal control covers all risks and controls or to form an opinion on the effectiveness of such internal controls, the Company's corporate governance procedures and risks.

The Code 2016 and the Regulations 2019 require the Company to place before the Audit Committee, and upon recommendation of the Audit Committee, place before the Board of Directors for their review and approval, its related party transactions. We are only required and have ensured compliance of this requirement to the extent of the approval of the related party transactions by the Board of Directors upon recommendation of the Audit Committee.

Based on our review, nothing has come to our attention which causes us to believe that the Statement of Compliance does not appropriately reflect the Company's compliance, in all material respects, with the Code 2016 and the Regulations 2019 as applicable to the Company for the year ended December 31, 2023.



RSM AVAIS HYDER LIAQUAT NAUMAN

Chartered Accountants

Place: Lahore

Date: March 09, 2024

UDIN: CR202310239hHvYRPNfy

STATEMENT OF COMPLIANCE

with the Code of Corporate Governance for Insurers, 2016 and Listed Companies (Code of Corporate Governance) Regulations, 2019 for the year ended December 31, 2023

This statement is being presented in compliance with the Code of Corporate Governance for Insurers, 2016 (the Code 2016) & Listed Companies (Code of Corporate Governance) Regulations, 2019 (the Regulations 2019) for the purpose of establishing a framework of good governance, whereby an insurer is managed in compliance with the best practices of corporate governance.

The United Insurance Company of Pakistan Limited has applied the principles contained in the Code 2016 and the Regulations 2019 in the following manner:

1. The total number of directors are seven (7) as per the following:
 - a) Male : Six (6)
 - b) Female : One (1)
2. The Company ensures the representation of independent non-executive directors and facilitates directors representing minority on its Board of Directors. At present the composition of the Board is as follows:

Category	Names
Independent Director	Jamil Ahmed Khan Agha Ali Imam
Executive Director	Muhammad Akram Shahid
Non-Executive Directors	Khawas Khan Niazi Syed Rahat Ali Shah Muhammad Rahat Sadiq
Female Directors (Executive)	Huma Waheed

* All independent directors meet the criteria of independence as laid down under the Code 2016. The fraction of one third is not rounded up as the total no of directors are limited, hence two independent directors are significant and, In our view, serve the purposes of the Regulations 2019.

3. The directors have confirmed that none of them is serving as a director in more than seven listed companies, including this Company.
4. All directors of the Company are resident and registered taxpayers (Filer), none of them has defaulted in payment of any loan to any banking company or DFI, NBF1 or being a member of a stock exchange, has been declared as a defaulter by that stock exchange.
5. No casual vacancy occurred on the Board during the year.
6. The Company has prepared a Statement of Ethics and Business Practices / Code of Conduct and has ensured that appropriate steps have been taken to disseminate it throughout the Company along with its supporting policies and procedures.
7. The Board has developed a vision/mission statement, overall corporate strategy and significant policies of the Company. A complete record of particulars of significant policies

along with the dates on which they were approved or amended has been maintained.

8. All powers of the Board have been duly exercised and decisions on material transactions, including appointment and determination of remuneration and terms and conditions of employment of the Chief Executive Officer, other executive directors and key officers have been taken by the Board.
9. The meetings of the Board were presided over the Chairman and, in his absence, by a director elected by the Board for this purpose and the Board met at least once in every quarter. Written notice of the board meetings, along with the agenda and working papers, were circulated at least seven (7) days before the meetings. The minutes of the meeting were appropriated recorded and circulated.
10. The Board of directors has a formal policy and transparent procedures for remuneration of directors in accordance with the Regulations 2019.
11. The following directors have completed certified Director's Training Program (DTP) and they are fully aware of their duties and responsibilities under the Code 2016 and the Regulations 2019

STATEMENT OF COMPLIANCE

with the Code of Corporate Governance for Insurers, 2016 and Listed Companies (Code of Corporate Governance) Regulations, 2019 for the year ended December 31, 2023

- **Mr. Muhammad Akram Shahid**
Executive Director
- **Mr. Khawas Khan Niazi**
Non-Executive Director
- **Ms. Huma Waheed**
Executive Director
- **Mr. Jamil Ahmed Khan**
Independent Director
- **Syed Rahat Ali Shah**
Non-Executive Director

Other two directors are exempt from the requirements of completing DTP.

12. The Board has established a system of sound internal control, which is effectively implemented at all levels within the insurer. The insurer has adopted and complied with all the necessary aspects of internal controls given in the Code.
13. The Board has approved appointment of Chief Financial Officer, Company Secretary and Head of Internal Audit, including their remuneration and terms and conditions of employment.
14. The Directors' Report for this year has been prepared in compliance with the requirement of the Code 2016 and the Regulations, 2019 and fully describes the salient matters required to be disclosed.
15. The financial statements of the Company were duly endorsed by Chief Executive Officer and Chief Financial Officer before approval of the Board.

16. The Directors, Chief Executive Officer and other Executives do not hold any interest in the shares of the Company other than disclosed in the pattern of shareholding.

17. The Company has complied with all the corporate and financial reporting requirements of the Code 2016.

18. The Board has formed the following Management Committee:

Underwriting Committee:

Name of Member	Category
Mr. Khawas Khan Niazi	Chairman
Mr. S.M Qaisar Imam	Member
Mr. Aamir Hameed	Member
Mr. Tayyab Bashir	Secretary

Claims Settlement Committee:

Name of Member	Category
Ms. Huma Waheed	Chairperson
Mr. Tajammal Iqbal	Member
Mr. Naeem Tariq	Member
Mr. Rizwan Safdar	Secretary

Reinsurance & Co-insurance Committee:

Name of Member	Category
Mr. Muhammad Rahat Sadiq	Chairman
Mr. Naeem Tariq	Member
Mr. Aamir Hameed	Member
Mr. Tayyab Bashir	Member
Mr. Abrar Ahmed Khan Minhas	Secretary

Risk Management & Compliance Committee:

Name of Member	Category
Mr. Muhammad Akram Shahid	Chairman
Ms. Huma Waheed	Member
Syed Rahat Ali Shah	Member
Mr. Ali Hassan Bhatti	Member
Mr. Ahsan Ali	Secretary

19. All Responsibilities of the nomination committee as laid down under the code 2016 and the Regulations 2019 are being discharged by the board.
20. The Board has formed the following Board Committees:

Ethics, Human Resource & Remuneration Committee:

Name of Member	Category
Mr. Jamil Ahmed Khan	Chairman
Mr. Muhammad Akram Shahid	Member
Mr. Muhammad Rahat Sadiq	Member
Mr. Wakeel Ahmed Mirza	Secretary

Investment Committee:

Name of Member	Category
Mr. Jamil Ahmed Khan	Chairman
Mr. Muhammad Akram Shahid	Member
Mr. Agha Ali Imam	Member
Mr. Tajammal Iqbal	Member
Mr. Maqbool Ahmad	Secretary

STATEMENT OF COMPLIANCE

with the Code of Corporate Governance for Insurers, 2016 and Listed Companies (Code of Corporate Governance) Regulations, 2019 for the year ended December 31, 2023

21. The Board has formed an Audit Committee. It comprises of three members, of whom one is independent director and two are Non-Executive Directors. The chairman of the Committee is an independent director. The composition of the Audit Committee is as follows:
24. The Chief Executive Officer, Chief Financial Officer, Company Secretary, Compliance Officer and the Head of Internal Audit possess such qualification and experience as is required under the Code 2016. The Appointed Actuary of the Company also meets the conditions as laid down in the said Code. Moreover, the persons handling the underwriting, claims, reinsurance, risk management and grievance functions/ department possess qualification and experience of direct relevance to their respective functions, as required under section 12 of the Insurance Ordinance, 2000.

Name of Member	Category
Mr. Agha Ali Imam	Chairman – Independent Director
Mr. Khawas Khan Niazi	Member – Non Executive Director
Syed Rahat Ali Shah	Member – Non Executive Director
Mr. Abdul Mannan Munir	Secretary

Name of the Person	Designation
Muhammad Akram Shahid	Chief Executive Officer
Maqbool Ahmad	Chief Financial Officer
Athar Ali Khan	Company Secretary
Abdul Mannan Munir	Head of Internal Audit
Ali Hassan Bhatti	Head of Compliance & Risk Management
Faisal Zai	Actuary
Naeem Tariq	Joint Director - Finance
Amir Hameed	Chief Operating Officer
Tajammal Iqbal	Head of Conventional Business
Shakeel Ahmed	Head of Window Takaful Business
S.M. Qaiser Imam	Head of Underwriting
Tayyab Bashir	Head of Operation – Underwriting
	Head of Greivance Department
Kamran Zaman	Head of Claims
Abrar Ahmed Minhas	Head of Reinsurance
Wakeel Ahmed Mirza	Head of Human Resources

22. The terms of references of the Committees have been formed and advised to the Committees for compliance. The frequency of meetings of the Committees is quarterly.
23. The Board has set up an effective internal audit function who are considered suitably qualified and experienced for the purpose and are conversant with the policies and procedures of the Company and they are involved in the internal audit function on a regular basis.
25. The statutory auditors of the Company have been appointed from the panel of auditors approved by the Commission in terms of sections 48 of the Insurance Ordinance, 2000. The statutory auditors have confirmed that they have been given a satisfactory rating under the Quality Control Review program of the Institute of Chartered Accountants of Pakistan (ICAP) and registered with Audit Oversight Board of Pakistan, that the firm and all its partners are in compliance with the International Federation of Accountants (IFAC) guidelines on code of ethics as adopted by the ICAP, that the firm and all its partners involved in the audit are not a close relative (spouse, parent, dependent and non-dependent children) of the Chief Executive Officer, Chief Financial Officer, Head of Internal Audit, Company Secretary or Director of the Company and that the firm or any of the partners of the firm, their spouses and minor children do not hold shares of the Company;
26. The statutory auditors or the persons associated with them have not been appointed to provide other services and the auditors have confirmed that they have observed IFAC guidelines in this regard.

STATEMENT OF COMPLIANCE

with the Code of Corporate Governance for Insurers, 2016 and Listed Companies (Code of Corporate Governance) Regulations, 2019 for the year ended December 31, 2023

27. The Appointed Actuary of the Company has confirmed that the Directors or their spouses and their minor children do not hold shares of the Company
28. The Board ensures that the Appointed Actuary complies with the requirements set out for them in the Code 2016.
29. The Board ensures that the investment policy of the Company has been drawn up in accordance with the provision of the Code 2016.
30. The Board ensures that the risk management system of the Company is in place as per the requirements of the Code 2016.
31. The Company has set up a risk management department, which carries out its tasks as covered under the requirement of Code 2016
32. The Pakistan Credit Rating Agency Limited (PACRA) has maintained IFS Rating of The United Insurance Company of Pakistan Limited as AA+ (Double A Plus) with "Stable Outlook". The rating reflects United Insurance's strong business fundamentals emanating from a sustained growth in GPW.
33. The Board has set up a grievance department, which fully complies with the requirements of the Code 2016.
34. The Company has not obtained any exemption(s) from the Securities and Exchange Commission of Pakistan in respect of the requirement of the Code 2016.
35. We confirm that all other material principles contained in the Code 2016 and requirements of Regulations 3,6,7,8,27,32,33 and 36 of the Regulations 2019 have been complied with



Muhammad Akram Shahid
Chief Executive Officer



Jamil Ahmed Khan
Chairman

Moreover, VIS Credit Rating Company Limited (VIS) has maintained the Insurer Financial Strength (IFS) rating of The

Date: March 09, 2024

STATEMENT UNDER SECTION 46 (6)

of The Insurance Ordinance, 2000

The Incharge of the management of the business was Mr. Muhammad Akram Shahid, Chief Executive Officer and the report on the affairs of business during the year 2023 signed by Jamil Ahmed Khan, Huma Waheed, Syed Rahat Ali Shah, Maqbool Ahmad and approved by the Board of Directors is part of the Annual Report 2023 under the title of "Directors' Report to the Members" and

- (a) In our opinion the annual statutory accounts of The United Insurance Company of Pakistan Limited set out in the forms attached to the statement have been drawn up in accordance with the Insurance Ordinance, 2000 and any rules made thereunder;
- (b) The United Insurance Company of Pakistan Limited has at all times in the year complied with the provisions of the Ordinance and the rules made thereunder relating to paid-up capital, solvency and reinsurance arrangements; and
- (c) As at the date of the statement, the United Insurance Company of Pakistan Limited continues to be in compliance with the provisions of the Ordinance and the rules made thereunder relating to paid-up capital, solvency and reinsurance arrangements.



Muhammad Akram Shahid
Chief Executive Officer



Huma Waheed
Director



Maqbool Ahmad
Chief Financial Officer



Syed Rahat Ali Shah
Director



Jamil Ahmed Khan
Chairman

PATTERN OF SHAREHOLDING

As At December 31, 2023

No. of Shareholders	Shareholding		Total Shares Held
	From	To	
358	1	100	6,272
201	101	500	58,920
112	501	1000	87,737
286	1001	5000	762,641
109	5001	10000	815,839
58	10001	15000	728,618
27	15001	20000	485,228
25	20001	25000	580,700
14	25001	30000	390,622
11	30001	35000	364,824
8	35001	40000	301,523
8	40001	45000	345,893
9	45001	50000	436,430
4	50001	55000	205,329
5	55001	60000	283,303
4	60001	65000	254,543
4	65001	70000	273,272
4	70001	75000	287,444
1	75001	80000	76,800
4	80001	85000	330,879
1	85001	90000	89,703
5	95001	100000	492,932
2	100001	105000	201,313
1	110001	115000	113,500
3	115001	120000	350,510
3	120001	125000	370,108
1	125001	130000	127,031
2	130001	135000	263,436
1	135001	140000	136,947
1	145001	150000	149,831
2	150001	155000	303,000
1	165001	170000	165,687
1	175001	180000	176,684
1	190001	195000	192,818
1	195001	200000	200,000
1	240001	245000	242,479
1	305001	310000	309,376
1	340001	345000	341,748
1	385001	390000	389,082
1	425001	430000	426,755

PATTERN OF SHAREHOLDING

As At December 31, 2023

No. of Shareholders	Shareholding		Total Shares Held
	From	To	
1	430001	435000	431,886
1	460001	465000	460,797
1	510001	515000	510,835
1	515001	520000	518,500
2	525001	530000	1,058,585
1	555001	560000	559,700
1	640001	645000	644,708
1	785001	790000	787,500
1	790001	795000	794,000
1	795001	800000	798,000
1	1055001	1060000	1,059,500
1	1170001	1175000	1,173,931
1	1245001	1250000	1,249,635
1	1375001	1380000	1,376,413
1	1615001	1620000	1,619,978
1	1740001	1745000	1,741,150
1	1985001	1990000	1,989,787
1	2480001	2485000	2,484,867
1	7455001	7460000	7,459,574
1	11940001	11945000	11,940,716
1	13980001	13985000	13,981,797
1	17070001	17075000	17,072,023
1	18600001	18605000	18,603,133
1	30115001	30120000	30,119,180
1	31365001	31370000	31,367,847
1	40925001	40930000	40,925,898
1	43010001	43015000	43,011,126
1	45570001	45575000	45,570,223
1	55315001	55320000	55,318,954
1313			346,750,000

PATTERN OF SHAREHOLDING

As At December 31, 2023

Sr. No.	Categories of Shareholding	Number of Shareholders	Share held	Percentage %
1	Associated Companies, Undertaking & Related Parties (List "A" attached)	3	146,610,132	42.28
2	Mutual Funds, NIT, ICP & Government entity (List "B" attached)	4	25,715	0.01
3	Directors , CEO & Their Spouse and minor children (List "C" attached)	7	19,131,721	5.52
4	Executives (List "D" attached)	NIL	NIL	NIL
5	Public Sector Companies & Corporations (List "E" attached)	1	1,249,635	0.36
6	Banks, DFIs, NBFI & Insurance Companies (List "F" attached)	4	14,438,693	4.16
7	Shareholders holding 5% or more (List "G" attached)	3	133,908,004	38.62
8	Others/Individual	1,291	31,386,100	9.05
	Total	1313	346,750,000	100.00

PATTERN OF SHAREHOLDING

As At December 31, 2023

List A Associated Companies, Undertaking & Related Parties

Sr. No.	Name	No. of Shares
1	United Track System (Pvt.) Limited	100,889,177
2	Tawasul Healthcare TPA (Pvt.) Limited	15,601,775
3	Tawasul Risk Management Services (Pvt.) Limited	30,119,180
		<u>146,610,132</u>

List B Mutual Funds, NIT, ICP & Government entity

Sr. No.	Name	No. of Shares
1	National Bank of Pakistan Investor Account	19,121
2	Trustees First Capital Mutual Fund	1,881
3	Trustees Karachi Sheraton Hotel Employee PF	4,669
4	IDBL (ICP Unit)	44
		<u>25,715</u>

List C Directors , CEO & Their Spouse and Minor Children

Sr. No.	Name	No. of Shares
1	Muhammad Akram Shahid	19,061,810
2	Khawas Khan Niazi	29,026
3	Miss. Huma Waheed	22,077
4	Muhammad Rahat Sadiq	11,421
5	Agha Ali Imam	3,235
6	Syed Rahat Ali Shah	1,956
		<u>19,129,525</u>

List D Executives

Sr. No.	Name	No. of Shares
	Nil	-

List E Public Sector Companies & Corporations

Sr. No.	Name	No. of Shares
1	Pakistan Re-insurance Company Limited	<u>1,249,635</u>

List F Banks, DFIs, NBFIs, Insurance Companies, Takaful, Modarabas and Pension Funds

Sr. No.	Name	No. of Shares
1	Eastern Federal Union Insurance Co Limited	11,624
2	Al-Zamin Management (Pvt.) Limited	1,486
3	Silk Bank Limited	11,940,716
4	Saudi Pak Leasing Company Limited	2,484,867
		<u>14,438,693</u>

List G Shareholders' Holding 5% or above

Sr. No.	Name	No. of Shares
1	United International Farms	31,367,847
2	United Software and Technologies International (Pvt.) Limited	59,529,031
3	Margalla News International	43,011,126
		<u>133,908,004</u>

The United Insurance Company of Pakistan Limited

Financial Statements

For The Year Ended December 31, 2023

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF THE UNITED INSURANCE COMPANY OF PAKISTAN LIMITED REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS

Opinion

We have audited the annexed financial statements of The United Insurance Company of Pakistan Limited (the Company), which comprise the statement of financial position as at December 31, 2023, and the related profit and loss account, the statement of comprehensive income, the statement of changes in equity and the cash flow statement for the year then ended, and notes comprising material accounting policy information and other explanatory information and we state that we have obtained all the information and explanations which, to the best of our knowledge and belief, were necessary for the purposes of the audit.

In our opinion and to the best of our information and according to the explanations given to us, the statement of financial position, the profit and loss account, the statement of comprehensive income, the cash flow statement and the statement of changes in equity together with the notes forming part thereof, conform with the accounting and reporting standards as applicable in Pakistan and give the information required by the Insurance Ordinance, 2000 and the Companies Act, 2017, in the manner so required and respectively give a true and fair view of the state of Company's affairs as at December 31, 2023 and of the profit, the total comprehensive income, the changes in equity and its cash flows for the year then ended.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs) as applicable in Pakistan. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Company in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants as adopted by the Institute of Chartered Accountants of Pakistan (the Code) and we have fulfilled our other ethical responsibilities in accordance with the Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Key Audit Matters

Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the financial statements of the current period. These matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

We have determined the matters described below as the Key Audit Matters:

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF THE UNITED INSURANCE COMPANY OF PAKISTAN LIMITED REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS

Key audit matter	How our audit addressed the key audit matter
Outstanding claims including IBNR and net insurance claims	
<p>Refer Note 3.18 and 21.1 to the financial statements relating to outstanding claims including IBNR and net insurance claims.</p> <p>The Company's outstanding claims including IBNR represent 40.29% of its total liabilities and net insurance claims represent significant expense. These involves significant management judgement regarding uncertainty in the estimation of claims payments and assessment of frequency and severity of claims. Claim liabilities are recognized on intimation of the insured event based on management's judgement and estimation. The Company maintains provision for claims incurred but not reported (IBNR) based on the advice of an independent actuary. The actuarial valuation process involves significant judgement and the use of actuarial assumptions.</p> <p>We have identified this area as a key audit matter as it involves judgement and estimation.</p>	<p>Our audit procedures include the following:</p> <ul style="list-style-type: none"> • Obtained an understanding, evaluated the design and tested the key controls over the process of capturing, processing and recording of information related to the claims and recoveries from reinsurance arrangements; • Inspected significant arrangements with reinsurers to obtain an understanding of contract terms to assess that recoveries from reinsurers on account of claims reported are being accounted for based on contract terms and conditions; • Assessed the appropriateness of the Company's accounting policy for recording of claims in line with requirements of applicable accounting and reporting standards; • Tested claims transactions on sample basis with underlying documentations to evaluate whether the claims reported during the year are recorded in accordance with the requirements of the Company's policy and relevant regulations and assessed the sufficiency of the claim liabilities recorded, by testing calculations on the relevant data including recoveries from reinsurers based on the respective arrangements; • Tested specific claims transactions on sample basis recorded close to year end and subsequent to year end with underlying documentation to assess whether claims had been recognized in the appropriate accounting period;

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF THE UNITED INSURANCE COMPANY OF PAKISTAN LIMITED REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS

	<ul style="list-style-type: none"> Assessed the work of an external actuarial specialist for determination of IBNR and evaluated their competence, capability and objectivity and also assessed general principles, actuarial assumptions and methods used by the actuary for actuarial valuations; and Considered the adequacy of Company's disclosures in the financial statements.
<p>Revenue Recognition Risk</p>	
<p>Refer Notes 3.22 and 20 to the financial statements relating to revenue recognition.</p> <p>The Company receives its major revenue from premiums and unearned premium reserve also represents significant portion of its liabilities. We identified revenue recognition as a key audit matter because of the potential risk of fraud in revenue recognition.</p>	<p>Our audit procedures include the following:</p> <ul style="list-style-type: none"> Obtained an understanding, evaluated the design and tested the implementation of controls over the process of capturing, processing and recording of premium income; Assessed the appropriateness of the Company's accounting policy for recording of premiums in line with the requirements of applicable laws, accounting and reporting standards; Tested the premium recorded on sample basis to test the accuracy from the underlying policies issued to insurance contract holders; Tested the policies on sample basis where premium was recorded close to year end, and evaluated that these were recorded in the appropriate accounting period; and Recalculated the unearned portion of premium income on sample basis to check recording of unearned premium reserve.

Information Other than the Financial Statements and Auditor's Report Thereon

Management is responsible for the other information. The other information comprises the information included in the annual report, but does not include the financial statements and our auditors' report thereon.

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF THE UNITED INSURANCE COMPANY OF PAKISTAN LIMITED REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of Management and Board of Directors for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting and reporting standards as applicable in Pakistan and the requirements of Insurance Ordinance, 2000 and Companies Act, 2017 and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

Board of Directors is responsible for overseeing the Company's financial reporting process

Auditor's Responsibilities for the Audit of the Financial Statement

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs as applicable in Pakistan will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs as applicable in Pakistan, we exercise professional judgement and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF THE UNITED INSURANCE COMPANY OF PAKISTAN LIMITED REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS

- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the Board of Directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the Board of Directors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with the Board of Directors, we determine those matters that were of most significance in the audit of the financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

Report on Other Legal and Regulatory Requirements

Based on our audit, we further report that in our opinion:

- a) proper books of account have been kept by the Company as required by the Insurance Ordinance, 2000 and the Companies Act, 2017 (XIX of 2017);

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF THE UNITED INSURANCE COMPANY OF PAKISTAN LIMITED REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS

- b) the statement of financial position, the profit and loss account, the statement of comprehensive income, the statement of changes in equity and the cash flow statement together with the notes thereon have been drawn up in conformity with the Insurance Ordinance, 2000 and the Companies Act, 2017 (XIX of 2017) and are in agreement with the books of account and returns;
- c) investments made, expenditure incurred and guarantees extended during the year were for the purpose of the Company's business; and
- d) zakat deductible at source under the Zakat and Ushr Ordinance, 1980 (XVIII of 1980) was deducted by the Company and deposited in the Central Zakat Fund established under section 7 of that Ordinance.

The engagement partner on the audit resulting in this independent auditor's report is Syed Naveed Abbas.



RSM AVAIS HYDER LIAQUAT NAUMAN
CHARTERED ACCOUNTANTS

Place: Lahore

Date: March 09, 2024

UDIN: AR202310239J3x2qGnvh

STATEMENT OF FINANCIAL POSITION

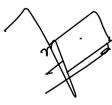
As at December 31, 2023

	Note	2023 Rupees	2022 Rupees
Assets			
Property and equipment	4	1,794,851,312	1,505,204,151
Intangible assets	5	37,487,035	17,617,439
Investment property	6	332,348,383	250,984,701
Investments in associate	7	-	-
Investments			
Equity securities	8	40,860,433	29,107,629
Debt securities	9	1,104,457,334	1,218,380,280
Term deposits	10	268,778,499	577,741,164
Total assets of Window Takaful Operations - Operator's fund		641,603,630	690,860,264
Loans and other receivables	11	1,789,254,086	1,181,328,005
Insurance / reinsurance receivables	12	1,674,167,635	1,611,533,945
Prepaid reinsurance premium ceded	20	2,376,365,105	1,678,950,790
Reinsurance recoveries against outstanding claims	21	2,812,158,108	3,027,493,383
Deferred commission expense	22	401,475,076	316,878,428
Cash & bank balances	13	588,922,230	894,345,225
Total assets		13,862,728,866	13,000,425,404
Equity and liabilities			
Capital and reserves attributable to the Company's equity holders			
Ordinary share capital	14	3,467,500,000	2,950,000,000
Capital reserve			
- Fair value reserve		(28,866,555)	(45,161,560)
Revenue reserves			
- General reserve		75,115,917	75,115,917
- Unappropriated profit		858,062,831	997,691,379
		933,178,748	1,072,807,296
Total Equity		4,371,812,193	3,977,645,736
Surplus on revaluation of property and equipment	15	658,019,836	703,959,759
Liabilities			
Total liabilities of window takaful operations - Operator's fund		363,954,486	298,811,383
Underwriting provisions			
Outstanding claims including IBNR	21	3,558,495,634	3,757,836,840
Unearned premium reserve	20	2,254,388,692	2,217,371,983
Premium deficiency reserve		16,933,141	-
Unearned reinsurance commission	22	358,261,810	250,873,741
Deferred taxation	16	193,163,242	150,560,931
Borrowings	17	48,826,698	82,834,498
Insurance / reinsurance payables - Due to insurers/re-insurers		781,626,478	783,461,811
Other creditors and accruals	18	717,778,408	374,623,200
Taxation - provision less payment		539,468,248	402,445,522
Total Liabilities		8,832,896,837	8,318,819,909
Total Equity and Liabilities		13,862,728,866	13,000,425,404
Commitments	19	-	-

The annexed notes form an integral part of these financial statements.


Muhammad Akram Shahid
Chief Executive Officer


Huma Waheed
Director


Maqbool Ahmad
Chief Financial Officer


Syed Rahat Ali Shah
Director


Jamil Ahmed Khan
Chairman

PROFIT AND LOSS ACCOUNT

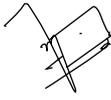
For the year ended December 31, 2023

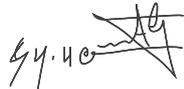
	Note	2023 Rupees	2022 Rupees
Net insurance premium	20	3,629,604,889	3,379,932,029
Net insurance claims (Provision) / reversal of premium deficiency reserve	21	(968,381,803)	(755,697,304)
Net commission and other acquisition costs	22	(177,199,646)	(260,533,966)
Insurance claims and acquisition expenses		(1,162,514,590)	(1,010,335,973)
Management expenses	23	(1,379,370,485)	(1,246,478,242)
Underwriting results		1,087,719,814	1,123,117,814
Investment income	24	134,803,838	110,991,424
Rental income		2,287,800	2,079,996
Other income	25	165,664,272	59,336,977
Other expenses	26	(12,493,823)	(35,536,056)
Results of operating activities		1,377,981,901	1,259,990,155
Finance cost	27	(15,793,098)	(64,120,321)
Share of loss of investment in associate	7	-	-
Profit of Window Takaful Operations - Operator's fund		8,024,412	3,309,241
Profit for the year before income tax expense		1,370,213,215	1,199,179,075
Income tax expense	28	(364,783,550)	(277,460,439)
Profit for the year		1,005,429,665	921,718,636
		2023	2022
Earnings per share			
- basic and diluted - Rupees	29	3.01	3.12

The annexed notes form an integral part of these financial statements.


Muhammad Akram Shahid
Chief Executive Officer


Huma Waheed
Director


Maqbool Ahmad
Chief Financial Officer


Syed Rahat Ali Shah
Director


Jamil Ahmed Khan
Chairman

STATEMENT OF COMPREHENSIVE INCOME

For the year ended December 31, 2023

	2023 Rupees	2022 Rupees
Profit for the year	1,005,429,665	921,718,636
Other comprehensive income / (loss) for the year		
<i>Items to be re-classified to profit and loss account in subsequent period:</i>		
Unrealized gain / (loss) on revaluation of available-for-sale investments-net of deferred tax	6,157,012	(9,081,780)
Reclassification adjustments relating to available-for-sale investments disposed off during the year - net of deferred tax	770,702	144,343
Share of other comprehensive income of Window Takaful Operations:		
Unrealized gain / (loss) on revaluation of available-for-sale investments-net of deferred tax	9,367,291	(3,568,014)
	16,295,005	(12,505,451)
Total comprehensive income for the year	1,021,724,670	909,213,185

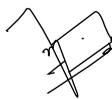
The annexed notes form an integral part of these financial statements.



Muhammad Akram Shahid
Chief Executive Officer



Huma Waheed
Director



Maqbool Ahmad
Chief Financial Officer



Syed Rahat Ali Shah
Director



Jamil Ahmed Khan
Chairman

CASH FLOW STATEMENT

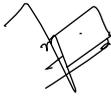
For the year ended December 31, 2023

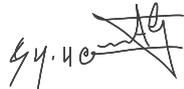
	Note	2023 Rupees	2022 Rupees
Operating cash flows:			
a) Underwriting activities			
Insurance premium received		7,926,797,580	5,963,454,115
Reinsurance premium paid		(4,886,101,904)	(2,654,372,440)
Claims paid	21	(4,206,710,804)	(2,092,519,090)
Reinsurance and other recoveries received	21	3,220,396,448	1,557,793,611
Commission paid		(659,744,899)	(644,316,149)
Commission received	22	736,331,598	472,231,828
Management expenses paid		(1,166,002,287)	(1,105,532,913)
Net cash flow from underwriting activities		964,965,732	1,496,738,962
b) Other operating activities			
Income tax paid		(198,138,880)	(161,638,133)
General expenses paid		(12,493,823)	(11,114,795)
Other operating payments		(287,548,958)	(318,105,084)
Loans advanced		(20,105,342)	(33,600,571)
Loan received back		27,158,990	24,921,048
Net cash flow from other operating activities		(491,128,013)	(499,537,535)
Total cash flow from all operating activities		473,837,719	997,201,427
c) Investment activities:			
Profit/ return received		141,042,149	95,998,342
Dividend received	24	3,939,645	2,268,990
Rental received		2,287,800	2,079,996
Payment for investment/ investment properties		(1,347,650,891)	(2,104,201,290)
Proceeds from investment/ investment properties		1,718,091,543	2,272,595,448
Fixed capital expenditure		(283,495,149)	(233,842,721)
Proceeds from disposal of property and equipment	4.1	44,603,899	47,506,276
Cash flow of Window Takaful Operations		181,000,000	165,000,000
Total cash flow from investing activities		459,818,996	247,405,041
d) Financing activities:			
Interest paid	27	(12,862,064)	(62,592,962)
Dividends paid		(1,183,561,394)	(1,002,147,917)
Lease liability paid		(42,656,252)	(50,394,961)
Total cash flow from financing activities		(1,239,079,710)	(1,115,135,840)
Net cash flow from all activities (a+b+c+d)		(305,422,995)	129,470,628
Cash and cash equivalents at the beginning of the year		894,345,225	764,874,597
Cash and cash equivalents at the end of the year		588,922,230	894,345,225

The annexed notes form an integral part of these financial statements.


Muhammad Akram Shahid
Chief Executive Officer


Huma Waheed
Director


Maqbool Ahmad
Chief Financial Officer


Syed Rahat Ali Shah
Director


Jamil Ahmed Khan
Chairman

CASH FLOW STATEMENT

For the year ended December 31, 2023

	Note	2023 Rupees	2022 Rupees
Reconciliation to Profit and Loss Account			
Operating cash flows		473,837,719	997,201,427
Depreciation & amortization expense	4 & 5	(213,368,198)	(140,945,329)
Finance cost	27	(15,793,098)	(64,120,321)
Gain / (Loss) on disposal of property and equipment	26	31,081,511	(24,421,261)
Rental income		2,287,800	2,079,996
Dividend income		3,939,645	2,268,990
Share of loss from associate	7	-	-
Increase in assets other than cash		999,892,981	2,304,087,603
(Increase) in liabilities other than borrowings		(549,920,061)	(2,266,464,144)
Investment & other income	24 & 25	265,446,954	108,722,434
Profit of Window Takaful Operations - Operators' fund		8,024,412	3,309,241
Profit for the year		1,005,429,665	921,718,636

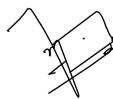
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Muhammad Akram Shahid
Chief Executive Officer



Huma Waheed
Director



Maqbool Ahmad
Chief Financial Officer



Syed Rahat Ali Shah
Director



Jamil Ahmed Khan
Chairman

STATEMENT OF CHANGES IN EQUITY

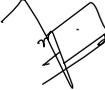
For the year ended December 31, 2023

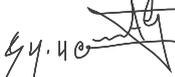
	Attributable to equity holders of the Company					
	Ordinary share capital	Capital reserve	Revenue reserves			Total
		Fair value reserve	General reserve	Unappropriated profit	Subtotal	
----- Rupees -----						
Balance as at January 01, 2022	2,950,000,000	(32,656,109)	75,115,917	1,027,881,962	1,102,997,879	4,020,341,770
Transaction with owners						
Interim cash dividends relating to 2022						
at Rs. 1 for the first quarter	-	-	-	(295,000,000)	(295,000,000)	(295,000,000)
at Rs. 1.5 for the second quarter	-	-	-	(442,500,000)	(442,500,000)	(442,500,000)
at Rs. 1 for the third quarter	-	-	-	(295,000,000)	(295,000,000)	(295,000,000)
	-	-	-	(1,032,500,000)	(1,032,500,000)	(1,032,500,000)
Transferred from surplus on revaluation of property and equipment (refer Note 15)	-	-	-	80,590,781	80,590,781	80,590,781
Total comprehensive income for the year	-	-	-	921,718,636	921,718,636	921,718,636
Profit for the year	-	(12,505,451)	-	-	-	(12,505,451)
Other comprehensive loss	-	(12,505,451)	-	921,718,636	921,718,636	909,213,185
	-	(12,505,451)	-	921,718,636	921,718,636	909,213,185
Balance as at December 31, 2022	2,950,000,000	(45,161,560)	75,115,917	997,691,379	1,072,807,296	3,977,645,736
Balance as at January 01, 2023	2,950,000,000	(45,161,560)	75,115,917	997,691,379	1,072,807,296	3,977,645,736
Shares issued under scheme of merger (Refer Note 1.2)	517,500,000	-	-	-	-	517,500,000
Transaction with owners						
Final cash dividends relating to 2022 at						
Rs.1 per share	-	-	-	(346,750,000)	(346,750,000)	(346,750,000)
Interim cash dividends relating to 2023 at						
Rs. 1 for the first quarter	-	-	-	(346,750,000)	(346,750,000)	(346,750,000)
at Rs.1.5 for the 3rd quarter	-	-	-	(520,125,262)	(520,125,262)	(520,125,262)
	-	-	-	(1,213,625,262)	1,213,625,262	1,213,625,262
Transferred from surplus on revaluation of property and equipment (refer Note 15)	-	-	-	68,567,049	68,567,049	68,567,049
Total comprehensive income for the year	-	-	-	1,005,429,665	1,005,429,665	1,005,429,665
Profit for the year	-	16,295,005	-	-	-	16,295,005
Other comprehensive loss	-	16,295,005	-	1,005,429,665	1,005,429,665	1,021,724,670
	-	16,295,005	-	1,005,429,665	1,005,429,665	1,021,724,670
Balance as at December 31, 2023	3,467,500,000	(28,866,555)	75,115,917	858,062,831	933,178,748	4,371,812,193

The annexed notes form an integral part of these financial statements.


Muhammad Akram Shahid
 Chief Executive Officer


Huma Waheed
 Director


Maqbool Ahmad
 Chief Financial Officer


Syed Rahat Ali Shah
 Director


Jamil Ahmed Khan
 Chairman

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

1 LEGAL STATUS AND NATURE OF BUSINESS

1.1 Status and operations

The United Insurance Company of Pakistan Limited (the Company) was incorporated on October 20, 1959, in Pakistan as a Public Limited Company under the repealed Companies Act, 1913, and its shares are quoted on Pakistan Stock Exchange Limited. The Registered Office of the Company is situated at 204, 2nd floor, Madina City Mall, Abdullah Haroon Road, Saddar, Karachi, in the province of Sindh, and its Head Office is located at UIG House 01, Upper Mall, Lahore, in the province of Punjab. The Company operates through a network of branches in all over Pakistan, detail of which is set out in the annual report. The principal activity of the Company is General Insurance Business and it qualifies as a domestic insurance company under the Insurance Ordinance, 2000 and undertakes Fire & Property Damage, Marine Aviation & Transport, Motor, Crop and Miscellaneous General Insurance. The Company was allowed to carry on Window Takaful Operations on August 18, 2014 by the Securities and Exchange Commission of Pakistan (SECP) under the Takaful Rules, 2012. The Company has not transacted any insurance business outside Pakistan.

For the purpose of carrying on takaful business, the Company formed a Waqf/ Participants' Takaful Fund (PTF) on June 09, 2014 under a trust deed. The trust deed governs the relationship of shareholders and policy holders for management of takaful operations.

1.2 A scheme of merger of a related party M/S SPI Insurance Company Limited (SPI) into the Company including Window Takaful Operations (WTO) was filed with the Honorable Sindh High Court (the Court) after approval of the same by the Board and members of both companies. The Court through its order dated January 23, 2023 has approved the "Scheme of Merger". The assets, liabilities and reserves of the related party have been merged into assets, liabilities and reserves of the Company after completing other formalities under the scheme effective from March 31, 2023. Detail of net assets, merged into the Company as on March 31, 2023 is as under;

	Carrying value As At 31-03-23	Fair Value Adjustment	Fair Value As At 31-03-23
-----Rupees-----			
ASSETS			
Property and equipment	85,389,652	141,960,348	227,350,000
Intangible assets	93,448	-	93,448
Investments			
Equity securities	139,842,049	(139,626,909)	215,140
Debt securities	28,442,129	-	28,442,129
Term deposits	930,000	-	930,000
Total assets of Window Takaful Operations - Operator's fund	53,742,702	-	53,742,702
Loans and other receivables	111,555,867	-	111,555,867
Insurance / reinsurance receivables	247,979,396	-	247,979,396
Prepaid reinsurance premium ceded	768,486	-	768,486
Reinsurance recoveries against outstanding claims	83,283,509	-	83,283,509
Deferred commission expense	55,045	-	55,045
Cash & bank balances	1,103,691	-	1,103,691
Total assets	753,185,974	2,333,439	755,519,413

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

	Carrying value As At 31-03-23	Fair Value Adjustment	Fair Value As At 31-03-23
-----Rupees-----			
LIABILITIES			
Total liabilities of Window Takaful Operations - Operator's fund	8,436,485	-	8,436,485
Underwriting Provisions			
Outstanding claims including IBNR	149,732,270	-	149,732,270
Unearned premium reserves	380,354	-	380,354
Premium deficiency reserves	922,120	-	922,120
Unearned reinsurance commission	203,476	-	203,476
Retirement benefit obligations	6,104,906	-	6,104,906
Deferred taxation	27,581,595	-	27,581,595
Borrowings	8,648,452	-	8,648,452
Other creditors and accruals	14,265,262	-	14,265,262
Taxation - provision less payment	477,721	-	477,721
Total Liabilities	216,752,641	-	216,752,641
Net Assets acquired	536,433,333	2,333,439	538,766,772

1.2.1 Details of the fair values of the net assets acquired, purchase consideration and gain on bargain purchase are as follows:

	Rupees
Fair value of net assets acquired (Refer above)	538,766,772
Less: consideration given (51,750,000 ordinary shares of Rs. 10/- each).	(517,500,000)
	21,266,772

Under IFRS-3 a bargain purchase represents an economic gain which is recognized by the acquirer as Other Income in profit and loss account.

2 BASIS OF PREPARATION AND STATEMENT OF COMPLIANCE

These financial statements have been prepared in accordance with accounting and reporting standards as applicable in Pakistan. The accounting and reporting standards comprise of:

- International Financial Reporting Standards (IFRS) issued by International Accounting Standard Board (IASB) as are notified under the Companies Act, 2017;
- Islamic Financial Accounting Standards (IFAS) issued by the Institute of Chartered Accountants of Pakistan as are notified under the Companies Act, 2017; and
- Provisions of and directives issued under the Companies Act, 2017, the Insurance Ordinance, 2000, the Insurance Rules, 2017, and the Insurance Accounting Regulations, 2017.
- In case requirements differ, the provisions or directives of the Companies Act, 2017, the Insurance Ordinance, 2000, the Insurance Rules, 2017, and the Insurance Accounting Regulations, 2017, shall prevail.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

2.1 Basis of measurement

These financial statements have been prepared under the historical cost convention except for certain investments, property and equipment which are measured at fair value, as discussed in the relevant policy note.

Total assets, total liabilities and total comprehensive income of the Window Takaful Operations of the Company referred to as the Operator's Fund have been included in these financial statements in accordance with the requirements of Circular 25 of 2015 dated July 09, 2015. A separate set of financial statements of the Window Takaful Operations has been reported which is annexed to these financial statements as per the requirements of the SECP.

2.2 Functional and presentation currency

These financial statements are presented in Pakistani Rupees which is the Company's functional and presentation currency. All figures have been rounded to the nearest Rupees, unless otherwise stated.

2.3 Standards, amendments to standards and interpretations

2.3.1 Standards, amendments to standards and interpretations becoming effective in current year

The following standards, amendments to standards and interpretations have been effective and are mandatory for financial statements of the Company for the periods beginning on or after January 01, 2023 and therefore, have been applied in preparing these financial statements.

i) IAS 1 – Presentation of Financial Statements

The IASB has issued 'Disclosure of Accounting Policies (Amendments to IAS 1 and IFRS Practice Statement 2)' with amendments that are intended to help preparers in deciding which accounting policies to disclose in their financial statements in the following ways:

- an entity is now required to disclose its material accounting policy information instead of its significant accounting policies;
- several paragraphs are added to explain how an entity can identify material accounting policy information and to give examples of when accounting policy information is likely to be material;
- the amendments clarify that accounting policy information may be material because of its nature, even if the related amounts are immaterial;
- the amendments clarify that accounting policy information is material if users of an entity's financial statements would need it to understand other material information in the financial statements; and
- the amendments clarify that if an entity discloses immaterial accounting policy information, such information shall not obscure material accounting policy information.

In addition, IFRS Practice Statement 2 has been amended by adding guidance and examples to explain and demonstrate the application of the 'four-step materiality process' to accounting policy information in order to support the amendments to IAS 1. Once the entity applies the amendments to IAS 1, it is also permitted to apply the amendments to IFRS Practice Statement 2.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

Application of these amendments do not have any significant impact on disclosures in the Company's financial statements.

ii) IAS 8 – Accounting Policies, Changes in Accounting Estimates and Errors

The IASB has published 'Definition of Accounting Estimates' to help entities to distinguish between accounting policies and accounting estimates. The definition of a change in accounting estimates is replaced with a definition of accounting estimates. Under the new definition, accounting estimates are "monetary amounts in financial statements that are subject to measurement uncertainty".

The IASB clarifies that a change in accounting estimate that results from new information or new developments is not the correction of an error. In addition, the effects of a change in an input or a measurement technique used to develop an accounting estimate are changes in accounting estimates if they do not result from the correction of prior period errors.

Application of these amendments do not have any significant impact on the Company's financial statements.

iii) IAS 12 – Income Taxes

The IASB has published 'Deferred Tax related to Assets and Liabilities arising from a Single Transaction (Amendments to IAS 12)' that clarify how companies account for deferred tax on transactions such as leases and decommissioning obligations. Accordingly, the initial recognition exemption, provided in IAS 12.15(b) and IAS 12.24, does not apply to transactions in which equal amounts of deductible and taxable temporary differences arise on initial recognition.

The IASB has issued amendments to provide a temporary exception to the requirements regarding deferred tax assets and liabilities related to pillar two income taxes. The amendments introduce an exception to the requirements in the standard that an entity does not recognise and does not disclose information about deferred tax assets and liabilities related to the Organisation for Economic Co-operation and Development (OECD) pillar two income taxes.

Application of these amendments did not have any significant impact on the Company's financial statements.

2.3.2 Standards, amendments to standards and interpretations becoming effective in the current year but not relevant

There are certain new standards, amendments to standards and interpretations that became effective during the year and are mandatory for accounting periods of the Company beginning on or after January 01, 2023 but are considered not to be relevant to the Company's operations and are, therefore, not disclosed in these financial statements.

2.3.3 Standards, amendments to standards and interpretations becoming effective in future periods

The following standards, amendments to standards and interpretations have been published and are mandatory for the Company's accounting periods beginning on or after the effective dates specified therein.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

i) IAS 1 – Presentation of Financial Statements

The IASB has issued 'Classification of Liabilities as Current or Non-current (Amendments to IAS 1)' providing a more general approach to the classification of liabilities under IAS 1 based on the contractual arrangements in place at the reporting date. The amendments in Classification of Liabilities as Current or Non-current (Amendments to IAS 1) affect only the presentation of liabilities in the statement of financial position – not the amount or timing of recognition of any asset, liability income or expenses, or the information that entities disclose about those items. They:

- clarify that the classification of liabilities as current or non-current should be based on rights that are in existence at the end of the reporting period and align the wording in all affected paragraphs to refer to the "right" to defer settlement by at least twelve months and make explicit that only rights in place "at the end of the reporting period" should affect the classification of a liability;
- clarify that classification is unaffected by expectations about whether an entity will exercise its right to defer settlement of a liability; and
- make clear that settlement refers to the transfer to the counterparty of cash, equity instruments, other assets or services.
- The IASB has further modified the requirements introduced by 'Classification of Liabilities as Current or Non-current' on how an entity classifies debt and other financial liabilities as current or non-current in particular circumstances. Only covenants with which an entity is required to comply on or before the reporting date affect the classification of a liability as current or non-current. In addition, an entity has to disclose information in the notes that enables users of financial statements to understand the risk that non-current liabilities with covenants could become repayable within twelve months.
- The amendments to IAS 1 are effective for annual periods beginning on or after 1 January 2024. The amendments are to be applied retrospectively in accordance with IAS 8. Application of these amendments is not expected to have any significant impact on the Company's financial statements.

ii) IAS 7 – Statement of Cash Flows and IFRS 7 – Financial Instruments: Disclosures

The IASB has published 'Supplier Finance Arrangements (Amendments to IAS 7 and IFRS 7)' to add disclosure requirements, and 'signposts' within existing disclosure requirements, that ask entities to provide qualitative and quantitative information about supplier finance arrangements. The amendments in Supplier Finance Arrangements:

- Do not define supplier finance arrangements. Instead, the amendments describe the characteristics of an arrangement for which an entity is required to provide the information. The amendments note that arrangements that are solely credit enhancements for the entity or instruments used by the entity to settle directly with a supplier the amounts owed are not supplier finance arrangements.

Add two disclosure objectives, Entities will have to disclose in the notes information that enables users of financial statements:

- to assess how supplier finance arrangements affect an entity's liabilities and cash flows, and;

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

- to understand the effect of supplier finance arrangements on an entity's exposure to liquidity risk and how the entity might be affected if the arrangements were no longer available to it.
- Complement current requirements in IFRSs by adding to IAS 7 additional disclosure requirements about:
 - the terms and conditions of the supplier finance arrangements;
 - for the arrangements, as at the beginning and end of the reporting period:
 - a) the carrying amounts of financial liabilities that are part of the arrangement and the associated line item presented;
 - b) the carrying amount of financial liabilities disclosed under a) for which suppliers have already received payment from the finance providers;
 - c) the range of payment due dates (for example, 30 to 40 days after the invoice date) of financial liabilities disclosed under a) and comparable trade payables that are not part of a supplier finance arrangement; and
 - the type and effect of non-cash changes in the carrying amounts of the financial liabilities that are part of the arrangement.

The IASB decided that, in most cases, aggregated information about an entity's supplier finance arrangements will satisfy the information needs of users of financial statements.

Add supplier finance arrangements as an example within the liquidity risk disclosure requirements in IFRS 7.

An entity applies these amendments for annual reporting periods beginning on or after 1 January 2024. Application of these amendments is not expected to have any significant impact on the Company's financial statements.

iii) **IFRS 16 Leases**

The IASB has issued amendments for 'Lease Liability in Sale and Leaseback' that clarify how a seller-lessee subsequently measures sale and leaseback transactions that satisfy the requirements in IFRS 15 to be accounted for sale.

As these amendments require a seller-lessee to subsequently measure lease liabilities arising from a leaseback in a way that it does not recognise any amount of the gain or loss that relates to the right of use it retains. The new requirements do not prevent a seller-lessee from recognising in profit or loss any gain or loss relating to the partial or full termination of a lease. The amendments also include one amended and one new illustrative example.

The amendments are effective for annual reporting periods beginning on or after 1 January 2024. Application of these amendments is not expected to have any significant impact on the Company's financial statements.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

iv) IFRS 17 Insurance contracts

IASB has published a new standard, IFRS 17 'Insurance contracts'. The new standard requires insurance liabilities to be measured at a current fulfillment value and provides a more uniform measurement and presentation approach for all insurance contracts. These requirements are designed to achieve the goal of a consistent, principle-based accounting for insurance contracts. IFRS 17 supersedes IFRS 4 'Insurance Contracts' and related interpretations. Further, IASB has published 'Initial Application of IFRS 17 and IFRS 9 – Comparative Information (Amendment to IFRS 17)' with an amendment that enables companies to improve the usefulness of the comparative information presented on initial application of IFRS 17 and IFRS 9. An entity that elects to apply the amendment applies it when it first applies IFRS 17.

Amendments to IFRS 17 have been issued by IASB to address concerns and implementation challenges that were identified after IFRS 17 'Insurance Contracts' was published in 2017.

IFRS 17 is effective for periods beginning on or after 1 January 2021, with earlier adoption permitted if both IFRS 15 'Revenue from Contracts with Customers' and IFRS 9 'Financial Instruments' have also been applied. The amendments are effective for annual periods beginning on or after 1 January 2023 with earlier application permitted. The IASB has also published 'Extension of the Temporary Exemption from Applying IFRS 9 (Amendments to IFRS 4)' to defer the fixed expiry date of the amendment also to annual periods beginning on or after 1 January 2023.

However, SECP through notification S.R.O. 1715 (I)/2023 dated November 11, 2023 has deferred applicability of IFRS 17 and has stated it to be effective for companies engaged in insurance/takaful and re-insurance/re-takaful business from periods beginning on or after January 01, 2026.

Application of the IFRS 17 is expected to materially affect the Company's financial statements, magnitude of which is being considered and assessed by the management.

2.3.4 Standards, amendments to standards and interpretations becoming effective in future periods but not relevant

There are certain new standards, amendments to standards and interpretations that are effective from different future periods as specified therein, but are considered not to be relevant to the Company's operations, therefore, not disclosed in these financial statements.

2.3.5 IFRS 9 " Financial Instruments " has become applicable, however as insurance company, the management has opted temporary exemption from the application of IFRS 9 as allowed by International Accounting Standards Board (IASB) for entities whose activities are predominantly connected with insurance.

2.3.6 Standards issued by IASB but not applicable in Pakistan

Following new standards have been issued by IASB which are yet to be notified by the SECP for the purpose of applicability in Pakistan:

IFRS 1 - First-time adoption of International Financial Reporting Standards
IFRS S1 General Requirements for Disclosure of Sustainability-related Financial Information
IFRS S2 Climate-related Disclosures

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

3 MATERIAL ACCOUNTING POLICY INFORMATION

The accounting policies applied in the preparation of these financial statements are set out below:

3.1 Property and Equipment

3.1.1 Operating assets - owned assets

Operating assets, except freehold land, are stated at cost/valuation less accumulated depreciation and accumulated impairment, if any. Freehold land is carried at valuation less accumulated impairment, if any.

Depreciable assets are depreciated on reducing balance method so as to write off depreciable amount of the assets over their estimated useful life at the rates specified in note 4.1 to the financial statements. Depreciation on additions to/ disposal from property and equipment for the year is charged on 'number of days basis'.

Subsequent costs are included in the asset's carrying amount or recognized as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the items will flow to the Company and the cost of the item can be measured reliably. All other repair and maintenance costs are charged to profit and loss as and when incurred.

The gain or loss on disposal or retirement of an asset represented by the difference between the sale proceeds and the carrying amount of the asset is recognized as an income or expense.

Any revaluation increase arising on the revaluation of property and equipment is recognised in other comprehensive income and presented as a separate component as 'Surplus on revaluation of property and equipment', except to the extent that it reverses a revaluation decrease for the same asset previously recognised in profit or loss, in which case the increase is credited to profit or loss to the extent of the decrease previously charged. Any decrease in carrying amount arising on revaluation of property and equipment is charged to profit or loss to the extent that it exceeds the balance, if any, held in the revaluation surplus on property and equipment relating to a previous revaluation of that asset. The surplus on revaluation of property and equipment to the extent of incremental depreciation charged (net of deferred tax) is transferred to unappropriated profit. In case of disposal or retirement of a revalued asset, the attributable revaluation surplus remaining in the surplus on revaluation is transferred directly to the unappropriated profit. The revaluation reserve is not available for distribution to the Company's shareholders.

3.1.2 Capital work in progress

Capital work-in-progress is stated at cost less impairment loss, if any. All expenditure connected with specific assets incurred during installation and construction period are carried under capital work-in-progress. These are transferred to specific assets as and when these are available for use.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

3.2 Leases

3.2.1 Lease liability

A lease liability is recognised at the commencement date of a lease. The lease liability is initially recognised at the present value of the lease payments to be made over the term of the lease, discounted using the interest rate implicit in the lease or, if that rate cannot be readily determined, the Company's incremental borrowing rate. Lease payments comprise of fixed payments less any lease incentives receivable, variable lease payments that depend on an index or a rate, amounts expected to be paid under residual value guarantees, exercise price of a purchase option when the exercise of the option is reasonably certain to occur, and any anticipated termination penalties. The variable lease payments that do not depend on an index or a rate are expensed in the period in which they are incurred.

Lease liabilities are measured at amortised cost using the effective interest method. The carrying amounts are remeasured if there is a change in the following:

- future lease payments arising from a change in an index or a rate used;
- residual guarantee;
- lease term;
- certainty of a purchase option and termination penalties.

When a lease liability is remeasured, an adjustment is made to the corresponding right-of-use asset, or to profit or loss if the carrying amount of the right-of-use asset is fully written down.

3.2.2 Lease term

The lease term is a significant component in the measurement of both the right-of-use asset and lease liability. Judgement is exercised in determining whether there is reasonable certainty that an option to extend the lease or purchase the underlying asset will be exercised, or an option to terminate the lease will not be exercised, when ascertaining the periods to be included in the lease term. In determining the lease term, all facts and circumstances that create an economical incentive to exercise an extension option, or not to exercise a termination option, are considered at the lease commencement date. Factors considered may include the importance of the asset to the company's operations; comparison of terms and conditions to prevailing market rates; incurrence of significant penalties; existence of significant leasehold improvements; and the costs and disruption to replace the asset. The company reassesses whether it is reasonably certain to exercise an extension option, or not exercise a termination option, if there is a significant event or significant change in circumstances.

3.2.3 Incremental borrowing rate

Where the interest rate implicit in a lease cannot be readily determined, an incremental borrowing rate is estimated to discount future lease payments to measure the present value of the lease liability at the lease commencement date. Such a rate is based on what the company estimates it would have to pay a third party to borrow the funds necessary to obtain an asset of a similar value to the right-of-use asset, with similar terms, security and economic environment.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

3.2.4 Right-of-use assets

Right-of-use assets, presented with property and equipment in note 4, are recognised at the commencement date of a lease. A right-of-use asset is measured at cost, which comprises the initial amount of the lease liability, adjusted for, as applicable, any lease payments made at or before the commencement date net of any lease incentives received, any initial direct costs incurred, and, except where included in the cost of inventories, an estimate of costs expected to be incurred for dismantling and removing the underlying asset, and restoring the site or asset.

Right-of-use assets are depreciated over the unexpired period of the lease or the estimated useful life of the asset, whichever is the shorter. Where the company expects to obtain ownership of the Right-of-use assets at the end of the lease term, the depreciation is over its estimated useful life. Right-of use assets are subject to impairment or adjusted for any remeasurement of lease liabilities.

The company has elected not to recognise a right-of-use asset and corresponding lease liability for short-term leases with terms of 12 months or less and leases of low-value assets. Lease payments on these assets are expensed to profit or loss as incurred.

Right-of-use assets are revalued in line with policy for revaluation of owned operating fixed assets. Refer note 3.1.

3.3 Ijarah contracts

Ijarah rentals (Ujra) under Ijarah contracts are recognized as an expense in the profit and loss account on a straight-line basis over the Ijarah term as per Islamic Financial Accounting Standard (IFAS 2 IJARAH) issued by SECP vide S.R.O 431(I)/2007 dated May 22, 2007.

3.4 Intangible assets

These are stated at cost less accumulated amortization and accumulated impairment loss, if any.

Amortization on intangibles is charged to profit and loss account on the reducing balance method so as to write off intangible asset over its estimated useful life at the rates specified in note 6 to the financial statements. Amortization on additions to/ disposal from intangibles, if any, is charged on "number of days basis".

The gain/(loss) on disposal or retirement of an intangible asset represented by the difference between the sale proceeds and the carrying amount of the asset is recognized as income or expense.

3.5 Investment property

Investment properties are held for earning rentals and on capital appreciation. Investment property except freehold land is carried at cost less accumulated depreciation and accumulated impairment, if any. Freehold land is carried at cost/valuation less impairment loss, if any.

Depreciation policy, subsequent capital expenditures and gains/ losses on disposal are accounted for in the same manner as specified in note 3.1.1.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

3.6 Insurance contracts

Insurance contracts are those contracts where the Company (the insurer) has accepted significant insurance risk from another party (the policy holders) by agreeing to compensate the policyholders if a specific uncertain future event (the insured event) adversely affects the policy holders.

Once a contract has been classified as an insurance contract, it remains an insurance contract for the remainder of its lifetime, even if subsequently the insurance risk reduces significantly, unless all rights and liabilities are extinguished or expired.

Insurance contracts are classified into following main categories, depending on the nature and duration of risk and whether or not the terms and conditions are fixed.

- Fire and property damage
- Marine, aviation and transport
- Motor
- Crop
- Miscellaneous

Fire and property insurance contracts mainly covers customers damage suffered to their properties owing to fire or other such events.

Marine Insurance covers the loss or damage of vessels, cargo, terminals and any transport of property by which cargo is transferred, acquired or held between the points of origin and final destination, due to some event.

Motor insurance provides coverage against losses as a result of theft, traffic accidents and against third party liability that could be incurred in an accident.

Crop insurance provides financial protection against natural disasters, fire and lightening and insect/ pest attack on standing crop.

Other various types of insurance are classified in miscellaneous category which includes mainly engineering and livestock, personal accident, worker's compensation, travel guard, products of financial institutions and health insurance etc.

The Company does not issue any insurance contracts with discretionary participation features (DPF) or any investment contracts.

3.7 Deferred commission expense / Acquisition cost

Commission and other incremental acquisition costs incurred in obtaining and recording policies of insurance and reinsurance are deferred and calculated by applying twenty-fourths method and recognized as assets where they can be reliably measured and it is probable that they will give rise to premium revenue that will be recognized in subsequent reporting periods. Incremental acquisition costs of a policy are costs of selling, underwriting and initialing an insurance policy which has been issued, i.e., the costs are identified at the level of an individual policy and not at the level of a portfolio of policies.

Deferred acquisition costs (if any) are amortized systematically over the reporting period over which the related premium revenue is recognized.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

An acquisition cost, which is not incremental, is recognized as expense during the period in which the related premium revenue is recognized.

3.8 Unearned premium

The portion of premium written relating to the unexpired period of coverage is recognized as unearned premium by the Company. This liability is calculated by applying twenty-fourths method as specified in the Insurance Accounting Regulations, 2017.

3.9 Premium deficiency

The Company maintains a provision in respect of premium deficiency for the class of business where the unearned premium reserve is not adequate to meet the expected future liability after reinsurance, from claims and other supplementary expenses, expected to be incurred after the statement of financial position date in respect of the unexpired policies in that class of business at the statement of financial position date. This provision (liability adequacy test) is recognized in accordance with the requirements given in International Financial Reporting Standard (IFRS) 4- Insurance contracts. The movement in the premium deficiency reserve is recorded as an expense/ income in profit and loss account for the year.

For this purpose, loss ratios for each class are estimated based on historical claim development. Historical experience is used in assessing the extent to which past trends may not apply in future or the effects of one-off claims. Further, actuarial valuation has been carried out to determine the amount of premium deficiency reserve in respect of Accident and Health insurance as required by the Insurance Rules, 2017. If these ratios are adverse, premium deficiency is determined. The loss ratios estimated on these basis for the unexpired portion are as follows:

	2023	2022
- Fire and property damage	27%	26%
- Marine, aviation and transport	12%	8%
- Motor	21%	26%
- Crop	18%	15%
- Miscellaneous	22%	25%

Based on analysis of combined operating ratio for the expired period of each reportable segment, the management considers that the unearned premium reserves for all the classes of business as at the year end is adequate to meet the expected future liability, after reinsurance, from claims and other expenses expected to be incurred after the statement of financial position date in respect of policies in those classes of business in force at the statement of financial position date.

3.10 Reinsurance contracts held

Insurance contracts entered into by the Company with reinsurers for compensation of losses suffered on insurance contracts issued are reinsurance contracts. These reinsurance contracts include both facultative and treaty arrangement contracts.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

The Company enters into reinsurance contracts in the normal course of business in order to limit the potential for losses arising from certain exposures. Outward reinsurance premiums are accounted for in the same period as the related premiums for the direct or accepted reinsurance business being reinsured.

Reinsurance liabilities represent balance due to reinsurance companies. Amounts payable are estimated in a manner consistent with the related reinsurance contracts. Reinsurance assets represent balances due from reinsurance companies. Amounts recoverable from reinsurance companies are estimated in a manner consistent with the provisions for outstanding claims or settled claims associated with the reinsurance policies and are in accordance with the related reinsurance contract.

Reinsurance assets are not offset against related insurance liabilities. Income or expenses from reinsurance contracts are not offset against expenses or income from related insurance assets.

Reinsurance assets or liabilities are derecognized when the contractual rights are extinguished or expired.

The Company assesses its reinsurance assets for impairment on statement of financial position date. If there is objective evidence that reinsurance assets are impaired, the Company reduces the carrying amount of the reinsurance assets to its recoverable amount and recognizes impairment loss in the profit and loss account.

3.11 Receivables and payables related to insurance contracts

Receivables and payables related to insurance contracts are recognized when due at cost which is the fair value of the consideration given less provision for impairment, if any.

3.11.1 Insurance / reinsurance receivables

Receivables under insurance/ reinsurance contracts are recognized when due at the fair value of consideration receivable less provision for doubtful debts, if any. If there is objective evidence that the receivable is impaired, the Company reduces the carrying amount of the receivable accordingly and recognizes that impairment loss in profit and loss account.

3.11.2 Reinsurance recoveries against outstanding claims

Claims recoveries recoverable from the reinsurer are recognized as an asset at the same time as the claims which give rise to the right of recovery are recognized as a liability and are measured at the amount expected to be received.

3.12 Segment reporting

A business segment is a distinguishable component of the Company that is engaged in providing services that are subject to risks and returns that are different from those of other business segments. The Company follows IFRS 8 'Operating Segments', the Insurance Ordinance, 2000 and the Insurance Rules, 2017 for segment reporting of operating results using the classes of business as specified therein.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

Based on its classification of insurance contracts issued, the Company has five primary business segments for reporting purposes namely Fire and Property Damage, Marine Aviation and Transport, Motor, Crop and Miscellaneous. The nature and business activities of these segments are disclosed in respective notes to the financial statements.

Assets and liabilities that are directly attributable to a particular segment have been allocated to them. Certain assets and liabilities have been allocated to segments on a reasonable basis. Those assets and liabilities which cannot be allocated to a particular segment on a reasonable basis are reported as unallocated corporate assets and liabilities.

3.13 Cash & cash equivalents

Cash and cash equivalents are carried in the statement of financial position at cost. For the purposes of cash flow statement, cash and cash equivalents comprise cash in hand and balances with banks.

3.14 Financial instruments

Financial assets and financial liabilities within the scope of IAS - 39 are recognized at the time when the Company becomes a party to the contractual provisions of the instrument and de-recognized when the Company loses control of contractual rights that comprise the financial assets and in the case of financial liabilities when the obligation specified in the contract is discharged, cancelled or expired. Any gain or loss on derecognition of the financial assets and financial liabilities is included in the profit and loss account for the year.

The particular recognition methods adopted are disclosed in the individual policy statements associated with each item.

3.14.1 Temporary exemption from application of IFRS-9

The Company has taken the benefit of temporary exemption of applying IFRS-9 "Financial Instruments" with IFRS -17 "Insurance Contracts " as allowed under IFRS.

3.15 Offsetting of financial assets and liabilities

Financial assets and financial liabilities are offset and the net amount is reported in the financial statements only when there is a legally enforceable right to set off the recognized amount and the Company intends either to settle on a net basis or to realize the assets and to settle the liabilities simultaneously.

3.16 Investments

3.16.1 Recognition

All investments are initially recognized at cost, being the fair value of the consideration given and includes transaction cost, except for held for trading investments in which case transaction costs are charged to the profit and loss account. These are classified into the following categories:

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

- In subsidiary and associate
- In equity securities
- In debt securities
- In term deposits

3.16.2 Measurement

In subsidiary and associates

IAS - 28 and IFRS - 10 provide the criteria for determining the controlling interest, relationship between parent & subsidiary company and associated concerns. As per IAS - 28, Entities in which the Company has significant influence but no control and which are neither its subsidiary nor joint ventures are associates and are accounted for by using the equity method of accounting and measurement after recognition is made by following the equity method.

Under equity method of accounting, the investments are initially recognized at cost; thereafter its carrying amount is increased or decreased for the Company's share of post acquisition changes in the net assets of the associate and dividend distributions. Goodwill relating to an associate is included in carrying amount of the investment and is not amortized. The Company's share of the profit and loss of the associate is accounted for in the Company's profit and loss account, whereas changes in the associate's equity which has not been recognized in the associate's profit and loss account are recognized directly in other comprehensive income of the Company.

After application of equity method, the carrying amount of investment in associate is tested for impairment by comparing its recoverable amount (higher of value in use and fair value less cost to sell) with its carrying amount and loss, if any, is recognized in profit and loss account.

In equity securities - Available for sale

Available for sale investments are those non-derivative investments that are designated as available for sale or are not classified as (a) loans and receivables, (b) held to maturity investments or (c) financial assets at fair value through profit or loss. These are primarily the investments that are intended to be held for an undefined period of time or may be sold in response to the need for liquidity.

Subsequent to initial recognition at cost including the transaction cost, these are measured at fair value, changes in fair value are recognized as other comprehensive income until the investment is derecognized or impaired. Gains and losses on derecognition and impairment losses are recognized in profit and loss account.

Return on fixed income securities classified as available for sale is recognized on a time proportion basis.

In debt securities - Held to maturity

Investments with fixed maturity that the management has the intent and ability to hold to maturity are classified as held to maturity and are initially measured at cost. At subsequent reporting dates, these are measured at amortized cost using the effective yield method.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

Any premium paid or discount availed on acquisition of held to maturity investments is deferred and amortized over the term of the investment using the effective yield unless the impact of amortization is immaterial to the financial statements.

Income from held to maturity investments is recognized on a time proportion basis taking into account the effective yield on the investments.

The difference between the redemption value and the purchase price of the held to maturity investments is amortized and taken to the profit and loss account over the term of investment.

In Term deposits - Held to maturity

Investments with fixed maturity that the management has the intent and ability to hold to maturity are classified as held to maturity and are initially measured at cost. At subsequent reporting dates, these are measured at amortized cost using the effective yield method.

Any premium paid or discount availed on acquisition of held to maturity investments is deferred and amortized over the term of the investment using the effective yield unless the impact of amortization is immaterial to the financial statements.

Income from held to maturity investments is recognized on a time proportion basis taking into account the effective yield on the investments.

The difference between the redemption value and the purchase price of the held to maturity investments is amortized and taken to the profit and loss account over the term of investment.

Investment in window takaful operations

Investment in window takaful operations has been measured and disclosed in accordance with the provisions of the Takaful Rules, 2012 and Circular No. 25 of 2015, dated July 09, 2015 on "Financial Reporting of Window Takaful Operations by Non-Life Insurers".

Net assets in window takaful operations are recorded after adjusting the portion of profit/ (loss) and other comprehensive income/ (loss) from Operator's Fund (OPF) of takaful operations.

Profit/ (loss) share from takaful operations in profit and loss account is recorded as 100 percent share of profit/ (loss) from Operator's Fund (OPF) in takaful operations. Similarly share of other comprehensive income/ (loss) from takaful operations is recorded in other comprehensive income of the Company based on 100 percent share of other comprehensive income/ (loss) from OPF.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

Qarz-e-Hasna funded by Operator's Fund (OPF) of takaful operations to Participants' Takaful Fund (PTF) of takaful operations is recorded as apportionment of profit in the financial statements of the Company.

3.17 Impairment of assets

The carrying amount of assets are reviewed at each statement of financial position date to determine whether there is any indication of impairment of any asset or group of assets. If such indication exists, the recoverable amount of the asset is estimated. An impairment loss is recognized whenever the carrying amount of an asset exceeds its recoverable amount. Impairment losses are recognized in profit and loss account.

Where impairment loss subsequently reverses, the carrying amounts of the assets are increased to the revised recoverable amounts but limited to the carrying amounts that would have been determined had no impairment loss been recognized for the assets in prior years. A reversal of an impairment loss is recognized immediately in profit and loss account.

In addition, impairment on available for sale investments and reinsurance assets are recognized as follows:

3.17.1 Available for sale

The Company determines that available for sale equity investments are impaired when there has been a significant or prolonged decline in the fair value below its cost. This determination of what is significant or prolonged requires judgment. In making this judgment, the Company evaluates among other factors, the normal volatility in share price. In addition, impairment may be appropriate when there is evidence of deterioration in the financial health of the investee, industry and sector performance, changes in technology and operational and financing cash flows.

3.17.2 Reinsurance assets

The Company determines the impairment of the reinsurance assets by looking at objective evidence, as a result of an event that occurred after initial recognition of the reinsurance assets, which indicates that the Company may not be able to recover amount due from reinsurer under the terms of reinsurance contract. In addition, the Company also monitors the financial ratings of its reinsurers on each reporting date.

3.18 Claims expense and liability for outstanding claims including IBNR

General insurance claims include all claims occurring during the year, whether reported or not, related internal and external claims handling costs that are directly related to the processing and settlement of claims, a reduction for the value of salvage and other recoveries and any adjustments to claims outstanding from previous years.

The Company recognizes liability in respect of all claims incurred up to the statement of financial position date which is measured at the undiscounted value of the expected future payments. The claims are considered to be incurred at the time of incident giving rise to the claims except as otherwise expressly indicated in an insurance contract. The liability for claims include amounts relating to unpaid reported claims, claims Incurred But Not Reported (IBNR) and expected claims settlement costs.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

Provision for liability in respect of claims reported but not settled at the statement of financial position date is made on the basis of individual case estimates. The case estimates are based on the assessed amounts of individual losses and where loss assessments have not been carried out, the estimates are established in light of currently available information, past experience of similar claims and in some cases in relation to the sums insured. Case estimates are reviewed periodically to ensure that the recognized outstanding claim amounts are adequate to cover expected future payments including expected claims settlement costs and are updated as and when new information becomes available.

The provision for claims Incurred But Not Reported (IBNR) is consistently made at the statement of financial position date in accordance with the SECP Circular no. 9 of 2016. IBNR claims have been estimated using Chain Ladder (CL) methodology. The Chain Ladder (CL) Method involves determination of development factors or link ratios for each period. These are then subsequently combined to determine Cumulative Development Factor (CDF) which represents the extent of future development of claims to reach their ultimate level. IBNR for all classes is determined and recognized in accordance with valuation carried out by an appointed actuary which is also based on Chain Ladder (CL) method.

3.19 Creditors, accruals and provisions

Liabilities for creditors and other amounts payable are carried at cost which is the fair value of the consideration to be paid in the future for the services received, whether or not billed to the Company.

Provisions are recognized when the Company has a present legal or constructive obligation as a result of past events, it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate of the amount can be made. Provisions are reviewed at each statement of financial position date and adjusted to reflect the current best estimate.

3.20 Taxation

Income tax expense comprises of current and deferred tax. Income tax expense is recognized in the profit and loss account, except to the extent that it relates to items recognized directly in other comprehensive income or below equity, in which case it is recognized in other comprehensive income or below equity.

3.20.1 Current

Provision of current tax is based on the taxable income for the year determined in accordance with the prevailing law for taxation of income. The charge for current tax is calculated using prevailing tax rates or tax rates expected to apply to the profit for the year, if enacted. The charge for current tax also includes adjustments, where considered necessary, to the provision for taxation made in previous years arising from assessments finalized during the current year for such years.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

3.20.2 Deferred

Deferred tax is accounted for using the balance sheet liability method in respect of all temporary differences at the statement of financial position date between the tax bases and carrying amounts of assets and liabilities for financial reporting purposes. Deferred tax liabilities are generally recognized for all taxable temporary differences and deferred tax assets are recognized to the extent that it is probable that taxable profits will be available against which the deductible temporary differences, unused tax losses and tax credits can be utilized.

Deferred tax assets and liabilities are measured at the tax rates that are expected to apply to the period when the asset is realized or the liability is settled, based on the tax rates (and tax laws) that have been enacted or substantively enacted at the statement of financial position date. Deferred tax is charged or credited to the profit and loss account, except in the case of items credited or charged to equity in which case it is included in equity.

3.21 Staff retirement benefits

Employees' contribution plan

The Company operates an approved employee contribution provident fund plan for all permanent employees. Equal contributions are made by employees and the Company at the rate of 8.34 percent (2022: 8.34 percent) of gross salary per month and charged to profit and loss account.

3.22 Revenue recognition

3.22.1 Premium

Premium income includes administrative surcharge that represents documentation and other charges recovered by the Company from policy holders in respect of policies issued.

Premium written under a policy is recognized as income over the period of insurance from the date of issuance of the policy to which it relates to its expiry. Where the pattern of incidence of risk varies over the period of the policy, premium is recognized as revenue in accordance with the pattern of the incidence of risk.

3.22.2 Commission income

Commission income from reinsurers is recognized at the time of issuance of the underlying insurance policy by the Company. This income is deferred and recognized as revenue in accordance with the pattern of recognition of the reinsurance premium to which it relates. Commission from reinsurers is arrived at after taking the impact of opening and closing unearned reinsurance commission. Profit/commission, if any, which the Company may be entitled to under the terms of reinsurance is recognized on accrual basis.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

3.22.3 Investment income

Return on held-to-maturity investments and term deposits are recognized using the effective interest rate method. Profit or loss on sale of investments is recognized at the time of sale.

3.22.4 Dividend income and other income

Dividend income and entitlement of bonus shares are recognized when the Company's right to receive such dividend and bonus shares is established. Rental and other income are recognized as and when accrued.

3.23 Dividend distribution

Profit distribution to share holders is recognized as a deduction from accumulated profit in statement of changes in equity and as a liability, to the extent it is unclaimed/unpaid, in the Company's financial statements in the year in which the dividends are approved by the Board of Directors.

3.24 Management expenses

Management expenses include expenses incurred for the purpose of business and are recorded in the financial statements as and when accrued.

3.25 Foreign currency transactions and translations

Foreign currency transactions are translated into Pak Rupees using the exchange rates prevailing at the date of the transactions. All monetary assets and liabilities in foreign currencies are translated into Pak Rupees at the rates of exchange prevailing at the statement of financial position date. Foreign exchange gains and losses on translation are recognized in the profit and loss account. All non-monetary items are translated into Pak Rupees at exchange rates prevailing on the date of transaction or on the date when fair values are determined.

3.26 Zakat

Zakat on investment income is accounted for in the year of deduction, under Zakat and Ushr Ordinance, 1980.

3.27 Earnings per share

The Company presents basic and diluted earnings per share (EPS) for its ordinary shares. Basic EPS is calculated by dividing the profit or loss attributable to ordinary shareholders of the Company by the weighted average number of ordinary shares outstanding during the year. Diluted EPS is determined by adjusting the profit or loss attributable to ordinary shareholders and the weighted average number of ordinary shares outstanding for the effects of all dilutive potential ordinary shares.

3.28 Bonus shares

Reserve for issue of bonus shares is created in the year in which such an issue is approved.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

3.29 Related party transactions

Party is said to be related, if they are able to influence the operating and financial decisions of the operator and vice versa. The operator in the normal course of business carries out transactions with related parties. Transactions with related parties are carried at arm's length on price determined using the comparable uncontrolled price method except for those transactions which, in exceptional circumstances, are specifically approved by the Board.

3.30 CRITICAL ACCOUNTING ESTIMATES AND JUDGEMENTS

The preparation of financial statements in conformity with approved accounting standards requires management to make judgments, estimates and assumptions that affect the application of policies and reported amounts of assets and liabilities as well as income and expenses.

The judgments, estimates and assumptions are based on historical experience, current trends and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making the estimates about carrying values of assets and liabilities that are not readily apparent from other sources.

Actual results may differ from these estimates. The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognized in the period in which the estimate is revised if the revision affects only that period or in the current and future periods if the revision affects both current and future periods.

In particular, the matters involving a higher degree of judgment or complexity, or areas where assumptions and estimates are significant to the financial statements are:

	Note
- Property and equipment - Useful lives and depreciation method	3.1
- Insurance / reinsurance receivables	3.11.1
- Premium deficiency	3.9
- Segment reporting	3.12
- Claims expense and liability for outstanding claims including IBNR	3.18
- Taxation	3.2
- Classification & Impairment in value of investments	3.16 & 3.17

	Note	2023 Rupees	2022 Rupees
4 PROPERTY AND EQUIPMENT			
Operating assets	4.1	1,627,783,552	1,308,763,140
Right-of-use assets	4.2	144,638,150	176,200,000
Capital work-in-progress	4.3	22,429,610	20,241,011
		1,794,851,312	1,505,204,151

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

4.1.1 At reporting date the formalities for the transfer of ownership of four vehicles (2022: Nine vehicles) with carrying value of Rs. 15.11 million (2022: Rs. 15.59 million) are in process.

4.1.2 Disposal of operating assets

Particulars of assets with book value exceeding Rs. 50,000/- sold through negotiation are as follows:

Particulars	Cost	Accumulated depreciation	Written down value	Sales proceeds	Gain/(loss)	Sold to
-----Rupees-----						
Vehicles						
Mercedes E250	8,517,686	7,503,919	1,013,767	5,750,000	4,736,233	Mr. Muhammad Abbas Akram
Honda Civic VTI	2,410,651	1,994,983	415,668	1,700,000	1,284,332	Mr. Makhdoom Ahmed Raza
Suzuki Alto	1,177,666	847,650	330,016	500,000	169,984	Mr. Makhdoom Ahmed Raza
Toyota Corolla XLI	1,697,045	1,331,127	365,918	1,380,000	1,014,082	Mr. Muzaffar Nazir
Toyota Corolla XLI	1,548,310	1,219,083	329,227	1,350,000	1,020,773	Syed Qamar-Ul-Hassan
Toyota Corolla XLI	1,687,110	1,278,288	408,822	1,300,000	891,178	Syed Qamar-Ul-Hassan
Suzuki Cultus	1,645,966	1,280,582	365,384	800,000	434,616	Syed Qamar-Ul-Hassan
Suzuki Cultus	1,246,872	964,379	282,493	680,000	397,507	Mr. Makhdoom Ahmed Raza
Suzuki Cultus	1,263,261	945,288	317,973	710,000	392,027	Syed Qamar-Ul-Hassan
Honda Civic VTI	2,090,262	1,757,385	332,877	1,150,000	817,123	Mr. Muhammad Afzaal
Toyota Corolla XLI	1,695,401	1,327,922	367,479	1,400,000	1,032,521	Mr. Zahid Mehmood
Suzuki Mehran	680,308	516,779	163,529	325,000	161,471	Mr. Zahid Mehmood
Daihatsu Coure	745,000	652,257	92,743	825,000	732,257	Mr. Muzaffar Nazir
Suzuki Cultus	1,280,149	979,283	300,866	380,000	79,134	Mr. Muzaffar Nazir
Suzuki Cultus	1,455,620	1,124,020	331,600	850,000	518,400	Mr. Muhammad Anwar
Suzuki Cultus	1,446,450	1,105,765	340,685	610,000	269,315	Mr. Habil Gulzar
Toyota Corolla GLI	2,113,026	1,683,163	429,863	1,650,000	1,220,137	Mr. Qaiser Aziz
Honda Civic VTI	2,513,241	2,025,022	488,219	1,500,000	1,011,781	Mr. Tariq Rasheed
Honda Civic VTECH	2,471,245	2,019,889	451,356	1,700,000	1,248,644	Mr. Muhammad Arshad
Suzuki Cultus	1,765,829	1,288,870	476,959	785,000	308,041	Mr. Zahid Mehmood
Suzuki Cultus	1,842,246	1,434,904	407,342	800,000	392,658	Mr. Sajjad Ahmad Shah
Toyota- VITZ	1,494,452	1,060,753	433,699	1,850,000	1,416,301	Mr. M. Afzaal
Honda Civic	2,942,216	2,264,517	677,699	2,350,000	1,672,301	Mr. Qaiser Aziz
Honda Civic	2,894,454	2,228,701	665,753	2,350,000	1,684,247	Mr. Waqar Mustafa
Honda Civic	3,203,418	2,425,884	777,534	2,685,000	1,907,466	Syed Qamar-Ul-Hassan
Honda Civic	2,987,404	2,256,637	730,767	3,050,000	2,319,233	Mr. Qaiser Aziz
Honda Civic	4,104,982	2,263,968	1,841,014	4,000,000	2,158,986	Mr. Mujeeb Ur Rehman Khokhar
Sub total	58,920,270	45,781,018	13,139,252	42,430,000	29,290,748	

The following assets with book value below Rs. 50,000/- were disposed off during the year to various individuals through negotiations:

Particulars	Cost	Accumulated depreciation	Written down value	Sales proceeds	Gain/(loss)
Vehicles-various	1,018,982	780,289	238,693	305,000	66,307
Vehicle tracking devices	4,220,500	4,101,481	119,019	706,500	587,481
Office equipment	69,059	43,635	25,424	41,500	16,076
Sub-total	5,308,541	4,925,405	383,136	1,053,000	669,864
Grand total 2023	64,228,811	50,706,423	13,522,388	43,483,000	29,960,612
Grand total 2022	161,523,168	89,595,631	71,927,537	47,506,276	(24,421,261)

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

- 4.1.3** The land, buildings, motor vehicles and right-of-use motor vehicles were revalued by Anderson Consulting (Pvt.) Limited, an independent valuer, registered with Pakistan Banks' Association, using market value basis method on December 31, 2022. As per revaluation report, forced sale value of the assets as on December 31, 2022 was Rs. 1,170,141,909/-.

Basis used for determination of fair value are as follows:

Particulars	Fair value hierarchy	Basis of Valuation
Freehold land	Level 2	Value has been determined based on the market comparable approach that reflects recent transaction prices for similar properties.
Building on freehold land	Level 3	Value has been determined using the cost approach that reflects the cost to a market participant to construct asset of comparable utility and age, adjusted for obsolescence.
Vehicles - All	Level 3	Value has been determined by applying an average depreciation factor on replacement value which has been ascertained after taking available specifications such as make, model, capacity, etc., and with the help of photographs, enquiring present market value of similar items in new as well as similar condition from various local authorized dealers who deal in old and new similar type of such items.

- 4.1.4** The Company has rented out portion of owned building of head office to related parties.

- 4.1.5** The Company owns 17 (2022: 16) immovable properties measuring 65 kanals at the year end (2022: 64 kanals and 2 marlas) at various locations in the province of Punjab.

- 4.1.6** Had there been no revaluation, the cost, accumulated depreciation and book value of revalued assets would have been as under:

	2023			2022		
	Cost	Accumulated depreciation	Net book value	Cost	Accumulated depreciation	Net book value
	-----Rupees-----					
Land	304,949,105	-	304,949,105	204,949,105	-	204,949,105
Building	271,518,725	45,675,362	225,843,363	181,220,196	36,329,456	144,890,740
Vehicles	771,098,181	554,896,163	216,202,018	730,217,585	498,208,774	232,008,811
Right-of-use vehicles	93,416,691	45,717,231	47,699,460	142,454,691	38,981,339	103,473,352
	1,440,982,702	646,288,756	794,693,946	1,258,841,577	573,519,569	685,322,008

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

	Note	2023 Rupees	2022 Rupees
4.3 Capital work-in-progress			
Civil work and infrastructure:			
Opening balance		20,241,011	71,845,191
Additions during the year		28,156,228	33,258,821
Transferred to relevant operating assets		(25,967,629)	(84,863,001)
		22,429,610	20,241,011
5 INTANGIBLE ASSETS			
Computer software	5.1	26,662,035	1,112,439
Advance for software development		10,825,000	16,505,000
		37,487,035	17,617,439
5.1 Computer software			
Cost		8,339,600	8,339,600
Additions during the year		29,565,086	-
Accumulated amortization		(11,242,651)	(7,227,161)
Net book value		26,662,035	1,112,439
Reconciliation of net book value			
Balance at the beginning of the year		1,112,439	1,483,252
Additions during the year		29,565,086	-
Amortization for the year		(4,015,490)	(370,813)
Balance at the end of the year		26,662,035	1,112,439
Annual amortization rate (percentage)		25%	25%

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

6	INVESTMENT PROPERTY	Note	2023	2022		
			Rupees	Rupees		
	Investment Property		242,935,383	250,984,701		
	Advance for capital expenditure	6.2	89,413,000	-		
			332,348,383	250,984,701		
			2023			
Description	Cost		Depreciation		Written down value as at 31 December, 2023	Dep. Rate (%)
	As at 01 January, 2023	As at 31 December, 2023	For the year	Transfer		
Freehold land (Note 6.1)	247,580,364	(7,879,100)	-	-	239,701,264	-
Buildings on freehold land	4,000,000	-	595,663	170,218	3,234,119	5%
	251,580,364	(7,879,100)	595,663	170,218	242,935,383	
			2022			
Description	Cost		Depreciation		Written down value as at 31 December, 2022	Dep. Rate (%)
	As at 01 January, 2022	As at 31 December, 2022	For the year	Transfer		
Freehold land (Note 6.1)	46,230,364	201,350,000	-	-	247,580,364	-
Buildings on freehold land	8,517,535	(4,517,535)	284,106	(2,523,867)	3,404,337	5%
	54,747,899	196,832,465	284,106	(2,523,867)	250,984,701	

6.1 The Company owns 8 (2022: 9) immovable properties measuring 66 kanals and 23 marlas at the year end (2022: 67 kanals and 12 marlas) at various locations in the province of Punjab including three shops at Bismillah Center, Faisalabad, which are rented out to related party. The market value of investment properties as per valuation carried out by Anderson Consulting (Pvt.) Limited, independent valuer, as at December 31, 2022 was Rs. 258.70 million with forced sale value of Rs. 219.90 million.

6.2 The amount is paid to a related party Tawasul Developers (Private) Limited for construction of a residential apartment building known as Creek Tower located at 6-D Upper Mall, Lahore, Pakistan. The project will comprise of 49 apartments, varying in size and layout to cater to different preferences and requirements of potential customers.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

7 INVESTMENTS IN ASSOCIATE		Carrying Value	
Apna Microfinance Bank Limited		2023	2022
2023	2022	Rupees	Rupees
Number of shares			
59,940,432	51,478,195	-	-

7.1 8,462,237 ordinary shares of Rs. 10 each have been added as a result of merger (Refer Note 1.2). Percentage of holding in associate is 13.97% (2022: 12%). Shares in the Bank are frozen with CDC under the provision of section 10(2) of the Microfinance Institutions Ordinance, 2001. Market value of these shares with reference to quoted price is not relevant as these shares are carried at nil in view of negative equity and operational and financial difficulties being faced by the bank. Information about the associates is available at <https://www.apnabank.com.pk/>.

7.2 147,999,812 ordinary shares and share deposit money of Rs. 350,390,276/- in the Bank were transferred to related parties of the Company as per terms of the agreement with the related parties. The formalities for transfer of title of shares to the related parties, in the records of the CDC are in process.

8 INVESTMENTS IN EQUITY SECURITIES

Available for sale

Ordinary shares of quoted companies

Ordinary shares of quoted companies

Sector	Company Name	Number of shares	2023			
			Cost	Market Value	Unrealized (loss)	
-----Rupees-----						
Textile	Nishat Mills Limited	40,000	3,996,170	3,068,800	(927,370)	
	Kohinoor Industries Limited	31,000	215,140	238,700	23,560	
Engineering	Gandhara Tyre & Rubber Co	100,000	10,523,785	3,355,000	(7,168,785)	
	International Industries Ltd	25,000	3,723,911	3,471,750	(252,161)	
Cement	Thatta Cement Company Limited	125,000	2,291,100	2,267,500	(23,600)	
Chemicals	Searle Company Limited	87,673	7,101,786	4,513,405	(2,588,381)	
Leasing	SME Leasing Limited	155,000	1,705,000	376,650	(1,328,350)	
Oil and gas	Sui Southern Gas Company	423,000	10,697,420	4,792,592	(5,904,828)	
Pharmaceutical	Macter International Limited	19,000	3,201,414	1,672,000	(1,529,414)	
	Citi Pharma Ltd.	147,400	6,342,595	3,499,276	(2,843,319)	
Commercial Banks	United Bank Limited	76,500	15,497,370	13,604,760	(1,892,610)	
			1,229,573	65,295,691	40,860,433	(24,435,258)

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

Sector	Company Name	2022		Market Value	Unrealized (loss)
		Number of shares	Cost		
-----Rupees-----					
Textile	Nishat Mills Limited	40,000	3,996,170	2,199,600	(1,796,570)
Engineering	Gandhara Tyre & Rubber Co	100,000	10,523,785	2,700,000	(7,823,785)
	International Industries Ltd	25,000	3,723,911	1,891,500	(1,832,411)
	Sazgar Engineering Works Limited	10,000	996,537	488,200	(508,337)
Chemicals	Searle Company Limited	37,500	4,312,083	2,207,624	(2,104,459)
Leasing	SME Leasing Limited	155,000	1,705,000	310,000	(1,395,000)
Oil and gas	Sui Southern Gas Company	423,000	10,697,420	3,900,060	(6,797,360)
Pharmaceutical	Macter International Limited	19,000	3,201,414	1,899,050	(1,302,364)
	Citi Pharma Ltd.	147,400	6,342,595	3,559,710	(2,782,885)
Commercial Banks	United Bank Limited	76,500	15,497,370	7,707,375	(7,789,995)
Auto Industry	Honda Atlas Cars (Pakistan) Ltd	13,500	2,886,474	2,244,510	(641,964)
		1,046,900	63,882,759	29,107,629	(34,775,130)

8.1 Market value of equity securities has been determined under fair value hierarchy level 1.

		2023	2022
		Rupees	Rupees
9 INVESTMENTS IN DEBT SECURITIES			
9.1 Held to maturity			
Government securities			
No. of Certificates	Face value Rupees	Types of security	
12,765,000	1,276,500,000	Pakistan investment bonds - 10 years	1,097,551,777
70,000	7,000,000	Pakistan investment bonds - 5 years	6,905,557
12,835,000	1,283,500,000		1,104,457,334
			1,205,011,420
			13,368,860
			1,218,380,280

9.1.1 The Pakistan Investment Bonds amounting to Rs. 469.70 million (2022: Rs. 396.90 million) are placed as statutory deposit with the State Bank of Pakistan in accordance with the requirements of clause (a) of the sub-section 2 of section 29 of the Insurance Ordinance, 2000.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

	Note	2023 Rupees	2022 Rupees
10 INVESTMENTS IN TERM DEPOSITS			
Held to maturity			
Deposits maturing within 12 months	10.1	268,778,499	577,741,164
10.1	The rate of return on term deposit certificates issued by various banking companies ranges from 4% to 16% per annum (2022: 5.60% to 14.25% per annum). These Term Deposit Certificates have maturity from February 04, 2024 to November 02, 2024 (2022: February 04, 2023 to November 07, 2023). Term deposits of Nil (2022: Rs.463.34 million) are under lien of various banks against guarantees of equal amounts issued by the banks in favour of the Company.		
11 LOANS AND OTHER RECEIVABLES			
<i>Unsecured and considered good</i>			
Receivable from related parties	11.1	8,513,045	547,121,285
Accrued investment income		29,150,801	39,328,757
Lease security deposits		12,857,550	20,213,250
Other security deposits	11.2	792,222,489	71,700,216
Loans to employees	11.3	23,500,899	30,554,547
Advances for expenses		41,673,699	21,204,575
Other	11.4	881,335,603	451,205,375
		1,789,254,086	1,181,328,005
11.1 Represents amount due from following			
Receivable against advance for purchase of shares United Track System (Pvt.) Ltd		-	91,753,582
Other receivables			
United Software & Technologies International (Pvt.) Ltd		-	139,730,461
Tawasul Risk Management Services (Pvt.) Ltd		-	162,474,618
Tawasul HealthCare TPA (Pvt.) Ltd		-	148,749,579
The United Life Assurance Company Limited - against incorporation expenses		8,513,045	4,413,045
		8,513,045	547,121,285

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

	Note	2023 Rupees	2022 Rupees
11.1.1 Party wise maximum aggregate amount outstanding during the year with reference of month end balances are as follow:			
United Track System (Pvt.) Ltd		91,753,582	-
United Software & Technologies International (Pvt.) Ltd		139,730,461	275,150,952
Tawasul Risk Management Services (Pvt.) Ltd		162,474,618	319,936,986
Tawasul HealthCare TPA (Pvt.) Ltd		148,749,579	292,910,934
The United Life Assurance Company Limited		8,513,045	4,413,045
11.2 These include deposits of Rs. 690.51 million (2022: Nil) kept with banks against guarantees of equal amounts issued by the banks in favour of the Company.			
11.3 Loans to employees			
Executives		18,035,069	21,333,477
Non-executives		5,465,830	9,221,070
	11.3.1	23,500,899	30,554,547
11.3.1 These are interest free loans provided as per Company's policy. These loans have been carried at cost as the effect of carrying these balances at amortised cost would not be material.			
11.4 These include advances to agents as per terms of the relevant agreements.			
12 INSURANCE / REINSURANCE RECEIVABLES			
<i>Unsecured and considered good</i>			
Due from insurance contract holders		1,269,958,392	1,392,305,811
Due from other insurers / reinsurers		404,209,243	219,228,134
		1,674,167,635	1,611,533,945
13 CASH & BANK BALANCES			
Cash in hand		280,599	375,808
Cash at bank			
-Current accounts	13.1	441,721,271	364,703,956
-Saving accounts	13.2	146,920,360	529,265,461
		588,641,631	893,969,417
		588,922,230	894,345,225

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

- 13.1** This includes Rs. 45.81 million (2022: Rs.32.83 million) in the current account maintained with a related party, Apna Microfinance Bank Limited.
- 13.2** This includes Rs. 5.16 million (2022: Rs. 8.17 million) in the saving account maintained with a related party, Apna Microfinance Bank Limited.
- 13.3** The rate of return on PLS saving accounts maintained at various banks ranges from 8.5% to 21.55.% per annum (2022: 8% to 14.5%per annum) depending on size of average deposits.

14 ORDINARY SHARE CAPITAL

14.1 Authorized share capital

2023	2022		2023	2022
Number of shares			Rupees	
500,000,000	400,000,000	Ordinary shares of Rs. 10/- each	5,000,000,000	4,000,000,000

14.2 Issued, subscribed and paid-up share capital

2023	2022		2023	2022
Number of shares				
10,963,475	10,963,475	Ordinary shares of Rs. 10/- each fully paid in cash	109,634,750	109,634,750
51,750,000	-	Ordinary shares of Rs. 10/- each issued under merger scheme	517,500,000	-
284,036,525	284,036,525	Ordinary shares of Rs. 10/- each issued as fully paid bonus shares	2,840,365,250	2,840,365,250
346,750,000	295,000,000		3,467,500,000	2,950,000,000

- 14.3** Shares held by related parties are as under;

	No. of Shares held		Percentage of Holding	
	2023	2022	2023	2022
United Track System (Pvt.) Ltd	100,889,177	78,665,152	29.10%	26.67%
United Software & Technologies International (Pvt.) Ltd	59,529,031	59,529,031	17.17%	20.18%
Tawasul Risk Management Services (Pvt.) Ltd	30,119,180	29,005,809	8.69%	9.83%
Tawasul HealthCare TPA (Pvt.) Ltd	15,601,775	14,272,685	4.50%	4.84%

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

15 SURPLUS ON REVALUATION OF PROPERTY AND EQUIPMENT

Particulars	2023					Total
	Owned			Right-of-use Assets	Surplus of Window Takaful Operation - Operator's fund	
	Land	Building	Motor Vehicles			
----- Rupees -----						
Gross surplus						
Opening balance	411,309,645	146,961,611	168,508,105	72,726,648	23,986,895	823,492,904
Transfers to equity on account of:						
Transfer from right-of-use assets to owned assets	-	-	30,286,737	(30,286,737)	-	-
Disposal of revalued assets	-	-	(10,218,294)	-	-	(10,218,294)
Incremental depreciation	-	(7,348,081)	(37,715,310)	(8,487,982)	(4,797,382)	(58,348,755)
	-	(7,348,081)	(17,646,867)	(38,774,719)	(4,797,382)	(68,567,049)
	411,309,645	139,613,530	150,861,238	33,951,929	19,189,513	754,925,855
Related deferred tax liability						
Opening balance	-	(42,618,868)	(48,867,350)	(21,090,728)	(6,956,199)	(119,533,145)
Adjustments on account of:						
Transfer from right-of-use assets to owned assets	-	-	(9,994,623)	9,994,623	-	-
Disposal of revalued assets	-	-	3,372,037	-	-	3,372,037
Incremental depreciation	-	2,424,867	12,446,052	2,801,034	1,583,136	19,255,089
	-	(40,194,001)	(43,043,884)	(8,295,071)	(5,373,063)	(96,906,019)
Closing balance - net of deferred tax	411,309,645	99,419,529	107,817,354	25,656,858	13,816,450	658,019,836

Particulars	2022					Total
	Owned			Right-of-use Assets	Surplus of Window Takaful Operation - Operator's fund	
	Land	Building	Motor Vehicles			
Gross surplus						
Opening balance	148,346,805	93,655,074	171,165,474	1,597,101	2,418,846	417,183,300
Surplus on revaluation arisen	262,962,840	82,126,957	47,032,122	72,726,648	22,051,818	486,900,385
Transfers to equity on account of:						
Transfer from right-of-use assets to owned assets	-	-	1,597,101	(1,597,101)	-	-
Disposal of revalued assets	-	(24,137,666)	(16,734,077)	-	-	(40,871,743)
Incremental depreciation	-	(4,682,754)	(34,552,515)	-	(483,769)	(39,719,038)
	-	(28,820,420)	(49,689,491)	(1,597,101)	(483,769)	(80,590,781)
	411,309,645	146,961,611	168,508,105	72,726,648	23,986,895	823,492,904
Related deferred tax liability						
Opening balance	-	(27,159,972)	(49,637,987)	(463,159)	(701,465)	(77,962,583)
Add: Provision on surplus arisen during the year	-	(23,816,818)	(13,639,315)	(21,090,728)	(6,395,027)	(64,941,888)
Transfer from right-of-use assets to owned assets	-	-	(463,159)	463,159	-	-
Disposal of revalued assets	-	6,999,923	4,852,882	-	-	11,852,805
Incremental depreciation	-	1,357,999	10,020,229	-	140,293	11,518,521
	-	(42,618,868)	(48,867,350)	(21,090,728)	(6,956,199)	(119,533,145)
Closing balance - net of deferred tax	411,309,645	104,342,743	119,640,755	51,635,920	17,030,696	703,959,759

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

	Note	2023 Rupees	2022 Rupees
16			
DEFERRED TAXATION			
Deferred tax liability / (asset)			
Opening deferred tax liability / (asset)		150,560,931	126,532,111
Deferred tax liability under merger		27,581,594	-
Provision / (reversal) recognized in:			
- statement of profit or loss		29,621,944	(12,433,882)
- other comprehensive income		8,025,898	(5,107,860)
- statement of changes in equity		(22,627,126)	41,570,562
Closing deferred tax liability	16.1	193,163,241	150,560,931
16.1	Deferred taxation comprises of the following;		
Accelerated depreciation on fixed assets		50,088,709	26,611,954
Accelerated depreciation on intangibles		(5,061,349)	322,607
Lease liabilities		20,413,643	5,985,268
Accrued investment income		12,519,035	14,263,686
Unrealised loss on remeasurement of available for sale investments		23,885,121	(16,155,729)
Liability relating to revaluation surplus on fixed assets		96,906,019	119,533,145
Premium deficiency reserve		(5,587,937)	-
		193,163,241	150,560,931
17			
BORROWINGS			
Lease liabilities			
Current portion - payable within one year		31,647,528	48,853,848
Non-current portion		17,179,170	33,980,650
		48,826,698	82,834,498

17.1 Future minimum lease payments under finance lease together with the present value of the minimum lease payments are as follows:

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

	2023			2022		
	Minimum lease payments	Financial charges for future periods	Principal outstanding	Minimum lease payments	Financial charges for future periods	Principal outstanding
Not later than one year	34,852,665	3,205,137	31,647,528	63,304,499	14,450,651	48,853,848
Later than one year but not later than five years	17,208,283	29,113	17,179,170	40,973,131	6,992,481	33,980,650
	52,060,948	3,234,250	48,826,698	104,277,630	21,443,132	82,834,498

- 17.2** The Company intends to exercise its option to acquire leased vehicles upon completion of lease period. The average rate of interest implicit in the lease ranges from 17.1% to 24.72% per annum (2022: 13.22% to 18.48% per annum). These are secured against personal guarantees of chief executive and directors of the Company, demand promissory note for full lease rentals plus residual value, security deposit and title of ownership of leased vehicles. These rentals are payable in equal monthly instalments and there is no financial restriction in the lease agreements.

	Note	2023 Rupees	2022 Rupees
18 OTHER CREDITORS AND ACCRUALS			
Agents commission payable		412,339,436	181,344,512
Federal excise duty / sales tax		14,519,112	30,152,524
Federal insurance fee		24,858,340	10,507,880
Withholding taxes payables		102,095,903	24,903,311
Unpaid and unclaimed dividend		76,523,708	46,459,840
Provident fund contribution		10,071,078	4,481,924
Auditors' remuneration		4,800,000	4,320,000
Cash margin against guarantees issued	18.1	27,987,050	72,453,209
Others	18.2	44,583,781	-
		717,778,408	374,623,200

- 18.1** The Company has received cash margin against various guarantees issued by the Company in the normal course of business. The amount is kept in a separate bank account.

- 18.2** The amount is payable to Window Takaful Operation of the Company.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

	Note	2023 Rupees	2022 Rupees
19 COMMITMENTS			
Under contract for development of an intangible asset		29,675,000	12,375,000
Under contract for capital expenditure		16,000,000	-
20 NET INSURANCE PREMIUM			
Written gross premium		7,895,071,231	6,436,691,882
Add: Unearned premium reserve - Opening		2,217,371,983	2,141,914,061
Less: Unearned premium reserve - Closing		(2,254,388,692)	(2,217,371,983)
Premium earned		7,858,054,522	6,361,233,960
Less: Reinsurance premium ceded		4,925,863,948	3,008,758,392
Add: Prepaid reinsurance premium - Opening		1,678,950,790	1,651,494,329
Less: Prepaid reinsurance premium - Closing		(2,376,365,105)	(1,678,950,790)
Reinsurance expense		4,228,449,633	2,981,301,931
		3,629,604,889	3,379,932,029
21 NET INSURANCE CLAIMS			
Claims paid		4,206,710,804	2,092,519,090
Add: Outstanding claims including IBNR - Closing			
- of the Company	21.1	3,558,495,634	3,757,836,840
- of the merged Company		(117,210,131)	-
Less: Outstanding claims including IBNR - Opening		(3,757,836,840)	(2,008,063,278)
Claims expense		3,890,159,467	3,842,292,652
Less: Reinsurance and other recoveries received		3,220,396,448	1,557,793,611
Add: Reinsurance and other recoveries in respect of outstanding claims - Closing			
- of the Company		2,812,158,108	3,027,493,383
- of the merged Company		(83,283,509)	-
Less: Reinsurance and other recoveries in respect of outstanding claims - Opening		(3,027,493,383)	(1,498,691,646)
Reinsurance and other recoveries revenue		2,921,777,664	3,086,595,348
		968,381,803	755,697,304

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

21.1 Claim development table

Accident year	2023				Total
	2020 and earlier	2021	2022	2023	
Estimate of ultimate claims costs:					
At end of accident year	2,178,842,016	2,778,044,417	4,605,027,981	4,190,019,031	4,190,019,031
One year later	2,018,286,462	1,905,955,557	4,311,302,770	-	4,311,302,770
Two years later	2,451,538,511	2,439,702,924	-	-	2,439,702,924
Three years later	2,028,866,922	-	-	-	2,028,866,922
Current estimate of cumulative claims	2,028,866,922	2,439,702,924	4,311,302,770	4,190,019,031	12,969,891,647
Cumulative payments to date	(2,028,866,922)	(1,847,724,719)	(2,908,762,361)	(2,626,042,011)	(9,411,396,013)
Liability recognised in the statement of financial position	-	591,978,205	1,402,540,409	1,563,977,020	3,558,495,634

Accident year	2022				Total
	2019 and earlier	2020	2021	2022	
Estimate of ultimate claims costs:					
At end of accident year	2,391,615,282	2,178,842,016	2,778,044,417	4,605,027,981	4,605,027,981
One year later	1,793,489,633	2,018,286,462	1,905,955,557	-	1,905,955,557
Two years later	2,141,525,345	2,451,538,511	-	-	2,451,538,511
Three years later	1,817,626,743	-	-	-	1,817,626,743
Current estimate of cumulative claims	1,817,626,743	2,451,538,511	1,905,955,557	4,605,027,981	10,780,148,792
Cumulative payments to date	(1,817,626,743)	(2,028,866,922)	(1,652,912,244)	(1,522,906,043)	(7,022,311,952)
Liability recognised in the statement of financial position	-	422,671,589	253,043,313	3,082,121,938	3,757,836,840

	Note	2023	2022
		Rupees	Rupees

22 NET COMMISSION AND OTHER ACQUISITION COSTS

Commission paid or payable	890,739,823	717,691,083
Add: Deferred commission expense - Opening	316,878,428	375,486,487
Less: Deferred commission expense - Closing	(401,475,076)	(316,878,428)
Net commission	806,143,175	776,299,142
Less: Commission received or recoverable	736,331,598	472,231,828
Add: Unearned re-insurance commission - Opening	250,873,741	294,407,089
Less: Unearned re-insurance commission - Closing	(358,261,810)	(250,873,741)
Commission from reinsurers	628,943,529	515,765,176
	177,199,646	260,533,966

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

	Note	2023 Rupees	2022 Rupees
23			
MANAGEMENT EXPENSES			
Salaries, allowance and other benefits		838,320,319	738,039,926
Charges for employee benefits		28,835,790	25,160,905
Travelling expenses		11,318,996	11,974,858
Advertisements & sales promotion		7,089,561	12,380,843
Printing and stationery		10,557,686	13,955,204
Depreciation expense	23.1	209,329,346	140,574,516
Amortisation		4,038,852	370,813
Rent, rates and taxes	23.2	90,647,414	94,043,721
Legal & professional fee - business related		7,402,954	6,198,497
Electricity, gas and water		33,675,909	30,767,404
Entertainment		21,968,433	17,198,173
Vehicle running expenses		29,013,316	37,601,854
Office repairs and maintenance		11,939,134	15,859,073
Postages, telegrams and telephone		14,758,389	15,108,881
Annual supervision fee SECP		8,146,964	7,426,662
Motor tracking devices charges		32,215,251	58,291,517
Software maintenance		5,776,384	6,681,000
Miscellaneous		14,335,787	14,844,395
		1,379,370,485	1,246,478,242

23.1 Depreciation expense

Operating assets	4.1	166,907,807	114,947,206
Right-of-use assets	4.2	42,251,321	25,343,204
Investment property	6	170,218	284,106
		209,329,346	140,574,516

23.2 This includes Rs. 85.44 million (2022: Rs.84.62 million) related to short-term leases contracts.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

	Note	2023 Rupees	2022 Rupees
24	INVESTMENT INCOME		
Income from equity securities - Dividend income		3,939,645	2,268,990
Income from debt securities - Return on Government securities - PIBs		101,443,765	83,677,490
Income from term deposits - Return on term deposits		28,777,365	24,908,285
		134,160,775	110,854,765
Net realized gains on investments <i>Available for sale financial assets</i>			
Equity securities		799,283	337,297
Total investment income		134,960,058	111,192,062
Less: Investment related expenses		(156,220)	(200,638)
Net Investment Income		134,803,838	110,991,424
25	OTHER INCOME		
Return on bank balances		86,246,097	42,798,301
Gain on disposal of property and equipment		31,081,511	-
Gain on bargain purchase option	1.2	21,266,772	-
Miscellaneous Income		27,069,892	16,538,676
		165,664,272	59,336,977
26	OTHER EXPENSES		
Auditors' remuneration	26.1	6,517,500	5,620,000
Subscriptions		5,856,607	3,974,764
Loss on disposal of property and equipment		-	24,421,261
Donations		119,716	1,520,031
		12,493,823	35,536,056
26.1	Auditors' remuneration:		
Annual audit fee and report on CCG compliance		4,200,000	3,780,000
Half yearly review		1,155,000	1,050,000
Other certifications		440,000	100,000
Out of pocket expenses		722,500	690,000
		6,517,500	5,620,000

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

	Note	2023 Rupees	2022 Rupees
27	FINANCE COST		
	Interest/mark-up on leases	8,847,247	11,020,086
	Bank charges	4,014,817	51,572,876
	Exchange loss	2,931,034	1,527,359
		15,793,098	64,120,321

28	INCOME TAX EXPENSE		
	Current		
	For the year	485,887,665	431,406,651
	For the prior year(s)	(150,726,059)	(141,512,330)
	Deferred	29,621,944	(12,433,882)
		364,783,550	277,460,439

28.1	Reconciliation between effective and applicable tax rate		
	Profit for the year before income tax expense	1,370,213,215	1,199,179,075
	Effective tax rate	26.62%	23.14%
	Applicable tax rate	33%	33%
	Tax Impact of amounts inadmissible for tax purposes	10.85%	8.39%
	Tax Impact of amounts deductible for tax purposes	-8.48%	-7.57%
	Effect of income charged at different rates	0.09%	2.16%
	Impact of prior year	-11.00%	-11.8%
	Impact of deferred tax	2.16%	-1.04%
	Effective tax rate	26.62%	23.14%

29 EARNINGS PER SHARE - BASIC AND DILUTED

29.1 Basic earnings per share

Basic earnings per share is calculated by dividing the net profit for the year by the weighted average number of shares as at the year end as follows:

		2023	2022
Profit for the year	Rupees	1,005,429,665	921,718,636
Weighted average number of ordinary shares of Rs. 10/- each	Numbers	333,812,500	295,000,000
Earnings per share - basic and diluted	Rupees	3.01	3.12

There is no dilutive effect on basic earnings per share of the Company.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

30 REMUNERATION TO CHIEF EXECUTIVE, DIRECTORS AND EXECUTIVES

	2023				2022			
	Chief Executive	Directors	Executives	Total	Chief Executive	Directors	Executives	Total
	-----Rupees-----				-----Rupees-----			
Fee	1,125,000	7,937,500	-	9,062,500	1,562,500	7,937,500	-	9,500,000
Managerial remuneration	32,481,000	3,305,455	225,885,793	261,672,248	27,364,500	3,041,820	173,418,198	203,824,518
Rent and house maintenance	12,465,900	1,487,461	97,003,376	110,956,737	9,679,050	1,368,842	77,088,210	88,136,102
Medical	2,843,100	330,549	21,620,713	24,794,362	2,331,450	304,186	17,441,054	20,076,690
Contribution to defined contribution plan	-	-	20,611,853	20,611,853	-	-	14,034,421	14,034,421
Conveyance	1,200,000	373,706	81,285,696	82,859,402	1,200,000	414,250	62,098,323	63,712,573
Mobile Allowance	1,800,000	53,387	33,816,970	35,670,357	1,950,000	3,274	26,721,641	28,674,915
Others	6,720,000	106,773	25,547,200	32,373,973	9,960,000	14,188	17,164,500	27,138,688
Total	58,635,000	13,594,831	505,771,601	578,001,432	54,047,500	13,084,060	387,966,347	455,097,907
Number of persons	1	6	276	283	1	6	218	225

30.1 The Chief Executive Officer, Chairman and certain executives are also provided the Company maintained cars. The Chief Executive Officer and certain executives are also provided with the mobile expenses as per the Company policy. Executives mean employees, other than the chief executive and directors, whose basic salary exceeds five hundred thousand rupees in a financial year.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

31 RELATED PARTY TRANSACTIONS

Related parties comprise of chief executive officer, directors, major shareholders, key management personnel, associated companies, entities with common directors and employee retirement benefit funds. The transactions with related parties are carried out at commercial terms and conditions and compensation to key management personnel is on employment terms. Remuneration of chief executive, directors and executives is disclosed in Note 30. Transactions with related parties other than those specifically disclosed elsewhere in the financial statements are as follows:

Balances at year end:				
Nature of relationship	Name of related party	Nature and transaction	2023	2022
			Rupees	Rupees
Associated undertakings by virtue of shareholdings, investment and common management	United Software & Technologies International (Pvt.) Ltd	Receivable against sale of investment in the Bank	-	139,730,461
	Tawasul Risk Management Services (Pvt.) Ltd	Receivable against sale of investment in the Bank	-	162,474,618
	Tawasul HealthCare TPA (Pvt.) Ltd	Receivable against sale of investment in the Bank	-	148,749,579
	Tawasul Developers (Private) Limited	Advances for capital expenditure	89,413,000	-
	United Software & Technologies International (Pvt.) Ltd	Advance for software development	10,825,000	16,505,000
	United Track Systems(Pvt) Limited	Advance for purchase of shares	-	91,753,582
	Apna Microfinance Bank Limited	Bank deposits at year end	50,975,529	40,964,041
	The United Life Assurance Company Limited	Advances against incorporation expenses	8,513,045	4,413,045
Key management personnel	Executives Employees	Loan to key management personnel	18,035,069	21,333,477
Employees' Provident Fund	The United Insurance Employees' Provident Fund	Payable to employees' contribution plan	10,071,078	4,350,239
Transactions during the year:				
Associated undertakings by virtue of shareholdings, investment and common management	United Track Systems(Pvt) Limited	Motor tracking devices purchased	17,051,000	20,986,500
		Motor tracking device charges paid	22,187,679	47,233,973
		Device monitoring charges paid	10,074,000	10,866,000
		Rental income	1,409,400	1,281,396
	Tawasul Risk Management Services (Pvt.) Ltd	Amount received	91,753,582	170,400,370
		Transfer of investment	-	126,242,062
		Amount received	162,474,618	283,704,430
	Tawasul HealthCare TPA (Pvt.) Ltd	Rental income	878,400	798,600
		Health service charges	7,598,940	7,095,900
		Transfer of investment	-	115,578,011
		Amount received	148,749,579	259,739,366
	Apna Microfinance Bank Limited	Interest received on bank deposits	16,259,334	4,206,079
		Amount deposited in deposit accounts	5,718,535,029	4,049,748,569
		Withdrawals from deposits accounts	5,708,523,543	4,099,945,150
		Claims settled / paid	-	442,372,389
	United Software & Technologies International (Pvt.) Ltd	Software expenses	5,776,384	6,681,000
		Advance for software development	23,815,000	-
		Transfer of investment	-	108,570,203
		Amount received	139,730,461	243,990,694
	The United Life Assurance Company Limited	Incorporation expenses	4,100,000	4,413,045
Tawasul Developers (Private) Limited	Capital expenditure	89,413,000	-	
Employees' provident fund	The United Insurance Employees' Provident Fund	Employer's contributions made during the period	28,835,790	25,160,905

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

32 SEGMENT INFORMATION

The Company has five primary business segments for reporting purposes namely fire and property damage, marine aviation and transport, motor, crop & miscellaneous. Assets and liabilities, wherever possible have been assigned to the following segments based on specific identification or allocated on the basis of Premium written by each segment.

Description	2023					TOTAL
	FIRE AND PROPERTY DAMAGE	MARINE AVIATION AND TRANSPORT	MOTOR	CROP	MISCELLANEOUS	
----- Rupees -----						
Gross written premium (Inclusive of admin surcharge)						
Gross direct premium	1,136,082,605	485,156,847	996,591,226	1,369,400,736	3,727,436,634	7,714,668,048
Facultative inward premium	50,935,122	3,830,043	7,225,727	-	5,072,694	67,063,586
Administrative surcharge	28,583,475	18,546,636	33,665,583	7,455	32,536,448	113,339,597
	1,215,601,202	507,533,526	1,037,482,536	1,369,408,191	3,765,045,776	7,895,071,231
Insurance premium earned	1,207,602,040	490,477,932	1,029,064,659	1,301,419,288	3,829,490,603	7,858,054,522
Insurance premium ceded to reinsurance	(570,213,567)	(234,038,554)	(540,360,189)	(1,004,088,381)	(1,879,748,942)	(4,228,449,633)
Net Insurance premium	637,388,473	256,439,378	488,704,470	297,330,907	1,949,741,661	3,629,604,889
Commission income	70,458,851	39,515,894	104,359,659	115,862,949	298,746,176	628,943,529
Net underwriting income	707,847,324	295,955,272	593,064,129	413,193,856	2,248,487,837	4,258,548,418
Insurance claims	(425,404,718)	(119,928,672)	(677,658,814)	(1,432,394,498)	(1,234,772,765)	(3,890,159,467)
Insurance claims recovered from reinsurance	213,562,142	86,826,696	579,179,091	1,198,651,394	843,558,341	2,921,777,664
Net claims	(211,842,576)	(33,101,976)	(98,479,723)	(233,743,104)	(391,214,424)	(968,381,803)
Commission expenses	(194,954,045)	(71,191,398)	(107,208,179)	(117,134,866)	(315,654,687)	(806,143,175)
Management expenses	(242,228,803)	(97,455,486)	(185,723,940)	(42,995,626)	(810,966,629)	(1,379,370,485)
Reversal of premium deficiency reserve	-	-	-	-	(16,933,141)	(16,933,141)
Net insurance claims and expenses	(649,025,424)	(201,748,860)	(391,411,842)	(393,873,596)	(1,534,768,881)	(3,170,828,604)
Underwriting results	58,821,900	94,206,412	201,652,287	19,320,260	713,718,956	1,087,719,814
Net investment income						134,803,838
Rental income						2,287,800
Other income						165,664,272
Other expenses						(12,493,823)
Finance cost						(15,793,098)
Profit of Window Takaful Operations - Operator's fund						8,024,412
Profit for the year before income tax expense						1,370,213,215
Segment assets of the Company	1,844,885,521	225,127,500	1,005,566,322	958,268,409	3,230,318,171	7,264,165,923
Unallocated assets						5,956,959,313
Segment assets of Operators' Fund	19,690,202	19,167,102	40,943,284	-	12,993,122	92,793,710
Unallocated assets						548,809,920
Total assets						13,862,728,866
Segment liabilities of the Company	2,097,553,123	196,955,110	881,962,664	818,890,996	2,957,410,720	6,952,772,613
Unallocated liabilities						1,516,169,738
Segment liabilities of Operators' Fund	57,517,322	11,982,161	158,308,839	-	123,357,430	351,165,752
Unallocated liabilities						12,788,734
Total liabilities						8,832,896,837

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

SEGMENT INFORMATION - Continued

The Company has five primary business segments for reporting purposes namely fire and property damage, marine aviation and transport, motor, crop & miscellaneous. Assets and liabilities, wherever possible have been assigned to the following segments based on specific identification or allocated on the basis of Premium written by each segment.

Description	2022					TOTAL
	FIRE AND PROPERTY DAMAGE	MARINE AVIATION AND TRANSPORT	MOTOR	CROP	MISCELLANEOUS	
----- Rupees -----						
Gross written premium (Inclusive of admin surcharge)						
Gross direct premium	1,089,031,477	373,681,106	863,006,125	973,736,196	3,012,722,713	6,312,177,617
Facultative inward premium	10,914,182	894,077	9,862,530	-	6,274,250	27,945,039
Administrative surcharge	27,205,958	14,405,263	31,528,323	4,524	23,425,158	96,569,226
	1,127,151,617	388,980,446	904,396,978	973,740,720	3,042,422,121	6,436,691,882
Insurance premium earned	1,144,440,488	402,943,816	912,130,374	1,021,901,657	2,879,817,625	6,361,233,960
Insurance premium ceded to reinsurance	(415,302,071)	(135,815,604)	(439,321,508)	(446,010,296)	(1,544,852,452)	(2,981,301,931)
Net Insurance premium	729,138,417	267,128,212	472,808,866	575,891,361	1,334,965,173	3,379,932,029
Commission income	36,176,931	17,124,030	98,082,788	96,621,763	267,759,664	515,765,176
Net underwriting income	765,315,348	284,252,242	570,891,654	672,513,124	1,602,724,837	3,895,697,205
Insurance claims	(1,111,895,668)	(166,150,055)	(353,607,465)	(830,391,219)	(1,380,248,245)	(3,842,292,652)
Insurance claims recovered from reinsurance	924,414,772	128,525,449	286,168,082	730,032,649	1,017,454,396	3,086,595,348
Net claims	(187,480,896)	(37,624,606)	(67,439,383)	(100,358,570)	(362,793,849)	(755,697,304)
Commission expenses	(170,006,580)	(57,952,062)	(100,128,116)	(72,616,382)	(375,596,002)	(776,299,142)
Management expenses	(218,275,162)	(75,326,840)	(175,138,282)	(188,566,836)	(589,171,122)	(1,246,478,242)
Reversal of premium deficiency reserve	-	-	-	-	5,895,297	5,895,297
Net insurance claims and expenses	(575,762,638)	(170,903,508)	(342,705,781)	(361,541,788)	(1,321,665,676)	(2,772,579,391)
Underwriting results	189,552,710	113,348,734	228,185,873	310,971,336	281,059,161	1,123,117,814
Net investment income						110,991,424
Rental income						2,079,996
Other income						59,336,977
Other expenses						(35,536,056)
Finance cost						(64,120,321)
Profit of Window Takaful Operations - Operator's fund						3,309,241
Profit before tax						1,199,179,075
Segment assets of the Company	1,740,308,304	90,097,545	530,944,280	972,007,914	3,301,498,503	6,634,856,546
Unallocated assets						5,674,708,594
Segment assets of Operators' Fund	37,607,406	19,559,824	81,841,354	-	33,775,116	172,783,700
Unallocated assets						518,076,564
Total assets						13,000,425,404
Segment liabilities of the Company	2,079,345,962	125,687,244	729,488,191	1,220,760,356	2,854,262,622	7,009,544,375
Unallocated liabilities						1,010,464,151
Segment liabilities of Operators' Fund	47,837,252	9,167,123	110,955,256	-	127,207,718	295,167,349
Unallocated liabilities						3,644,034
Total liabilities						8,318,819,909

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

33 MOVEMENT IN INVESTMENTS

	Held to maturity	Available for sale	Total
	----- Rupees -----		
As at January 01, 2022	1,017,600,647	30,775,664	1,048,376,311
Additions	2,072,393,184	31,808,106	2,104,201,290
Disposals (sale and redemption)	(1,293,872,389)	(20,888,200)	(1,314,760,589)
Fair value loss (excluding net realized gains) - net	-	(12,587,941)	(12,587,941)
As at December 31, 2022	1,796,121,442	29,107,629	1,825,229,071
Additions	1,277,343,090	12,592,308	1,289,935,398
Disposals (sale and redemption)	(1,700,228,699)	(11,179,376)	(1,711,408,075)
Fair value gain (excluding net realized gains) - net	-	10,339,872	10,339,872
As at December 31, 2023	1,373,235,833	40,860,433	1,414,096,266

34 MANAGEMENT OF INSURANCE RISK AND FINANCIAL RISK

34.1 Risk management framework

The Company's activities expose it to a variety of financial risks, credit risk, liquidity risk and market risk (including interest/ mark-up rate risk and price risk). The Company's overall risk management programme focuses on the unpredictability of financial markets and seeks to minimize potential adverse effects on the financial performance. Overall risks arising from the Company's financial assets and liabilities are limited. The Company consistently manages its exposure to financial risk without any material change from previous period in the manner described in notes below. The Board of Directors has overall responsibility for the establishment and oversight of Company's risk management framework. The Board is also responsible for developing the Company's risk management policies.

34.2 Insurance risks

34.2.1 Insurance risk

The Company accepts the insurance risk through its insurance contracts where it assumes the risk of loss from persons or organizations that are directly subject to the underlying loss. The Company is exposed to the uncertainty surrounding the timing, frequency and severity of claims under these contracts.

The Company manages its risk via its underwriting and reinsurance strategy within an overall risk management framework. Exposures are managed by having documented underwriting limit and criteria. Reinsurance is purchased to mitigate the risk of potential loss to the Company. Reinsurance policies are written with approved reinsurers either on a proportional, excess of loss treaty or facultative basis.

A concentration of risk may also arise from a single insurance contract issued to particular demographic type of policyholder, within a geographical location or to types of commercial business. The Company minimizes its exposure to significant losses by obtaining reinsurance from a number of reinsurers who are dispersed over several geographical regions.

Further the Company adopts strict claim review policies including active management and prompt pursuing of the claims, regular detailed review of claim handling procedures and frequent investigation of possible false claims to reduce the insurance risk.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

Geographical concentration of insurance risk

To optimize benefits from the principle of average and law of large numbers, geographical spread of risk is of extreme importance. There are a number of parameters which are significant in assessing the accumulation of risks with reference to the geographical location, the most important of which is risk survey.

Risk surveys are carried out on a regular basis for the evaluation of physical hazards associated with the commercial / industrial residential occupation of the insurers. Details regarding the fire separation/ segregation with respect to the manufacturing processes, storage, utilities, etc. are extracted from the layout plan of the insured facility. Such details are formed part of the reports which are made available to the underwriters/reinsurance personnel for their evaluation. Reference is made to the standard construction specifications as laid down by IAP (Insurance Association of Pakistan). For instance, the presence of Perfect Party Walls, Double Fire Proof Iron Doors, physical separation between the buildings within an insured's premises. It is basically the property contained within an area which is separated by another property by sufficient distance to confine insured damage from uncontrolled fire and explosion under the most adverse conditions to that one area.

Address look-up and geocoding is the essential field of the policy data interphase of IT systems. It provides instant location which is dependent on data collection provided under the policy schedule. All critical underwriting information is punched into the IT system/application through which a number of MIS reports can be generated to assess the concentration of risk.

Reinsurance arrangements

Reinsurance arrangements are key components in the global economy as a means of supporting acceptance of risk by insurance organizations. Arrangements are the most effective ways of getting risks of all types, underwritten by the Company. The Company has prestigious reinsurance arrangements with the world wide acclaimed reinsurers.

The Company's class wise risk exposure (based on maximum loss coverage in a single policy) is as follows:

	Maximum sum insured		Reinsurance cover		Highest net liability	
	2023	2022	2023	2022	2023	2022
----- Rupees -----						
Fire and property damage	20,040,312,904	28,414,990,602	19,890,312,904	28,364,990,602	150,000,000	50,000,000
Marine, aviation and transport	2,219,939,579	1,613,850,694	2,194,939,579	1,588,850,694	25,000,000	25,000,000
Motor	70,515,000	87,000,000	66,015,000	84,000,000	4,500,000	3,000,000
Crop	1,095,555,000	654,410,000	775,555,000	382,410,000	320,000,000	272,000,000
Miscellaneous	1,740,997,846,500	1,381,504,200,000	1,740,997,846,500	1,381,504,200,000	-	-

The table below sets out the concentration of insurance contract liabilities by type of contract:

	Gross liabilities		Gross assets		Net liabilities / (assets)	
	2023	2022	2023	2022	2023	2022
----- Rupees -----						
Fire and property damage	2,155,070,445	2,127,183,214	1,864,575,723	1,777,915,710	290,494,722	349,267,504
Marine, aviation and transport	208,937,271	134,854,367	244,294,602	109,657,369	(35,357,331)	25,196,998
Motor	1,040,271,503	840,443,447	1,046,509,606	612,785,634	(6,238,103)	227,657,813
Crop	818,890,996	1,220,760,356	958,268,409	972,007,914	(139,377,413)	248,752,442
Miscellaneous	3,080,768,150	2,981,470,340	3,243,311,293	3,335,273,619	(162,543,143)	(353,803,279)
	7,303,938,366	7,304,711,724	7,356,959,634	6,807,640,246	(53,021,268)	497,071,478

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

34.2.2 Sources of uncertainty in estimation of future claim payments

Claims on general insurance contracts are payable on a claim occurrence basis. The Company is liable for all insured events that occur during the term of the insurance contract.

An estimated amount of the claim is recorded immediately on intimation to the Company. The estimation of the amount is based on the amount notified by the policy holder, management or preliminary assessment by the independent surveyor appointed for this purpose. The initial estimates include expected settlement cost of the claims. Incurred But Not Reported (IBNR) claims have been estimated using Chain Ladder (CL) methodology. The Chain Ladder (CL) Method involves determination of development factors or link ratios for each period. These are then subsequently combined to determine Cumulative Development Factor (CDF) which represents the extent of future development of claims to reach their ultimate level.

There are several variable factors which affect the amount and timing of recognized claim liabilities. However, the management considers that uncertainty about the amount and timing of claim payments is generally resolved within a year. The Company takes all reasonable measures to mitigate the factors affecting the amount and timing of claim settlements. However, uncertainty prevails with estimated claim liabilities. It is likely that final settlement of these liabilities may be different from recognized amounts.

34.2.3 Changes in assumptions

The principal assumption underlying the liability estimation of IBNR and premium deficiency reserve is that the Company's future claim development will follow similar historical pattern for occurrence and reporting. The management uses qualitative judgment to assess the extent to which past occurrence and reporting pattern will not apply in future. The judgment includes external factors e.g. treatment of one-off occurrence claims, changes in market factors, economic conditions, etc.

34.2.4 Sensitivity analysis

The risks associated with the insurance contracts are complex and subject to a number of variables which complicate quantitative sensitivity analysis. The Company makes various assumptions and techniques based on past claims development experience. This includes indications such as average claims cost, ultimate claims numbers and expected loss ratios. The Company considers that the liability for insurance claims recognized in the statement of financial position is adequate. However, actual experience will differ from the expected outcome.

As the Company enters into short term insurance contracts, it does not assume any significant impact of changes in market conditions on unexpired risks. However, profit before tax and shareholders' equity will be decreased/increased with the increase/decrease of 10% in the claims as reflected below;

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

	Profit before tax		Share holders' equity	
	2023	2022	2023	2022
	----- Rupees -----			
Net				
Fire and property damage	(21,184,258)	(18,748,090)	(15,040,823)	(13,311,144)
Marine, aviation and transport	(3,310,198)	(3,762,461)	(2,350,241)	(2,671,347)
Motor	(9,847,972)	(6,743,938)	(6,992,060)	(4,788,196)
Crop	(23,374,310)	(10,035,857)	(16,595,760)	(7,125,458)
Miscellaneous	(39,121,442)	(36,279,385)	(27,776,224)	(25,758,363)
	(96,838,180)	(75,569,731)	(68,755,108)	(53,654,508)

Claims development table

The table shown in Note 21.1 reflect the development of claims over a period of time. The disclosure goes back to the period when the earliest material claim arose for which there is still uncertainty about the amount and timing of the claims payments.

	2023	2022
	Rupees	Rupees
34.3 Financial risk		
Financial instruments by category		
Financial assets		
Available for sale investment in equity securities	40,860,433	29,107,629
at amortized cost:		
Investments in associate	-	-
Investments in:		
Debt securities	1,104,457,334	1,218,380,280
Term deposits	268,778,499	577,741,164
Loans and other receivables	1,789,254,086	1,174,078,072
Insurance / reinsurance receivables	1,674,167,635	1,611,533,945
Reinsurance recoveries against outstanding claims	2,812,158,108	3,027,493,383
Cash and bank	588,922,230	894,345,225
Financial assets of Window Takaful Operations - operators' fund	422,961,375	438,551,212
	8,701,559,700	8,971,230,910
Financial liabilities		
at amortized cost:		
Outstanding claims including IBNR	3,558,495,634	3,757,836,840
Borrowings	48,826,698	82,834,498
Insurance / reinsurance payables	826,210,259	783,461,811
Other creditors and accruals	673,194,627	308,039,485
Financial liabilities of Window Takaful Operations - operators' fund	71,734,606	57,131,614
	5,178,461,824	4,989,304,248

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

34.3.1 Market risk

Market risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market variables such as interest rates, foreign exchange rates and market prices.

a) Interest/ mark up rate risk

Interest/ mark-up rate risk is the risk that value of a financial instrument or future cash flows of a financial instrument will fluctuate due to changes in the market interest/ mark-up rates. Sensitivity to interest/ mark-up rate risk arises from mismatches of financial assets and liabilities that mature or reprice in a given period. The Company manages these mismatches through risk management strategies where significant changes in gap position can be adjusted. The short term borrowing arrangements have variable rate pricing that is dependent on the Karachi Inter Bank Offer Rate (KIBOR) as indicated in respective notes.

The effective interest / mark-up rates for interest / mark-up bearing financial instruments are mentioned in relevant notes to the financial statements.

Sensitivity to interest rate risk arises from mismatches of financial assets and financial liabilities that mature or reprice in a given period. The Company manages these mismatches through risk management strategies where significant changes in gap position can be adjusted.

The Company does not account for any fixed rate financial assets and liabilities at fair value through profit and loss, therefore a change in interest rates at the reporting date would not affect profit or loss.

The company is not exposed to any significant risk in respect of variable rate financial assets and liabilities.

b) Foreign currency risk

Foreign currency risk is the risk that the value of financial assets or liability will fluctuate due to changes in foreign currency rates. Foreign exchange risk arises mainly where receivables and payables exists due to transactions in foreign currencies. As of the statement of financial position date, the Company does not have material assets or liabilities which are exposed to foreign currency risk except for amount due from and due to reinsurers.

c) Price risk

Price risk represents the risk that the fair value of a financial instrument will fluctuate because of changes in the market prices (other than those arising from interest / mark up rate risk or currency risk), whether those changes are caused by factors specific to the individual financial instrument or its issuer, or factors affecting all or similar financial instruments traded in the market. The Company is exposed to equity price in respect of investments in quoted equity securities amounting to Rs. 40.86 million (2022: Rs. 29.10 million) at the statement of financial position.

The Company manages price risk by monitoring exposure in quoted Equity Securities and implementing The strict discipline in internal risk Management and investment policies.

Market prices are subject to fluctuation and consequently the amount realized in the subsequent sale of an investment may significantly differ from the reported market value. Furthermore, amount realized in the sale of a particular security may be affected by relative quantity of the security being sold.

The Company is not exposed to any significant price risk.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

34.3.2 Liquidity risk

Liquidity risk is the risk that the Company will encounter difficulty in meeting obligations associated with its financial liabilities. To guard against the risk, the Company maintains balance of cash and other equivalents and readily marketable securities. The maturity profile of assets and liabilities are also monitored to ensure adequate liquidity is maintained.

Liquidity risk is the risk that the Company may not be able to generate sufficient cash resources to settle its obligations in full as they fall due or can only do so on terms that are materially disadvantageous. The Company is not exposed to liquidity risk as liquid financial assets of the Company are more than the financial liabilities as reflected in Note 34.3.

There are no liabilities contracted to fall due beyond 12 months from the end of the reporting year, except for lease liabilities. Maturity analysis of lease liabilities is disclosed in note 17.

34.4 Credit risk and concentration of credit risk

Credit risk is the risk that arises with the possibility that one party to a financial instrument will fail to discharge its obligation and cause the other party to incur a financial loss. The Company attempts to control credit risk by monitoring credit exposures by undertaking transactions with a large number of counterparties in various industries and by continually assessing the credit worthiness of counterparties.

Concentration of credit risk occurs when a number of counterparties have a similar type of business activities. As a result, any change in economic, political or other conditions would effect their ability to meet contractual obligations in similar manner. The Company's credit risk exposure is not significantly different from that reflected in the financial statements. The management monitors and limits the Company's exposure to credit risk through monitoring of client's exposure and conservative estimates of provisions for doubtful assets, if any. The management is of the view that it is not exposed to significant concentration of credit risk as its financial assets are adequately diversified in entities of sound financial standing, covering various industrial sectors. As at reporting date, the Company's maximum exposure to credit risk was Rs.8,701,279,101 (2022: 8,970,855,102) from the financial assets as disclosed in Note 34.3.

The Company did not hold any collateral against these financial assets. General provision is made for receivables according to the Company's policy. The impairment provision is written off when the Company expects that it cannot recover the balance due. Balances were not impaired as they relate to a number of policy holders and other insurers/ reinsurers for whom there is no recent history of default.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

The credit risk exposure is limited in respect of investments of Rs. 1,414.10 million and bank balances of Rs. 588.64 million. The credit quality of the Company's majority banks can be assessed with reference to external credit ratings assigned to these banks by credit rating agencies as specified below:

	Rating		Rating agency	2023	2022
	Long term	Short term		Rupees	Rupees
Bank Alfalah Limited	AA+	A1+	PACRA	6,538,599	35,863,549
Allied Bank Limited	AAA	A1+	PACRA	17,761,692	49,985,347
Habib Metropolitan Bank Limited	AA+	A1+	PACRA	3,924,252	6,401,730
Habib Bank Limited	AAA	A1+	VIS	52,214,487	30,783,952
Bank Al-Habib Limited	AAA	A1+	PACRA	111,559,098	148,940,380
Bank Islami Pakistan Limited	A+	A1	PACRA	3,403,462	10,646,383
Soneri Bank Limited	AA-	A1+	PACRA	8,088,796	12,318,859
Albaraka Bank Pakistan Limited	A+	A1	VIS	1,654,750	1,869,327
Askari Bank Limited	AA+	A1+	PACRA	2,469,941	2,279,095
Zarai Tarqiati Bank Limited	AAA	A1+	VIS	17,393,735	30,198,424
The Bank of Khyber	A	A1	PACRA	3,409,091	2,420,439
The Bank of Punjab	AA+	A1+	PACRA	3,023,776	1,884,430
Faysal Bank Limited	AA	A1+	PACRA	6,565,456	15,867,414
First Women Bank Limited	A-	A2	PACRA	1,151,265	1,188,090
MCB Bank Limited	AAA	A1+	PACRA	10,447,077	15,229,281
National Bank of Pakistan	AAA	A1+	PACRA	4,990,635	4,488,702
Samba Bank Limited	AA	A1	VIS	147,414,313	69,055,105
Silk Bank Limited	A-	A2	VIS	30,159,597	110,198,085
SME Bank Limited	CCC	B	PACRA	19,428	19,428
United Bank Limited	AAA	A1+	VIS	20,447,801	17,522,915
U Microfinance bank Limited	A+	A1	VIS	3,084,018	424,330
Summit Bank Limited	BBB-	A-3	VIS	66,737,791	264,041,104
Dubai Islamic Bank Pakistan Limited	AA	A1+	VIS	773,982	5,955,786
Apna Microfinance Bank Limited	BBB+	A3	PACRA	50,975,529	40,964,041
Sindh Bank Limited	A-	A2	PACRA	1,943,980	290,890
NRSP Micro Finance Bank Limited	A	A1	PACRA	26,138	23,780
JS Bank Limited	AA-	A1+	PACRA	1,398,728	1,939,615
Khushali Bank Limited	A+	A1	VIS	4,723,631	4,904,085
Finca Micro Bank Limited	A-	A2	PACRA	23,352	-
Meezan Bank	AAA	A1+	VIS	32,242	-
Punjab Provincial Bank Limited	BB+	B	VIS	1,815,172	-
				584,171,814	885,704,566

The age analysis of due from insurance contract holders and insurers / reinsurers is as follows:

Outstanding since		
1 year or less	1,418,756,940	1,487,445,834
1 year to two years	255,410,695	124,088,111
	1,674,167,635	1,611,533,945

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

Reinsurance risk

Reinsurance ceded does not relieve the Company from its obligation towards policy holders and, as a result, the Company remains liable for the portion of outstanding claims reinsured to the extent that reinsurer fails to meet the obligation under the reinsurance agreement.

To minimize its exposure to significant losses from reinsurers insolvencies, the Company obtains reinsurers ratings from a number of reinsurers, who are dispersed over several geographical regions.

The credit quality of amounts due from insurers and reinsurers can be assessed with reference to external credit ratings as follows:

	Due from insurers / reinsurers	Reinsurance recoveries against outstanding claims	Total
----- Rupees -----			
2023			
A or above (including PRCL)	390,613,994	2,812,158,108	3,202,772,102
Others	13,595,249	-	13,595,249
Total	404,209,243	2,812,158,108	3,216,367,351
2022			
A or above (including PRCL)	217,416,515	3,027,493,383	3,244,909,898
Others	1,811,619	-	1,811,619
Total	219,228,134	3,027,493,383	3,246,721,517

34.5 Capital management

The Company's objectives when managing capital or to safeguard the Company's ability to continue as going concern in order to provide returns for shareholders and benefits for other stakeholders and to maintain an optimal capital structure to reduce the cost of capital. In order to maintain or adjust the capital structure, the Company may adjust the amount of dividend paid to shareholders, return capital to shareholders, issue new shares or sell assets to reduce debt.

The Company currently meets the paid up capital requirement as required by Securities and Exchange Commission of Pakistan.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

34.6 Fair value measurement of financial instruments

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.

When measuring the fair value of an asset or a liability, the Company uses market observable data to the extent possible. If the fair value of an asset or a liability is not directly observable, it is estimated by the Company using valuation techniques that maximize the use of relevant observable inputs and minimize the use of unobservable inputs. Inputs used are consistent with the characteristics of the asset / liability that market participants would take into account.

Fair values are categorized into different levels in a fair value hierarchy based on the degree to which the inputs to the measurement are observable and the significance of the inputs to the fair value measurement in its entirety:

- Level 1 fair value measurements are those derived from quoted prices (unadjusted) in active markets for identical assets or liabilities.
- Level 2 fair value measurements are those derived from inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly or indirectly.
- Level 3 fair value measurements are those derived from valuation techniques that include inputs for the asset or liability that are not based on observable market data (unobservable inputs).

Transfers between levels of the fair value hierarchy are recognized by the Company at the end of the reporting period during which the change occurred.

For financial instruments measured at fair value, information on level of fair value hierarchy has been presented in relevant notes. The carrying values of remaining financial instruments approximate their fair values and the disclosures of fair value are not made when the carrying amount of financial instruments is a reasonable approximation of the fair value.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

		2023 Rupees
35	STATEMENT OF SOLVENCY	
Assets		
	Property and equipment	1,794,851,312
	Intangible assets	37,487,035
	Investment property	332,348,383
	Investment in associate	-
	Investments	
	Equity securities	40,860,433
	Debt securities	1,104,457,334
	Term deposits	268,778,499
	Total assets of Window Takaful Operations - Operator's fund	641,603,630
	Loans and other receivables	1,789,254,086
	Insurance / reinsurance receivables	1,674,167,635
	Reinsurance recoveries against outstanding claims	2,812,158,108
	Deferred commission expense	401,475,076
	Prepaid reinsurance premium ceded	2,376,365,105
	Prepayments	-
	Cash & bank balances	588,922,230
	Total assets (A)	13,862,728,866
In-admissible assets as per following clauses of section 32(2) of the Insurance Ordinance, 2000		
	(d) Loans to employees and agents	23,500,899
	(g) Receivables from related parties	8,513,045
	(h) Insurance / Reinsurance receivables	465,410,063
	(i) Intangible asset- computer software	37,487,035
	(k) Amounts available to the insurer under guarantees	176,710,703
	(l) Assets subject to encumbrances	-
	(o) Total immoveable property in excess of total investments	43,560,240
	(q) Investment in listed securities	-
	(u)-(i) Motor vehicles including leased vehicles	657,364,795
	(u)-(ii) Motor tracking devices	51,519,686
	(u)-(iii) & (iii) Furniture, fixtures, office and computer equipment	123,936,578
	(U)-(i) Assets in Window Takaful Operations - Operator's fund	151,750,374
	Total of Inadmissible assets (B)	1,739,753,418
	Total Admissible assets (C=A-B)	12,122,975,448

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

		2023 Rupees
Total Liabilities		
Total liabilities of window takaful operations - Operator's fund		363,954,486
Underwriting provisions		
Outstanding claims including IBNR		3,558,495,634
Unearned premium reserve		2,254,388,692
Premium deficiency reserve		16,933,141
Unearned reinsurance commission		358,261,810
Deferred taxation		193,163,242
Borrowings		48,826,698
Insurance / reinsurance payables		781,626,478
Other creditors and accruals		717,778,408
Taxation - provision less payment		539,468,248
Total liabilities (D)		8,832,896,837
Total net admissible assets (E=C-D)		3,290,078,611
Minimum Solvency Requirement (higher of following)		
Method A - U/s 36(3)(a)	150,000,000	
Method B - U/s 36(3)(b)	1,046,247,940	
Method C - U/s 36(3)(c)	843,246,907	
		1,046,247,940
Excess in net admissible assets over minimum requirements		2,243,830,671

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

36 PROVIDENT FUND RELATED DISCLOSURES

The Company has maintained an employee provident fund trust and investments out of provident fund have been made in accordance with the provisions of section 218 of the Companies Act, 2017, and the rules formulated for this purpose. The salient information of the fund is as follows:

	Note	2023 Rupees Audited	2022 Rupees Audited
Size of the fund - Total net assets		380,080,147	305,055,628
Cost of investments	36.1	351,917,301	293,639,004
Percentage of investments made-cost		92.59%	96.27%
Fair value of investments		383,957,005	313,918,803

36.1 The break-up of cost of investments is as follows:

	2023		2022	
	Amount Rupees	Percentage of total fund	Amount Rupees	Percentage of total fund
Term deposit receipts	213,000,000	56.04%	276,000,000	90.48%
Mutual funds	4,000,000	1.05%	4,808,235	1.58%
Cash & cash equivalents	134,917,301	35.50%	12,830,769	4.21%
	351,917,301	92.59%	293,639,004	96.27%

	2023	2022
37 NUMBER OF EMPLOYEES		
As at year end	861	871
Average number of employees during the year	880	842

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

38 EVENTS AFTER BALANCE SHEET DATE

The Board of Directors of the Company in their meeting held on March proposed a final cash dividend at the rate of 10% i.e. Rupee 1/- per share (2022 : 10%) subject to approval of members in the forthcoming annual general meeting. The financial statements for the year ended December 31, 2023 do not include the effect of final dividend.

39 DATE OF AUTHORIZATION FOR ISSUE

These financial statements have been authorized for issue on March 09, 2024 by the Board of Directors of the Company.

40 GENERAL

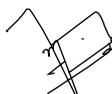
The figures in the financial statements have been rounded off to the nearest Rupees.



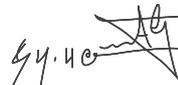
Muhammad Akram Shahid
Chief Executive Officer



Huma Waheed
Director



Maqbool Ahmad
Chief Financial Officer



Syed Rahat Ali Shah
Director



Jamil Ahmed Khan
Chairman

The United Insurance Company of Pakistan Limited

Window Takaful Operations Financial Statements

For The Year Ended December 31, 2023



INDEPENDENT ASSURANCE REPORT

To The Board of Directors of The United Insurance Company of Pakistan Limited Report on the Statement of Management's Assessment of Compliance with the Shariah Principles

We were engaged by the Board of Directors of The United Insurance Company of Pakistan Limited (the Company) to report on the management's assessment of compliance of the Window Takaful Operations (Takaful Operations) of the Company, as set out in the annexed statement prepared by the management for the year ended December 31, 2023, with the Takaful Rules, 2012, in the form of an independent reasonable assurance conclusion about whether the annexed statement reflects the status of compliance of the Takaful Operations with the Takaful Rules, 2012, in all material respects.

Applicable Criteria

The criteria for the assurance engagement against which the annexed subject matter information (the Statement) has been assessed comprises of the provisions of the Takaful Rules, 2012, issued by the Securities and Exchange Commission of Pakistan (SECP).

Responsibilities of the Management for Shariah Compliance

The Board of Directors / management of the Company are responsible for designing, implementing and maintaining internal controls relevant to the preparation of the annexed statement that is free from material misstatement, whether due to fraud or error. It also includes ensuring the overall compliance of the Takaful Operations with the Takaful Rules, 2012.

The Board of Directors / management of the Company are also responsible for preventing and detecting fraud and for identifying and ensuring that the Takaful Operations comply with laws and regulations applicable to its activities. They are also responsible for ensuring that the management, where appropriate, those charged with governance, and personnel involved with the Takaful Operations in compliance with the Takaful Rules, 2012 are properly trained, systems are properly updated and that any changes in reporting encompass all significant business units.

Our Independence and Quality Control

We have complied with the independence and other ethical requirements of the Code of Ethics for Chartered Accountants issued by the Institute of Chartered Accountants of Pakistan, which is founded on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behavior.

The firm applies International Standard on Quality Management 1 "Quality Management for Firms That Perform Audits or Reviews of Financial Statements, or Other Assurance or Related Services Engagements" and accordingly maintains a comprehensive system of quality control including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

Our responsibilities and summary of the work performed

Our responsibility is to examine the annexed statement and to report thereon in the form of an independent reasonable assurance conclusion based on the evidence obtained. We conducted our engagement in accordance with International Standard on Assurance Engagements (ISAE) 3000, 'Assurance Engagements Other Than Audits or Reviews of Historical Financial Information' issued by the International Auditing and Assurance Standards Board. That standard requires that we plan and perform our procedures to obtain reasonable assurance about whether the annexed statement presents fairly the status of compliance of the Takaful Operations with the Takaful Rules, 2012, in all material respects.

The procedures selected depend on our judgment, including the assessment of the risks of material non-compliances

INDEPENDENT ASSURANCE REPORT

To The Board of Directors of The United Insurance Company of Pakistan Limited Report on the Statement of Management's Assessment of Compliance with the Shariah Principles

with the Takaful Rules, 2012, whether due to fraud or error. In making those risk assessments, we have considered internal control relevant to the Takaful Operations' compliance with the Takaful Rules, 2012, in order to design assurance procedures that are appropriate in the circumstances, but not for the purposes of expressing a conclusion as to the effectiveness of the Company's internal control over the Takaful Operations' compliance with the Takaful Rules, 2012.

A system of internal control, because of its nature, may not prevent or detect all instances of non-compliance with Takaful Rules, 2012, and consequently cannot provide absolute assurance that the objective of compliance with Takaful Rules, 2012, will be met. Also, projection of any evaluation of effectiveness to future periods is subject to the risk that the controls may become inadequate or fail.

The procedures performed include:

- Evaluate the systems, procedures and practices in place with respect to the Takaful operations against the Takaful Rules, 2012 and Shariah advisor's guidelines;
- Evaluating the governance arrangements including the reporting of events and status to those charged with relevant responsibilities, such as the Audit Committee / Shariah Advisor and the board of directors;
- Test for a sample of transactions relating to Takaful operations to ensure that these are carried out in accordance with the laid down procedures and practices including the regulations relating to Takaful operations as laid down in Takaful Rules, 2012; and
- Review the statement of management's assessment of compliance of the Takaful transactions during the year ended December 31, 2023 with the Takaful Rules, 2012.

Conclusion

Based on the procedures performed and evidence obtained, nothing has come to our attention that causes us to believe that the annexed statement does not reflect the Company's status of compliance, in all material respects, with the Takaful Rules, 2012 for the year ended December 31, 2023.



RSM AVAIS HYDER LIAQUAT NAUMAN
CHARTERED ACCOUNTANTS

Engagement Partner: Syed Naveed Abbas

Date: March 09, 2024

Place: Lahore

SHARIAH ADVISOR'S REPORT TO THE BOARD OF DIRECTORS

for the Year Ended December 31, 2023

الحمد لله رب العالمين والصلاة والسلام على سيد الانبياء
والمرسلين وعلى اله واصحابه اجمعين، وبعد.

Being a Shariah Advisor of The United Insurance of Pakistan Limited Window Takaful Operations (hereafter referred as the "Operator") it is my responsibility to review the Takaful products including PMDs and all relevant documents, underwriting procedures, Re-Takaful Arrangements, and all financial activities related to the Participants and shareholder funds undertaken by the operator.

On the other hand, it is the responsibility of the Operator to follow the prevailing Takaful Rules issued by SECP and guidelines set by the Shariah Advisor and to take prior approval of Shariah Advisor for all policies and services being offered by the Operator.

In my opinion and to the best of my understanding based on Shariah compliance review, internal audit, explanations provided by the Operator and audit report of the External auditors, below are the findings:

1. PMDs and all relevant documents, underwriting and its procedures, Re-Takaful Arrangements, and all financial activities related to the Participants and shareholder funds undertaken by the operator in accordance with Takaful Rules, 2012 and guidelines issued by me in the capacity of Shariah Advisor.
2. Appropriate accounting policies and basis of measurement have been consistently applied in preparation of the financial statements of "Participant Takaful Fund (Waqf Fund)" and "Operator Fund".
3. The Operator found performing its duties to its level best by following Shariah guidelines and through consultation with me where needed.
4. Shariah compliance audit has been conducted and related matters have been discussed in the review report.
5. Any cases which were required to be consulted in accordance with the Shariah and Takaful Rules have been discussed and duly resolved.
6. Earnings that realized from dividend purification have been made to the charity as per company charity guidelines.

Consequently, I pray to Allah Almighty to grant United Window Takaful Operations remarkable success and help the entire team at every step and keep away from every hindrance and difficulty.



Mufti Muhammad Farhan Farooq
Shariah Advisor

UIC Window Takaful Operations
Date: March 01, 2024

وصل اللهم وسلم وبارك على سيدنا محمد وعلى اله واصحابه اجمعين

STATEMENT OF COMPLIANCE WITH THE SHARIAH PRINCIPLES

The financial arrangements, contracts and transactions, entered into by Window Takaful Operations (Takaful Operations) of The United Insurance Company of Pakistan Limited (the Company) for the year ended December 31, 2023 are in compliance with the Takaful Rules, 2012.

Further, we confirmed that:

- The Company has developed and implemented all the policies and procedures in accordance with the Takaful Rules, 2012 and rulings of the Shariah Advisor along with a comprehensive mechanism to ensure compliance with such rulings and Takaful Rules, 2012 in their overall operations. Further, the governance arrangements including the reporting of events and status to those charged with relevant responsibilities, such as the Audit Committee / Shariah Advisor and the Board of Directors have been implemented.
- The Company has imparted trainings / orientations in the prior periods and has ensured availability of all manuals / agreements approved by Shariah Advisor/ Board of Directors to maintain the adequate level of awareness, capacity and sensitization of the staff and management.
- All the products and policies have been approved by Shariah Advisor and the financial arrangements including investments made, policies, contracts and transactions entered by Window Takaful Operations are in accordance with the policies approved by Shariah Advisor.
- All the shariah related requirements as per Takaful Reules, 2012 regarding merger of the Operator Funds and Participants Takaful Funds of SPI Insurance Company Limited into the Takaful Operations of the Company have been complied with; and
- The assets and liabilities of Window Takaful Operations (Participants' Takaful Fund and Operator's Fund) are segregated from other assets and liabilities of the Company, at all times in accordance with the provisions of the Takaful Rules, 2012.

This has been duly confirmed by the Shariah Advisor of the Company.

By Order of the Board of Directors



Mohammad Akram Shahid
Chief Executive Officer



Jamil A. Khan
Chairman

Date: March 09, 2024

INDEPENDENT AUDITORS' REPORT

TO THE MEMBERS OF THE UNITED INSURANCE COMPANY OF PAKISTAN LIMITED REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS OF WINDOW TAKAFUL OPERATIONS OF THE COMPANY

Opinion

We have audited the annexed financial statements of Window Takaful Operations of The United Insurance Company Of Pakistan Limited (the Company), which comprise the statement of financial position as at December 31, 2023, and the related profit and loss account, the statement of comprehensive income, the statement of changes in funds and the cash flow statement for the year then ended, and notes comprising material accounting policy information and other explanatory information to the financial statements and we state that we have obtained all the information and explanations which, to the best of our knowledge and belief, were necessary for the purposes of the audit.

In our opinion and to the best of our information and according to the explanations given to us, the statement of financial position, the profit and loss account, the statement of comprehensive income, the cash flow statement and the statement of changes in funds together with the notes forming part thereof, conform with the accounting and reporting standards as applicable in Pakistan and give the information required by the Insurance Ordinance, 2000 and the Companies Act, 2017 (XIX of 2017), in the manner so required and respectively give a true and fair view of the state of the Company's Window Takaful Operation's affairs as at December 31, 2023 and of the surplus and profit, the total comprehensive income, the changes in funds and its cash flows for the year then ended.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs) as applicable in Pakistan. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Company in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants as adopted by the Institute of Chartered Accountants of Pakistan (the Code) and we have fulfilled our other ethical responsibilities in accordance with the Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Key Audit Matters

Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the financial statements of the current period. These matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

We have determined the matters described below as the key Audit Matters:

Key Audit Matter	How our audit addressed the key audit matter
Outstanding claims including IBNR and net claims reported / settled	claims reported / settled
Refer Note 3.16 and 20 to the financial statements relating to outstanding claims including IBNR and net claims- reported / settled.	Our audit procedures include the following: <ul style="list-style-type: none">• Obtained an understanding, evaluated the design and tested the key controls over the process of capturing, processing and recording of information related to the claims and re-takaful recoveries from re-takaful arrangements;• Inspected significant arrangements with re-takaful to obtain an understanding of contract terms to assess that recoveries from re-takaful on account of claims reported are being accounted for based on contract terms and conditions;

INDEPENDENT AUDITORS' REPORT

TO THE MEMBERS OF THE UNITED INSURANCE COMPANY OF PAKISTAN LIMITED- REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS OF WINDOW TAKAFUL OPERATIONS OF THE COMPANY

Key Audit Matter	How our audit addressed the key audit matter
<p>The Window Takaful Operation's outstanding claims including IBNR represent significant liability and net claims- reported / settled represent significant expense. These involve significant management judgement regarding uncertainty in the estimation of claims payments and assessment of frequency and severity of claims. Claim liabilities are recognized on intimation of the insured event based on management's judgement and estimation. The Company maintains provision for claims incurred but not reported (IBNR) based on the advice of an independent actuary. The actuarial valuation process involves significant judgement and the use of actuarial assumptions.</p> <p>We have identified this area as a key audit matter as it involves judgement and estimation.</p>	<ul style="list-style-type: none"> • Assessed the appropriateness of the Company's accounting policy for recording of claims in line with requirements of applicable accounting and reporting standards; • Tested claims transactions on sample basis with underlying documentations to evaluate whether the claims reported during the year are recorded in accordance with the requirements of the Company's policy and relevant regulations and assessed the sufficiency of the claim liabilities recorded, by testing calculations on the relevant data including recoveries from re-takaful based on the respective arrangements; • Tested claims transactions on sample basis with underlying documentations to evaluate whether the claims reported during the year are recorded in accordance with the requirements of the Company's policy and relevant regulations and assessed the sufficiency of the claim liabilities recorded, by testing calculations on the relevant data including recoveries from re-takaful based on the respective arrangements; • Tested specific claims transactions on sample basis recorded close to year end and subsequent to year end with underlying documentation to assess whether claims had been recognized in the appropriate accounting period; • Assessed the work of an external actuarial specialist for determination of IBNR and evaluated their competence, capability and objectivity and also assessed general principles, actuarial assumptions and methods used by the actuary for actuarial valuations; and • Considered the adequacy of disclosures in the financial statements.
<p>Revenue Recognition Risk</p>	
<p>Refer Notes 3.10 and 18 to the financial statements relating to revenue recognition.</p> <p>The Window Takaful Operations receives its major revenue from contribution and unearned contribution reserve also represents significant portion of its liabilities. We identified revenue recognition as a key audit matter because of the potential risk of fraud in revenue recognition.</p>	<p>Our audit procedures include the following:</p> <ul style="list-style-type: none"> • Obtained an understanding, evaluated the design and tested the implementation of controls over the process of capturing, processing and recording of contribution income; • Assessed the appropriateness of the Company's accounting policy for recording of contributions in line with the requirements of applicable laws, accounting and reporting standards; • Tested the contribution recorded on sample basis to test the accuracy from the underlying policies issued to insurance contract holders; • Tested the policies on sample basis where contribution was recorded close to year end, and evaluated that these were recorded in the appropriate accounting period; and • Recalculated the unearned portion of contribution income on sample basis to check recording of unearned contribution reserve.

Information Other than the Financial Statements and Auditors' Report Thereon

Management is responsible for the other information. The other information comprises the information included in the annual report, but does not include the financial statements and our auditors' report thereon

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

INDEPENDENT AUDITORS' REPORT

TO THE MEMBERS OF THE UNITED INSURANCE COMPANY OF PAKISTAN LIMITED- REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS OF WINDOW TAKAFUL OPERATIONS OF THE COMPANY

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of Management and Board of Directors for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting and reporting standards as applicable in Pakistan and the requirements of Insurance Ordinance, 2000 and Companies Act, 2017 and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Window Takaful Operations and the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease window takaful operations, or has no realistic alternative but to do so.

Board of Directors are responsible for overseeing the Company's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statement

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs as applicable in Pakistan will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs as applicable in Pakistan, we exercise professional judgement and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Operator's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Operators' ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF THE UNITED INSURANCE COMPANY OF PAKISTAN LIMITED- REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS OF WINDOW TAKAFUL OPERATIONS OF THE COMPANY

disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Operator to cease to continue as a going concern.

- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the Board of Directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the Board of Directors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with the Board of Directors, we determine those matters that were of most significance in the audit of the financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

Report on Other Legal and Regulatory Requirements

Based on our audit, we further report that in our opinion:

- a) proper books of account have been kept by the Company as required by the Insurance Ordinance, 2000 and the Companies Act, 2017 (XIX of 2017);
- b) the statement of financial position, the statement of profit or loss, the statement of comprehensive income, the statement of changes in funds and the cash flow statement together with the notes thereon have been drawn up in conformity with the Insurance Ordinance, 2000 and the Companies Act, 2017 (XXI of 2017), and are in agreement with the books of account;
- c) investments made, expenditure incurred and guarantees extended during the year were for the purpose of the Company's Window Takaful business; and
- d) no zakat was deductible at source under the Zakat and Ushr Ordinance, 1980 (XVIII of 1980).

The engagement partner on the audit resulting in this independent auditor's report is Syed Naveed Abbas.



RSM AVAIS HYDER LIAQUAT NAUMAN
CHARTERED ACCOUNTANTS

Place: Lahore

Date: March 09, 2024

UDIN: AR2023102396gweAX1BM

STATEMENT OF FINANCIAL POSITION

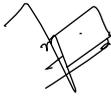
As at December 31, 2023

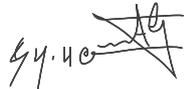
	Note	Operator's fund		Participants' Takaful Fund	
		2023	2022	2023	2022
-----Rupees-----					
Assets					
Qard-e-Hasna to Participants' Takaful Fund	5	30,000,000	100,000,000	-	-
Property and equipment	6	113,867,224	84,525,158	11,322,112	11,328,557
Investments					
Equity securities	7	39,165,205	18,686,928	25,045,669	13,252,590
Debt securities	8	182,294,500	182,294,500	156,512,750	156,512,750
Term deposits	9	65,000,000	53,500,000	75,000,000	30,000,000
Loans and other receivables	10	82,393,271	48,581,343	92,864,698	38,815,968
Takaful / Retakaful receivables	11	-	-	747,906,250	742,101,725
Deferred wakala fee	23	-	-	290,437,784	240,064,663
Receivable from Participants' Takaful Fund	12	19,732,590	105,630,843	-	-
Accrued investment income		8,785,670	9,856,365	9,897,708	7,405,819
Retakaful recoveries against outstanding claims / Benefits	20	-	-	733,180,022	825,440,151
Deferred commission expense	22	74,775,030	67,783,894	-	-
Prepayments	18	-	-	81,052,194	41,920,206
Cash and bank balances	13	25,590,139	20,001,233	251,053,499	197,866,297
Total assets		641,603,629	690,860,264	2,474,272,686	2,304,708,726
Funds and Liabilities					
Funds					
Statutory reserve	14	100,000,000	50,000,000	-	-
Waqf money	15	-	-	1,000,000	500,000
Capital reserve					
Fair value reserve		(6,953,251)	(20,934,282)	(20,191,556)	(25,984,635)
General reserve					
Accumulated profit / surplus		165,412,881	338,996,268	422,733,400	199,301,593
Total funds		258,459,630	368,061,986	403,541,844	173,816,958
Surplus on revaluation of property and equipment		19,189,513	23,986,895	-	-
Qard-e-Hasna from Operator's Fund		-	-	30,000,000	100,000,000
		277,649,143	392,048,881	433,541,844	273,816,958
Liabilities					
Underwriting provisions - Participants' Takaful Fund					
Outstanding claims including IBNR	20	-	-	1,143,625,563	1,093,925,917
Unearned contribution reserves	18	-	-	819,031,785	795,788,181
Reserve for unearned retakaful rebate	19	-	-	14,419,993	6,255,643
Unearned wakala fee	23	290,437,784	240,064,663	-	-
Takaful / retakaful payables		-	-	31,753,433	20,669,092
Other creditors and accruals	16	73,516,702	58,746,720	12,167,478	8,622,090
Payable to Operator's Fund	12	-	-	19,732,590	105,630,845
Total liabilities		363,954,486	298,811,383	2,040,730,842	2,030,891,768
Total fund and liabilities		641,603,629	690,860,264	2,474,272,686	2,304,708,726
Commitments	17				

The annexed notes form an integral part of these financial statements.


Muhammad Akram Shahid
Chief Executive Officer


Huma Waheed
Director


Maqbool Ahmad
Chief Financial Officer


Syed Rahat Ali Shah
Director


Jamil Ahmed Khan
Chairman

PROFIT AND LOSS ACCOUNT

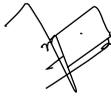
For the year ended December 31, 2023

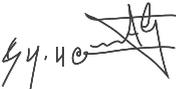
	Note	2023 Rupees	2022 Rupees
Participants' Takaful Fund			
Contributions earned	18	1,444,810,622	1,077,946,473
Less: Contributions ceded to retakaful	18	(142,598,182)	(114,589,007)
Net contribution earned		1,302,212,440	963,357,466
Retakaful rebate earned	19	27,464,516	23,401,922
Net underwriting income		1,329,676,956	986,759,388
Net claims- reported / settled	20	(1,027,653,906)	(770,997,536)
Other direct expenses	21	(124,664,410)	(72,091,839)
Surplus before investment and other income		177,358,640	143,670,013
Investment Income	25	14,831,176	11,049,491
Other income	26	19,886,420	7,519,010
Surplus for the year		212,076,236	162,238,514
Operator's Fund			
Wakala fee	23	702,954,728	533,987,695
Commission expense	22	(188,327,974)	(151,687,343)
General, administrative and management expenses	24	(526,921,220)	(399,123,506)
		(12,294,466)	(16,823,154)
Investment income	25	26,003,140	25,132,297
Direct expenses	27	(7,423,107)	(5,819,044)
Other income	26	1,738,845	819,142
Profit for the year before taxation		8,024,412	3,309,241
Provision for taxation		-	-
Profit for the year		8,024,412	3,309,241

The annexed notes form an integral part of these financial statements.


Muhammad Akram Shahid
 Chief Executive Officer


Huma Waheed
 Director


Maqbool Ahmad
 Chief Financial Officer


Syed Rahat Ali Shah
 Director


Jamil Ahmed Khan
 Chairman

STATEMENT OF COMPREHENSIVE INCOME

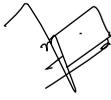
For the year ended December 31, 2023

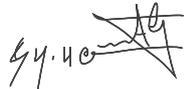
	2023	2022
	Rupees	Rupees
Participants' Takaful Fund (PTF)		
Surplus for the year	212,076,236	162,238,514
Other comprehensive income / (loss) for the year		
<i>Item to be re-classified to profit and loss account in subsequent years:</i>		
Unrealized gain / (loss) on revaluation of available for sale investments	5,793,079	(5,926,190)
Total comprehensive income for the year	217,869,315	156,312,324
Operator's Fund (OPF)		
Profit for the year	8,024,412	3,309,241
Other comprehensive income / (loss) for the year		
<i>Item to be re-classified to profit and loss account in subsequent years:</i>		
Unrealized gain/ (loss) on revaluation of available for sale investments	13,981,031	(5,025,372)
Total comprehensive income / (loss) for the year	22,005,443	(1,716,131)

The annexed notes form an integral part of these financial statements.


Muhammad Akram Shahid
 Chief Executive Officer


Huma Waheed
 Director


Maqbool Ahmad
 Chief Financial Officer


Syed Rahat Ali Shah
 Director


Jamil Ahmed Khan
 Chairman

CASH FLOW STATEMENT

For the year ended December 31, 2023

	Note	Operator's Fund		Participants' Takaful Fund	
		2023	2022	2023	2022
-----Rupees-----					
Operating cash flows:					
a) Takaful activities:					
Contributions received		-	-	2,163,134,086	1,528,868,962
Retakaful contribution paid		-	-	(257,240,887)	(144,001,926)
Claims / Benefits paid	20	-	-	(1,202,869,711)	(696,742,597)
Retakaful and other recoveries received	20	-	-	283,528,332	55,567,493
Commission paid		(189,693,828)	(133,837,163)	-	-
Retakaful rebate received		-	-	35,628,866	21,853,843
Wakala fee received/ (paid)		840,157,931	635,449,893	(840,157,931)	(635,449,892)
Modarib share received / (paid)		4,011,898	5,975,404	(4,011,898)	(5,975,404)
Management and other expenses paid		(501,731,127)	(391,385,735)	(31,849,662)	(19,478,686)
Net cash flow from takaful activities		152,744,874	116,202,399	146,161,195	104,641,793
b) Other operating activities:					
Other operating receipts/ (payments)		18,478,484	87,513,621	(7,041,005)	36,062,629
Loans advanced	10	(15,792,480)	(10,240,395)	-	-
Loan repayments received	10	8,190,059	8,130,322	-	-
Net cash flow from other operating activities		10,876,063	85,403,548	(7,041,005)	36,062,629
Total cash flow from all operating activities		163,620,937	201,605,947	139,120,190	140,704,422
c) Investment activities:					
Investment income received		22,130,114	19,097,614	17,283,012	12,391,832
Payments for investment		(87,997,247)	(76,516,652)	(81,000,000)	(51,772,750)
Investment disposed off during the year		70,000,000	41,600,000	50,000,000	10,000,000
Proceeds from disposal of property and equipment		34,000	26,000	-	-
Payment for fixed capital expenditure		(51,198,898)	(46,555,751)	(2,216,000)	(2,531,500)
Total cash flow from investing activities		(47,032,031)	(62,348,789)	(15,932,988)	(31,912,418)
d) Financing activities:					
Transfer of profits to the Company		(181,000,000)	(165,000,000)	-	-
Qard-e-Hasna to Participants' Takaful Fund	5	70,000,000	40,000,000	(70,000,000)	(40,000,000)
Total cash flow from financing activities		(111,000,000)	(125,000,000)	(70,000,000)	(40,000,000)
Net cash flow from all activities (a+b+c+d)		5,588,906	14,257,158	53,187,202	68,792,004
Cash and cash equivalents at the beginning of the year		20,001,233	5,744,075	197,866,297	129,074,293
Cash and cash equivalents at the end of the year		25,590,139	20,001,233	251,053,499	197,866,297

The annexed notes form an integral part of these financial statements.

CASH FLOW STATEMENT

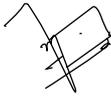
For the year ended December 31, 2023

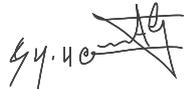
	Note	OPF		PTF	
		2023	2022	2023	2022
-----Rupees-----					
Reconciliation of profit and loss account					
Operating cash flows		163,620,937	201,605,947	139,120,190	140,704,422
Depreciation expense	6.1	(25,190,093)	(7,737,772)	(4,149,347)	5,109,957
Investment income	25	26,003,140	21,449,134	14,831,176	11,049,491
(Decrease)/ increase in assets other than cash		(77,285,438)	(102,521,137)	77,906,369	1,208,029,264
(Increase)/ decrease in liabilities other than borrowings		(65,143,103)	(109,486,931)	(9,839,073)	(1,208,580,809)
Unrealized (gain) / loss on revaluation of available for sale investments		(13,981,031)	-	(5,793,079)	5,926,189
Profit / surplus for the year		8,024,412	3,309,241	212,076,236	162,238,514

The annexed notes form an integral part of these financial statements.


Muhammad Akram Shahid
 Chief Executive Officer


Huma Waheed
 Director


Maqbool Ahmad
 Chief Financial Officer


Syed Rahat Ali Shah
 Director


Jamil Ahmed Khan
 Chairman

STATEMENT OF CHANGES IN FUNDS

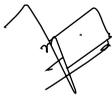
For the year ended December 31, 2023

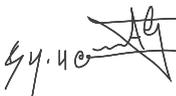
	Operator's Fund			
	Statutory reserve	Capital reserve: Fair value reserve	General reserve: Accumulated profit	Total
-----Rupees-----				
Balance as at January 01, 2022	50,000,000	(15,908,910)	500,203,258	534,294,348
Total comprehensive income / (loss) for the year				
Profit for the year	-	-	3,309,241	3,309,241
Other comprehensive (loss) for the year	-	(5,025,372)	-	(5,025,372)
	-	(5,025,372)	3,309,241	(1,716,131)
Transactions with the Company-Transfer of profits to the Company	-	-	(165,000,000)	(165,000,000)
Incremental depreciation on revaluation of property and equipment	-	-	483,769	483,769
Balance as at December 31, 2022	50,000,000	(20,934,282)	338,996,268	368,061,986
Balance as at January 01, 2023	50,000,000	(20,934,282)	338,996,268	368,061,986
Transfer of balances on merger (Refer Note 1.3)	50,000,000	-	(5,405,177)	44,594,823
Total comprehensive income for the year				
Profit for the year	-	-	8,024,412	8,024,412
Other comprehensive income for the year	-	13,981,031	-	13,981,031
	-	13,981,031	8,024,412	22,005,443
Transactions with the Company-Transfer of profits to the Company	-	-	(181,000,000)	(181,000,000)
Incremental depreciation on revaluation of property and equipment	-	-	4,797,378	4,797,378
Balance as at December 31, 2023	100,000,000	(6,953,251)	165,412,881	258,459,630
	Participants' Takaful Fund			
	Waqf money	Capital reserve: Fair value reserve	General reserve: Accumulated surplus	Total
-----Rupees-----				
Balance as at January 01, 2022	500,000	(20,058,445)	37,063,079	17,504,634
Total comprehensive income for the year				
Surplus for the year	-	-	162,238,514	162,238,514
Other comprehensive loss for the year	-	(5,926,190)	-	(5,926,190)
	-	(5,926,190)	162,238,514	156,312,324
Balance as at December 31, 2022	500,000	(25,984,635)	199,301,593	173,816,958
Balance as at January 01, 2023	500,000	(25,984,635)	199,301,593	173,816,958
Transfer of balances on merger (Refer Note 1.3)	500,000	-	11,355,571	11,855,571
Total comprehensive income for the year				
Surplus for the year	-	-	212,076,236	212,076,236
Other comprehensive income for the year	-	5,793,079	-	5,793,079
	-	5,793,079	212,076,236	217,869,315
Balance as at December 31, 2023	1,000,000	(20,191,556)	422,733,400	403,541,844

The annexed notes form an integral part of these financial statements.


Muhammad Akram Shahid
Chief Executive Officer


Huma Waheed
Director


Maqbool Ahmad
Chief Financial Officer


Syed Rahat Ali Shah
Director


Jamil Ahmed Khan
Chairman

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

1 LEGAL STATUS AND NATURE OF BUSINESS

1.1 Status and operations

The United Insurance Company of Pakistan Limited (the Company) was incorporated on October 20, 1959, in Pakistan as a Public Limited Company under the repealed Companies Act, 1913, and its shares are quoted on Pakistan Stock Exchange Limited. The Registered Office of the Company is situated at 204, 2nd floor, Madina City Mall, Abdullah Haroon Road, Saddar, Karachi, in the province of Sindh, and its Head Office is located at UIG House 01, Upper Mall, Lahore, in the province of Punjab. The Company operates through a network of branches in all over Pakistan, detail of which is set out in the annual report. The principal activity of the Company is General Insurance Business and it qualifies as a domestic insurance company under the Insurance Ordinance, 2000 and undertakes Fire & Property Damage, Marine Aviation & Transport, Motor, Crop and Miscellaneous General Insurance. The Company was allowed to carry on Window Takaful Operations on August 18, 2014 by the Securities and Exchange Commission of Pakistan (SECP) under the Takaful Rules, 2012. The Company has not transacted any insurance business outside Pakistan.

1.2 The Company was allowed to carry on WTO on August 18, 2014 by the Securities and Exchange Commission of Pakistan (SECP) under the Takaful Rules, 2012. For the purpose of carrying on takaful business, the Company has formed a Waqf / Participants' Takaful Fund (PTF) on June 09, 2014 under a trust deed. The trust deed governs the relationship of shareholders and policy holders for management of takaful operations.

1.3 The scheme of merger of SPI Insurance Company Limited (SPI) with and into the Company including Window Takaful Operations (WTO) was approved by the Honourable Sindh High Court. The Company has completed the formalities of the merger and shares are issued to shareholders of SPI in accordance with the scheme of merger. The effective date of the merger is March 31, 2023 (the effective date).

International Financial Reporting Standard (IFRS) 3, Business Combinations, requires that all identified assets (including intangible assets) and liabilities acquired in a business combination should be carried at their fair values on the acquirer's statement of financial position and any intangible assets acquired in the business combination should be separately recognized and carried at their fair values. IFRS - 3 allows the acquirer a maximum period of one year from the date of acquisition to finalize the determination of the fair values of the assets and liabilities and to determine the value of any intangibles separately identified. No adjustment of fair value was considered necessary by the Company to be incorporated in these condensed interim financial statements.

The following assets and liabilities and assets of WTO of SPI have been transferred to the WTO of the Company:

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

	Participants' Takaful Fund	Operator's Fund
	-----Rupees-----	
ASSETS		
Property and equipment	2,591,192	1,815,700
Intangible assets	-	67,409
Loans and other receivables	-	570,880
Qard-e-Hasna	-	21,000,000
Wakala fee receivable from participants' takaful fund	-	30,075,020
Takaful / Retakaful receivables	97,971,982	-
Prepaid re-takaful contribution	66,046	-
Retakaful recoveries against outstanding claims	28,825,336	-
Deferred commission expense	-	-
Cash & bank	945,073	213,693
Total assets	130,399,629	53,742,702
LIABILITIES		
Underwriting Provisions	79,157,968	-
Outstanding claims including IBNR	-	-
Unearned contribution reserve	14,862	-
Reserve for unearned re-takaful rebate	1,746,918	8,274,758
Other creditors and accruals	30,075,020	-
Wakala fee payable to Operator's Fund	-	161,727
Total Liabilities	110,994,768	8,436,485

2 BASIS OF PREPARATION AND STATEMENT OF COMPLIANCE

These financial statements have been prepared in accordance with accounting and reporting standards as applicable in Pakistan. The accounting and reporting standards comprise of:

- International Financial Reporting Standards (IFRS) issued by International Accounting Standard Board (IASB) as are notified under the Companies Act, 2017;
- Islamic Financial Accounting Standards (IFAS) issued by the Institute of Chartered Accountants of Pakistan as are notified under the Companies Act, 2017; and
- Provisions of and directives issued under the Companies Act, 2017, the Insurance Ordinance, 2000, the Insurance Rules, 2017 and the Insurance Accounting Regulations, 2017, the Takaful Rules, 2012 and the General Takaful Accounting Regulations, 2019.

In case requirements differ, the provisions of or directives issued under the Companies Act, 2017, the Insurance Ordinance, 2000, the Insurance Rules, 2017 and the Insurance Accounting Regulations, 2017, the Takaful Rules, 2012 and the General Takaful Accounting Regulations, 2019 shall prevail.

These are the financial statements of Window Takaful Operations of the Company and and reflect the financial position and results of both the Operators' Fund (OPF) and the Participants' Takaful Fund (PTF) separately.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

2.1 Basis of measurement

These financial statements have been prepared under the historical cost convention except for certain investments, property and equipment which are measured at fair value, as discussed in the relevant policy notes.

2.2 Functional and presentation currency

These financial statements are presented in Pakistani Rupees which is functional and presentation currency of the Company. All figures have been rounded to the nearest Rupee, unless otherwise stated.

2.3 Standards, amendments to standards and interpretations

2.3.1 Standards, amendments to standards and interpretations becoming effective in current year

The following standards, amendments to standards and interpretations have been effective and are mandatory for financial statements of the Company for the periods beginning on or after January 01, 2023 and therefore, have been applied in preparing these financial statements.

i) IAS 1 – Presentation of Financial Statements

The IASB has issued 'Disclosure of Accounting Policies (Amendments to IAS 1 and IFRS Practice Statement 2)' with amendments that are intended to help preparers in deciding which accounting policies to disclose in their financial statements in the following ways:

- an entity is now required to disclose its material accounting policy information instead of its significant accounting policies;
- several paragraphs are added to explain how an entity can identify material accounting policy information and to give examples of when accounting policy information is likely to be material;
- the amendments clarify that accounting policy information may be material because of its nature, even if the related amounts are immaterial;
- the amendments clarify that accounting policy information is material if users of an entity's financial statements would need it to understand other material information in the financial statements; and
- the amendments clarify that if an entity discloses immaterial accounting policy information, such information shall not obscure material accounting policy information.

In addition, IFRS Practice Statement 2 has been amended by adding guidance and examples to explain and demonstrate the application of the 'four-step materiality process' to accounting policy information in order to support the amendments to IAS 1. Once the entity applies the amendments to IAS 1, it is also permitted to apply the amendments to IFRS Practice Statement 2.

Application of these amendments do not have any significant impact on disclosures in the Company's financial statements.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

ii) IAS 8 – Accounting Policies, Changes in Accounting Estimates and Errors

The IASB has published 'Definition of Accounting Estimates' to help entities to distinguish between accounting policies and accounting estimates. The definition of a change in accounting estimates is replaced with a definition of accounting estimates. Under the new definition, accounting estimates are "monetary amounts in financial statements that are subject to measurement uncertainty".

The IASB clarifies that a change in accounting estimate that results from new information or new developments is not the correction of an error. In addition, the effects of a change in an input or a measurement technique used to develop an accounting estimate are changes in accounting estimates if they do not result from the correction of prior period errors.

Application of these amendments do not have any significant impact on the Company's financial statements.

iii) IAS 12 – Income Taxes

The IASB has published 'Deferred Tax related to Assets and Liabilities arising from a Single Transaction (Amendments to IAS 12)' that clarify how companies account for deferred tax on transactions such as leases and decommissioning obligations. Accordingly, the initial recognition exemption, provided in IAS 12.15(b) and IAS 12.24, does not apply to transactions in which equal amounts of deductible and taxable temporary differences arise on initial recognition.

The IASB has issued amendments to provide a temporary exception to the requirements regarding deferred tax assets and liabilities related to pillar two income taxes. The amendments introduce an exception to the requirements in the standard that an entity does not recognise and does not disclose information about deferred tax assets and liabilities related to the Organisation for Economic Co-operation and Development (OECD) pillar two income taxes.

Application of these amendments do not have any significant impact on the Company's financial statements.

2.3.2 Standards, amendments to standards and interpretations becoming effective in the current year but not relevant

There are certain new standards, amendments to standards and interpretations that became effective during the year and are mandatory for accounting periods of the Company beginning on or after January 01, 2023 but are considered not to be relevant to the Company's operations and are, therefore, not disclosed in these financial statements.

2.3.3 Standards, amendments to standards and interpretations becoming effective in future periods

The following standards, amendments to standards and interpretations have been published and are mandatory for the Company's accounting periods beginning on or after the effective dates specified therein.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

i) IAS 1 – Presentation of Financial Statements

The IASB has issued 'Classification of Liabilities as Current or Non-current (Amendments to IAS 1)' providing a more general approach to the classification of liabilities under IAS 1 based on the contractual arrangements in place at the reporting date. The amendments in Classification of Liabilities as Current or Non-current (Amendments to IAS 1) affect only the presentation of liabilities in the statement of financial position – not the amount or timing of recognition of any asset, liability income or expenses, or the information that entities disclose about those items. They:

- clarify that the classification of liabilities as current or non-current should be based on rights that are in existence at the end of the reporting period and align the wording in all affected paragraphs to refer to the "right" to defer settlement by at least twelve months and make explicit that only rights in place "at the end of the reporting period" should affect the classification of a liability;
- clarify that classification is unaffected by expectations about whether an entity will exercise its right to defer settlement of a liability; and
- make clear that settlement refers to the transfer to the counterparty of cash, equity instruments, other assets or services.
- The IASB has further modified the requirements introduced by 'Classification of Liabilities as Current or Non-current' on how an entity classifies debt and other financial liabilities as current or non-current in particular circumstances. Only covenants with which an entity is required to comply on or before the reporting date affect the classification of a liability as current or non-current. In addition, an entity has to disclose information in the notes that enables users of financial statements to understand the risk that non-current liabilities with covenants could become repayable within twelve months.
- The amendments to IAS 1 are effective for annual periods beginning on or after 1 January 2024. The amendments are to be applied retrospectively in accordance with IAS 8. Application of these amendments is not expected to have any significant impact on the Company's financial statements.

ii) IAS 7 – Statement of Cash Flows and IFRS 7 – Financial Instruments: Disclosures

The IASB has published 'Supplier Finance Arrangements (Amendments to IAS 7 and IFRS 7)' to add disclosure requirements, and 'signposts' within existing disclosure requirements, that ask entities to provide qualitative and quantitative information about supplier finance arrangements. The amendments in Supplier Finance Arrangements:

- Do not define supplier finance arrangements. Instead, the amendments describe the characteristics of an arrangement for which an entity is required to provide the information. The amendments note that arrangements that are solely credit enhancements for the entity or instruments used by the entity to settle directly with a supplier the amounts owed are not supplier finance arrangements.
- Add two disclosure objectives. Entities will have to disclose in the notes information that enables users of financial statements:

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

- to assess how supplier finance arrangements affect an entity's liabilities and cash flows, and;
- to understand the effect of supplier finance arrangements on an entity's exposure to liquidity risk and how the entity might be affected if the arrangements were no longer available to it.
- Complement current requirements in IFRSs by adding to IAS 7 additional disclosure requirements about:
 - the terms and conditions of the supplier finance arrangements;
 - for the arrangements, as at the beginning and end of the reporting period:
 - a) the carrying amounts of financial liabilities that are part of the arrangement and the associated line item presented;
 - b) the carrying amount of financial liabilities disclosed under a) for which suppliers have already received payment from the finance providers;
 - c) the range of payment due dates (for example, 30 to 40 days after the invoice date) of financial liabilities disclosed under a) and comparable trade payables that are not part of a supplier finance arrangement; and
 - the type and effect of non-cash changes in the carrying amounts of the financial liabilities that are part of the arrangement

The IASB decided that, in most cases, aggregated information about an entity's supplier finance arrangements will satisfy the information needs of users of financial statements.

- Add supplier finance arrangements as an example within the liquidity risk disclosure requirements in IFRS 7.

An entity applies these amendments for annual reporting periods beginning on or after 1 January 2024. Application of these amendments is not expected to have any significant impact on the Company's financial statements.

iii) **IFRS 16 Leases**

The IASB has issued amendments for 'Lease Liability in Sale and Leaseback' that clarify how a seller-lessee subsequently measures sale and leaseback transactions that satisfy the requirements in IFRS 15 to be accounted for sale.

As these amendments require a seller-lessee to subsequently measure lease liabilities arising from a leaseback in a way that it does not recognise any amount of the gain or loss that relates to the right of use it retains. The new requirements do not prevent a seller-lessee from recognising in profit or loss any gain or loss relating to the partial or full termination of a lease. The amendments also include one amended and one new illustrative example.

The amendments are effective for annual reporting periods beginning on or after 1 January 2024. Application of these amendments is not expected to have any significant impact on the Company's financial statements.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

iv) IFRS 17 Insurance Contracts

IASB has published a new standard, IFRS 17 'Insurance contracts'. The new standard requires insurance liabilities to be measured at a current fulfillment value and provides a more uniform measurement and presentation approach for all insurance contracts. These requirements are designed to achieve the goal of a consistent, principle-based accounting for insurance contracts. IFRS 17 supersedes IFRS 4 'Insurance Contracts' and related interpretations. Further, IASB has published 'Initial Application of IFRS 17 and IFRS 9 – Comparative Information (Amendment to IFRS 17)' with an amendment that enables companies to improve the usefulness of the comparative information presented on initial application of IFRS 17 and IFRS 9. An entity that elects to apply the amendment applies it when it first applies IFRS 17.

Amendments to IFRS 17 have been issued by IASB to address concerns and implementation challenges that were identified after IFRS 17 'Insurance Contracts' was published in 2017.

IFRS 17 is effective for periods beginning on or after 1 January 2021, with earlier adoption permitted if both IFRS 15 'Revenue from Contracts with Customers' and IFRS 9 'Financial Instruments' have also been applied. The amendments are effective for annual periods beginning on or after 1 January 2023 with earlier application permitted. The IASB has also published 'Extension of the Temporary Exemption from Applying IFRS 9 (Amendments to IFRS 4)' to defer the fixed expiry date of the amendment also to annual periods beginning on or after 1 January 2023.

However, SECP through notification S.R.O. 1715 (I)/2023 dated November 11, 2023 has deferred applicability of IFRS 17 and has stated it to be effective for companies engaged in insurance/takaful and re-insurance/re-takaful business from periods beginning on or after January 01, 2026.

Application of the IFRS 17 is expected to materially affect the Company's financial statements, magnitude of which is being considered and assessed by the management.

2.3.4 Standards, amendments to standards and interpretations becoming effective in future periods but not relevant

There are certain new standards, amendments to standards and interpretations that are effective from different future periods as specified therein, but are considered not to be relevant to the Company's operations, therefore, not disclosed in these financial statements.

IFRS 9 " Financial Instruments " has become applicable, however as insurance company, the management has opted temporary exemption from the application of IFRS 9 as allowed by International Accounting Standards Board (IASB) for entities whose activities are predominantly connected with insurance.

2.3.5 Standards issued by IASB but not applicable in Pakistan

Following new standards have been issued by IASB which are yet to be notified by the SECP for the purpose of applicability in Pakistan:

IFRS 1 - First-time adoption of International Financial Reporting Standards
IFRS S1 General Requirements for Disclosure of Sustainability-related Financial Information
IFRS S2 Climate-related Disclosures

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

3 MATERIAL ACCOUNTING POLICY INFORMATION

The accounting policies applied in the preparation of these financial statements are set out below:

3.1 Property and Equipment

3.1 Property and equipment

3.1.1 Operating assets - owned assets

Operating assets are stated at cost/valuation less accumulated depreciation and accumulated impairment, if any.

Depreciable assets are depreciated on reducing balance method so as to write off depreciable amount of the assets over their estimated useful life at the rates specified in note “'FA 6.1!B10&” to the financial statements. Depreciation on additions to/disposal from property and equipment for the year is charged on ‘number of days basis’.

Subsequent costs are included in the asset’s carrying amount or recognized as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the items will flow to the Company and the cost of the item can be measured reliably. All other repair and maintenance costs are charged to profit and loss as and when incurred.

The gain or loss on disposal or retirement of an asset represented by the difference between the sale proceeds and the carrying amount of the asset is recognized as an income or expense.

Any revaluation increase arising on the revaluation of property and equipment is recognised in other comprehensive income and presented as a separate component as ‘Surplus on revaluation of property and equipment’, except to the extent that it reverses a revaluation decrease for the same asset previously recognised in profit or loss, in which case the increase is credited to profit or loss to the extent of the decrease previously charged. Any decrease in carrying amount arising on revaluation of property and equipment is charged to profit or loss to the extent that it exceeds the balance, if any, held in the revaluation surplus on property and equipment relating to a previous revaluation of that asset. The surplus on revaluation of property and equipment to the extent of incremental depreciation charged (net of deferred tax) is transferred to unappropriated profit. In case of disposal or retirement of a revalued asset, the attributable revaluation surplus remaining in the surplus on revaluation is transferred directly to the unappropriated profit. The revaluation reserve is not available for distribution to the Company’s shareholders.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

3.2 Takaful contracts

The Takaful contracts are based on the principles of wakala. The takaful contracts so agreed usually inspire concept of tabarru (to donate for benefit of others) and mutual sharing of losses with the overall objective of eliminating the element of uncertainty. Contracts under which the Participant Takaful Fund (PTF) accepts significant takaful risk from another party (the policy holder) by agreeing to compensate the policyholder if a specified uncertain future event (the takaful event) adversely affects the policyholder are classified as takaful contracts. Takaful risk is significant if a takaful event could cause the PTF to pay significant benefits due to the happening of the takaful event compared to its non happening. Once a contract has been classified as a takaful contract, it remains a takaful contract for the remainder of its lifetime, even if the takaful risk reduces significantly during this period, unless all rights and obligations are extinguished or expired.

The PTF underwrites non-life takaful contracts that can be categorized into fire and property, marine, aviation and transport, motor, health and miscellaneous contracts. Contracts may be concluded for a fixed term of one year, for less than one year and in some cases for more than one year. However, most of the contracts are for twelve months duration. Takaful contracts entered into by the PTF under which the contract holder is another takaful operator/ insurer of a facultative nature are included within the individual category of takaful contracts, other than those which fall under the treaty.

- Fire takaful provides coverage against damages caused by fire, riot and strike, explosion, earthquake, atmospheric damage, flood, electric fluctuation and other related perils.
- Marine, aviation and transport takaful provides coverage against cargo risk, terminals, damage occurred in between the points of origin and final destination and other related perils.
- Motor takaful provides comprehensive car coverage, indemnity against third party loss and other related covers.
- Health & miscellaneous takaful provides basic hospital care including maternity care, outpatient care and cover against burglary, loss of cash in safe, cash in transit, money, engineering losses, travel guard and other coverage.

3.3 Deferred commission expense

Commission incurred in obtaining and recording policies of takaful and retakaful was deferred and calculated by applying twenty-fourths method and recognized as assets where they can be reliably measured and it is probable that they will give rise to contribution revenue that will be recognized in subsequent reporting periods.

3.4 Unearned contribution reserves

The unearned portion of contribution written net of wakala fee is set aside as a reserve and is recognized as a liability. This liability is calculated by applying twenty-fourths method as specified in the General Takaful Accounting Regulations, 2019.

3.5 Contribution deficiency reserve

The Operator maintains a provision in respect of contribution deficiency for the class of business where the unearned contribution liability is not adequate to meet the expected future liability after retakaful, from claims and other supplementary expenses, expected to be incurred after the statement of financial position date in respect of the unexpired policies in that class of business at the statement of financial position date. The movement in the contribution deficiency reserve is recorded as an expense/ income in profit and loss account for the year.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

For this purpose, loss ratios for each class are estimated based on historical claim development. Historical experience is used in assessing the extent to which past trends may not apply in future or the effects of one-off claims. Further, actuarial valuation has been carried out to determine the amount of contribution deficiency reserve in respect of Accident and Health Takaful classes as required by the Insurance Rules, 2017. If these ratios are adverse, contribution deficiency is determined. The loss ratios estimated on these basis for the unexpired portion are as follows:

		Percentage %	
		2023	2022
-	Fire and property damage	46%	97%
-	Marine, aviation and transport	23%	22%
-	Motor	46%	41%
-	Health and Miscellaneous	61%	67%

Based on analysis of combined operating ratio for the expired period of each reportable segment, the management considers that the unearned contribution reserves for all the classes of business, as at the year end are adequate to meet the expected future liability, after retakaful, from claims and other expenses expected to be incurred after the statement of financial position date in respect of policies in those classes of business in force at the statement of financial position date. Hence, no reserve for the same has been made in these financial statements.

3.6 Re-takaful contracts held

Re-Takaful contracts entered into by the operator with retakaful companies for compensation of losses suffered on takaful contracts issued are retakaful contracts. These retakaful contracts include both facultative and treaty arrangement contracts.

The operator enters into retakaful contracts in the normal course of business in order to limit the potential for losses arising from certain exposures. Outward retakaful contributions are accounted for in the same period as the related contributions for the direct or accepted retakaful business.

Retakaful liabilities represent balance due to retakaful companies. Amounts payable are estimated in a manner consistent with the related retakaful contract. Retakaful assets represent balances due from retakaful companies. Amounts recoverable from retakaful companies are estimated in a manner consistent with the provisions for outstanding claims or settled claims associated with the retakaful policies and are in accordance with the related retakaful contract.

Retakaful assets are not offset against related takaful liabilities. Income or expenses from retakaful contracts are not offset against expenses or income from related takaful assets.

Retakaful assets or liabilities are derecognized when the contractual rights are extinguished or expired.

The operator assesses its retakaful assets for impairment on statement of financial position date. If there is objective evidence that retakaful assets are impaired, the operator reduces the carrying amount of the retakaful assets to its recoverable amount and recognizes impairment loss in the profit and loss account, if any.

3.7 Receivables and payables related to takaful contracts

Receivables and payables related to takaful contracts are recognized when due at cost which is the fair value of the consideration given less provision for impairment, if any.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

3.7.1 Takaful / Re-takaful receivables

Contributions due from takaful / retakaful represents the amount due from participants and other takaful insurers on account of takaful contracts. These are recognized at cost, which is the fair value of the contribution to be received less provision for impairment, if any.

3.7.2 Retakaful recoveries against outstanding claims / benefits

Claims recoveries recoverable from the retakaful operators are recognized as an asset at the same time as the claims which gives rise to the right of recovery are recognized as a liability and are measured at the amount expected to be received.

3.8 Segment reporting

A business segment is a distinguishable component of the Operator that is engaged in providing services that are subject to risks and returns that are different from those of other business segments. The Operator accounts for segment reporting of operating results using the classes of business as specified under the Insurance Ordinance, 2000, the Insurance Rules, 2017, the Insurance Accounting Regulations, 2017, the Takaful Rules, 2012 and the General Takaful Accounting Regulations, 2019 as the primary reporting format.

Based on its classification of takaful contracts issued, the Operator has four primary business segments for reporting purposes namely fire and property damage, marine aviation and transport, motor, and health & miscellaneous. The nature and business activities of these segments are disclosed in respective notes to the Financial Statements.

Assets and liabilities that are directly attributable to a particular segment have been allocated to them. Certain assets and liabilities have been allocated to segments on a reasonable basis. Those assets and liabilities which cannot be allocated to a particular segment on a reasonable basis are reported as unallocated corporate assets and liabilities.

3.9 Cash and cash equivalents

Cash and cash equivalents are carried in the statement of financial position at cost. For the purposes of cash flow statement, cash and cash equivalents comprise cash, cheques, pay orders, demand drafts and balances with banks.

3.10 Revenue recognition

a) Contribution

Contributions including administrative surcharge received / receivable (if any) under a takaful policy are recognized as written at the time of issuance of participant membership document (PMD) and recorded as income of the PTF. Contributions are stated exclusive of taxes and duties levied on contributions. Takaful contribution income under a policy net of Wakala fee is recognized as income of PTF over the period of takaful. Administrative surcharge recovered from participant is recognized as part of contribution.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

b) Wakala fee

The Operator manages the general takaful operations for the participants and charges wakala fee (service charges) at 40% (2022: 40%) of the gross contribution written net of administrative surcharge in case of fire, marine, motor and miscellaneous in the case of health 20% was charged in the first 3 quarters and 40% was charged in the last quarter. It is recognized as expense of PTF and income of OPF. Unearned portion of Wakala fee is recognized as a liability in OPF and accordingly deferred Wakala fee expense is recognized as an asset in PTF. The unearned portion of Wakala fee is calculated by applying twenty-fourths method as specified in the General Takaful Accounting Regulations, 2019.

c) Rebate Income / Commission expense

Commission expenses are charged to the profit and loss account at the time the PMD are accepted. Rebate income from retakaful operator is recognized at the time of issuance of the underlying takaful policy by the operator. This income is deferred and recognized as revenue in accordance with the pattern of recognition of the retakaful contribution to which it relates. Rebate from retakaful operator is arrived at after taking the impact of opening and closing unearned rebate. Profit/ rebate, if any, which the Operator may be entitled to under the terms of retakaful is recognized on accrual basis. Further, Rebate on retakaful is recognized as income of PTF according to the requirements of the Takaful Rules, 2012.

d) Dividend Income

Dividend income is recognized when right to receive the dividend is established.

e) Investment Income/ expense

Returns on debt securities and term deposits are recognized using the effective interest rate method. Gain or loss on sale of investments is recognized at the time of sale.

Gain / loss on sale of available for sale investments is included in profit and loss account.

f) Modarib Income

The Operator manages the participants' investments as a Modarib and charges such percentage, as approved by the Shahriah Advisor, on Modarib's share of net investment income of PTF. It is recognized on the same basis on which related revenue is recognized.

g) Rental and Other income

Rental and other income is recognized as and when accrued.

3.11 Ijarah

Ijarah rentals (Ijrah) under Ijarah contracts are recognised as an expense in the profit and loss on a straight-line basis over the Ijarah term as per Islamic Financial Accounting Standard issued by SECP S.R.O 431(I)/2007 dated May 22, 2007.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

3.12 Financial instruments

Financial assets and financial liabilities within the scope of IAS - 39 are recognized at the time when the Operator becomes a party to the contractual provisions of the instrument and derecognized when the Operator loses control of contractual rights that comprise of the financial assets and in the case of financial liabilities when the obligation specified in the contract is discharged, cancelled or expired. Any gain or loss on derecognition of the financial assets and financial liabilities is included in the profit and loss account for the year.

3.13 Offsetting of financial assets and financial liabilities

Financial assets and financial liabilities other than those relating to takaful contract are offset and the net amount is reported in the financial statements only when there is a legally enforceable right to set off the recognized amount and the Operator intends either to settle on a net basis or to realize the assets and to settle the liabilities simultaneously.

3.14 Investments

a) In equity securities

Available for sale

Available for sale investments are those non-derivative investments that are designated as available for sale or are not classified as (a) loans and receivables, (b) held to maturity investments or (c) financial assets at fair value through profit or loss. These are primarily those investments that are intended to be held for an undefined period of time or may be sold in response to the need for liquidity.

Subsequent to initial recognition at cost including the transaction cost, these are measured at fair value, changes in fair value are recognized as other comprehensive income until the investment is derecognized or impaired. Gains and losses on derecognition and impairment losses are recognized in profit and loss.

Return on fixed income securities classified as available for sale is recognized on a time proportion basis.

b) In debt securities

Held to maturity

Investments with fixed maturity that the management has the intent and ability to hold to maturity are classified as held to maturity and are initially measured at cost. At subsequent reporting dates, these are measured at amortized cost using the effective yield method.

Any contribution paid or discount availed on acquisition of held to maturity investments is deferred and amortized over the term of the investment using the effective yield unless the impact of amortization is immaterial to the financial statements.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

Income from held to maturity investments is recognized on a time proportion basis taking into account the effective yield on the investments.

The difference between the redemption value and the purchase price of the held to maturity investments is amortized and taken to the profit and loss account over the term of investment.

c) In term deposits

Held to maturity

Investments with fixed maturity that the management has the intent and ability to hold to maturity are classified as held to maturity and are initially measured at cost. At subsequent reporting dates, these are measured at amortized cost using the effective yield method.

Any contribution paid or discount availed on acquisition of held to maturity investments is deferred and amortized over the term of the investment using the effective yield unless the impact of amortization is immaterial to the financial statements.

Income from held to maturity investments is recognized on a time proportion basis taking into account the effective yield on the investments.

The difference between the redemption value and the purchase price of the held to maturity investments is amortized and taken to the profit and loss account over the term of investment.

3.15 Impairment of assets

The carrying amount of assets are reviewed at each statement of financial position date to determine whether there is any indication of impairment of any asset or group of assets. If such indication exists, the recoverable amount of the asset is estimated. An impairment loss is recognized whenever the carrying amount of an asset exceeds its recoverable amount. Impairment losses are recognized in profit and loss account.

Where impairment loss subsequently reverses, the carrying amounts of the assets are increased to the revised recoverable amounts but limited to the carrying amounts that would have been determined had no impairment loss been recognized for the assets in prior years. A reversal of an impairment loss is recognized immediately in profit and loss.

In addition, impairment on available for sale investments and retakaful assets are recognized as follows:

i) Available for sale

The operator determines that available for sale equity investments are impaired when there has been a significant or prolonged decline in the fair value below its cost. This determination of what is significant or prolonged requires judgment. In making this judgment, the operator evaluates among other factors, the normal volatility in share price. In addition, impairment may be appropriate when there is evidence of deterioration in the financial health of the investee, industry and sector performance, changes in technology and operational and financing cash flows.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

ii) Re-takaful assets

The operator determines the impairment of the re-takaful assets by looking at objective evidence, as a result of an event that occurred after initial recognition of the re-takaful assets, which indicates that the operator may not be able to recover amount due from re-takaful under the terms of re-takaful contract. In addition the operator also monitors the financial ratings of its re-takaful operators on each reporting date.

3.16 Outstanding claims including IBNR

The Operator recognizes liability in respect of all claims incurred up to the statement of financial position date which is measured at the undiscounted value of the expected future payments. The claims are considered to be incurred at the time of incident giving rise to the claims except as otherwise expressly indicated in a Takaful contract. The liability for claims include amounts relating to unpaid reported claims, claims Incurred But Not Reported (IBNR) and expected claims settlement costs.

The provision for claims Incurred But Not Reported (IBNR) is consistently made at the statement of financial position date in accordance with the SECP Circular no. 9 of 2016. IBNR claims have been estimated using Chain Ladder (CL) methodology. The Chain Ladder (CL) Method involves determination of development factors or link ratios for each period. These are then subsequently combined to determine Cumulative Development Factor (CDF) which represents the extent of future development of claims to reach their ultimate level.

IBNR for all classes is determined and recognized in accordance with valuation carried out by an appointed actuary which is also based on Chain Ladder (CL) method.

3.17 Staff retirement benefits

Employees' contribution plan

The Operator operates an approved employee contribution provident fund plan for all permanent employees. Equal contributions are made by employees and the Operator at the rate of 8.34 percent (2022: 8.34 percent) of gross salary per month and charged to profit and loss account.

3.18 Creditors, accruals and provisions

Liabilities for creditors and other amounts payable are carried at cost which is the fair value of the consideration to be paid in the future for the services received, whether or not billed to the Operator.

Provisions are recognized when the Operator has a present legal or constructive obligation as a result of past events, it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate of the amount can be made. Provisions are reviewed at each statement of financial position date and adjusted to reflect the current best estimate.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

3.19 Management expenses

3.19.1 Other direct expense

Direct expenses are part of Participants Takaful Fund. These expenses are related to the underwriting business and represent directly attributable expenses and indirect expenses allocated to the various classes of business on the basis of gross contribution revenue.

3.19.2 General, administrative and management expense

Expenses not allocable to the underwriting business are charged as management expenses. Management expenses of takaful business are allocated to revenue account of operator as per requirements of the Takaful Rules, 2012.

3.19.3 Claims expense

General takaful claims include all claims occurring during the year, whether reported or not, related internal and external claims handling costs that are directly related to the processing and settlement of claims, a reduction for the value of salvage and other recoveries and any adjustments to claims outstanding from previous years.

3.20 Foreign currency transactions and translations

Foreign currency transactions are translated into Pak Rupees using the exchange rates prevailing at the date of the transactions. All monetary assets and liabilities in foreign currencies are translated into Pak Rupees at the rates of exchange prevailing at the statement of financial position date. Foreign exchange gains and losses on translation are recognized in the profit and loss account. All non-monetary items are translated into Pak Rupees at exchange rates prevailing on the date of transaction or on the date when fair values are determined.

3.21 Takaful surplus

Takaful surplus attributable to the participants is calculated after charging all direct costs and setting aside various reserves and charity. Allocation to participants, if applicable, is made after deducting the claims paid to them during the year. Further, surplus will be distributed to participants after payment of Qard-e-Hasna to Operator.

3.22 Qard-e-Hasna

Qard-e-Hasna is provided by Operator's Fund to Participants' Takaful Fund in case of deficit in Participants' Takaful Fund.

3.23 Zakat

Zakat on investment income is accounted for in the year of deduction, under Zakat & Ushr Ordinance, 1980.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

3.24 Related party transactions

Party is said to be related, if they are able to influence the operating and financial decisions of the operator and vice versa. The operator in the normal course of business carries out transactions with related parties. Transactions with related parties are carried at arm's length on price determined using the comparable uncontrolled price method except for those transactions which, in exceptional circumstances, are specifically approved by the Board.

4 CRITICAL ACCOUNTING ESTIMATES AND JUDGMENTS

The preparation of financial statements in conformity with approved accounting standards requires management to make judgments, estimates and assumptions that affect the application of policies and reported amounts of assets and liabilities as well as income and expenses.

The judgments, estimates and assumptions are based on historical experience, current trends and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making the estimates about carrying values of assets and liabilities that are not readily apparent from other sources.

Actual results may differ from these estimates. The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognized in the period in which the estimate is revised if the revision affects only that period or in the current and future periods if the revision affects both current and future periods.

In particular, the matters involving a higher degree of judgment or complexity, or areas where assumptions and estimates are significant to the financial statements are:

	Note
- Property and equipment - Useful lives and depreciation method	3.1
- Takaful / Retakaful receivables	3.7.1
- Contribution deficiency reserve	3.5
- Segment reporting	3.8
- Unearned contribution reserves	3.4
- Outstanding claims including IBNR	3.16
- Classification & impairment in value of investments	3.15

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

	Note	2023 Rupees	2022 Rupees
5	QARD-E-HASNA		
Opening balance		100,000,000	140,000,000
Qard-e-Hasna paid by Operator's Fund during the year		65,000,000	80,000,000
Qard-e-Hasna refunded by Participants' Takaful Fund during the year		(135,000,000)	(120,000,000)
Closing balance		30,000,000	100,000,000
6	PROPERTY AND EQUIPMENT		
Operating fixed assets			
Operator's Fund	6.1	113,867,224	84,525,158
Participants' Takaful Fund	6.2	11,322,112	11,328,557
		129,514,297	95,853,715

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

6.2 Operating fixed assets - Participant's Takaful Fund

Description	2023					As at 01 January 2023	Depreciation			Written down values as at 31 December 2023	Depreciation rate %
	Cost / Valuation						For the year	Adjustment on merger	As at 31 December 2023		
	As at 01 January 2023	Additions	Disposal	Additions on merger	As at 31 December 2023						
Motor tracking devices	106,263,749	2,216,000	(34,000)	24,050,000	132,495,749	94,935,192	4,149,347	22,089,098	121,173,637	11,322,112	33.33
-----Rupees-----											
Description	2022					As at 01 January 2022	Depreciation			Written down values as at 31 December 2022	Depreciation rate %
	Cost / Valuation						For the year	Adjustment on merger	As at 31 December 2022		
	As at 01 January 2022	Additions	Disposal	Additions on merger	As at 31 December 2022						
Motor tracking devices	103,732,249	2,531,500	-	-	106,263,749	89,825,235	5,109,957	-	94,935,192	11,328,557	33.33

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

6.3 Disposal of operating fixed assets

The following assets with book value below Rs. 50,000/- were disposed off during the year to various individuals through negotiations:

Particulars	Cost	Accumulated depreciation	Written down value	Sales proceeds	Gain/(loss)
2023					
Motor Tracking devices - Participants' Takaful Fund	34,000	-	34,000	34,000	-
2022					
Motor vehicles - Operator's Fund	90,089	68,426	21,663	26,000	4,337

6.4 Motor vehicles of Operator's Fund were revalued by Anderson Consulting (Pvt.) Limited, an independent valuer, registered with Pakistan Banks' Association, using market value basis method (Hierarchy level 3) on December 31, 2022. Fair values were determined by applying an average depreciation factor on replacement value which has been ascertained after taking available specifications such as make, model, capacity, etc., and with the help of photographs, enquiring present market value of similar items in new as well as similar condition from various local authorized dealers who deal in old and new similar type of such items. As per revaluation report, forced sale value of the assets as on December 31, 2022 was Rs. 69.63 million/-.

Had there been no revaluation, the cost, accumulated depreciation and book value of revalued assets as at December 31, 2023, and 2022 would have been as follows:

	Cost	Accumulated depreciation	Written down value
2023			
Motor vehicles	109,440,765	35,649,194	73,791,571
2022			
Motor vehicles	64,688,259	20,980,228	43,708,031

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

	Note	2023 Rupees	2022 Rupees
7 INVESTMENT IN EQUITY SECURITIES			
Operator's Fund			
Available for sale			
In quoted shares	7.1	32,544,678	18,686,928
In mutual shares	7.2	6,620,527	-
		39,165,205	18,686,928
Participants' Takaful Fund			
Available for sale			
In quoted shares	7.3	18,489,520	13,252,590
In mutual shares	7.4	6,556,149	-
		25,045,669	13,252,590

7.1 Investment in quoted shares - Operator's Fund

Name of investee company	2023				2022			
	No. of Shares	Cost	Unrealized (loss)	Market Value	No. of Shares	Cost	Unrealized (loss)	Market Value
Sui Northern Gas Pipelines Limited	319,000	25,707,858	(2,254,917)	23,452,941	319,000	25,707,858	(13,729,373)	11,978,485
Agha Steel Industries Limited	141,750	4,581,200	(2,564,097)	2,017,103	141,750	4,581,200	(2,610,874)	1,970,326
International Industries Limited	31,500	4,701,917	(327,512)	4,374,405	31,500	4,701,917	(2,318,627)	2,383,290
The Searl Company Limited	52,452	5,066,055	(2,365,826)	2,700,229	40,000	4,630,235	(2,275,408)	2,354,827
	544,702	40,057,030	(7,512,352)	32,544,678	532,250	39,621,210	(20,934,282)	18,686,928

7.2 Investment in mutual funds - Operator's Fund

Name of investee company	2023				2022			
	No. of Shares	Cost	Unrealized profit	Market Value	No. of Shares	Cost	Unrealized profit	Market Value
Al Meezan Sovereign Fund	112,880	6,000,000	556,149	6,556,149	-	-	-	-
Meezan Islamic Income Fund	1,135	61,427	2,951	64,378	-	-	-	-
	114,015	6,061,427	559,100	6,620,527	-	-	-	-

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

7.3 Investment in quoted shares - Participants' Takaful Fund

Name of investee company	No. of Shares	2023			No. of Shares	2022		
		Cost	Unrealized (loss)	Market Value		Cost	Unrealized (loss)	Market Value
Nishat Mills Limited	241,000	39,237,225	(20,747,705)	18,489,520	241,000	39,237,225	(25,984,635)	13,252,590

7.4 Investment in mutual funds - Participants' Takaful Fund

Name of investee company	No. of Shares	2023			No. of Shares	2022		
		Cost	Unrealized profit	Market Value		Cost	Unrealized profit	Market Value
Mutual funds	112,880	6,000,000	556,149	6,556,149	-	-	-	-

7.4 Market value of equity securities has been determined under fair value hierarchy level 1.

Note	2023	2022
	Rupees	Rupees

8 INVESTMENT IN DEBT SECURITIES

Held-to maturity - Government ijara sukuk

Operator's Fund	8.1	182,294,500	182,294,500
Participants' Takaful Fund	8.2	156,512,750	156,512,750
		338,807,250	338,807,250

8.1 Investment in debt securities - Operator's Fund

Face value (Rupees)	Profit payment	Types of security	Maturity date		
6,600,000	Half yearly	Government of Pakistan	29-Oct-2026	6,649,500	6,649,500
173,000,000	Half yearly	Ijarah Sukuk	29-Jul-2025	175,645,000	175,645,000
179,600,000				182,294,500	182,294,500

8.2 Investment in debt securities - Participants' Takaful Fund

Held-to maturity

Face value (Rupees)	Profit payment	Types of security	Maturity date		
5,700,000	Half yearly	Government of Pakistan	29-Oct-2026	5,742,750	5,742,750
148,500,000	Half yearly	Ijarah Sukuk	29-Jul-2025	150,770,000	150,770,000
154,200,000				156,512,750	156,512,750

8.3 The rate of return on Certificate of Islamic Investment for the year varied from 8.37% to 14.61% per annum (2022: 8.37% to 14.61% per annum).

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

	Note	2023 Rupees	2022 Rupees
9			
INVESTMENT IN TERM DEPOSITS			
Held-to maturity - Term deposit receipts			
Operator's Fund	9.1	65,000,000	53,500,000
Participants' Takaful Fund	9.2	75,000,000	30,000,000
		140,000,000	83,500,000

9.1 The rate of return on Certificate of Islamic Investment for the year varied from 8.00% to 19.00% per annum (2022: 8% to 11.5% per annum).

9.2 The rate of return on Certificate of Islamic Investment for the year varied from 10.2% to 18.00% per annum. (2022: 10.20% to 10.35% per annum).

	Note	Operator's Fund		Participants' Takaful Fund	
		2023	2022	2023	2022
		-----Rupees-----		-----Rupees-----	
10					
LOANS AND OTHER RECEIVABLES					
<i>Unsecured and considered good</i>					
Security deposits	10.1	15,339,224	14,781,610	42,785,024	38,765,114
Loan to employees	10.2	13,296,153	5,693,732	-	-
Others	10.3	53,757,894	28,106,001	50,079,674	50,854
		82,393,271	48,581,343	92,864,698	38,815,968

10.1 Security deposits include earnest money deposited against tenders submitted by different parties.

	Note	Operator's Fund	
		2023	2022
		-----Rupees-----	

10.2 Loan to employees

Operator's Fund			
Executives		10,069,998	2,935,500
Non-executives		3,226,155	2,758,232
	10.2.1	13,296,153	5,693,732

10.2.1 These loans have been carried at cost as the effect of carrying these balances at amortised cost would not be material. These are interest free loans provided as per Company's policy.

10.3 These include advances to agents as per terms of the relevant agreements.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

	Note	Participants' Takaful Fund	
		2023	2022
		Rupees	Rupees
11 TAKAFUL / RETAKAFUL RECEIVABLES			
Participants' Takaful Fund			
Due from takaful participants' holders - unsecured			
Considered good		587,062,245	667,852,778
Considered doubtful		108,898,933	20,233,532
Less: Provision for doubtful receivables	11.1	(108,898,933)	(20,233,532)
		-	-
Due from other takaful participants / re-takaful			
Considered good		160,844,005	74,248,947
Considered doubtful		30,301,336	30,301,336
Less: Provision for doubtful receivables	11.1	(30,301,336)	(30,301,336)
		-	-
		747,906,250	742,101,725

	Due from takaful participants' holders - unsecured		Due from other takaful participants / re-takaful	
	2023	2022	2023	2022
	-----Rupees-----			

11.1 Provision for doubtful receivables from takaful/ retakaful

Balance at the beginning of the year	20,233,532	-	30,301,336	3,031,672
Provision made during the year	88,665,401	20,233,532	-	27,269,664
	108,898,933	20,233,532	30,301,336	30,301,336

	Receivable from Participants' Takaful Fund		Payable to Operator's Fund	
	2023	2022	2023	2022
	-----Rupees-----			

12 RECEIVABLE / PAYABLE

Wakala fee	18,169,725	104,999,806	18,169,725	104,999,807
Modarib's fee	1,562,865	631,038	1,562,865	631,038
	19,732,590	105,630,844	19,732,590	105,630,845

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

	Note	Operator's Fund		Participants' Takaful Fund	
		2023	2022	2023	2022
-----Rupees-----					
13 CASH AND BANK BALANCES					
Cash in hand		37,227	85,544	-	-
Cash at bank					
-Current accounts		2,279,761	6,747,438	74,780,042	51,203,023
-Saving accounts	13.1	23,273,151	13,168,251	176,273,457	146,663,274
		25,552,912	19,915,689	251,053,499	197,866,297
		25,590,139	20,001,233	251,053,499	197,866,297

13.1 The rate of return on PLS saving accounts maintained at various banks ranges from 6.75% to 21.55% per annum (2022: 2.52% to 14.50% per annum).

	Note	Operator's Fund	
		2023	2022
Rupees			
14 STATUTORY FUND			
Opening balance		50,000,000	50,000,000
Additon on merger		50,000,000	-
Closing balance	14.1	100,000,000	50,000,000

14.1 This represents the fund initially set aside as statutory reserve to comply with requirements of Circular No 8 of 2014 read with section 11(c) of the Takaful Rules, 2012 issued by Securities and Exchange Commission of Pakistan for window takaful business.

	Note	Participants' Takaful Fund	
		2023	2022
Rupees			
15 WAQF MONEY			
Opening balance		500,000	500,000
Additon on merger		500,000	-
Closing balance	15.1	1,000,000	500,000

15.1 This amount is set apart as waqf money according to the Waqf deed prepared for the purpose of creation of Waqf Fund/ Participants' Takaful Fund.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

	Note	Operator's Fund		Participants' Takaful Fund	
		2023	2022	2023	2022
-----Rupees-----					
16	OTHER CREDITORS AND ACCRUALS				
	Agents commission payable	60,727,968	55,102,686	-	-
	Federal excise duty / sales tax	-	-	6,417,182	5,607,012
	Federal takaful fee	-	-	1,564,337	1,197,366
	Payable to an associated undertaking related party	-	-	806,524	307,459
	Withholding taxes payable	1,782,096	1,615,106	1,508,969	384,389
	Auditors' remuneration	1,800,000	1,440,000	-	-
	Other payables	9,206,638	588,928	1,870,466	1,125,864
		73,516,702	58,746,720	12,167,478	8,622,090

		Operator's Fund	
		2023	2022
		Rupees	Rupees

17 COMMITMENTS

Operator's Fund

Commitments in respect of Ijarah contracts are as follows:

Not later than one year	12,612,959	20,472,824
Later than one year but not later than five year	896,883	53,655,991
	13,509,842	74,128,815

	Note	2023	2022
		Rupees	Rupees

18 NET CONTRIBUTIONS EARNED

Participants' Takaful Fund

Written gross contribution	2,171,008,954	2,101,883,871
Less: Wakala fee	(702,954,728)	(533,987,695)
Contribution net of wakala fee	1,468,054,226	1,567,896,176
Add: Provision for unearned contribution - Opening	795,788,181	305,838,478
Less: Provision for unearned contribution - Closing	(819,031,785)	(795,788,181)
Contribution earned	1,444,810,622	1,077,946,473

Retakaful contribution ceded	181,730,170	115,763,434
Add: Prepaid retakaful contribution - Opening	41,920,206	40,745,779
Less: Prepaid retakaful contribution - Closing	(81,052,194)	(41,920,206)
Retakaful expense	142,598,182	114,589,007
	1,302,212,440	963,357,466

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

	Note	2023	2022
		Rupees	Rupees
19 RETAKAFUL REBATE EARNED			
Participants' Takaful Fund			
Rebate received or recoverable		35,628,866	21,853,843
Add: Unearned retakaful rebate - Opening		6,255,643	7,803,722
Less: Unearned retakaful rebate - Closing		(14,419,993)	(6,255,643)
		27,464,516	23,401,922

20 NET CLAIMS - REPORTED/SETTLED			
Participants' Takaful Fund			
Benefits/ Claims Paid		1,202,869,711	696,742,597
Add: Outstanding benefits/ claims including IBNR - Closing	20.1	1,143,625,563	1,093,925,917
Less: Outstanding benefits/ claims including IBNR - Opening	20.1	(1,093,925,917)	(338,660,971)
Less: Balance of the merged company (Refer Note 1.3)		(78,954,432)	-
Claims expense		1,173,614,925	1,452,007,543
Re-takaful and other recoveries received		283,528,332	55,567,493
Add: Re-takaful and other recoveries in respect of outstanding claims - Closing		733,180,022	825,440,151
Less: Retakaful and other recoveries in respect of outstanding claims - Opening		(825,440,151)	(199,997,637)
Less: Balance of the merged company (Refer Note 1.3)		(45,307,184)	-
Re-takaful and other recoveries revenue		145,961,019	681,010,007
		1,027,653,906	770,997,536

20.1 Claim development

Accident year	2019 or earlier	2020	2021	2022	2023	Total
2023						
Estimate of ultimate claims costs:						
At end of accident year	2,391,615,282	525,390,577	646,833,769	1,365,590,480	1,126,633,197	6,056,063,305
One year later	1,160,188,928	512,265,407	774,728,651	1,552,807,593	-	3,999,990,579
Two years later	1,179,409,289	491,982,275	721,928,628	-	-	2,393,320,192
Three years later	1,160,845,896	482,902,733	-	-	-	1,643,748,629
Four years later	1,165,952,905	-	-	-	-	1,165,952,905
Current estimate of cumulative claims	1,165,952,905	482,902,733	721,928,628	1,552,807,593	1,126,633,197	5,050,225,056
Cumulative payments to date	(1,144,749,053)	(469,985,294)	(537,712,766)	(1,007,740,552)	(746,411,828)	(3,906,599,493)
Liability recognised in the statement of financial position	21,203,852	12,917,439	184,215,862	545,067,041	380,221,369	1,143,625,563

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

Accident year	2018 or earlier	2019	2020	2021	2022	Total
2022						
Estimate of ultimate claims costs:						
At end of accident year	623,936,821	2,391,615,282	525,390,577	646,833,769	1,365,590,480	5,553,366,929
One year later	1,524,152,481	1,160,188,928	512,265,407	774,728,651	-	3,971,335,467
Two years later	1,241,605,371	1,179,409,289	491,982,275	-	-	2,912,996,935
Three years later	1,254,098,891	1,160,845,896	-	-	-	2,414,944,787
Four years later	1,251,343,992	-	-	-	-	1,251,343,992
Current estimate of cumulative claims	1,251,343,992	1,160,845,896	491,982,275	774,728,651	1,365,590,480	5,044,491,294
Cumulative payments to date	(1,246,835,597)	(1,144,749,053)	(469,960,594)	(532,184,159)	(556,835,974)	(3,950,565,377)
Liability recognised in the statement of financial position	4,508,395	16,096,843	22,021,681	242,544,492	808,754,506	1,093,925,917

	Note	Operator's Fund	
		2023 Rupees	2022 Rupees
21 OTHER DIRECT EXPENSES			
Participants' Takaful Fund			
Depreciation		4,149,347	5,109,957
Annual monitoring charges		10,000,330	9,130,890
Printing and stationery charges		6,011,400	7,739,750
Provision for doubtful receivables	11.1	88,665,401	47,503,196
Others		15,837,931	2,608,046
		124,664,409	72,091,839
	Note	2023 Rupees	2022 Rupees

22 COMMISSION EXPENSE			
Operator's Fund			
Commission paid or payable		195,319,110	167,202,264
Add: Deferred commission expense - Opening		67,783,894	52,268,973
Less: Deferred commission expense - Closing		(74,775,030)	(67,783,894)
Commission expense		188,327,974	151,687,343

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

	Note	2023 Rupees	2022 Rupees
23			
WAKALA FEE			
Operator's Fund			
Gross wakala fee	23.1	753,327,849	610,412,772
Add: Deferred wakala expense / unearned wakala fee - Opening		240,064,663	163,639,586
Less: Deferred wakala expense / unearned wakala fee - Closing		(290,437,784)	(240,064,663)
		702,954,728	533,987,695

23.1 The Operator manages the general takaful operations for the participants and charges wakala fee (service charges) at 40% (2022: 40%) of the gross contribution written net of administrative surcharge in case of fire, marine, motor and miscellaneous and in the case of health 20% was charged in the first 3 quarters and 40% was charged in the last quarter.

24			
GENERAL, ADMINISTRATIVE AND MANAGEMENT EXPENSES			
Operator's Fund			
Salaries, allowances and other benefits		311,044,375	252,542,958
Charges for post employment benefit		10,656,733	9,983,296
Travelling expenses		24,764,236	14,893,367
Printing and stationery		2,945,257	2,045,232
Depreciation	6.1	25,190,093	7,737,771
Rent, rates and taxes	24.1	56,571,400	38,338,946
Electricity, gas and water		15,346,601	11,750,585
Entertainment		10,569,470	8,162,272
Vehicle running expenses		17,315,565	12,842,253
Office repairs and maintenance		29,715,238	19,993,144
Bank charges		17,966	18,433
Postage, telegrams and telephone		5,827,619	5,183,144
Advertisement and sales promotion		4,347,100	3,590,465
Health claim management fee		8,337,000	6,864,333
Miscellaneous		4,272,567	5,177,307
		526,921,220	399,123,506

24.1 Rent, rates and taxes include rental on car ijarah amounting to Rs. 18.40 million (2022: 13.21 million).

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

	Note	Operator's Fund		Participants' Takaful Fund			
		2023	2022	2023	2022		
		-----Rupees-----		-----Rupees-----			
25		INVESTMENT INCOME					
		Income from equity securities					
		Dividend income	714,750	2,644,500	1,024,250	-	
		Income from debt securities					
		Return on Government securities	15,649,793	14,790,295	13,395,559	12,697,887	
		Income from term deposits					
		Return on term deposits	4,694,872	4,028,339	5,355,092	2,034,767	
		Total investment income	21,059,415	21,463,134	19,774,901	14,732,654	
		Less: Investment related expenses	-	(14,000)	-	-	
		Less: Inter fund transfer-modarib's fee	25.1	4,943,725	3,683,163	(4,943,725)	(3,683,163)
		Net Investment Income	26,003,140	25,132,297	14,831,176	11,049,491	

25.1 The Operator's fund manages the Participants' Takaful Fund's investments as a Modarib and charges 25% of the investment income earned by Participants' Takaful Fund.

26	OTHER INCOME				
	Return on bank balances	1,351,792	481,612	13,905,285	3,722,139
	Miscellaneous	387,053	337,530	5,981,135	3,796,871
		1,738,845	819,142	19,886,420	7,519,010

	Note	2023	2022		
		Rupees	Rupees		
27		DIRECT EXPENSES			
		Operator's Fund			
		Legal and professional fee other than business related	1,294,850	1,551,903	
		Auditors' remuneration	27.1	2,430,000	1,858,750
		Shariah advisor fee	1,502,963	1,376,760	
		Annual supervision fee	2,195,294	1,031,631	
		7,423,107	5,819,044		

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

	Note	2023	2022
		Rupees	Rupees
27.1 AUDITORS' REMUNERATION			
Audit fee		1,575,000	1,260,000
Half yearly review		367,500	315,000
Certification		183,750	58,750
Out of pocket expenses		303,750	225,000
		2,430,000	1,858,750
28 COMPENSATION OF EXECUTIVES			
Operator's Fund			
Managerial remuneration		87,348,768	81,741,730
Leave encashment		-	7,139,067
Bonus		-	36,469,387
Ex-gratia allowance		-	7,545,390
Charge for defined benefit plan		12,594,840	23,295,799
Contribution to defined contribution plan		1,474,560	7,139,067
Rent and house maintenance		39,331,416	36,469,387
Medical		8,734,596	7,545,390
Conveyance		24,151,212	23,295,799
Others		20,009,340	10,742,078
Total		193,644,732	241,383,094
Number of persons		64	86

28.1 Certain executives are also provided with free use of the Operator's maintained car.

28.2 Executives mean employees, other than the chief executive and directors, whose basic salary exceeds five hundred thousand rupees in a financial year.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

29 RELATED PARTY TRANSACTIONS

Related parties comprise of chief executive officer, directors, major shareholders, key management personnel, associated companies, entities with common directors and employee retirement benefit funds. The transactions with related parties are carried out at commercial terms and conditions and compensation to key management personnel is on employment terms. Transactions with related parties other than those specifically disclosed elsewhere in the financial statements are as follows:

Relation with undertaking	Name of related party	Nature and transaction	Operator's Fund		Participants' Takaful Fund		
			2023	2022	2023	2022	
			Rupees	Rupees	Rupees	Rupees	
Balances at year end:							
Associated undertakings by virtue of shareholdings, investment and common management	United Track System (Pvt) Ltd.	Amount payable	-	-	(806,524)	(307,459)	
Key management personnel	Executives Employees	Loan to key management personnel	10,069,998	2,935,500	-	-	
Transactions during the year:							
Associated undertakings by virtue of shareholdings, investment and common management	United Track System (Pvt) Ltd.	Motor tracking devices purchased	-	-	2,216,000	2,531,500	
		Device monitoring charges paid	-	-	10,000,330	9,130,890	
Associated undertakings by virtue of shareholdings, investment and common management	Tawasul Healthcare TPA (Pvt) Ltd	Health service charges paid	8,337,000	6,864,333	-	-	
		Employer's contributions for the year	10,656,733	9,983,296	-	-	

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

30 SEGMENT REPORTING

The operator has four primary business segments for reporting purposes namely fire and property damage, marine aviation and transport, motor, and health & miscellaneous. Assets and liabilities, wherever possible have been assigned to the following segments based on specific identification or allocated on the basis of contribution written by each segment.

Participants' Takaful Fund	2023				TOTAL
	FIRE & PROPERTY DAMAGE	MARINE AVIATION AND TRANSPORT	MOTOR	HEALTH & MISCELLANEOUS	
	----- Rupees -----				
Gross written contribution (inclusive of admin surcharge)	238,158,441	204,320,178	804,371,550	924,158,785	2,171,008,954
Gross direct contribution	233,338,952	197,667,407	787,109,987	923,518,116	2,141,634,462
Facultative inward contribution	1,358,499	253,941	84,397	-	1,696,837
Administrative surcharge	3,460,990	6,398,830	17,177,166	640,669	27,677,655
Wakala fee	86,658,346	77,870,587	272,995,490	265,430,305	702,954,728
Takaful contribution earned	133,658,758	123,004,338	425,500,195	762,647,331	1,444,810,622
Takaful contribution ceded to retakaful	(61,464,956)	(58,602,398)	(8,767,821)	(13,763,007)	(142,598,182)
Net Contribution revenue	72,193,802	64,401,940	416,732,374	748,884,324	1,302,212,440
Re-takaful rebate	10,110,977	14,291,002	361,741	2,700,796	27,464,516
Net underwriting income	82,304,779	78,692,942	417,094,115	751,585,120	1,329,676,956
Takaful claims	153,895,304	62,176,028	309,247,284	648,296,309	1,173,614,925
Takaful claims recovered from retakaful	120,876,206	30,236,886	51,510,851	(56,662,924)	145,961,019
Net claims	33,019,098	31,939,142	257,736,433	704,959,233	1,027,653,906
Other direct expenses	13,675,615	11,732,542	46,188,895	53,067,357	124,664,411
Net Takaful claims and expenses	46,694,713	43,671,684	303,925,328	758,026,590	1,152,318,317
Surplus / (Deficit) before investment income	35,610,066	35,021,258	113,168,787	6,441,470	177,358,639
Net investment income					14,831,176
Other income					19,886,420
Surplus for the year					212,076,235
Corporate segment assets	574,890,308	123,314,959	486,388,068	622,675,731	1,807,269,066
Corporate unallocated assets					667,003,620
Total assets					2,474,272,686
Corporate segment liabilities	682,945,489	112,844,904	566,688,568	593,397,579	1,955,876,540
Corporate unallocated liabilities					84,854,302
Total liabilities					2,040,730,842
Operator's Fund					
Wakala fee	86,658,346	77,870,587	272,995,490	265,430,305	702,954,728
Commission expense	(39,585,115)	(32,507,593)	(70,867,277)	(45,367,989)	(188,327,974)
Direct expenses					(7,423,107)
					507,203,647
General, administrative and management expenses					(526,921,220)
Other income					1,738,845
Investment income					26,003,140
Profit for the year					8,024,412
Corporate segment assets	19,690,202	19,167,102	40,943,284	12,993,122	92,793,710
Corporate unallocated assets					548,809,919
Total assets					641,603,629
Corporate segment liabilities	57,517,322	11,982,161	158,308,839	123,357,430	351,165,752
Corporate unallocated liabilities					12,788,734
Total liabilities					363,954,486

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

30.1 SEGMENT INFORMATION

The operator has four primary business segments for reporting purposes namely fire and property damage, marine aviation and transport, motor, and health & miscellaneous. Assets and liabilities, wherever possible have been assigned to the following segments based on specific identification or allocated on the basis of contribution written by each segment.

Operator's Fund	2022				TOTAL
	FIRE & PROPERTY DAMAGE	MARINE AVIATION AND TRANSPORT	MOTOR	HEALTH & MISCELLANEOUS	
	----- Rupees -----				
Wakala fee	58,864,910	61,216,288	173,489,674	240,416,823	533,987,695
Commission expense	(27,713,868)	(25,027,888)	(46,480,385)	(52,465,202)	(151,687,343)
Direct expenses					(5,819,044)
					376,481,308
General, administrative and management expenses					(399,123,506)
Other income					819,142
Investment income					25,132,297
Profit for the year					3,309,241
Corporate segment assets	37,607,406	19,559,824	81,841,354	33,775,116	172,783,700
Corporate unallocated assets					518,076,564
Total assets					690,860,264
Corporate segment liabilities	47,837,252	9,167,123	110,955,256	127,207,718	295,167,349
Corporate unallocated liabilities					3,644,034
Total liabilities					298,811,383
Participants' Takaful Fund					
Gross written contribution (inclusive of admin surcharge)	188,229,250	153,407,307	545,751,079	1,214,496,235	2,101,883,871
Gross direct contribution	184,838,520	148,755,651	530,149,135	1,213,564,264	2,077,307,570
Facultative inward contribution	296,166	-	1,168,121	273,769	1,738,056
Administrative surcharge	3,094,564	4,670,795	14,433,823	658,202	22,857,384
Wakala fee	58,864,910	61,216,288	173,489,674	240,416,823	533,987,695
Takaful contribution earned	68,151,572	89,768,751	207,100,799	712,925,351	1,077,946,473
Takaful contribution ceded to retakaful	(53,713,333)	(42,641,641)	(3,036,312)	(15,197,721)	(114,589,007)
Net Contribution revenue	14,438,239	47,127,110	204,064,487	697,727,630	963,357,466
Re-takaful rebate	9,687,598	10,293,510	280,276	3,140,538	23,401,922
Net underwriting income	24,125,837	57,420,620	204,344,763	700,868,168	986,759,388
Takaful claims	553,782,668	46,796,834	182,958,496	668,469,545	1,452,007,543
Takaful claims recovered from retakaful	482,371,819	30,690,404	(1,338,010)	169,285,794	681,010,007
Net claims	71,410,849	16,106,430	184,296,506	499,183,751	770,997,536
Other direct expenses	6,456,015	5,261,668	18,718,541	41,655,615	72,091,839
Net Takaful claims and expenses	77,866,864	21,368,098	203,015,047	540,839,366	843,089,375
[Deficit] / Surplus before investment income	(53,741,027)	36,052,522	1,329,716	160,028,802	143,670,013
Net investment income					11,049,491
Other income					7,519,010
Surplus for the year					162,238,514
Corporate segment assets	659,874,394	88,315,799	308,028,056	793,308,497	1,849,526,746
Corporate unallocated assets					455,181,980
Total assets					2,304,708,726
Corporate segment liabilities	728,799,118	80,569,932	437,950,459	781,123,510	2,028,443,019
Corporate unallocated liabilities					102,448,749
Total liabilities					2,130,891,768

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

31 MOVEMENT IN INVESTMENTS

	Held to maturity	Available for sale	Total
	----- Rupees -----		
As at January 01, 2022	354,950,000	33,558,927	388,508,927
Additions	98,957,250	9,332,153	108,289,403
Disposals (sale and redemption)	(31,600,000)	-	(31,600,000)
Fair value (loss) (excluding net realised gains)-net	-	(10,951,562)	(10,951,562)
As at December 31, 2022	422,307,250	31,939,518	454,246,767
Additions	176,500,000	12,497,247	188,997,247
Disposals (sale and redemption)	(120,000,000)	-	(120,000,000)
Fair value gain (excluding net realised gains)-net	-	19,774,110	19,774,110
As at December 31, 2023	478,807,250	64,210,874	543,018,124

32 MANAGEMENT OF TAKAFUL RISK AND FINANCIAL RISK

32.1 Risk management framework

The Operator's activities expose it to a variety of financial risks, credit risk, liquidity risk and market risk (including interest/ mark-up rate risk and price risk). The Operator's overall risk management programme focuses on the unpredictability of financial markets and seeks to minimize potential adverse effects on the financial performance. Overall risks arising from the Operator's financial assets and liabilities are limited. The Operator consistently manages its exposure to financial risk without any material change from previous period in the manner described in notes below. The Board of Directors has overall responsibility for the establishment and oversight of Operator's risk management framework. The Board is also responsible for developing the Operator's risk management policies.

32.2 Takaful risks

32.2.1 Takaful risk

The Operator accepts the takaful risk through its takaful contracts where it assumes the risk of loss from persons or organizations that are directly subject to the underlying loss. The Operator is exposed to the uncertainty surrounding the timing, frequency and severity of claims under these contracts.

The Operator manages its risk via its underwriting and retakaful strategy within an overall risk management framework. Exposures are managed by having documented underwriting limit and criteria. Retakaful is purchased to mitigate the risk of potential loss to the Operator. Retakaful policies are written with approved retakaful companies on either a proportional or excess of loss treaty or facultative basis.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

A concentration of risk may also arise from a single takaful contract issued to particular demographic type of policyholder, within a geographical location or to types of commercial business. The Operator minimizes its exposure to significant losses by obtaining retakaful from a number of retakaful companies who are dispersed over several geographical regions.

Further, the Operator adopts strict claim review policies including active management and prompt pursuing of the claims, regular detailed review of claim handling procedures and frequent investigation of possible false claims to reduce the takaful risk.

Geographical concentration of takaful risk

To optimize benefits from the principle of average and law of large numbers, geographical spread of risk is of extreme importance. There are a number of parameters which are significant in assessing the accumulation of risks with reference to the geographical location, the most important of which is risk survey.

Risk surveys are carried out on a regular basis for the evaluation of physical hazards associated with the commercial/ industrial residential occupation of the takaful companies. Details regarding the fire separation/ segregation with respect to the manufacturing processes, storage, utilities, etc. are extracted from the layout plan of the insured facility. Such details are formed part of the reports which are made available to the underwriters/ retakaful personnel for their evaluation. Reference is made to the standard construction specifications as laid down by IAP (Takaful Association of Pakistan). For instance, the presence of Perfect Party Walls, Double Fire Proof Iron Doors, physical separation between the buildings within an policy holder's premises. It is basically the property contained within an area which is separated by another property by sufficient distance to confine insured damage from uncontrolled fire and explosion under the most adverse conditions to that one area.

Address look-up and geocoding is the essential field of the policy data interphase of IT systems. It provides instant location which is dependent on data collection provided under the policy schedule. All critical underwriting information is punched into the IT system/ application through which a number of MIS reports can be generated to assess the concentration of risk.

32.2.2 Retakaful arrangements

Retakaful arrangements are key components in the global economy as a means of supporting acceptance of risk by takaful organizations. Arrangements are the most effective ways of getting coverage of all types risks, underwritten by the Operator. The Operator has prestigious retakaful arrangements with the world wide acclaimed retakaful companies.

In compliance of the regulatory requirement, the retakaful agreements are duly submitted with Securities and Exchange Commission of Pakistan (SECP) on annual basis.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

The Operator's class wise risk exposure (based on maximum loss coverage in a single policy) is as follows:

	Maximum sum insured		Retakaful cover		Highest net liability	
	2023	2022	2023	2022	2023	2022
	----- Rupees -----					
Fire and property damage	4,830,000,000	4,772,649,588	4,730,000,000	4,722,649,588	100,000,000	50,000,000
Marine, aviation and transport	1,925,039,606	7,108,202,118	1,850,039,606	7,095,702,118	75,000,000	12,500,000
Motor	7,925,000,000	520,298,071	7,921,500,000	517,298,071	3,500,000	3,000,000
Health & Miscellaneous	7,424,000,000	30,333,500,000	7,416,500,000	30,326,000,000	7,500,000	7,500,000
Health & Miscellaneous	22,104,039,606	42,734,649,777	21,918,039,606	42,661,649,777	186,000,000	73,000,000

The table below sets out the concentration of takaful contract liabilities by type of contract:

	Gross liabilities		Gross assets		Net liabilities / (assets)	
	2023	2022	2023	2022	2023	2022
	----- Rupees -----					
Fire and property damage	682,945,489	728,799,118	566,854,308	659,874,394	116,091,181	68,924,724
Marine, aviation and transport	112,844,904	80,569,932	120,314,959	88,315,799	(7,470,055)	(7,745,867)
Motor	566,688,568	437,950,459	437,629,436	308,028,056	129,059,132	129,922,403
Health & Miscellaneous	593,397,579	781,123,510	682,470,363	793,308,497	(89,072,784)	(12,184,987)
	1,955,876,540	2,028,443,019	1,807,269,066	1,849,526,746	148,607,474	178,916,273

32.2.3 Sources of uncertainty in the estimation of future claims payment

Claims on general takaful contracts are payable on a claim occurrence basis. The Operator is liable for all insured events that occur during the term of the takaful contract.

An estimated amount of the claim is recorded immediately on intimation to the Operator. The estimation of the amount is based on the amount notified by the policy holder, management or preliminary assessment by the independent surveyor appointed for this purpose. The initial estimates include expected settlement cost of the claims. Incurred But Not Reported (IBNR) claims have been estimated using Chain Ladder (CL) methodology. The Chain Ladder (CL) Method involves determination of development factors or link ratios for each period. These are then subsequently combined to determine Cumulative Development Factor (CDF) which represents the extent of future development of claims to reach their ultimate level.

There are several variable factors which affect the amount and timing of recognized claim liabilities. However, the management considers that uncertainty about the amount and timing of claim payments is generally resolved within a year. The Operator takes all reasonable measures to mitigate the factors affecting the amount and timing of claim settlements. However, uncertainty prevails with estimated claim liabilities and it is likely that final settlement of these liabilities may be different from recognised amounts.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

32.2.4 Changes in assumptions

The principal assumption underlying the liability estimation of IBNR and contribution deficiency reserve is that the Operator's future claim development will follow similar historical pattern for occurrence and reporting. The management uses qualitative judgment to assess the extent to which past occurrence and reporting pattern will not apply in future. The judgment includes external factors e.g. treatment of one-off occurrence claims, changes in market factors, economic conditions, etc.

32.2.5 Sensitivity analysis

The risks associated with the takaful contracts are complex and subject to a number of variables which complicate quantitative sensitivity analysis. The Operator makes various assumptions and techniques based on past claims development experience. This includes indications such as average claims cost, ultimate claims numbers and expected loss ratios. The Operator considers that the liability for takaful claims recognized in the statement of financial position is adequate. However, actual experience will differ from the expected outcome.

As the Operator enters into short term takaful contracts, it does not assume any significant impact of changes in market conditions on unexpired risks.

However, profit before tax and shareholders' equity will be decreased/increased with the increase/decrease of 10% in the claims as reflected below;

	Profit before tax		Share holders' equity	
	2023	2022	2023	2022
	----- Rupees -----			
Fire and property damage	(4,105,510)	(7,141,085)	(2,914,912)	(5,070,170)
Marine, aviation and transport	(3,493,914)	(1,610,643)	(2,480,679)	(1,143,557)
Motor	(30,649,507)	(18,429,651)	(21,761,150)	(13,085,052)
Health & Miscellaneous	(64,516,460)	(49,918,375)	(45,806,687)	(35,442,046)
	(102,765,391)	(77,099,754)	(102,765,391)	(77,099,754)

Claims development table

The table shown in Note 20.1 reflect the development of claims over a period of time. The disclosure goes back to the period when the earliest material claim arose for which there is still uncertainty about the amount and timing of the claims payments.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

	2023 Rupees	2022 Rupees
32.3 Financial risk		
32.3.1 Financial instruments by category		
Financial assets		
Available for sale investment in equity securities	64,210,874	31,939,518
At amortized cost		
Investments	478,807,250	422,307,250
Loans and others receivables	175,257,969	87,397,311
Receivable from Participants' Takaful Fund	19,732,590	105,630,843
Accrued investment income	18,683,378	17,262,184
Takaful / re-takaful receivables	747,906,250	742,101,725
Retakaful recoveries against outstanding claims / benefits	733,180,022	825,440,151
Cash and bank	276,643,638	217,867,530
	2,514,421,971	2,449,946,512
Financial liabilities		
At amortized cost		
Outstanding claims including IBNR	1,143,625,563	1,093,925,917
Takaful / re-takaful payables	31,753,433	20,669,092
Other creditors and accruals	74,411,596	58,564,937
Payable to Operator's Fund	19,732,590	105,630,845
	1,269,523,182	1,278,790,791

32.3.2 Market risk

Market risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market variables such as interest rates, foreign exchange rates and market prices.

a) Interest / mark up rate risk

Interest / mark-up rate risk is the risk that value of a financial instrument or future cash flows of a financial instrument will fluctuate due to changes in the market interest/ mark-up rates. Sensitivity to interest/ mark-up rate risk arises from mismatches of financial assets and liabilities that mature or reprice in a given period. The Operator manages this mismatch through risk management strategies where significant changes in gap position can be adjusted. The short term borrowing arrangements have variable rate pricing that is dependent on the Karachi Inter Bank Offer Rate (KIBOR) as indicated in respective notes.

The effective interest / mark-up rates for interest / mark-up bearing financial instruments are mentioned in relevant notes to the financial statements at reporting date.

Sensitivity to interest rate risk arises from mismatches of financial assets and financial liabilities that mature or reprice in a given period. The Company manages these mismatches through risk management strategies where significant changes in gap position can be adjusted.

The Company does not account for any fixed rate financial assets and liabilities at fair value through profit therefore a change in interest rates at the reporting date would not affect profit or loss.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

b) Foreign currency risk

Foreign currency risk is the risk that the value of financial assets or liability will fluctuate due to changes in foreign currency rates. Foreign exchange risk arises mainly where receivables and payables exists due to transactions in foreign currencies. As of the statement of financial position date, the Operator does not have material assets or liabilities which are exposed to foreign currency risk except for amount due from and due to retakaful companies.

c) Price risk

Price risk represents the risk that the fair value of a financial instrument will fluctuate because of changes in the market prices (other than those arising from interest / mark up rate risk or currency risk), whether those changes are caused by factors specific to the individual financial instrument or its issuer, or factors affecting all or similar financial instruments traded in the market. The Company is exposed to equity price in respect of investments in quoted equity securities amounting to Rs. 64.21 million (2022: Rs. 31.939 million) at the statement of financial position. However, the exposure is not significant.

The Company manages price risk by monitoring exposure in quoted Equity Securities and implementing The strict discipline in internal risk Management and investment policies.

Market prices are subject to fluctuation and consequently the amount realized in the subsequent sale of an investment may significantly differ from the reported market value. Furthermore, amount realized in the sale of a particular security may be affected by relative quantity of the security being sold.

The Company is not exposed to any significant price risk.

32.3.3 Liquidity risk

Liquidity risk is the risk that the Operator will encounter difficulty in meeting obligations associated with its financial liabilities. To guard against the risk, the Operator maintains balance of cash and other equivalents and readily marketable securities. The maturity profile of assets and liabilities are also monitored to ensure adequate liquidity is maintained.

Liquidity risk is the risk that the Operator may not be able to generate sufficient cash resources to settle its obligations in full as they fall due or can only do so on terms that are materially disadvantageous. The Company is not exposed to liquidity risk as liquid financial assets of the Company are more than the financial liabilities as reflected in Note 32.3.

There are no liabilities contracted to fall due beyond 12 months from end of the reporting year.

32.4 Credit risk and concentration of credit risk

Credit risk is the risk that arises with the possibility that one party to a financial instrument will fail to discharge its obligation and cause the other party to incur a financial loss. The Operator attempts to control credit risk by monitoring credit exposures by undertaking transactions with a large number of counterparties in various industries and by continually assessing the credit worthiness of counterparties.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

Concentration of credit risk occurs when a number of counterparties have a similar type of business activity. As a result, any change in economic, political or other conditions would effect their ability to meet contractual obligations in similar manner. The Operator's credit risk exposure is not significantly different from that reflected in the financial statements. The management monitors and limits the Operator's exposure to credit risk through monitoring of client's exposure and conservative estimates of provisions for doubtful assets, if any. The management is of the view that it is not exposed to significant concentration of credit risk as its financial assets are adequately diversified in entities of sound financial standing, covering various industrial sectors.

As at reporting date, the Company's maximum exposure to credit risk was Rs. 2.514 billion (2022: 2.449 billion) from the financial assets as disclosed in Note 32.3.

The Company did not hold any collateral against these financial assets. General provision is made for receivables according to the Company's policy. The impairment provision is written off when the Company expects that it cannot recover the balance due. Balances were not impaired as they relate to a number of policy holders and other insurers/ reinsurers for whom there is no recent history of default.

The credit risk exposure is limited in respect of investments and bank balances. The credit quality of the Company's majority banks can be assessed with reference to external credit ratings assigned to these banks by credit rating agencies as specified below:

	Ratings		Ratings Agency	2023	2022
	Short term	Long term		Rupees	Rupees
Meezan Bank Limited	A-1+	AAA	VIS	182,980,361	90,853,557
Summit Bank Limited	A-3	BBB -	VIS	406,548	4,007,420
Askari Bank Limited	A-1+	AA+	PACRA	2,752,630	9,335,189
Habib Bank Limited	A-1	A+	VIS	46,939,024	60,480,706
Allied Bank Limited	A-1+	AAA	PACRA	1,874,292	745,474
United Bank Limited	A-1+	AAA	VIS	517,016	815,100
Bank Al-Habib Limited	A-1+	AAA	PACRA	1,847,893	1,368,059
Bank Islami Pakistan Limited	A-1	AA-	PACRA	13,276,332	25,483,309
The Bank of Khyber	A-1	A+	PACRA	580,171	3,666,518
Albaraka Bank Pakistan Limited	A-1	A+	VIS	1,064,062	7,213,425
National Bank of Pakistan Limited	A-1+	AAA	PACRA	9,114,564	2,519,515
Dubai Islamic Bank Pakistan Limited	A-1+	AA	VIS	7,220,888	8,085,311
MCB Islamic Bank Limited	A-1+	AAA	PACRA	6,018,551	1,407,277
Faysal Bank Limited	A-1+	AA	PACRA	252,605	708,434
Soneri Bank Limited	A1+	AA-	PACRA	1,761,476	1,092,690
				276,606,411	217,781,984

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

The age analysis of contributions due but unpaid and amount due from other takaful/ retakaful is as follows:

	2023	2022
	Rupees	Rupees
Outstanding since		
Upto 1 year	380,625,329	655,572,664
1 year and above	367,280,921	86,529,061
	747,906,250	742,101,725

Re-takaful risk

Retakaful ceded does not relieve the Operator from its obligation towards policy holders and, as a result, the Operator remains liable for the portion of outstanding claims reinsured to the extent that retakaful Operator fails to meet the obligation under the retakaful agreement.

To minimize its exposure to significant losses from reinsurers insolvencies, the Company obtains reinsurers ratings from a number of reinsurers, who are dispersed over several geographical regions.

The credit quality of amount due from other takaful companies and retakaful companies can be assessed with reference to external credit ratings which are A or above in respect of following receivables:

	Amount due from other takaful / re-takaful	Re-takaful recoveries against outstanding claims / benefits	Other re-takaful assets	Total
	-----Rupees-----			
2023	191,145,341	733,180,022	81,052,194	1,005,377,557
2022	104,550,283	825,440,151	41,920,206	971,910,640

32.5 Fund management

The Operator's objectives when managing capital is to safeguard Operator's ability to continue as going concern in order to provide returns for Operator and to offer benefits for participants and other stakeholders and to maintain an optimal capital structure to reduce the cost of capital. In order to maintain or adjust the capital structure, the amount of return paid to Operators or to participants may be adjusted.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

32.6 FAIR VALUE MEASUREMENT OF FINANCIAL INSTRUMENTS

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. When measuring the fair value of an asset or a liability, the Operator uses market observable data to the extent possible. If the fair value of an asset or liability is not directly observable, it is estimated by the Operator using valuation techniques that maximize the use of relevant observable inputs and minimize the use of unobservable inputs. Inputs used are consistent with the characteristics of the asset/ liability that market participants would take into account.

Fair values are categorized into different levels in a fair value hierarchy based on the degree to which the inputs to the measurement are observable and the significance of the inputs to the fair value measurement in its entirety:

- Level 1 fair value measurements are those derived from quoted prices (unadjusted) in active markets for identical assets or liabilities.
- Level 2 fair value measurements are those derived from inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly or indirectly.
- Level 3 fair value measurements are those derived from valuation techniques that include inputs for the asset or liability that are not based on observable market data (unobservable inputs).

Transfers between levels of the fair value hierarchy are recognized by the Operator at the end of the reporting period during which the change occurred.

For financial instruments measured at fair value, information on level of fair value hierarchy has been presented in relevant notes. The carrying values of remaining financial instruments approximate their fair values and the disclosures of fair value are not made when the carrying amount of financial instruments is a reasonable approximation of the fair value.

	2023	2022
33 NUMBER OF EMPLOYEES		
As at year end	310	314
Average number of employees during the year	306	311

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

	2023 Rupees	2022 Rupees
34 STATEMENT OF SOLVENCY		
Assets		
Property and equipment	11,322,112	11,328,557
Investments		
Equity Securities	25,045,669	13,252,590
Debt Securities	156,512,750	156,512,750
Term deposits	75,000,000	30,000,000
Loans and others receivables	92,864,698	38,815,968
Takaful / re-takaful receivables	747,906,250	742,101,725
Deferred wakala fee	290,437,784	240,064,663
Accrued investment income	9,897,708	7,405,819
Retakaful recoveries against outstanding claims / benefits	733,180,022	825,440,151
Prepayments	81,052,194	41,920,206
Cash & bank	251,053,499	197,866,297
Total assets (A)	2,474,272,686	2,304,708,726
In-admissible assets as per following clauses of section 32(2) of the Insurance Ordinance, 2000		
(h) Takaful / Re-takaful receivables	321,987,053	193,778,818
(h) Loans and other receivables	39,637,918	-
(u) Property and equipment	11,322,112	11,328,557
(v) Security deposits	-	-
Total of Inadmissible assets (B)	372,947,083	205,107,375
Total Admissible assets (C=A-B)	2,101,325,603	2,099,601,351
Total Liabilities		
Underwriting provisions - Participants' Takaful Fund		
Outstanding claims including IBNR	1,143,625,563	1,093,925,917
Unearned contribution reserves	819,031,785	795,788,181
Reserve for unearned retakaful rebate	14,419,993	6,255,643
Deferred taxation		
Takaful / re-takaful payables	31,753,433	20,669,092
Payable to Operator's Fund	19,732,590	105,630,845
Other creditors and accruals	12,167,478	8,622,090
Total liabilities (D)	2,040,730,842	2,030,891,768
Total net Admissible assets (E=C-D)	60,594,761	68,709,583

As per requirement of section 10(k) of the Takaful Rules, 2012 an Operator shall ensure that in case of General takaful each participant takaful fund, at all times, has admissible assets in excess of its liabilities.

NOTES COMPRISING MATERIAL ACCOUNTING POLICY INFORMATION AND OTHER EXPLANATORY INFORMATION

For the year ended December 31, 2023

35 PROVIDENT FUND RELATED DISCLOSURE

The Company has maintained an employee provident fund trust and investments out of provident fund have been made in accordance with the provisions of section 218 of the Companies Act, 2017, and the rules formulated for this purpose. The salient information of the fund is as follows:

	Note	2023 Rupees	2022 Rupees
Size of the fund - Total net assets		380,080,147	305,055,628
Cost of investments	35.1	351,917,301	293,639,004
Percentage of investments made		92.59%	96.26%
Fair value of investments		383,957,005	313,918,803

35.1 The break-up of cost of investments is as follows:

	2023		2022	
	Amount Rupees	Percentage of Total Fund	Amount Rupees	Percentage of Total Fund
Term deposit receipts	213,000,000	56.04%	276,000,000	90.48%
Mutual funds	4,000,000	1.05%	4,808,235	1.58%
Cash & cash equivalent	134,917,301	35.50%	12,830,769	4.21%
	351,917,301	92.59%	293,639,004	96.27%

36 DATE OF AUTHORIZATION FOR ISSUE

These financial statements have been authorized for issue on March 09, 2024 by the Board of Directors of the Company.

37 GENERAL

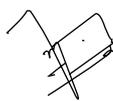
The figures in these financial statements have been rounded off to the nearest Rupees.



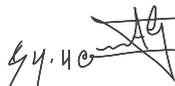
Muhammad Akram Shahid
Chief Executive Officer



Huma Waheed
Director



Maqbool Ahmad
Chief Financial Officer



Syed Rahat Ali Shah
Director



Jamil Ahmed Khan
Chairman

OUR BRANCHES

List of UIC Branches

- 1 **Mr. Asad Rafique**
Assistant General Manager / Branch Head
The United Insurance Company of Pakistan Ltd.
Office # 6, 1st Floor, Noor Khanum Plaza, Behind
Askari Islamic Bank, Supply Bazar, Mansehra Road,
Abbottabad.
- 2 **Mr. Naveed Mahboob**
Regional Manager / Branch Head
The United Insurance Company of Pakistan Ltd
2nd Floor, Fatima Zia Plaza, Opposite Chinar CNG
Mandian,
Abbottabad.
- 3 **Mr. Tahir Maan**
Chief Manager / Branch Head
The United Insurance Company of Pakistan Ltd.
United Centre, 1st Floor, Opp Askari CNG,
Near Faisal Movers Stadium Road,
Bahawalpur.
- 4 **Kanwar Nisar Ahmad**
Zonal Manager / Branch Head
The United Insurance Company of Pakistan Ltd.
House No. 40, Rafi Qamar Road,
Rehmania Colony, Sattelite Town,
Bahawalpur.
- 5 **Rai Anwaar Alam**
Branch Head
The United Insurance Company of Pakistan Ltd.
Khan Baba Road, Near WF, Continental Hotel,
Bahawalnagar.
- 6 **Mr. Haji Waris Khan**
Branch Manager
The United Insurance Company of Pakistan Ltd.
Shop # M-37, 1st Floor, Aashinana Shopping Centre,
Dera Ismail Khan.
- 7 **Mian Kashif Rasheed**
Executive Director / Branch Head
The United Insurance Company of Pakistan Ltd.
1st & 2nd Floor, Upper BOP, Kotwali Road
Faisalabad.
- 8 **Mr. Umar Aslam**
Assistant General Manager / Branch Manager
The United Insurance Company of Pakistan Ltd.
G.M Office, 2nd Floor, Faisal Complex, Bilal Road,
Civil Line, **Faisalabad.**
- 9 **Mr. Muhammad Rauf**
Branch Manager
The United Insurance Company of Pakistan Ltd.
5th Floor, State Life Building,
2-Liaquat Road,
Faisalabad.
- 10 **Mr. Ali Hameed Butt**
Branch Manager
The United Insurance Company of Pakistan Ltd.
Lyal Pur Branch, Lower Ground Floor, Lyallpur
Trade Centre, Small D-Ground, People Colony 01,
Faisalabad.
- 11 **Mr. Rana Faqir Hussain**
Assistant General Manager / Branch Head
The United Insurance Company of Pakistan Ltd.
1st Floor, Arslan Plaza,
Kotwali Road,
Faisalabad.
- 12 **Mr. Waseem Bari**
General Manager / Branch Head
The United Insurance Company of Pakistan Ltd.
Trust Plaza, Block - H3, 1st Floor,
Near Jinnah Library G.T Road,
Gujranwala.

OUR BRANCHES

- 13 **Khawaja Adnan Hassan**
Executive Director / Branch Head
The United Insurance Company of Paksitan Ltd.
Khawaja Mudassar Arcade,
Opp : Din Plaza, G.T Road,
Gujranwala.
- 14 **Mir Muhammad Jalal-Ud-Din**
Joint Director / Branch Head
The United Insurance Company of Pakistan Ltd.
1st Floor, Office # 02, Shahzad Market, Near KCBL
Cantt Shahrah-E-Qauid Azam Jutial,
Gilgit Baltistan.
- 15 **Mr. Muhammad Muneef**
Branch Manager
The United Insurance Company of Pakistan Ltd.
Ali Akbar Plaza, Shah Hussain Chowk, Circular Road,
Gujrat.
- 16 **Mian Sheeraz Ahsan**
Branch Manager
The United Insurance Company of Pakistan Ltd.
Kunja Road, Near N.B.P,
Gujrat.
- 17 **Ch. Shehnaz**
Deputy General Manager / Branch Head
The United Insurance Company of Pakistan Ltd.
2nd Floor, Faisal Plaza, Near Faisal Hotel, G.T Road
Gujrat.
- 18 **Mr. Muhammad Riaz**
Chief Manager / Branch Head
The United Insurance Company of Pakistan Ltd
Fazal Plaza, Alipur Road,
Hafizabad.
- 19 **Mr. Junaid Samoo**
Joint Director / Branch Head
The United Insurance Company of Pakistan Ltd
2nd Floor, Goal Building, (Circular Building), Risala
Road Office No. 26,
Hyderabad.
- 20 **Mian Muhammad Anwar Zahid**
Executive Director/ Branch Head
The United Insurance Company of Paksitan Ltd.
Chamber # 1, & 2, Mezzanine Floor, City View Plaza,
Unit # 7, Latifabad,
Hyderabad.
- 21 **Mr. Jamshed Akhtar Samo**
Regional Manager
The United Insurance Company of Pakistan Ltd
House No. 15/B2, Block/2,
Railway Employees Housing Society, Auto Ban Road,
Hyderabad.
- 22 **Dr. Murtaza Mughal**
Senior Executive Director / Branch Head
The United Insurance Company of Pakistan Ltd
402-4Th Floor, Gulistan House, Fazal - E-Haq Road
Blue Area,
Islamabad.
- 23 **Mr. Rizwan Ul Haq**
Executive Director / Branch Head
The United Insurance Company of Pakistan Ltd
Office # 304,305 (3rd Floor), Capital Business Centre,
F-10 Markaz,
Islamabad.
- 24 **Mr. Muhammad Faisal Baig**
D.G.M / Branch Head
The United Insurance Company of Pakistan Ltd.
Office # 301, 3rd Floor, Capital Business Centre,
F-10 Markaz,
Islamabad.

OUR BRANCHES

- 25 **Ch. Iqbal Tahir**
Joint Director / Branch Head
The United Insurance Company of Pakistan Ltd
Kashmir Commercial Complex, Building # 1032-E,
2nd Floor, Fazal- E-Haq Road Blue Area ,
Islamabad.
- 26 **Ch. Aslam Feroze**
Senior Executive Director / Branch Head
The United Insurance Company of Pakistan Ltd.
21-E Huma Plaza, ,Mezzanine Floor,
Blue Area,
Islamabad.
- 27 **Chaudhry Shamas Ul Haq**
Executive Director / Branch Head
The United Insurance Company of Pakistan Ltd.
Office # 108, 1st Floor, Dossal Plaza,
Jinnah Avenue Blue Area,
Islamabad.
- 28 **Mr. Muhammad Farooq Qasim**
Sr. Executive Director / Branch Head
The United Insurance Company of Pakistan Ltd
4th Floor, SNC Centre, 12-D East Fazal-e-Haq Road,
Blue Area,
Islamabad.
- 29 **Hafiz Sohail Ahmed**
General Manager / Branch Head
Flat # 7, 1st Floor, ,
Twin City Plaza,
I-8 Markaz
Islamabad.
- 30 **Syed Ather Ali**
Assistant Vice President
The United Insurance Company of Pakistan Ltd
Office # 802, 8th Floor, Business Centre,
Mumtaz Hassan Road Off I.I Chundrigarh Road,
Karachi.
- 31 **Mr. Tanveer Ahmed Bhatti**
Executive Director / Branch Head
The United Insurance Company of Pakistan Ltd
3rd Floor, 303,
Europa Centre,
Hasrat Mohani Road,
Karachi.
- 32 **Mr. Altamash Malik**
General Manager / Branch Head
Central Office
The United Insurance Company of Pakistan Ltd
Room # 202, 2nd Floor, Clifton Centre, Block # 5,
Clifton,
Karachi.
- 33 **Mr. Nazir Ahmad Memon**
D.G.M / Branch Head
The United Insurance Company of Pakistan Ltd
Camp Office , 404-Madina City Mall,
Abdullah Haroon Road, Saddar,
Karachi.
- 34 **Mr. Junaid Samoo**
Joint Director / Branch Head
The United Insurance Company of Pakistan Ltd
Office # 507, 5th Floor, Masood Chambers,
New Chillli,
Karachi.
- 35 **Syed Matin Ahmed**
Deputy General Manager / Branch Head
The United Insurance Company of Pakistan Ltd
2nd Floor, State Life Building # 2-A, Wallace Road
Ploicy Branch,
Karachi.
- 36 **Mr. Danial Aleem**
Branch Manager
The United Insurance Company of Pakistan Ltd
Plot # 08, Sector B-2, Karachi Export Processing
Zone (KEPZ)
Karachi.

OUR BRANCHES

- 37 **Mr. Rakesh Kumar**
A.G..M / Branch Head
The United Insurance Company of Pakistan Ltd.
Office # 1607, 16th Floor,
K.S Trade Tower, New Chilli,
Karachi.
- 39 **Mr. Shakeel Ahmed**
Deputy Managing Director
The United Insurance Company of Pakistan Ltd.
Suit # 201, 2nd Floor, Aamir Trade Centre, PECHS
Block-2, Allah Wali Chowrangi, Main Shahrah-E-
Quaideen,
Karachi.
- 41 **Mr. Asif**
Branch Manager
The United Insurance Company of Pakistan Ltd
4th Floor, State Life Building 2-A, I.I Chundrigarh
Road, Saddar,
Karachi.
- 43 **Mr. Jamshed Akhtar Samo**
Regional Manager
The United Insurance Company of Pakistan Ltd
3rd Floor Room # 302,
Panorama Centre Saddar
Karachi.
- 45 **Mr. Mazhar Ali Shoro**
Branch Manager
The United Insurance Company of Pakistan Ltd
Office # 3/18, 3rd floor Arkey Square Shahrah-E
Liaquat New Challi Karachi
Karachi.
- 47 **Mr. Muhammad Ayaz Khattak**
Branch Manager
The United Insurance Company of Pakistan Ltd
Hpuse # 166, Street # 1, Sector-I KDA
Kohat.
- 38 **Mian Muhammad Anwar Zahid**
Executive Director / Branch Head
The United Insurance Company of Pakistan Ltd.
Rehman Chamber, Plot No. 28-SR-7, Office No. 301-
302 Altaf Hussain Road, New Challi
Karachi.
- 40 **Mr. Junaid Akhtar Samo**
Joint Director
The United Insurance Company of Pakistan Ltd
Room No. 01, 1st Floor, Najam Din Building, Near
Meezan Bank Ltd, Shershah Mian Shershah Road
Block-D, SITE,
Karachi.
- 42 **Mr. Parvaiz Akhter Samoo (Sohail Akhtar Samo)**
Busniess Development Manager
The United Insurance Company of Pakistan Ltd
Suit No. 701, 7th Floor, Lucky Tower, Dr. Dawood,
Pota Road Saddar,
Karachi.
- 44 **Syed Ali Raza**
Senior General Manager / Branch Head
The United Insurance Company of Pakistan Ltd
Bilal Homes, FL # G1, Ground Floor, Plot No. 142-H,
Block # 2, Off Allama Iqbal Road, P.E.C.H.S,
Karachi.
- 46 **Mr. Tahir Mehmood Khan**
Branch Manager / Branch Head
The United Insurance Company of Pakistan Ltd
3rd Floor, Sikandar Plaza,
G.T Road, Jada Chowk
Jhelum.
- 48 **Mr. Waqar Ahmed Noshahi**
Assistant General Manager / Branch Head
The United Insurance Company of Pakistan Ltd
Room # 12, 2nd Floor, Jalal Centre, Moazang Road
Lahore.

OUR BRANCHES

- 49 **Mr. Waleed**
Office Manager
The United Insurance Company of Pakistan LTD
Venus Plaza, 2nd Floor, 7-Egerton Road,
Lahore.
- 51 **Mr. Abrar Hussain**
Branch Head
The United Insurance Company of Pakistan Ltd.
18-Taj Mansion, 46 Shakra-E-Quaid -E -Azam
Lahore.
- 53 **Mr. Zahid Bhatti**
General Manager (Marketing) / Branch Head
The United Insurance Company of Pakistan Ltd
Office # 613, 6th Floor, Eden Tower, Main Boulevard
Gulberg-III,
Lahore.
- 55 **Mr. Muhammad Rafi**
Joint Director / Branch Head
The United Insurance Company of Pakistan Ltd
40- Bank Square, The Mall,
Lahore.
- 57 **Mr. Faisal Javed**
Joint Director / Branch Head
The United Insurance Company of Pakistan Ltd
1st Floor, 93-B,
Shadman Colony,
Lahore.
- 59 **Mr. Muhammad Azeem**
Zonal Manager / Branch Head
The United Insurance Company of Pakistan Ltd
51-F, Auto Centre, 108-Lytton Road,
Lahore.
- 61 **Mr. Shahid Chishti**
Joint Director / Branch Head
The United Insurance Company of Pakistan Ltd
2nd Floor, Shehpar Plaza, 19-Temple Road,
Lahore.
- 50 **Ms. Azra Kanwal**
Branch Head
The United Insurance Company of Pakistan Ltd
Pak Chambers, 2nd Floor, 5-Temple Road,
Lahore.
- 52 **Mr. Shafaqat Ali Goraya**
Executive Director / Branch Head
The United Insurance Company of Pakistan Ltd
1st Floor, Shehpar Plaza, 19-Temple Road,
Lahore.
- 54 **Mr. Ahsan Khurshid Haq**
SVP/ Zonal Manager / Branch Head
The United Insurance Company of Pakistan Ltd
Room # 303, 3rd Floor, Khaliq Tower Branch # 2, Jail
Road,
Lahore.
- 56 **Mr. Athar Zamaan**
Joint Director / Branch Head
The United Insurance Company of Pakistan Ltd
129-E, Tahawar Plaza, Main Boulevard, Gulberg III,
Lahore.
- 58 **Mr. Muhammad Aslam Rajput**
Joint Director / Branch Head
The United Insurance Company of Pakistan Ltd.
3rd Floor, Room # 303, Al-Hafeez Shopping Mall,
Main Boulevard, Gulberg,
Lahore.
- 60 **Mr. Riaz Younas**
Branch Mânager
The United Insurance Company of Pakistan Ltd.
2nd Floor, Carpet Chambers, 10-Abbot Road,
Lahore.
- 62 **Mr. Nadeem Safdar Chaudhry**
G.M / Branch Head
The United Insurance Company of Pakistan Ltd
FF-II, Central Plaza, Barket Market, Garden Town,
Lahore.

OUR BRANCHES

- 63 **Mr. Shakeel Siddiqui**
General Manager Marketing
The United Insurance Company of Pakistan Ltd
Land Mark Plaza, Jail Road,
Lahore.
- 64 **Mr. Nouman Ul Haq**
Executive Director / Branch Head
The United Insurance Company of Pakistan Ltd
2nd Floor, Plaza # 51-T, Phase-II, Commercial D.H.A
Lahore.
- 65 **Mr. Zafar Mehmood**
Joint Director / Branch Head
The United Insurance Company of Pakistan Ltd
Office # 10, 1st Floor, Centre Point Plaza, Mian
Boulevard Gulberg-III,
Lahore.
- 66 **Mian Kashif Rasheed (Ms. Parveen)**
Executive Director / Branch Head
The United Insurance Company of Pakistan Ltd
1st Floor, Nizam Chambers, Shahrah-E-Fatima
Jinnah,
Lahore.
- 67 **Syed Zain Hussain Jafree**
Branch Head
The United Insurance Company of Paksitan Ltd
Iqbal Market, 7.5-KM, Main Raiwind Road,
Lahore.
- 68 **Mr. Shahbaz**
Branch Head
The United Insurance Company of Pakistan Ltd.
Shahzadi Rafaqat Market, 83- Brandreth Road,
Lahore.
- 69 **Mr. Muhammad Aman Akhtar**
SVP / Zonal Manager / Branch Head
The United Insurance Company of Pakistan Ltd.
Khurshid Building, 2nd Floor, 10-Abbot Road,
Lahore.
- 70 **Mr. Awais Shamshad Butt**
A.G.M / Branch Head
The United Insurance Company of Pakistan Ltd
Office No. 10 & 03, 2nd Floor, Bilal Centre,
Lahore.
- 71 **Mr. Raja Akhtar Khan**
General Manager / Branch Head
The United Insurance Company of Pakistan Ltd
Room # 14, 3rd Floor,
Bilal Centre, Nicholson Road,
Lahore.
- 72 **Mr. Nazeef Aqal**
Zonal Manager / Branch Head
The United Insurance Company of Pakistan
Apartment # 17, 3rd Floor, Liberty Round About,
Big City Plaza, Main Boulevard, Gulber-III
Lahore.
- 73 **Muhammad Mazhar Shah**
Executive Director (Engineering Project)/Branch Head
The United Insurance Company of Pakistan Ltd
3rd Floor, Al-Qadir Centre, New Garden Town
Lahore.
- 74 **Mr. Waqar Asghar**
General Manager Sales / Branch Head
The United Insurance Company of Pakistan Ltd
Office # 305,3rd Floor, Eden Centre Main Jail Road
Lahore.
- 75 **Mr. Khurram Mansoor**
Executive Director / Branch Head
The United Insurance Company of Pakistan Ltd
1st Floor,
31-Commercial Cavalry Ground, Cantt
Lahore.
- 76 **Mr. Tahir Hussain Qureshi**
Joint Director / Branch Head
The United Insurance Company of Pakistan Ltd
Office # 5, 4th Floor, Al-Latif Centre, 88 D/1, Main
Boulevard Gulberg,
Lahore.

OUR BRANCHES

- 77 **Mr. Naveed Baig**
Branch Head
The United Insurance Company of Pakistan Ltd.
18-Taj Manson,
46-Shahrah - E-Quaid -E- Azam
Lahore.
- 78 **Mr. Nabil Waqar Ahmed**
Sr. General Manager / Branch Manager
The United Insurance Company of Pakistan Ltd.
Bungalow # 64-B / 2, Dr. Riaz Ali Shah Road,
Gulberg-III
Lahore.
- 79 **Mr. Nasir Mahmood**
General Manager/Branch Head
The United Insurance Company of Pakistan Ltd
129-E / 1, 2nd Floor, Tahawar Plaza, Main Boulevard,
Gulber-III
Lahore.
- 80 **Mr. Azhar Hussain**
Joint Director / Branch Head
The United Insurance Company of Pakistan Ltd.
Office # 10, 1st Floor, Centre Point Plaza, Main
Boulevard,Gulber-III
Lahore.
- 81 **Mr. Agha Saud Mehmood**
Branch Manager / Branch Head
The United Insurance Company of Pakistan Ltd
House # 68, Fazil Road,
Saint John Park, Cantt
Lahore.
- 82 **Mr. Mumtaz Kahloon**
Joint Director/Branch Head
The United Insurance Company of Pakistan Ltd.
Office # 206, 2nd Floor, Garden Heights,
8 Aibok Block, New Garden Town,
Lahore.
- 83 **Mr. Abdul Qayyum**
Zonal Manager / Branch Head
The United Insurance Company of Pakistan Ltd
2nd Floor, Ghous Bakery, 120-Temple Road
Lahore.
- 84 **Ibad Ali Malik**
Chief Manager / Branch Head
The United Insurance Company of Pakistan Ltd
M. Hassan Din & Sons Plaza, Water Works Road
Multan.
- 85 **Mr. Rizwan Saleem**
General Manager / Branch Head
The United Insurance Company of Pakistan Ltd
Office # 11, 1st Floor, Muhammad Arcade, LMQ Road,
Near Chungi # 9,
Multan.
- 86 **Rao Muammad Ashiq Sajid**
Regional General Manager / Branch Head
The United Insurance Company of Pakistan Ltd.
Office # 8, UG Floor,
Business City Plaza,
Multan.
- 87 **Mr. Ayaz Ahmad**
Branch Manager / Branch Head
The United Insurance Company of Pakistan Ltd
2nd Floor, Alvaz Arcade, Opp PTCL Exchange,
Mumtazabad
Multan.
- 88 **Mr. Afzaal Khan**
Deputy General Manager / Branch Head
The United Insurance Company of Pakistan Ltd
2nd Floor, Commercial Plaza # 1, Opposite Childern
Complex, Abdali Road, Camp Office,
Multan.

OUR BRANCHES

- 89 **Mian Anwar Zahid**
Executive Director
The United Insurance Company of Pakistan Ltd
1st Floor, London Tower, Shadman Colony, Opp: High Court, Multan Cantt,
Multan.
- 90 **Mr. Muhammad Anwar**
Office Manager
The United Insurance Company of Pakistan Ltd
Hall # 02, Ghaffar Plaza (2nd Floor),
Bohra Street, Cantt
Multan.
- 91 **Mr. M. Tariq Khan**
Development Manager / Branch Head
The United Insurance Company of Pakistan Ltd
S/o. Saeed A. Khan, House # 439, B-VII, Upper Story,
Wapda-2nd Sub Division, D.G Khan Road,
Muzaffar Garh.
- 92 **Mr. Jahanzeb Ali**
Branch Manager / Branch Head
The United Insurance Company of Pakistan Ltd
2nd Floor, Shayan Plaza, Nihar Kinara Bahadar Khan
Road,
Mardan.
- 93 **Mr. Muhammad Afsaar Ahmed**
Zonal Manager / Branch Head
The United Insurance Company of Pakistan Ltd
House # 1844 / 1, Nishtar Road, Hameed Pur Colony # 3,
Mir Pur Khas.
- 94 **Mr. Jamshed Akhter Samoo**
Regional Manager
The United Insurance Company of Pakistan Ltd
Gorund Floor, Banglow No. 268/B, Mohni Bazar,
NawabShah.
- 95 **Mr. Jahanzeb Khan**
General Manager / Branch Head
The United Insurance Company of Pakistan Ltd
Room # 6, 5th Floor, Falak Shir Plaza Sadar Road,
Peshawar Cantt.
- 96 **Mr. Shoaib Khan**
General Manager / Branch Head
The United Insurance Company of Pakistan Ltd
Ground Floor, State Life Building, 34-The Mall
Peshawar Cantt.
- 97 **Mr. Jawad Qadir**
Branch Head
The United Insurance Company of Pakistan Ltd
TF 28-29, Dean`s Trade Centre,
Cantt
Peshawar.
- 98 **Syed Hamid Ali Zaidi**
Chief Manager / Branch Head
The United Insurance Company of Pakistan Ltd
Office No. 214/E, Ahmad Ali Buidling, Sonehri Masjid
Road, Cantt
Peshawar.
- 99 **Mr. Abdus Sami**
Business Development Manager
The United Insurance Company of Pakistan Ltd
Office# 4, 3rd Floor, Saeed Tower, Opp. Custom House,
University Road,
Peshawar.
- 100 **Mr. Saghir Ahmed**
General Manager / Branch Head
The United Insurance Company of Pakistan Ltd
32-B, 1st Floor, Plaza -2,
Service Plaza, The Mall
Rawalpindi.
- 101 **Mr. Awais Memon**
Joint Director
Office no B 3 -4
2nd floor Swiss plaza
Jinnah road,
Quetta.
- 102 **Malik Meharban Khan**
Join Director / Branch Head
The United Insurance Company of Pakistan Ltd
Munaf Plaza, 2nd Floor, Main Commercial Area,
Double Road, Chaklala Scheme-III
Rawalpindi.

OUR BRANCHES

- 103 **Mr. Mujeeb-Ur-Rehman Khokhar**
Joint Director / Branch Head
The United Insurance Company of Pakistan Ltd
Room # 13, 2nd Floor, Resham Plaza,
Chandni Chowk,
Rawalpindi.
- 104 **Mr. Younas**
Branch Manager
The United Insurance Company of Pakistan Ltd
Office # 3/5, 4th Floor, Silk Centre, Rehmanabad,
Murree Road,
Rawalpindi.
- 105 **Mr. Tanveer Ahhmad Bhatti**
Executive Director / Branch Head
The United Insurance Company of Pakistan Ltd
Office # 5, 1st Floor, Crown Plaza, B-224-, Statellite
Town,
Rawalpindi.
- 106 **Mr. Ishaq Awan**
General Manager / Branch Head
The United Insurance Company of Pakistan Ltd
Flat # 01, 5th Floor, 109-B,
Adam Gee Road, Saddar,
Rawalpindi.
- 107 **Mr. Zarar Ahmed Butt**
Executive Director / Branch Head
The United Insurance Company of Pakistan Ltd
1st Floor, Al-Bilal Plaza, Chandni Chowk
Murree Road,
Rawalpindi.
- 108 **Mr. Muhammad Ashraf**
Joint Director / Branch Head
The United Insurance Company of Pakistan Ltd
Office # 3, 1st Floor, National Building, Opp RGH
Murree Road,
Rawalpindi.
- 109 **Mr. Raheel Zia**
Joint Director / Branch Head
The United Insurance Company of Pakistan Ltd
Office # 406, 4th Floor,
Kohistan Tower, Saddar,
Rawalpindi.
- 110 **Mr. Mushtaq Ahmed**
Asst. General Manager, (Camp Office) / Branch Head
The United Insurance Company of Pakistan Ltd
Century Tower, 2nd Floor, Opposite Statelife Building
6th The Mall,
Rawalpindi.
- 111 **Mr. Mansoor Shoaib**
Regional Manager / Branch Head
The United Insurance Company of Pakistan Ltd
20-Model Town
Rahim Yaar Khan.
- 112 **Khawaja Sohail Anwar**
General Manager/ Branch Head
The United Insurance Company of Pakistan Ltd
Al-Sheikh Welfare Centre Urdu Bazar,
Sialkot.
- 113 **Mr. Sajid Iqbal**
Branch Head
The United Insurance Company of Pakistan Ltd.
Suit # C-13, 2nd Floor, jawad Centre, Defense Road
Sialkot.
- 114 **Mr. Farhat Abbas**
Manager Development / Branch Head
The United Insurance Company of Pakistan Ltd.
1st Floor, Karim Plaza, Defense Road, Iqbal Town
Sialkot.
- 115 **Mr. Tahir Mustafa**
Zonal Manager / Branch Head
The United Insurance Company of Pakistan Ltd
Street Opp : City Public High School, Kutchery Road
Sialkot.
- 116 **Raja Muhammad Abdullah**
Regional Manager / Branch Head
The United Insurance Company of Pakistan Ltd.
Shaheen Plaza, Railway Road,
Sargodha.

OUR BRANCHES

- 117 **Syed Athar Raza Zaidi**
VP/ Zonal Manager / Branch Head
The United Insurance Company of Pakistan Ltd.
405-V2-Green View Complex, Stadium Road,
Sahiwal.
- 118 **Mr. Sabir Hussain**
Assistant R.G.M / Branch Head
The United Insurance Company of Pakistan Ltd
Khawar Plaza, Stadium Chowk,
Sahiwal.
- 119 **Mr. Muhammad Yaseen Chaudhry**
Zonal Manager / Branch Head
The United Insurance Company of Pakistan Ltd.
2nd Floor, Mian Plaza, Super Market,
Church Road,
Sahiwal.
- 120 **Mr. Zulfiqar Ali**
General Manager / Branch Head
The United Insurance Company of Pakistan Ltd.
Office # 7, Mezzanine Floor, Shalimar Complex,
Minara Road
Sukkur.
- 121 **Mr. M. Hassan Rajput**
General Manager / Branch Head
The United Insurance Company of Pakistan Ltd.
House # B-204 / 3, Muhallah Babar ki Bazar Thalla,
Sukkur.
- 122 **Mr. Ejaz Ahmed**
Senior General Manager / Branch Head
The United Insurance Company of Pakistan Ltd.
House # 1408 / 475 New Latif Park, Old
Sukkur.
- 123 **Mr. Tanveer Ejaz**
Zonal Manager / Branch Head
The United Insurance Company of Pakistan Ltd.
2nd Floor, Room# 3, Sharif Plaza,
Sargodha Road,
Sheikhpura.
- 124 **Mr. Muhammad Yasin**
Branch Manager / Branch Head
The United Insurance Company of Pakistan Ltd.
Room # 10, 1st Floor, Al-Shafi Plaza Bank Road,
Karkhana Bazar,
Vehari
- 125 **Mr. Ashfaq Ali Moriani**
Regional Manager / Branch Head
The United Insurance Company of Pakistan Ltd.
House # B-34 / 38, Old Saddar,
Shikarpur.

OUR BRANCHES

List of Branches (United Window Takaful Operations)

- 1 **Mr. Tariq Mehmood**
Branch Manager
1st Floor, Doctor Plaza,
Main Satayana Road,
Faisalabad.
- 2 **Mr. Toufeeq Mannan**
Corporate Head / General Manager
Office NO.506, 5th Floor, Anum Estate, Plot NO.49,
Block -7/8, D.A.C.H Society, Main Shahrah-e-Faisal,
Karachi.
- 3 **Mr. Qaiser Saleem Ch.**
General Manager
Opposite General Bus Stand,
Near PSO Petrol Pump, G.T.Road,
Gujranwala.
- 4 **Mr. Mohammad Humayoun Pasha**
Chief Manager Accounts
2nd Floor, State Life Building No. 2-A,
Wallace Road,
Karachi.
- 5 **Mr. Anwar-ud-Din Memon**
Assistant General Manager
Building # 378/1, Mezzanine Floor,
Opp. Faisal Bank, Bohri Bazar, Saddar,
Hyderabad.
- 6 **Mr. Saleem Khan**
Regional Head / GM Marketing
Office # 406, 6th Floor, Emarah Suites, Plot # 8-B,
Block A, SMCHS,
Karachi.
- 7 **Mr. Hassan Nadeem**
Executive Director / Country Head
House # 3-A, Street # 64,
Sector F-7/3,
Islamabad.
- 8 **Mr. Shahid Ahmed Khan**
Joint Director
2nd Floor, State Life Building No. 2-A, Wallance
Road,
Karachi.
- 9 **Mr. Arsalan Pasha**
Joint Director
Office # 1, 2nd Floor, Executive Complex,
G-8 Markaz,
Islamabad.
- 10 **Sheikh Rehmat Ali**
General Manager
1st Floor, Plaza # 51-T, Phase II Commercial,
D.H.A. Cantt
Lahore.
- 11 **Syed Muhammad Asad Abbas**
Executive Director
Office # 106, 1st Floor, Dossal Plaza,
47-Jinnah Avenue, Blue Area,
Islamabad.
- 12 **Mr. Sheharyar Akbar Raja**
Deputy Managing Director
98 CMA Colony, Abid Majeed Road,
Near GO GO Restaurant,
Lahore.
- 13 **Mr. Khizer Rehman Raja**
Vice President / Zonal Manager
Office # 17, 1st Floor, Deen Plaza, Opp. Meezan Bank,
Civil Lines,
Jhelum.
- 14 **Mr. Muhammad Ali**
Branch Head
Eden Centre, 3rd Floor, Office # 303,
Jail Road,
Lahore.

OUR BRANCHES

15 **Mr. Faisal Rashid**

Joint Director
Office # 101, 1st Floor, Al Qadir Heights,
1-Babar Block, New Garden Town,
Lahore.

17 **Mr. Faisal Afzaal**

Joint Director
Zonal Office, 316 Eden Centre,
Jail Road,
Lahore.

19 **Mr. Usman Arif**

Joint Director
129-E/1, 2nd Floor, Tahawar Plaza, Main Boulevard,
Gulberg-III,
Lahore.

21 **Syed Hammad Haider**

Joint Director Corporate
Office # 816-817, 8th Floor, High-Q Tower,
1-Gulberg-V, Jail Road
Lahore.

16 **Mr. Ahsan Ali**

Manager Development
Office # TF 28-29, 3rd Floor,
Deans Trade Centre, Cantt
Peshawar.

18 **Mr. Amer Majeed Khan**

Joint Director
1st Floor, Saeed Centre,
Iqbal Town, Defence Road,
Sialkot.

20 **Mr. Nadeem Suhail Qureshi**

Joint Director
2nd Floor, Al Khalil Centre,
Sublime Chowk,
Sialkot.

22 **Malik Muhammad Sohail**

Branch Head
Opp. Hajvari Arcade, Shop # 1717, 1st Floor, Near
Leopard Courier Centre, Kutchery Road,
Multan.

Notice of the 64th

ANNUAL GENERAL MEETING

NOTICE is hereby given that the 64th Annual General Meeting of the shareholders of THE UNITED INSURANCE COMPANY OF PAKISTAN LIMITED will be held on Monday the April 29, 2024 at 10:30 a.m. at ICAP Auditorium Hall, Chartered Accountants Avenue, Clifton, Karachi to transact the following business:

ORDINARY BUSINESS

1. To confirm the minutes of the 63rd Annual General Meeting of the Company held on April 29, 2023.
2. To receive, consider and adopt the Annual Audited Accounts of the Company for the year ended December 31, 2023 together with the Directors' and Auditors' reports thereon
3. To approve payment of Final Cash Dividend @ Rs. 1.00/- per share i.e. 10 % as recommended by the Board of Directors.
4. To appoint Auditors and fix their remuneration for the year ending December 31, 2024. The present Auditors M/s. RSM Avas Hyder Liaquat Nauman, Chartered Accountants, retires and being eligible, offers themselves for re-appointment.
5. To elect 7 (seven) Directors, as fixed by the Board in accordance with the provision of section 159 of the Companies Act, 2017, for a term of 3 (three) years commencing from April 30, 2024. The names of retiring directors are as follows:
 1. Mr. Jamil Ahmed Khan
 2. Mr. Muhammad Akram Shahid
 3. Mr. Khawas Khan Niazi
 4. Ms. Huma Waheed
 5. Mr. Muhammad Rahat Sadiq
 6. Mr. Agha Ali Imam
 7. Mr. Syed Rahat Ali Shah

SPECIAL BUSINESS

- 6(a) To ratify and approve transactions conducted with Related Parties for the year ended December 31, 2023 by passing the following special resolution with or without modification:

RESOLVED THAT the transactions conducted with Related Parties as disclosed in the notes 31 & 29 of conventional & takaful operations respectively for the year ended December 31, 2023 be and are hereby ratified, approved and confirmed.

- 6(b) To authorize the Board of Directors of the Company to approve transactions with Related Parties for the financial year ending December 31, 2024 by passing the following special resolution with or without modification:

RESOLVED THAT the Board of Directors of the Company be and is hereby authorized to approve the transactions to be conducted with Related Parties on case to case basis for the financial year ending December 31, 2024.

7. To consider and approve the remuneration of the Executive Directors (including Chief Executive Officer) and fee to the non- executive/independent Directors for attending the Board and its Committee(s) meetings:

RESOLVED THAT the approval be and is hereby granted to pay remuneration, perquisite and other fringe benefits to the Chief Executive Officer, Executive Director(s) and Fee to the Non-executive/Independent Directors, in addition to boarding, lodging and travelling expenses on actual basis as per Company Policy.

Note: Members may access the Annual Audited Financial Statements through the following QR code and web-link:

Notice of the 64th
**ANNUAL GENERAL
MEETING**

<https://www.theunitedinsurance.com/wp-content/uploads/annualreport2023.pdf>



8. To transact any other business may be brought forward with the permission of the Chair.

A Statement of material facts under section 134(3) of the Companies Act, 2017, pertaining to the special business contained in Agenda Items 6 & 7 is annexed to this Notice of Meeting.

By Order of the Board



Athar A. Khan

(Company Secretary)

Karachi

April 08, 2024

NOTES:

A. CLOSURE OF SHARE TRANSFER BOOKS:

The register of members and the share transfer books of the Company will remain closed as of April 20, 2024 to April 29, 2024 (both days inclusive).

Transfer received in order at the office of our Shares Registrar M/s. F.D. Registrar Services (Pvt.) Limited, Suite # 1705, 17th Floor, Saima Trade Center, I. I. Chundrigar Road, Karachi by the close of business (5:00 p.m.) on Friday April 19, 2024 will be treated in time for the purpose of any entitlement and to attend, participate and vote at the Meeting.

B. PARTICIPATION IN THE AGM THROUGH VIDEO LINK FACILITY:

The Securities & Exchange Commission of Pakistan (SECP) through its Circular No. 6 dated March 03, 2021 has allowed listed companies to arrange participation of shareholders in Annual General Meeting through Video Link Facility in addition to physical attendance by the members as well.

Shareholders interested to participate in the meeting through video link are requested to email their Name, Folio Number, Cell Number and Number of Shares held in their name with subject "Registration for The United Insurance Company of Pakistan Limited - AGM " along with valid copy of both sides of Computerized National Identify Card (CNIC) at athar.khan@theunitedinsurance.com. The video link and login credentials will be shared with only those members/ designated proxies whose emails, containing all the required particulars, are received at least 48 hours before the time of AGM.

All CDC accountholders shall authenticate their identity by showing original CNIC at the time of attending meeting. In the case of a corporate entity, a certified copy of the resolution of Board of Directors / valid Power of Attorney, having the name and specimen signature of the nominee should be produced at the time of meeting.

Only those persons whose names appear in the Register of Members of the Company as at April 19, 2024 are entitled to attend and vote at the Annual General Meeting.

C. APPOINTMENT OF PROXIES:

A member entitled to attend, speak and vote at the Meeting shall also be entitled to appoint any other member as

ANNUAL GENERAL MEETING

his/her proxy to attend, speak and vote instead of him/her. A proxy so appointed shall have such right with respect to attending, speaking and voting at the meeting as are available to the respective member. The Company must receive the Instrument of Proxy and the Power of Attorney (POA) under which it is signed or a notarized certified copy of that POA at the registered office of the Company not later than forty-eight (48) working hours before the Meeting. A blank Proxy Form is attached at the end of the annual report and also available at Company's website: www.theunitedinsurance.com for downloading.

D. ELECTION OF DIRECTORS:

Any person who seeks to contest the election for the office of Director shall, whether he is a retiring director or otherwise, file following documents/information with the Company at its registered office, no later than fourteen (14) days before the date of meeting:

- i. Notice of his/her intention to offer himself /herself for election of directors in terms of Section 159(3) of the Companies Act, 2017.
- ii. Consent to act as director on Form-28 under section 167 of the Companies Act, 2017 along with copy of attested copy of CNIC, NTN or Passport.
- iii. A detailed profile of the Candidate including his/her office address for placement onto the Company's website as required under SECP's SRO 1196(I) / 2019 dated October 03, 2019.
- iv. A declaration confirming that:
 - a) He/she is aware of his/her duties, liabilities and powers under the Companies Act 2017, the Securities Act 2015, Listed Companies (Code of Corporate Governance) Regulations, 2019, listing regulations of Pakistan Stock Exchange, Memorandum and Articles of Association and all other applicable laws/rules/regulations/codes etc.
 - b) He/she is not ineligible to become a director of a listed company under any provisions of the Act, the Listed Companies (Code of Corporate Governance) Regulations, 2019 and any other applicable law, rules and regulations.
 - c) He/she is not a minor neither of unsound mind nor an un-discharged insolvent.
 - d) He/she is borne on the register of National Taxpayers.
 - e) He / she has not been convicted by a court as defaulter in payment of loan to financial institutions, Development Financial Institution and Non-Banking Financial Institution. .
 - f) He / she is not serving as director in more than seven listed companies simultaneously.
 - g) Neither he / she nor his / her spouse is engaged in the business of stock brokerage.
 - h) He / she is aware of "Closed Period", required prior to the announcement of interim and final results, and business decisions, which may materially affect the market price of company's securities.
- v. Copy of valid CNIC (in case of Pakistani national)/ Passport (in case of foreign national), and NTC and Folio Number/ CDC Investors Account No. /CDC Sub-Account No (applicable for person filing consent for the first time).

E. INDEPENDENT DIRECTORS

Independent Directors shall be elected through a process of Election of Directors required under section 159 of the Companies Act, 2017. Independent Director(s) shall meet the criteria laid down in Section 166 of the Companies Act,

ANNUAL GENERAL MEETING

2017 as well as the Companies (Manner and Selection of Independent Directors) Regulations, 2018. Accordingly, the following additional documents are to be submitted by the candidates intending to contest election of Directors as an Independent Director:

- I. Declaration by Independent Director under Clause 6(3) of the Listed Companies (Code of Corporate Governance) Regulations, 2019.
- II. Undertaking on the appropriate denomination of non-judicial stamp paper that he/she meets the requirements of sub-regulation (1) of Regulation 4 of the Companies (Manner and Selection of Independent Directors) Regulations, 2018.

F. CATEGORIES FOR ELECTION OF DIRECTORS

- | | | |
|---------------------------|---|----|
| i) Female Director | = | 01 |
| ii) Independent Directors | = | 02 |
| iii) Other Directors | = | 04 |

Statement of Material Fact in respect of Appointment of Independent Directors Under Section 166 (3) of the Companies Act, 2017

- i) Section 166 of the Companies Act, 2017 requires that a statement of material facts is annexed to the notice of the general meeting called for the purpose of election of directors which shall indicate the justification for choosing the appointee for appointment as independent director.
- ii) Accordingly, it will be ensured that the independent directors to be elected will meet the criteria set out for independence under Section 166 of the Companies Act, 2017 and Companies (Manner and Selection of Independent Directors) Regulations, 2018 and their names are listed on the data bank of independent directors maintained by Pakistan Institute of Corporate Governance duly authorized by SECP. Appropriate competency, diversity, skill set, knowledge and experience of the contestants shall also be assessed during the finalization of independent directors.
- iii) No directors have direct or indirect interest in the above said business, except as shareholders and that they may consent for election of directors accordingly.

G. WITHHOLDING TAX ON DIVIDEND

Under Section 150 of the Income Tax Ordinance, 2001 following rates are prescribed for deduction of withholding tax on the amount of dividend paid by the companies. These rates are as under:

A	Persons appearing in the Active Tax Payers' List (ATL)	15%
B	Persons not appearing in the Active Tax Payers' List (ATL)	30%

Members whose name does not appear in the Active Tax Payers List (ATL) provided on the website of FBR (despite the fact that they are filers) are advised to make sure that their names are entered into ATL to avoid higher tax deductions against any future payment of dividend.

In case of joint shareholders, each shareholder is to be treated individually as either a filer or non-filer and tax will be deducted on the basis of shareholding of each shareholder or as may be notified by the shareholders in writing to

Notice of the 64th

ANNUAL GENERAL MEETING

our share registrar. In case no such notification is received, then each shareholder shall be assumed to have an equal number of shares.

H. EXEMPTION FROM DEDUCTION OF INCOME TAX/ZAKAT:

Members seeking exemption from deduction of income tax or are eligible for deduction at a reduced rate, are requested to submit a valid tax exemption / reduced rate certificate or necessary documentary evidence as the case may be. Members desiring no deduction of zakat are also requested to submit a valid declaration for non-deduction of zakat.

I. ELECTRONIC DIVIDEND MANDATE

Under the Section 242 of the Companies Act, 2017, it is mandatory for all listed Companies to pay cash dividend to its shareholders through electronic mode directly into the bank account designated by the entitled shareholders. In order to receive dividend directly into their bank account, shareholders are requested (if not already provided) to fill in Bank Mandate Form for Electronic Credit of Cash Dividend available on the Company's website and send it duly signed along with a copy of CNIC to the Share Registrar, M/s. F.D. Registrar Services (Private) Limited in case of physical shares.

In case of shares held in CDC then Electronic Dividend Mandate Form must be directly submitted to shareholder's brokers / participant / CDC account services.

J. SUBMISSION OF VALID CNIC

Pursuant to the SECP directives the dividend of shareholders whose valid CNICs are not available with the Share Registrar could be withheld. All shareholders having physical shareholding are therefore advised to submit a photocopy of their valid CNIC immediately, if already not provided, to the Company's Share Registrar without any further delay.

K. UNCLAIMED DIVIDEND

Shareholders, who by any reason could not claim their dividend, if any, are advised to contact our Share Registrar to collect/enquire about their unclaimed dividend.

In compliance with Section 244 of the Companies Act - 2017, after having completed the stipulated procedure, all such dividend outstanding for a period of 3 years or more from the date due and payable shall be deposited to the Federal Government in case of unclaimed dividend.

L. CHANGE OF ADDRESS (IF ANY)

Shareholders are requested to immediately notify change in address, if any to the Company's Share Registrar, M/s. F.D. Registrar Services (Pvt.) Limited, Suit # 1705, 17th Floor, Saima Trade Tower – A, I.I. Chundrigar Road, Karachi – 74000.

M. TRANSFER OF PHYSICAL SHARES TO CDC ACCOUNT:

Pursuant to the section 72 of the Companies Act, 2017 listed companies are required to replace its physical shares with book-entry form in a manner as may be specified and from the date notified by the Commission, within a period not exceeding four years from the date of promulgation of the Act.

The Shareholders who hold physical shares are encouraged to open CDC sub-account with any of the brokers or Investor Account directly with CDC to place their physical shares into scrip less form.

N. TRANSMISSION OF ANNUAL FINANCIAL STATEMENTS THROUGH EMAIL

The Securities and Exchange Commission of Pakistan (SECP) through its Notification S.R.O. 787(1)/2014 dated 8th

Notice of the 64th

ANNUAL GENERAL MEETING

September 2014 has permitted companies to circulate Audited Financial Statements along with Notice of Annual General Meeting to its members through e-mail. Accordingly, members are hereby requested to convey their consent and e-mail address for receiving Audited Financial Statements and Notice through e-mail. In order to avail this facility a Standard Request Form is available at the Company's website www.theunitedinsurance.com to be sent along with copy of his/her/ its CNIC/Passport to the Company's Share Registrar.

Please note that giving email address for receiving of Annual Financial Statements instead of receiving the same by post is optional, in case you do not wish to avail this facility please ignore this notice.

O. PLACEMENT OF FINANCIAL ACCOUNTS ON WEBSITE

Pursuant to the notification of the SECP (SRO 1196(I)/2019) dated October 3, 2019, the financial statement of the Company have been placed on the Company's website at www.theunitedinsurance.com.

P. DETAILS OF BENEFICIAL OWNERSHIP

Attention of corporate entities/legal persons is also invited towards SECP Circular No. 16 and 20 of 2018. Respective shareholders (corporate entities/legal persons) are advised to provide the information pertaining to ultimate beneficial owners and/or other information as prescribed in the subject SECP Circulars to the Share Registrar of the Company.

STATEMENT UNDER SECTION 134(3) OF THE COMPANIES ACT, 2017 IN RESPECT OF MATERIAL FACTS

The statement sets out material facts concerning "Special Business" to be transacted at the Annual General Meeting of the Company to be held on April 29, 2024. The approval of the Members of the Company will be sought for:

Item No. 6 (a) Related Party Transactions

The transactions carried out in normal course of business with associated companies (Related parties) were being approved by the Board as recommended by the Audit Committee on quarterly basis pursuant to clause 15 of the Listed Companies (Code of Corporate Governance) Regulations, 2019.

The transactions conducted during the financial year ended December 31, 2023 with associated companies as shown in relevant notes of the Audited Financial Statements are being placed before the shareholders for their consideration and approval/ratification. The Directors are interested in the resolution only to the extent of their common directorships in such related parties.

Item No. 6 (b) Authorization for the Board of Directors to approve the related party transactions during the year ending December 31, 2024

The Company shall be conducting transactions with its related parties during the year ending December 31, 2024 on an arm's length basis as per the approved policy with respect to 'transactions with related parties' in the normal course of business. The majority of Directors are interested in these transactions due to their common directorship in the holding/associated companies. In order to promote transparent business practices, the shareholders desire to authorize the Board of Directors to approve transactions with the related parties from time-to-time on case to case basis for the year ending December 31, 2024, which transactions shall be deemed to be approved by the Shareholders. The nature and scope of such related party transactions is explained above. These transactions shall be placed before the shareholders in the next AGM for their formal approval/ratification.

The Directors are interested in the resolution only to the extent of their common directorships in such related parties.

Notice of the 64th

ANNUAL GENERAL MEETING

ITEM NO. 7 – REMUNERATION OF DIRECTORS

Approval of the House is required for remuneration, perquisite and other fringe benefits to the Chief Executive Officer, Executive Director(s) and fee of the Non-Executive/Independent Directors, in addition to boarding, lodging and travelling expenses on actual basis as per Company Policy.

None of the Directors of the Company have any personal interest in the aforesaid Special Resolutions except in their capacity as Shareholders or Directors.

دی یونائیٹڈ انشورنس کمپنی آف پاکستان لمیٹڈ

پیکر اوروی آئی ایس کی طرف سے AA+ قرار شدہ

نوٹس برائے 64 واں سالانہ اجلاس عام

آئٹم نمبر 6(b)۔ مورخہ 31 دسمبر، 2024 کو ختم ہونے والے سال کے دوران متعلقہ فریق سے لین دین کی منظوری کیلئے بورڈ آف ڈائریکٹرز کی اجازت کمپنی عمومی طور پر کاروبار میں متعلقہ فریقوں کے ساتھ لین دین کے سلسلے میں منظور شدہ پالیسی کے مطابق 31 دسمبر، 2024 کو ختم ہونے والے سال کے دوران متعلقہ فریقوں کی ساتھ لین دین کرے گی۔ ڈائریکٹرز کی اکثریت ذیلی لین دین میں منسلک / حصولی کمپنی میں اپنے مشترکہ ڈائریکٹرشپ کے تحت دلچسپی رکھتے ہیں۔ شفاف کاروباری طریقہ کار کے فروغ کیلئے بورڈ آف ڈائریکٹرز کو اختیار دینے کے خواہشمند ہیں جو لین دین حصص یافتگان کی جانب سے منظور سمجھا جائیگا۔ ایسے متعلقہ فریقوں کے ساتھ لین دین کی نوعیت اور دائرہ کار کی مندرجہ بالا وضاحت کی گئی ہے۔ یہ لین دین حصص یافتگان کے روبرو آئندہ سالانہ اجلاس عام میں باضابطہ منظوری / توثیق کیلئے پیش کیا جائے گا۔

ڈائریکٹرز ایسے فریقوں سے صرف اپنی مشترکہ ڈائریکٹرشپ کی حد تک قرارداد میں دلچسپی رکھتے ہیں۔

آئٹم نمبر 7: ڈائریکٹرز کا معاوضہ

چیف ایگزیکٹو آفیسر، ایگزیکٹو ڈائریکٹرز کے معاوضے، مراعات اور دیگر معاون فوائد کیلئے اور نان ایگزیکٹو / آزاد ڈائریکٹرز کی فیس بشمول بورڈنگ، لاجنگ اور سفری اخراجات کی حقیقی بنیاد پر کمپنی کی پالیسی کے تحت ادائیگی کیلئے ایوان کی منظوری درکار ہوگی۔ کمپنی کے ڈائریکٹرز مذکورہ بالا خصوصی قرارداد میں صرف کمپنی کے حصص یافتگان یا ڈائریکٹرز کی حیثیت تک دلچسپی رکھتے ہیں

دی یونائیٹڈ انشورنس کمپنی آف پاکستان لمیٹڈ

پیکر اور وی آئی ایس کی طرف سے AA+ قرار شدہ

نوٹس برائے 64 واں سالانہ اجلاس عام

(ایم) فزیکل شیئرز کی سی ڈی سی کاؤنٹ میں منتقلی

کمپنیز ایکٹ مجریہ 2017 کی دفعہ 72 کے تحت ہر موجودہ لسٹڈ کمپنی اس بات کی پابند ہے کہ کمیشن کی جانب سے مخصوص کردہ تاریخ اور اس کی مدت جو کہ ایکٹ کے آغاز سے چار سال سے زائد نہ ہو، اپنے تمام فزیکل شیئرز کو بک انٹری کے ساتھ تبدیل کرے۔ فزیکل حصص یا فنگنگ رکھنے والے حصص یافتگان سی ڈی سی کا ذیلی اکاؤنٹ کسی بھی بروکر کیساتھ کھولیں یا ایس ڈی سی کیساتھ براہ راست انویسٹر کاؤنٹ کھولنے کا مشورہ دیا جاتا ہے تاکہ وہ اپنے فزیکل شیئرز کو اسکرپٹ لیس شکل میں رکھیں۔

(این) سالانہ مالیاتی گوشواروں کی بذریعہ ای میل ترسیل

سیکیورٹیز اینڈ ایکسچینج کمیشن آف پاکستان (ایس ای سی پی) نے اپنے نوٹیفیکیشن بحوالہ ایس آر او نمبر (1) 787 سال 2014 تاریخ 8 ستمبر 2014 میں کمپنیوں کو ای میل کے ذریعے اپنے ممبران کو سالانہ اجلاس عام کا نوٹس بشمول آڈٹ شدہ مالیاتی گوشوارے ترسیل کرنے کی اجازت دیدی ہے جس کے مطابق ممبران سے گزارش ہے کہ وہ بذریعہ ای میل آڈٹ شدہ مالیاتی گوشواروں اور میل نوٹس کی موصولی کیلئے اپنی رضامندی اور ای میل ایڈریس فراہم کر دیں۔ اس سہولت سے فائدہ اٹھانے کیلئے کمپنی کی ویب سائٹ www.theunitedinsurance.com پر دستیاب اسٹینڈرڈ درخواست فارم پر کر کے اپنے شناختی کارڈ/ پاسپورٹ کی کاپی کے ساتھ کمپنی کے شیئر رجسٹرار کو ارسال کر دیں۔

برائے کرم نوٹ کر لیں کہ ڈاک کے ذریعہ سالانہ مالیاتی گوشوارے وصول کرنے کے بجائے ای میل ایڈریس دینا اختیاری ہے۔ اگر آپ اس سہولت سے فائدہ نہیں اٹھانا چاہتے تو براہ کرم اس نوٹس کو نظر انداز کر دیں۔

(او) ایس ای سی پی کے نوٹیفیکیشن (ایس آر او (1) 1196/2019) تاریخ 3 اکتوبر 2019 کی تعمیل میں کمپنی کے مالیاتی حسابات کمپنی کی ویب سائٹ www.theunitedinsurance.com پر دستیاب ہیں۔

(پی) بینی فیشل اونرز شپ کی تفصیلات

کارپوریٹ اداروں/ قانونی افراد کی توجہ ایس ای سی پی کے سرکلر نمبر 16 اور 20 تاریخ 2018 کی طرف مبذول کرائی جاتی ہے۔ متعلقہ حصص یافتگان (کارپوریٹ اداروں/ قانونی افراد) کو مشورہ دیا جاتا ہے کہ وہ حتمی بینی فیشل اونرز سے متعلق معلومات اور/ یا دیگر معلومات جو ایس ای سی پی کے مذکورہ سرکلرز میں درج ہیں کمپنی کے شیئر رجسٹرار کو فراہم کریں۔

کمپنیز ایکٹ مجریہ 2017 کی دفعہ (3) 134 کے تحت مادی حقائق کے تناظر میں اسٹیٹمنٹ

اس اسٹیٹمنٹ میں مورخہ 29 اپریل 2024 کو منعقد ہونے والے کمپنی کے سالانہ اجلاس عام میں "خصوصی امور" سے متعلق لین دین کے ٹھوس حقائق شامل کئے گئے ہیں۔ کمپنی کے ممبران کی منظوری کیلئے مطالبہ کیا جائے گا کہ :-

آئٹم نمبر 6(a) - متعلقہ فریقوں سے لین دین

متعلقہ کمپنیوں (متعلقہ فریقوں) کے ساتھ عمومی طور پر کاروبار میں ہونے والے لین دین کی بورڈ کے ذریعے منظوری دی گئی تھی جو کہ لسٹڈ کمپنیز (کوڈ آف کارپوریٹ گورننس) ریگولیشنز 2019 کی دفعہ 15 کے تحت سہ ماہی کی بنیاد پر آڈٹ کمیٹی کے ذریعے تجویز کی گئی تھی۔

متعلقہ کمپنیوں کے ساتھ مورخہ 31 نومبر 2023 کو ختم ہونے والے مالی سال کے دوران ہونے والے لین دین آڈٹ شدہ مالیاتی گوشواروں کے متعلقہ نوٹس میں واضح ہیں، حصص یافتگان کو ان کے غور و خوض اور منظوری توثیق کیلئے پیش کرنا ہوں گے۔ ڈائریکٹرز ایسے متعلقہ فریقوں کے ساتھ صرف اپنی عمومی ڈائریکٹرشپ کی حد تک قرارداد میں دلچسپی رکھتے ہیں۔

دی یونائیٹڈ انشورنس کمپنی آف پاکستان لمیٹڈ

پیکر اوروی آئی ایس کی طرف سے AA+ قرار شدہ

نوٹس برائے 64 واں سالانہ اجلاس عام

جوائنٹ اکاؤنٹ کی صورت میں ہر اکاؤنٹ ہولڈر کے فاکر یا نان فاکر ہونے کی صورت میں ان کے نقد منافع میں سے ہر جوائنٹ ہولڈر کے حصص کی بنیاد پر ٹیکس کاٹ لیا جائے گا۔ اس ضمن میں حصص یافتگان کی طرف سے شیئرز رجسٹر اوتھریٹ کو تحریراً حسب ذیل مطلع کرنا لازمی ہے بصورت دیگر ہر جوائنٹ ہولڈر کو مساوی حصص کے حامل سمجھا جائے گا۔

(اے) اکم ٹیکس ازکوۃ کی کٹوتی سے استثنیٰ

وہ اراکین جو ٹیکس کٹوتی سے استثنیٰ چاہتے ہیں یا کم شرح پر ٹیکس کٹوتی کے اہل ہیں، ان سے درخواست ہے کہ وہ درست ٹیکس ایگزیشن سرٹیفکیٹ یا ضروری دستاویزی ثبوت جمع کرائیں۔ وہ اراکین جو نقد منافع میں ازکوۃ کی کٹوتی نہیں چاہتے، ان سے بھی ازکوۃ کی عدم کٹوتی کا اعلامیہ جمع کرانے کی درخواست کی جاتی ہے۔

(آئی) الیکٹرانک طور پر نقد منافع کی ادائیگی (لازمی)

کمپنیز ایکٹ مجریہ 2017ء کی دفعہ 242 کے تحت ایک لسٹڈ کمپنی کیلئے لازمی ہے کہ اپنے حصص یافتگان کو نقد منافع منقسمہ صرف بذریعہ الیکٹرونک طریقہ کار براہ راست ان کے متعلقہ بینک اکاؤنٹ میں ادا کریں۔ براہ راست اپنے بینک اکاؤنٹ میں منافع منقسمہ وصول کرنے کیلئے حصص یافتگان سے درخواست ہے کہ وہ کمپنی کی ویب سائٹ پر موجود الیکٹرونک کریڈیٹ مینڈیٹ فارم (اگر پہلے فراہم نہیں کیا گیا) پُر کریں۔ فزیکل شیئرز کی صورت میں اس کو مکمل اور دستخط کر کے سی این آئی سی کی کاپی کے ہمراہ کمپنی کے شیئرز رجسٹرار میسرز ایف ڈی شیئرز رجسٹرار سروسز (پرائیویٹ) لمیٹڈ کو ارسال کر دیں۔ سی ڈی سی شیئرز کی صورت میں الیکٹرانک ڈیویڈنڈ فارم براہ راست شیئرز ہولڈر کے بروکر/پارٹنیشنٹ/سی ڈی سی اکاؤنٹ سروسز کو ارسال کریں۔

(جے) درست سی این آئی سی جمع کرانا

ایس ای سی پی کی ہدایات کی تعمیل میں جن ممبران نے ابھی تک اپنے سی این آئی سیز شیئرز رجسٹرار کے پاس جمع نہیں کرائے، ان کے منافع منقسمہ روکے جاسکتے ہیں۔ فزیکل حصص یافتگی والے تمام حصص یافتگان سے درخواست ہے کہ جتنی جلدی ہو سکے درست شناختی کارڈ، اگر پہلے فراہم نہیں کیے، کی نقول کمپنی کے شیئرز رجسٹرار کے پاس جمع کرائیں۔

(کے) غیر دعویٰ شدہ منافع منقسمہ

ایسے حصص یافتگان جو کسی بھی وجہ سے اپنا منافع منقسمہ کا دعویٰ نہیں کر سکے، اگر کوئی ہے، انہیں اپنے غیر دعویٰ شدہ منافع منقسمہ کے حصول/معلومات کیلئے شیئرز رجسٹرار سے رابطہ کرنے کا مشورہ دیا جاتا ہے۔

کمپنیز ایکٹ 2017ء کے سیکشن 244 کی تعمیل میں تمام مروجہ طریقہ کار کی تکمیل کے بعد ایسے تمام منافع منقسمہ جو اجرا کی تاریخ سے تین سال یا زائد عرصہ کیلئے غیر ادا شدہ ہیں غیر دعویٰ ہونے کی صورت میں وفاقی حکومت کے حوالے کر دیے جائیں گے۔

(ایل) پتہ کی تبدیلی (اگر کوئی ہے)

حصص یافتگان سے درخواست کی جاتی ہے کہ ان کے رجسٹرڈ پتہ میں کسی بھی تبدیلی سے کمپنی کے شیئرز رجسٹرار میسرز ایف ڈی رجسٹرار سروسز (پرائیویٹ) لمیٹڈ، آفس نمبر 17، 1705، ویس منزل صائمہ ٹریڈناور -A، آئی آئی چندریگر روڈ کراچی -74000 کو فوری طور پر مطلع کریں۔

دی یونائیٹڈ انشورنس کمپنی آف پاکستان لمیٹڈ

پیکر اوروی آئی ایس کی طرف سے AA+ قرار شدہ

نوٹس برائے 64 واں سالانہ اجلاس عام

(ای) آزاد ڈائریکٹرز

آزاد ڈائریکٹرز کا انتخاب کمپنیز ایکٹ 2017 کی دفعہ 159 میں درج ڈائریکٹرز کے انتخاب کے طریقہ کار کے مطابق کیا جائے گا۔ آزاد ڈائریکٹرز کی حیثیت سے انتخاب میں حصہ لینے والے امیدواروں کو کمپنیز ایکٹ 2017 کے سیکشن 166 کے ساتھ ساتھ کمپنیز (مینز اینڈ سلیکشن آف انڈیپنڈنٹ ڈائریکٹرز) ریگولیشنز 2018 میں بیان کردہ معیار پر پورا اترنا ہوگا۔

آزاد ڈائریکٹرز کی حیثیت سے ڈائریکٹرز کے انتخاب میں حصہ لینے کا ارادہ رکھنے والے امیدوار کو درج ذیل اضافی دستاویزات مزید جمع کرانا ہوں گی:

i. لسٹڈ کمپنیز (کوڈ آف کارپوریٹ گورننس) ریگولیشنز 2019 کے ضابطہ (3) کے تحت اقرار نامہ۔
ii. غیر عدالتی اسٹامپ پیپرز پر حلف نامہ کہ وہ کمپنیز (مینز اینڈ سلیکشن آف انڈیپنڈنٹ ڈائریکٹرز) ریگولیشنز 2018 کے ضابطہ 4 کے ذیلی ضابطہ (1) کے تقاضوں پر اترتا/اترتی ہے۔

(ایف) ڈائریکٹرز کے انتخاب کیلئے کیٹگریاں

- i- خاتون ڈائریکٹر 1
- ii- آزاد ڈائریکٹر 2
- iii- دیگر ڈائریکٹر 4

کمپنیز ایکٹ 2017 کی دفعہ (3) 166 کے تحت آزاد ڈائریکٹرز کی تقرری کے تناظر میں مادی حقائق کا اسٹیٹمنٹ

i. کمپنیز ایکٹ، 2017 کی دفعہ 166 کے مطابق ڈائریکٹرز کے انتخاب کے مقصد سے بلایا جانے والے سالانہ اجلاس عام کے نوٹس کے ساتھ مادی حقائق کا اسٹیٹمنٹ منسلک کیا جانا چاہئے جس میں آزاد ڈائریکٹر کے طور پر تقرری کے لئے نامزد شخص کے انتخاب کا جواز پیش کیا جائے گا۔
ii. لہذا کمپنی اس بات کو یقینی بنائے گی کہ منتخب ہونے والے آزاد ڈائریکٹر کمپنیز ایکٹ 2017 کی دفعہ 166، دی کمپنیز (مینز اینڈ سلیکشن آف انڈیپنڈنٹ ڈائریکٹرز) ریگولیشنز 2018 میں آزادی کیلئے بیان کردہ معیار پر پورا اترتے ہیں اور ان کے نام پاکستان انسٹی ٹیوٹ آف کارپوریٹ گورننس کے پاس موجود ڈیٹا بینک میں موجود ہیں جس کی اجازت ایس ای سی پی نے دی ہے۔ آزاد ڈائریکٹرز کے انتخاب کو حتمی شکل دینے سے قبل امیدواروں کی موزوں تعلیمی اور پیشہ ورانہ قابلیت اور متنوع تجربہ و مہارت کا بھی جائزہ لیا جائے گا۔

iii. کسی بھی ڈائریکٹر کی ماسوائے بطور حصص یافتگان مذکورہ بالا کاروبار میں براہ راست دلچسپی نہیں ہے اور وہ ڈائریکٹرز کے انتخاب کیلئے رضامندی جمع کر سکتے ہیں۔

(ج) منافع منقسمہ پروڈ ہولڈنگ ٹیکس

آکٹوبر 2001ء کی دفعہ 150 کے تحت منافع منقسمہ کی ادائیگی پر آکٹوبر ٹیکس منہا کرنے کی شرح حسب ذیل کر دی گئی ہے:

اے۔ ایکٹو ٹیکس دہندگان کی فعال فہرست (ATL) میں شامل افراد کیلئے 15 فیصد

بی۔ ایکٹو ٹیکس دہندگان کی فعال فہرست (ATL) میں غیر رجسٹرڈ افراد کیلئے 30 فیصد

ایسے اراکین جن کے نام ایف بی آر کی ویب سائٹ پر موجود فعال ٹیکس دہندگان کی لسٹ (ATL) میں نہیں ہیں (چاہے وہ فالوئرز ہوں)، انہیں مشورہ دیا جاتا ہے کہ وہ مستقبل میں منافع منقسمہ کی ادائیگی پر ٹیکس کی زیادہ شرح سے کٹوتی سے بچنے کیلئے اپنا نام ATL میں شامل کرائیں۔

دی یونائیٹڈ انشورنس کمپنی آف پاکستان لمیٹڈ

پیکر اوروی آئی ایس کی طرف سے AA+ قرار شدہ

نوٹس برائے 64 واں سالانہ اجلاس عام

سی ڈی سی اکاؤنٹ ہولڈرز کو اجلاس میں شرکت کے وقت شناخت کے مقصد کیلئے اپنا اصل شناختی کارڈ دکھانا ہوگا۔ کاروباری ادارے کی صورت میں بورڈ آف ڈائریکٹرز کی قرارداد یا پاور آف اٹارنی کی مصدقہ کاپی جس پر نامزد پراسی کا نام اور دستخط کے نمونے درج ہو، اجلاس کے وقت پیش کرنی ہوں گی۔

ڈی) ڈائریکٹرز کا انتخاب

کوئی بھی شخص جو ڈائریکٹر کے عہدے کا انتخاب لڑنا چاہتا ہے، چاہے وہ سبکدوش ہونے والا ڈائریکٹر ہو یا کوئی اور شخص، مذکورہ بالا اجلاس کے دن سے چودہ (14) دن قبل کمپنی کے رجسٹرڈ آفس میں مندرجہ دستاویزات یا معلومات جمع کرائے گا۔

i. کمپنیز ایکٹ 2017 کی دفعہ (3) 159 کے تحت ڈائریکٹر کے عہدے کا انتخاب لڑنے کے ارادہ کا نوٹس۔

ii. کمپنیز ایکٹ 2017 کی دفعہ 167 کے تحت شناختی کارڈ، این ٹی این یا پاسپورٹ کی مصدقہ نقل کے ہمراہ فارم 28 پر رضامندی کے ساتھ ڈائریکٹر کی حیثیت سے کام کرنے کیلئے رضامندی کا اظہار۔

iii. ایس ای سی پی کے ایس آراو 2019 / 1196(I) بتاریخ 3 اکتوبر 2019 کے تحت کمپنی کی ویب سائٹ پر اندراج کیلئے اپنے دفتر کے پتے کے ساتھ امیدوار کی تفصیلی پروفائل۔

iv. اقرار نامہ جو تصدیق کرے کہ۔

(a) امیدوار کمپنیز ایکٹ 2017، سیکورٹیز ایکٹ 2015، لسٹڈ کمپنیز (کوڈ آف کارپوریٹ گورننس) ریگولیشنز 2019، پاکستان سٹاک ایکس چینج لمیٹڈ کی لسٹنگ ریگولیشنز، کمپنی کے میمورنڈم اینڈ آرٹیکلز آف ایسوسی ایشن اور دیگر موجود قوانین / قواعد / ضابطوں / کوڈز کے تحت اپنے فرائض، ذمہ داریوں اور اختیارات سے آگاہ ہے

(b) وہ ایکٹ، لسٹڈ کمپنیز (کوڈ آف کارپوریٹ گورننس) ریگولیشنز 2019 اور دیگر موجود قوانین، قواعد اور ضابطوں کے تحت ایک لسٹڈ کمپنی کے ڈائریکٹر بننے کے لیے نااہل نہیں ہے۔

(c) وہ نابالغ، ناقص دماغ اور غیر خارج شدہ دیوالیہ نہ ہو۔

(d) وہ نیشنل ٹیکس دہندگان کے رجسٹر میں درج / شامل ہو۔

(e) اسے کسی بھی عدالت کی طرف سے مالیاتی اداروں، ترقیاتی مالیاتی ادارے اور نان بینکنگ مالیاتی ادارے کے قرض کی عدم ادائیگی پر ڈیفالٹر قرار نہ دیا گیا ہو۔

(f) وہ بیک وقت سات (7) سے زائد لسٹڈ کمپنیوں میں بیک وقت بطور ڈائریکٹر خدمات انجام نہیں دے رہا رہی ہو۔

(g) وہ یا اس کی شریک حیات سٹاک بروکرینج کے کاروبار میں ملوث نہ ہو۔

(h) وہ کمپنی کے عبوری اور حتمی نتائج اور کاروباری فیصلوں کے اعلانات سے قبل ”کلوزڈ پیریڈ“ سے آگاہ ہے جس سے کمپنی کی سیکورٹیز کی مارکیٹ قیمت پر اثر پڑ سکتا ہے۔

v. مستند شناختی کارڈ کی نقل (پاکستانی شہری ہونے کی صورت میں) / پاسپورٹ (غیر ملکی شہری ہونے کی صورت میں) اور این ٹی سی اور فوئیو نمبر / سی ڈی سی انویسٹر اکاؤنٹ نمبر / سی ڈی سی ذیلی اکاؤنٹ نمبر (پہلی بار رضامندی جمع کرانے والے ممبر کیلئے)۔

دی یونائیٹڈ انشورنس کمپنی آف پاکستان لمیٹڈ

پیکر اور وی آئی ایس کی طرف سے AA+ قرار شدہ

نوٹس برائے 64 واں سالانہ اجلاس عام

نوٹ: ممبران سالانہ آڈٹ شدہ مالیاتی رپورٹ نیچے دیے گئے کیو آر کوڈ اور ویب لنک سے ڈاؤن لوڈ کر سکتے ہیں:

<https://www.theunitedinsurance.com/wp-content/uploads/annualreport2023.pdf>



8. چیئرمین کی اجازت سے پیش کردہ دیگر کارروائی کی انجام دہی۔
کمپنیز ایکٹ مجریہ 2017 کی دفعہ (3) 134 کے تحت ٹھوس شواہد کی اسٹیٹمنٹ بحوالہ خصوصی قرارداد شامل کردہ ایجنڈا آئٹم نمبر 6 اور 7 اجلاس کے منسلک ہے۔

بحکم بورڈ

کراچی

اطہر اے خان

Atar A Khan
(کمپنی سیکریٹری)

8 اپریل، 2024

نوٹس

(اے) شیئر ٹرانسفر بکس کی بندش

کمپنی کے اراکین کا رجسٹر اور شیئر ٹرانسفر بکس مورخہ 20 اپریل، 2024 تا 29 اپریل 2024 (بشمول دونوں ایام) بند رہیں گے۔
کمپنی کے رجسٹرار میسرز ایف ڈی رجسٹرار سروسز (پرائیویٹ) لمیٹڈ۔ دفتر نمبر 1705، 17 ویں منزل، صائمہ ٹریڈ سینٹر، آئی آئی چندریگر کراچی کو بروز جمعہ مورخہ 19 اپریل، 2024 کو کاروباری اوقات کار کے اختتام سے قبل موصول ہونے والی منتقلیاں کسی بھی حق کے مقصد اور اجلاس میں شرکت اور رائے دی کیلئے بروقت تصور کی جائیں گی۔

(بی) اجلاس میں شرکت کیلئے ویڈیولنک کی سہولت

سیکورٹیز اینڈ ایس چینج کمیشن آف پاکستان (ایس ای سی پی) نے سرکلر نمبر 6 بتاریخ 3 مارچ، 2021 کے ذریعے کمپنیوں کو اجازت دی ہے کہ وہ حصص یافتگان کیلئے سالانہ اجلاس عام میں فیزیکل شرکت کے ساتھ ساتھ ویڈیولنک کی سہولت کے ذریعے بھی شرکت کا انتظام کرے۔
ویڈیولنک کے ذریعے اے جی ایم میں شرکت کیلئے اراکین سے درخواست ہے کہ وہ athar.khan@theunitedinsurance.com پر ”رجسٹریشن فار یونائیٹڈ انشورنس کمپنی آف پاکستان لمیٹڈ۔ اے جی ایم“ کے موضوع کے ساتھ ای میل میں اپنا پورا نام، شناختی کارڈ، فولیو/سی ڈی سی اکاؤنٹ نمبر، درست ای میل ایڈرس، موبائل نمبر، حصص کی تعداد اور کمپیوٹرائزڈ قومی شناختی کارڈ (سی این آئی سی) کی دو طرف سے نقل ارسال کریں۔ ویڈیولنک اور لاگ ان کی تفصیلات ان اراکین کو بتائی جائیں گی جن کی مطلوبہ تفصیلات پر مشتمل ای میل اے جی ایم کے انعقاد سے 48 گھنٹے قبل موصول ہوں گی۔

(سی) پراسیوں کی تقرری

نامزد رکن جو اجلاس میں شرکت اور رائے دی کا اہل ہو وہ کسی دوسرے ممبر کو اجلاس میں شرکت اور رائے دی کیلئے اپنا پراسی مقرر کر سکتا ہے۔ پراسی کی تقرریاں کمپنی کے رجسٹرڈ دفتر کو اجلاس کے انعقاد سے 48 گھنٹے قبل موصول ہو جانی چاہیں۔ پراسی فارم رپورٹ کے اختتام پر منسلک ہے اور کمپنی کی ویب سائٹ www.theunitedinsurance.com پر ڈاؤن لوڈنگ کے لئے دستیاب ہے

دی یونائیٹڈ انشورنس کمپنی آف پاکستان لمیٹڈ

پیکرا اوروی آئی ایس کی طرف سے AA+ قرار شدہ

نوٹس برائے 64 واں سالانہ اجلاس عام

بذریعہ نوٹس بذمہ مطلع کیا جاتا ہے کہ دی یونائیٹڈ انشورنس کمپنی آف پاکستان لمیٹڈ کے حصص یافتگان کا 64 واں سالانہ اجلاس عام بروز پیر 29 اپریل، 2024، صبح 10.30 بجے، بمقام آئی سی اے پی آڈیٹوریم ہال، چارٹرڈ اکاؤنٹنٹس ایونیو، کلفٹن، کراچی میں درج ذیل امور کی انجام دہی کیلئے منعقد کیا جائیگا۔

عمومی امور

1. 29 اپریل، 2023 کو منعقدہ کمپنی کے 63 ویں سالانہ اجلاس عام کی کارروائی کی توثیق۔
2. 31 دسمبر 2023 کو ختم ہونے والے سال کیلئے کمپنی کے سالانہ آڈٹ شدہ حسابات، مع ڈائریکٹرز اور آڈیٹرز کی رپورٹس کی وصولی، غور و خوض اور منظوری
3. بورڈ آف ڈائریکٹرز کی طرف سے سفارش کردہ 1.00 روپے فی حصص (یعنی 10 فیصد) کے حتمی عبوری منافع منقسمہ کی ادائیگی کی منظوری۔
4. 31 دسمبر، 2024 کو ختم ہونے والے سال کیلئے کمپنی کے آڈیٹرز کی تقرری اور ان کے مشاہرہ کا تعین۔ موجودہ میسرز آرایس ایم او ایس حیدر لیاقت اکاؤنٹنٹس نے سبکدوش ہونے اور اہلیت کی بنا پر خود کو دوبارہ تقرری کیلئے پیش کیا۔
5. کمپنیز ایکٹ کی دفعہ 159 کے تحت بورڈ کی طرف سے طے کردہ کمپنی کے سات (7) ڈائریکٹرز کا کمپنی کے 64 ویں سالانہ اجلاس عام کے اختتام کے تین سال کی مدت کیلئے انتخاب جو 30 اپریل، 2024 سے شروع ہوگا۔ سبکدوش ہونے والے ڈائریکٹرز کے نام درج ذیل ہیں۔

1. جناب جمیل احمد خان
2. جناب محمد اکرم شاہد
3. جناب خواص خان نیازی
4. مس ہما وحید
5. جناب محمد راحت صادق
6. جناب آغا علی امام
7. جناب سید راحت علی شاہ

خصوصی امور

- 6.a) مورخہ 31 دسمبر 2023 کو ختم ہونے والے سال کیلئے متعلقہ فریقوں کے ساتھ کئے جانے والے لین دین کے معاملات کی توثیق اور منظوری کیلئے مندرجہ ذیل خصوصی قرارداد کی ترمیم یا بلا ترمیم اجازت دینا۔
قرار پایا کہ 31 دسمبر، 2023 کو ختم ہونے والے سال کے دوران متعلقہ فریقوں کے ساتھ کئے جانے والے لین دین کی روایتی اور نکالنے آپریشنز کے نوٹ 31 اور 29 کے مطابق توثیق، منظوری اور تصدیق کی جاتی ہے۔
- 6.b) کمپنی کے بورڈ آف ڈائریکٹرز کو یہ اختیار دیا جاتا ہے کہ مورخہ 31 دسمبر 2024 کو ختم ہونے والے مالی سال کے لیے متعلقہ فریقوں کے ساتھ لین دین کی انجام دہی کی منظوری کے لیے مندرجہ ذیل خصوصی قرارداد کی ترمیم یا بلا ترمیم اجازت دینا۔
قرار پایا کہ کمپنی کے بورڈ آف ڈائریکٹرز کو مورخہ 31 دسمبر 2024 کو ختم ہونے والے مالی سال کیلئے متعلقہ فریقوں کے ساتھ ہر معاملے کے تحت لین دین کی انجام دہی کی منظوری دینے کا اختیار دیا جاتا ہے۔
7. بورڈ اور اس کی کمیٹیوں کے اجلاس میں شرکت کیلئے ایگزیکٹو ڈائریکٹر (بشمول چیف ایگزیکٹو آفیسر) کے معاوضہ اور نان ایگزیکٹو / آزاد ڈائریکٹرز کی فیس پر غور اور منظوری دینا۔
قرار پایا کہ چیف ایگزیکٹو آفیسر، ایگزیکٹو ڈائریکٹرز کے معاوضے، مراعات اور دیگر معاون فوائد کیلئے اور نان ایگزیکٹو / آزاد ڈائریکٹرز کی فیس بشمول بورڈنگ، لاجنگ اور سفری اخراجات کی حقیقی بنیاد پر کمپنی کی پالیسی کے تحت ادائیگی کیلئے اجازت دی جاتی ہے۔

PROXY FORM

The United Insurance Company of Pakistan Limited

204, 2nd Floor, Madina City Mall, Abdullah Haroon Road, Saddar Karachi.

I / We _____ of _____
being a member of The United Insurance Company of Pakistan Limited and a holder of _____
ordinary shares, as per Share Register Folio No. _____ and / or CDC Participant I.D. No. _____
_____ and sub Account No. _____ hereby appoint (Name) _____
of _____ or failing him/her (Name) of _____

who are also members of The United Insurance Company of Pakistan Limited as my/our proxy to vote for me/us and on my/our behalf at the Annual General Meeting of the Company to be held on Monday the April 29, 2024, 10:30 am at The Institute of Chartered Accountant of Pakistan Auditorium Hall, Chartered Accountants Avenue, Clifton, Karachi and at any adjournment thereof.

Signed this _____ day of 2024.

WITNESS:

1. Signature: _____

Name: _____

Address: _____

CNIC or Passport No: _____

2. Signature: _____

Name: _____

Address: _____

CNIC or Passport No: _____

Signature on
Revenue Stamps
of Rs. Five

Signature should agree with specimen
signature with the company

Note:

1. Signature should agree with the specimen signature registered with the company.
2. The Proxy Form must be deposited at the Registered Office of the Company not later than 48 hours before the time of holding the Meeting.
3. No person shall act as proxy unless he/she is a member of the company.
4. CDC account holders will further have to follow the under mentioned guidelines as laid down in circular No. 1 dated 26 January 2000 of the Securities & Exchange Commission of Pakistan for appointing proxies.
 - i. In case of individuals, the account holder or sub-account holder and/or the person whose securities are in group account and their registration details are uploaded as per the Regulations, shall submit the proxy form as per the above requirement.
 - ii. The Proxy form shall be witnessed by two persons whose names, addresses and CNIC numbers shall be mentioned on the form.
 - iii. Attested copies of CNIC or the passport of the beneficial owners and the proxy shall be furnished with the proxy form.
 - iv. The proxy shall produce his original CNIC or original passport at the time of meeting.
 - v. In case of a corporate entity, the Board of Directors' resolution/power of attorney with specimen signatures of the proxy holder shall be submitted (unless it has been provided earlier) alongwith proxy form to the Company.

مختار نامہ

دی یونائیٹڈ انشورنس کمپنی آف پاکستان لمیٹڈ
۲۰۴، دوسری منزل، مدینہ سٹی مال، عبداللہ ہارون روڈ، صدر کراچی

میں / ہم _____ ساکن _____ بحیثیت رکن دی یونائیٹڈ انشورنس کمپنی
پاکستان لمیٹڈ اور حامل عام حصص، برطانیق شیئر رجسٹر فوئیو نمبر _____ اور / یا سی ڈی سی پارٹیسپینٹ (شرکت) آئی۔ ڈی (شناخت) نمبر
_____ اور سب اکاؤنٹ (ذیلی کھاتہ) نمبر _____ محترم / محترمہ
_____ کو اپنے / ہمارے ایما پر بروز پیر مورخہ 29 اپریل 2024 کو صبح 10:30 بجے بمقام دی انسٹیٹیوٹ آف چارٹرڈ
اکاؤنٹ آف پاکستان آڈیٹوریم ہال، چارٹرڈ اکاؤنٹنٹس ایونیو، گلشن، کراچی میں منعقد ہونے والے کمپنی کے سالانہ اجلاس عام میں حق رائے دہی استعمال کرنے یا کسی بھی التواء کی
صورت میں اپنا / ہمارا نائب مقرر کرتا ہوں / کرتے ہیں۔
آج بروز _____ بتاریخ _____ 2024 کو دستخط کئے گئے۔

پانچ روپے مالیت کے
رسیدی نوٹ پر دستخط

دستخط کمپنی کے نمونہ دستخط سے مماثل ہونے چاہئیں

گواہان:

1- دستخط: _____

نام: _____

پتہ: _____

کمپیوٹرائزڈ قومی شناختی کارڈ یا پاسپورٹ نمبر:

2- دستخط: _____

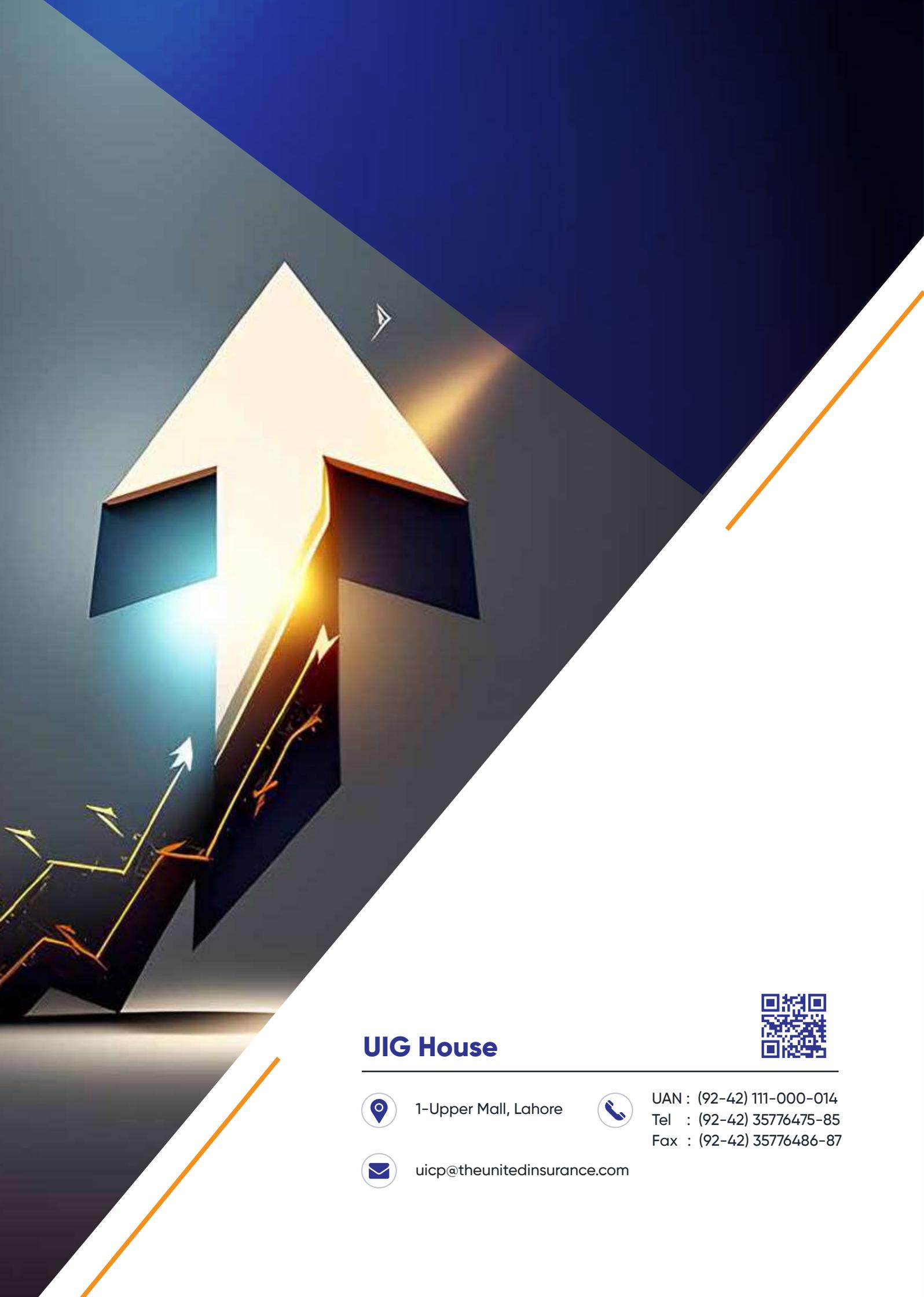
نام: _____

پتہ: _____

کمپیوٹرائزڈ قومی شناختی کارڈ یا پاسپورٹ نمبر:

نوٹ:

- 1- ممبر کی دستخط وہی ہونی چاہیے جو پہلے سے کمپنی کے رجسٹر میں موجود ہے۔
- 2- پراکسی فارم مینٹگ کے انعقاد کے وقت سے 48 گھنٹے پہلے کمپنی کے رجسٹرڈ آفس میں جمع کرانا ضروری ہے۔
- 3- کوئی بھی شخص پراکسی نہیں ہو سکتا جب تک کہ وہ کمپنی کا ممبر نہ ہو۔
- 4- سی ڈی سی اکاؤنٹ ہولڈرز کو پراکسی کی تقرری کے لیے سیکورٹیز اینڈ ایکسچینج کمیشن آف پاکستان کے سرکلر نمبر 1 مورخہ 26 جنوری 2000 میں درج ذیل ہدایات پر مزید عمل کرنا ہوگا:
 - (الف) فرد ہونے کی صورت میں، اکاؤنٹ ہولڈر یا سب اکاؤنٹ ہولڈر اور/یا وہ فرد جس کی سیکورٹیز گروپ اکاؤنٹ میں ہوں اور ان کی رجسٹریشن کی تفصیلات قواعد و ضوابط کے مطابق اپ لوڈ ہوں، انہیں کمپنی کی جانب سے دی گئی ہدایات کی روشنی میں پراکسی فارم جمع کرانا ہوگا۔
 - (ب) مختار نامے پر بطور گواہان دو افراد کے دستخط ہونے چاہئیں اور ان کے نام، پتے اور کمپیوٹرائزڈ قومی شناختی کارڈ نمبر فارم پر درج ہوں۔
 - (ج) بینیفیشل اونرز (مستفید ہونے والے فرد) کے کمپیوٹرائزڈ قومی شناختی کارڈ یا پاسپورٹ کی مصدقہ نقول بھی منسلک کرنی ہوگی جسے نائب مختار نامے کے ہمراہ پیش کرے گا۔
 - (د) اجلاس کے وقت نائب کو اپنا اصل کمپیوٹرائزڈ قومی شناختی کارڈ یا اصل پاسپورٹ پیش کرنا ہوگا۔
 - (ه) کارپوریٹ ادارہ ہونے کی صورت میں بحیثیت ممبر (رکن)، بورڈ آف ڈائریکٹرز کی قرارداد/مع نامزد کردہ شخص/اثارنی کے نمونہ دستخط پاور آف اٹارنی (اگر پہلے فراہم نہ کئے گئے ہوں) پراکسی فارم (مختار نامے) کے ہمراہ کمپنی میں جمع کرانا ہوگا۔



UIG House



1-Upper Mall, Lahore



UAN : (92-42) 111-000-014

Tel : (92-42) 35776475-85

Fax : (92-42) 35776486-87



uicp@theunitedinsurance.com